# METROPOLITAN TRANSPORTATION COMMISSION

## OAKLAND INTERNATIONAL AIRPORT SAN FRANCISCO INTERNATIONAL AIRPORT

2006 AIRLINE PASSENGER SURVEY

**FINAL REPORT** 



JD FRANZ RESEARCH, INC. **Public Opinion and Marketing Research** 

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#### INTRODUCTION

This document constitutes the final report for the 2006 Airline Passenger Survey sponsored by the Metropolitan Transportation Commission (MTC) on behalf of Oakland International Airport (OAK) and San Francisco International Airport (SFO). The survey was conducted by JD Franz Research, Inc. of Sacramento with the assistance of Dr. Geoff Gosling, Principal of Aviation System Consulting LLC in Berkeley. Dr. Gosling served as a consultant to MTC on the planning, design, and implementation of the survey. Following the completion of data collection, and with the concurrence of MTC, he provided technical support to JD Franz Research on data cleaning, recoding, and tabulation.

Pursuant to the Request for Proposal and the project contract, the report contains all of the technical memoranda prepared during the course of the engagement, an executive summary of these memoranda, the survey questionnaire program, and a series of data tables presenting the survey findings, including all of the required tabulations and cross-tabulations<sup>1</sup>. We have also included the survey questionnaire and appended a number of notes designed to assist in the interpretation of the data tables. The data tables are

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<sup>&</sup>lt;sup>1</sup> Technical Memorandum 1, which was to have been titled "Project Work Program and Management Plan," was waived by MTC and never prepared. The proposal and the contract were deemed sufficient to reflect the planned scope of work.

Technical Memorandum 5, which was to have been titled "Data Collection and Coding Procedures and Survey Codebook," was also waived by MTC. The survey procedures are documented in Technical Memorandum 4C, and the survey codebook is included in the program (Appendix D).

based on tabulations of the survey data developed by Dr. Gosling. Dr. Gosling also provided the explanatory notes that are referenced in the tables.

In addition to developing the required displays, Dr. Gosling prepared a number of additional tabulations that are included in the data tables. We believe these tables may be helpful in understanding the survey findings.

#### **EXECUTIVE SUMMARY**

#### Introduction

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#### **Instrument Design**

The design of the survey instrument was based in considerable measure on the instrument used for the 2001 Airline Passenger Survey, with refinements as appropriate given experience in the field of questionnaire design generally and with the 2001 survey data more specifically. In redesigning the questionnaire, particular attention was paid to ensuring that ground access mode information would be accurate.

Questions for the survey were proposed by Dr. Gosling, Roger Hooson (San Francisco International Airport), Doug Mansel (Oakland International Airport), Marc Roddin (MTC), and Rachel Gossen (MTC). Comments were provided by Jennifer Franz (JD Franz Research). Progressive refinements were made on the basis of an interaction among Gosling, Hooson, Roddin, Gossen, and Franz.

Lists of potential responses for several of the survey questions for inclusion in the survey program were provided by Gosling and Gossen. These lists included, in questionnaire order: airlines; final airport destinations; cities and towns in the Bay Area; hotels, motels, and inns; convention centers; schools, colleges, and universities; and attractions.

In this Final Report, the survey questionnaire is included in Appendix A. The survey program can be found in Appendix D.

#### **Survey Codebook**

NOTE: This section has been edited from the original Technical Memorandum.

The survey codebook was initially built into the questionnaire. The only information that was not pre-coded was address of origin and various "other" answers. After the data were collected, however, much of the coding was modified in the SPSS data file in order to eliminate duplicate codes and display the data in a more logical and concise order. In addition, a number of new variables were computed and added to the SPSS file.

#### Sample Design

The sample design for the 2006 MTC Airline Passenger survey was developed by

Dr. Gosling in consultation with MTC and JD Franz Research. It was executed by

Dr. Gosling and implemented in the field by JD Franz Research.

Briefly, the design was structured to:

- Provide a fairly balanced coverage of airports, days of the week, and times of day
- Provide for schedules that would flow from one day to the next in terms of start and end times by minimizing early morning starts following late night ends
- Allow for 8.5-hour shifts with two paid breaks of 15 minutes each and an unpaid 30-minute lunch period
- Allow 20 minutes for interviewers to sign in and move to their assigned gates at OAK and 25 minutes for these activities at SFO
- Allow 15 minutes at the end of the day for interviewers to return their data collection devices and sign out
- Identify target interview start and end times for each flight based on the flight's scheduled departure time, the size of the aircraft, and passenger unwillingness to be interviewed after flights start boarding
- Provide for a balanced coverage of flight destinations by:
  - assigning a "quota ratio" to each flight that reflected the number of
    interviews scheduled for completion or already completed for that
    flight's destination relative to the total number of all seats departing to
    that destination in August and September in order to ensure that any
    undersampling earlier in the study would be corrected in the selection
    of later flights

- considering the airlines and destinations of flights already selected for that shift
- Provide a sequence of selected flights that would minimize the need for interviewers to change terminals and would allow time for movement between gates and terminals
- Provide for a "shadow flight" for each sampled flight that had the same or similar characteristics in the event the originally sampled flight was substantially delayed or cancelled
- Select locations for security intercept interviews that would ensure reasonable coverage of the various terminals, particularly at SFO, considering the number of flights that were scheduled to depart from that terminal
- Provide a representative selection of flights likely to require Spanishlanguage interviewing, with more of these flights scheduled later in the interviewing period because of an unanticipated shortage of bilingual interviewers at the beginning of the project
- Establish break times to fit the selection of flights or the activity at security screening in order to maximize interviewer productivity

#### **Pilot Testing**

The pilot test for the survey took place on Wednesday, August 16, 2006 at San Francisco International Airport (SFO) and on Thursday, August 17, 2006 at Oakland International Airport (OAK). Pretest hours were 12:00 to 6:00 p.m. at SFO and 9:00 a.m. to 3:00 p.m. at OAK. Schedules for each day, including flights to be covered, times at which teams were to be present for each flight, team assignments, and provisions for meal and rest breaks, were prepared by Dr. Gosling.

Each day of the pretest commenced with a short briefing by Dr. Franz on the agenda for the day, the configuration of the airport, things the pretesters were to be alert for during the day, and reminders about behavior when on airport premises. Testers were also shown where they could take breaks and where restrooms were located.

Following the completion of the pretest at OAK, the interviewers, Dr. Gosling, Dr. Franz, Heather Taylor Holbert (Data Analysis Manager at JD Franz Research), Roger Hooson of SFO, and Marc Roddin of MTC participated in a debriefing that covered every aspect of the pretest, from questionnaire design and programming through airport logistics. Key issues that were identified included the following:

- A few problems with the questionnaire programming
- The need to refine the wording of the Spanish translation
- A variety of things that needed to be addressed during training
- Lack of traffic at SFO in the International Terminal generally and at security screening more specifically
- A need to remind staff of things they cannot have on their persons (one interviewer had a lip balm confiscated)
- The need for more interviewing time at flights to meet quotas
- An inability to compete the requisite number of interviews per interviewer hour
- Failure to test the wifi system at SFO

An inability to access the wifi system at OAK

All of the interviewers thought the survey basically went "fine." No one had any major issues; the key concerns were traffic and programming problems that needed to be fixed.

None of the interviewers had any concerns about conducting the post-security-screening interviews other than the issue of traffic. After considerable discussion, the following protocol was confirmed:

- Approach the very next person after completing an interview
- Offer to walk with the person if they are concerned about time, but only to the gate; if the person is headed to another destination (such as a store or restaurant), thank and terminate

All of the interviewers said they preferred using the handheld devices to conducting the survey on paper. Although it is a bit harder on the eyes, it is also easier. Respondents seem interested in the devices; some asked if they could have them. No one experienced respondent disinterest or distrust relative to the devices.

Ms. Taylor Holbert also pointed out the quality control benefits of having the survey programmed. The only significant concerns that were raised were difficulty finding things in the lengthy lists and the time required to type in the

large number of "other" responses. Because changes to the questionnaire were minor and no questions were skipped, the pretest completes were kept.

#### **Interviewer Training**

Interviewer training for the survey was conducted at both SFO and OAK on August 22, 2006. Training started at 9:00 a.m. and was completed at approximately 5:30 p.m. A copy of the agenda for the training is attached to Technical Memorandum 4A: Pilot Test Procedures and Interviewer Training Procedures.

Training commenced with a brief overview of the project and a discussion of the role and importance of interviewers presented by Dr. Jennifer Franz of JD Franz Research. This portion of the training was held in a conference room at SFO. Following this, Roger Hooson, the Senior Landside Planner at the airport, provided an airport tour that included the entrances to the terminals, the security screening areas, and the ground transportation options.

Once the tour of SFO had been completed, the staff traveled to OAK, where they were provided a tour of that airport by Douglas Mansel of the Port of Oakland. This tour included the ground transportation options, the security screening areas, and the terminals themselves.

Following lunch, Dr. Franz reviewed "Key Interviewing Practices and Procedures" and the principles and strategies for sample selection. She then reviewed the survey questionnaire question by question, paying particular attention to ground access modes and origin information.

After the questionnaire had been reviewed, Mike Kilgore of Nationwide Surveys demonstrated the use of the handheld devices to be utilized in actual data collection. The remainder of the day was then spent practicing with the handheld devices.

Staff who joined the project subsequent to these two training sessions were trained by one of the project managers. In order to ensure that these less formal training sessions were effective, careful attention was paid to trainees' completion rates and the accuracy of their data in the days immediately following training.

#### Sample Implementation

Once the sample for each day and each airport had been determined, this information was transmitted to the on-site project manager on schedule sheets for each two-person interviewing team. Particularly during the early days of interviewing, but to some extent throughout the project, there was a shortage of interviewers committed to the project by the two organizations that had agreed

to supply interviewing staff. In addition, there were days when not all of the scheduled interviewers actually materialized. Finally, there were a few days on which more interviewers than anticipated reported for a shift. For all three of these reasons, there were a number of times when the number of available interviewers did not match the sample provided.

Approaches to dealing with interviewer shortages were initially worked out on an ad hoc basis by the site manager, usually by decreasing the number of interviewers assigned to one or more of the teams or eliminating teams altogether. As the project progressed, however, Dr. Gosling provided suggestions with each day's sample as to how to prioritize the staffing if some of the expected interviewers failed to show up.

Another deviation from plan concerned the use of the "shadow sample." At times, there was insufficient time to get from the sampled flight to the shadow flight and complete the requisite number of interviews; there were also times when the shadow flight itself was cancelled or substantially delayed. If the shadow flight could not be accessed or if the necessary interviews could not be completed there in a timely manner, interviewers were instructed to select another nearby flight. This approach was logical because a significant proportion of the interviewees were being selected at random in any event in the post security screening portion of the study.

Another challenge was posed by the configuration of the security screening at Boarding Area F in Terminal 3 at SFO. People exit screening at this location from two channels, which are sufficiently distant from one another to make it difficult if not impossible to move from one exit to the other on a regular basis.

After several approaches to interviewing people at this location were tested, the final choice was to estimate the proportion of passengers in each line and then spend interviewing time at each line in the same proportion. These estimates were made by interviewers in the field, as the proportions changed frequently over the course of a day. Site managers worked with the interviewers to ensure that the proportions were accurate and monitored them to confirm that they were being implemented correctly.

One final adjustment that was made after Labor Day was assigning interviewers to teams based on location preference and productivity. Some interviewers preferred to work and were more successful obtaining interviews at gates, while others were more content and better at security screening. To the extent possible, these individual characteristics were taken advantage of in making daily team assignments.

#### **Outcomes**

Table 1 presents overall goals and accomplishments for the survey. Goals for each airport relative to completed interviews were exceeded, by 20 percent at OAK and by 16 percent at SFO. As of September, 2007, geocoding goals are being approached, with 91 percent of the goal accomplished for OAK and 86 percent of the goal achieved for SFO.

SURVEY GOA	Table 1	OMPLISHME	NTS	
	COMPLETED INTERVIEWS GOAL	TOTAL INTERVIEWS COMPLETED	GEOCODED INTERVIEWS GOAL	GEOCODED INTERVIEWS SEPTEMBER, 2007
Oakland International Airport	3,000	3,587	3,000	2,722
San Francisco International Airport	4,000	4,628	4,000	3,428
Totals	7,000	8,215	7,000	6,150

Details of the geocoding status for the survey as of September, 2007 are displayed in Table 2. Most of the remaining origin information seems to be geocodable. It would appear that only three percent of origins at each airport are definitely not geocodable.

Table 2			
GEOCODING STATUS SEPTEMBER, 2007			
	OAKLAND INTERNATIONAL AIRPORT	SAN FRANCISCO INTERNATIONAL AIRPORT	Totals
Total Completed Interviews	3,587	4,628	8,215
Acceptably Geocoded Interviews	2,722	3,428	6,150
Successfully Coded     Intersection	1,490	1,247	2,737
<ul> <li>Successfully Coded Address</li> </ul>	463	522	985
Listed Hotel/Motel	538	1,366	1,904
<ul> <li>Listed Convention Center</li> </ul>	8	5	13
<ul> <li>Listed School/College/ University</li> </ul>	59	16	75
Listed Attraction	19	31	50
Outside of MTC     Counties	145	241	386
Not Geocodeable	123	153	276
1101 00000000000	120	100	270
Potentially Geocodeable	742	1,047	1,789
High Probability of Geocoding			980

Comparisons of sample implementation goals to sample results are presented in Table 3. The proportion of interviews conducted at each airport was virtually identical to the goal. The main goal that was not achieved was completing half of the interviews prior to or on Labor Day. Goals relative to the location of interviewing were approached but not met exactly.

Table 3 SAMPLE IMPLEMENTATION GOALS AND F	RESULTS	
	GOAL	RESULT
Proportion of Sample Prior To and On Labor Day	50	35
Proportion of Sample Post Labor Day	50	65
Proportion of Sample From Gates	50	44
Proportion of Sample From Security Screening	50	56
Proportion of Interviews at OAK	43	44
Proportion of Interviews at SFO	57	56

Daily response rates for the survey, calculated as those interviewed divided by those approached, ranged from a low of 18 percent on September 29 at OAK to a high of 63 percent at SFO on August 31. The cumulative response rate was 31 percent. Gate interviewers achieved an overall response rate of 50 percent, while those at security screening reached a response rate of 25 percent. Item response rates for the demographic questions included in the survey were generally excellent, with the exception of income. The refusal rate for income was 24 percent, which is high for trained and experienced interviewers.

#### **Data Tabulations and Cross-Tabulations**

Detailed data tabulations and cross-tabulatons have been prepared by Dr.

Gosling and are included in the data tables in Appendix B. These tables include both the analyses required by the contract and a number of additional analyses we believe may be helpful in understanding the survey findings. Explanatory notes for the data tables can be found in Appendix C. The tables are organized as follows:

The data tables in Appendix B are organized as follows:

Tables B-1 to B-5	Air party travel direction (resident/visitor), trip purpose, and travel party size
Tables B-6 to B-10	Air trip duration and air trip destination
Tables B-11 to B-17	Gender of respondents, household income and household size
Tables B-18 to B-22	Residence location, ground access trip origin type and trip origin location
Tables B-23 to B-43	Ground access mode use
Tables B-44 to B-46	Ground egress mode use
Tables B-47 to B-61	Ground access travel party size
Tables B-62 to B-66	Checked baggage
Tables B-67 to B-70	Ground access trip duration and time at airport before flight
Tables B-71 to B-74	Ground access mode use by time of day and time at airport before flight
Tables B-75 to B-77	Ground access trip cost reimbursement

Tables B-78 to B-81	Sources of information and reasons for choosing ground access mode used
Tables B-82 to B-90	Use of Bay Area airports and Sacramento International Airport in past 12 months

#### **TECHNICAL MEMORANDUM 2**

SURVEY METHODOLOGY, INSTRUMENT DESIGN, DATA COLLECTION AND CODING PROCEDURES, AND SURVEY CODEBOOK

#### **Survey Methodology**

Interviewing for the 2006 Airline Passenger Survey at Oakland International and San Francisco International Airports will be conducted by trained interviewers following predetermined lists of flights to be sampled. At the commencement of each shift, each interviewer assigned to the "gate area" portion of the survey will be given a list of flights to survey, including the departure time for the flight and the time to arrive at the gate.

Narrow-bodied flights will be covered by two interviewers; wide-bodied flights will either be covered by four interviewers or will be covered twice by two interviewers. In order to ensure maximum quality control, each interviewing pair will couple one senior staff member with one junior staff member whenever possible.

Interviewing will commence at the specified arrival time and conclude when the flight starts to board. The arrival times for domestic flights on narrow-body aircrafts will be 60 to 75 minutes before the flight departs; the arrival times for flights on wide-body aircrafts will be 75 to 90 minutes beforehand. This will allow for approximately 40 to 50 minutes of interviewing time per flight.

Within boarding areas, interviewers will be instructed to use a predetermined starting point and count (every "nth" person) for that particular area. The "nth" person will then be asked to participate in the survey. Should that person defer to another member of his or her travel party, this request will be honored.

If an ineligible respondent (someone underage, for example) or refusal is encountered, the count of "n" will start over. When there are multiple people in a travel party of which a representative has already been interviewed, the remainder of the party will be skipped before the count resumes.

Each flight to be sampled will be assigned a predetermined and randomly selected starting point for each interviewer, such as "the person in the far-left-hand corner" or "the person to the immediate right of the podium." The starting points and directions for counting will be coordinated so interviewers assigned to the same flight will not bump into one another.

We propose that the "n" for counting be fixed at 3 for all flights. This count should ensure that everyone in a boarding area has a chance of being sampled and that new arrivals are included unless they move into an area that has already been sampled.

Interviewers assigned to the "security screening area" portion of the survey will be stationed at a screening location for the duration of their shift. They will be instructed to select the next person who exits screening having retrieved carryon articles and re-robed (jacket, shoes, jewelry) immediately after the previous interview has been completed and stored.

Boarding area interviews will be conducted at the gates, with the assumption is that respondents will remain in the gate area while the interview is in progress.

Screening area interviewers will be instructed to station themselves beyond the Transportation Security Administration (TSA) screening area and such that the exit is not obstructed. Passengers will be asked if they have time to complete the interview in the general area (such as at an unused gate or along the side of the passageway), would prefer to complete it as they walk to their gate, or would prefer to complete it at the gate. If passengers have less than 20 minutes until they are supposed to be at their gates, they will be thanked and the interview terminated. Finally, interviewers will not accompany passengers to any other location, such as a store or restaurant, because this could be too intrusive.

In the event a boarding area assignment is canceled or so delayed that waiting for passengers would prevent the next flight in the sample from being covered, the interviewer assigned to the flight will communicate with the central office via

two-way radio. The person staffing the office will then provide an alternate flight from the "shadow sample," which will be designed to replicate the main sample.

If a flight cannot be sampled because airline staff refuse access to the interviewer, the two-way radios will be used to endeavor to find an airport staff member who can intervene. If intervention is not possible or would cause an undue delay, the shadow sample will be used to replace the flight.

#### **Interviewer Protocols**

During training, interviewers will be instructed in appropriate behavior and attire for the survey. It is also worth noting in this regard, however, that every person working on this project is already a trained interviewer with intercept experience. Accordingly, we do not expect to have to spend a great deal of time on this topic.

Interviewer attire will be business casual with comfortable walking shoes. Every interviewer will also have a JD Franz Research apron that he or she will be required to wear at all times when on duty. One advantage of these aprons is that they have large pockets for such things as show cards and personal items. Female interviewers thus do not need to worry about carrying a handbag if they

would prefer not to. Finally, interviewers will be instructed to wear their badges at all times, whether or not they are on duty.

Interviewers will be provided with three breaks during each seven- to eight-hour shift: two paid 15-minute breaks in the "morning" and "afternoon" (with the definition of "morning" and "afternoon" being determined by the time of their shift) and one unpaid half-hour meal break in the middle of their shift. Breaks will be scheduled to coincide with spaces in the sample.

#### **Instrument Design**

The design of the survey instrument is based in considerable measure on the instrument used for the 2001 Airline Passenger Survey, with refinements as appropriate given experience in the field of questionnaire design generally and with the 2001 survey data more specifically. In redesigning the questionnaire, particular attention has been paid to ensuring that ground access mode information is accurate.

Questions for the survey were proposed by Dr. Gosling (Consultant), Roger Hooson (San Francisco International Airport), Doug Mansel (Oakland International Airport), Marc Roddin (MTC), and Rachel Gossen (MTC).

Comments were provided by Jennifer Franz (JD Franz Research). Progressive

refinements were made on the basis of an interaction among Gosling, Hooson, Gossen, and Franz.

Lists of potential responses for several of the survey questions for inclusion in the survey program were provided by Gosling and Gossen. These lists include, in questionnaire order, airlines, final airport destinations, cities and towns in the Bay Area, hotels, motels, and inns, convention centers, schools, colleges, and universities, and attractions. Streets may or may not be added depending on the volume of the database and the effect the data have on the speed with which the program operates.

#### **Data Collection and Coding Procedures**

Data will be collected by trained interviewers using Personal Digital Assistants (PDAs) programmed with the survey questionnaire. To the extent possible, answers to what might be called open-ended questions are provided in pull-down lists with alphabet-picker features. "Other" answers and answers that are not pre-programmed (street addresses, for example) will be entered by the interviewers using styluses and an alpha-numeric keypad built into the program.

Data from the survey will be downloaded every time an interviewer completes a shift and turns in his or her PDA. The data will then be cumulated at the end of

each day and transmitted to JD Franz Research headquarters in Sacramento for cleaning.

One of the advantages of the use of PDAs is that virtually all of the survey data will be coded in the field. Origin information that is not pre-programmed will be cleaned as the survey progresses, in all probability on a daily basis. If origin information cannot be cleaned by reference to traditional sources, the respondent will be called back or emailed for clarification. Clean data will then be transmitted to MTC on a weekly basis.

#### **Survey Codebook**

As noted previously, the survey codebook is built into the survey questionnaire. The only information that is not pre-coded is address and various "other" answers. Address information will be cleaned before data are transmitted to MTC. The survey questionnaire and a PDF of the questionnaire as programmed in EntryWare were appended to this memorandum; in this Final Report, they are included as Appendix A and Appendix D, respectively.

#### **TECHNICAL MEMORANDUM 3A**

#### SAMPLE DESIGN

#### Introduction

The sample design for the 2006 MTC Airline Passenger survey was developed by Dr. Gosling in consultation with MTC and JD Franz Research, Inc. It was executed by Dr. Gosling and implemented in the field by JD Franz Research.

#### Sample Design

The detailed design of the survey sample is documented in a technical memorandum prepared by Dr. Gosling, which is included as Appendix E. Briefly, the design was structured to:

- Provide a fairly balanced coverage of airports, days of the week, and times of day
- Provide for schedules that would flow from one day to the next in terms of start and end times by minimizing early morning starts following late night ends
- Allow for 8.5-hour shifts with two paid breaks of 15 minutes each and an unpaid 30-minute lunch period
- Allow 20 minutes for interviewers to sign in and move to their assigned gates at OAK and 25 minutes for these activities at SFO
- Allow 15 minutes at the end of the day for interviewers to return their data collection devices and sign out
- Identify target interview start and end times for each flight based on the flight's scheduled departure time, the size of the aircraft, and passenger unwillingness to be interviewed after flights start boarding

- Provide for a balanced coverage of flight destinations by:
  - assigning a "quota ratio" to each flight that reflected the number of interviews scheduled for completion or already completed for that flight's destination relative to the total number of all seats departing to that destination in August and September in order to ensure that any undersampling earlier in the study would be corrected in the selection of later flights
  - considering the airlines and destinations of flights already selected for that shift
- Provide a sequence of selected flights that would minimize the need for interviewers to change terminals and would allow time for movement between gates and terminals
- Provide for a "shadow flight" for each sampled flight that had the same or similar characteristics in the event the originally sampled flight was substantially delayed or cancelled
- Select locations for security intercept interviews that would ensure reasonable coverage of the various terminals, particularly at SFO, considering the number of flights that were scheduled to depart from that terminal
- Provide a representative selection of flights likely to require Spanishlanguage interviewing, with more of these flights scheduled later in the interviewing period because of an unanticipated shortage of bilingual interviewers at the beginning of the project
- Establish break times to fit the selection of flights or the activity at security screening in order to maximize interviewer productivity

#### Sample Implementation

Once the sample for each day and each airport had been determined, this information was transmitted to the on-site project manager on schedule sheets for each two-person interviewing team. Most transmissions were by email; a few were by fax when there were problems with email. (Email transmissions to and

from OAK were particularly problematic, as survey staff were never able to log onto the WiFi system there.)

Particularly during the early days of interviewing, but to some extent throughout the project, there was a shortage of interviewers committed to the project by the two organizations that had agreed to supply interviewing staff. In addition, there were days when not all of the scheduled interviewers actually materialized. Finally, there were a few days on which more interviewers than anticipated reported for a shift. For all three of these reasons, there were a number of times when the number of available interviewers did not match the sample provided.

Approaches to dealing with interviewer shortages were initially worked out on an ad hoc basis by the site manager, usually by decreasing the number of interviewers assigned to one or more of the teams or eliminating teams altogether. As the project progressed, however, Dr. Gosling provided suggestions with each day's sample as to how to prioritize the staffing if some of the expected interviewers failed to show up.

Another deviation from plan concerned the use of the "shadow sample." At times, there was insufficient time to get from the sampled flight to the shadow flight and complete the requisite number of interviews; there were also times

when the shadow flight itself was cancelled or substantially delayed. If the shadow flight could not be accessed or if the necessary interviews could not be completed there in a timely manner, interviewers were instructed to select another nearby flight. This approach was logical because a significant proportion of the interviewees were being selected at random in any event in the post security screening portion of the study.

Another challenge was posed by the configuration of the security screening at Boarding Area F in Terminal 3 at SFO. People exit screening at this location from two channels, which are sufficiently distant from one another to make it difficult if not impossible to move from one exit to the other on a regular basis.

After several approaches to interviewing people at this location were tested, the final choice was to estimate the proportion of passengers in each line and then spend interviewing time at each line in the same proportion. These estimates were made by interviewers in the field, as the proportions changed frequently over the course of a day. Site managers worked with the interviewers to ensure that the proportions were accurate and monitored them to confirm that they were being implemented correctly.

One final adjustment that was made after Labor Day was assigning interviewers to teams based on location preference and productivity. Some interviewers

preferred to work and were more successful obtaining interviews at gates, while others were more content and better at security screening. To the extent possible, these individual characteristics were taken advantage of in making daily team assignments.

#### **Outcomes**

The extent to which the final sample is representative of the airline passenger market at each airport will be determined as the data are analyzed. A weighting and expansion scheme will be developed by Dr. Gosling in order to adjust the final sample to known population parameters.

On a more macro level, however, we can presently compare sample implementation goals to sample results. These data are presented in Table 1.

Table 2			
SAMPLE IMPLEMENTATION GOALS AND RESULTS			
	GOAL	RESULT	
Proportion of Sample Prior To and the Day of Labor Day	50	35	
Proportion of Sample Post Labor Day	50	65	
Proportion of Sample From Flights	50	44	
Proportion of Sample From Security Screening	50	56	
Proportion of Interviews at OAK	43	44	
Proportion of Interviews at SFO	57	56	

#### **TECHNICAL MEMORANDUM 4A**

#### PILOT TEST PROCEDURES AND INTERVIEWER TRAINING PROCEDURES

#### **Pilot Test Procedures**

The pilot test for the 2006 Airline Passenger Survey took place on Wednesday, August 16 at San Francisco International Airport (SFO) and on Thursday, August 17 at Oakland International Airport (OAK). Pretest hours were 12:00 to 6:00 p.m. at SFO and 9:00 a.m. to 3:00 p.m. at OAK. Schedules for each day, including flights to be covered, times at which teams are to be present for each flight, team assignments, and provisions for meal and rest breaks, were prepared by Dr. Gosling.

Eight interviewers participated in each day's pretest, working in the same kinds of teams envisioned for the main survey. Some of these were highly experienced staff, while others were less experienced, in order to provide a variety of perspectives on the process and the results. The pretest was managed by Dr. Jennifer Franz, the President of JD Franz Research, with the assistance of Heather Taylor Holbert, the firm's Data Analysis Manager.

Each day of the pretest commenced with a short briefing by Dr. Franz on the agenda for the day, the configuration of the airport, things the arotesters were to be alert for during the day, and reminders about behavior when on airport

premises. Testers were also shown where they could take breaks and where restrooms are located.

Following the completion of the pretest at OAK, the interviewers, Dr. Gosling, Dr. Franz, Ms. Taylor Holbert, the representative of SFO, and the representative of MTC participated in a debriefing that covered every aspect of the pretest, from questionnaire design and programming through airport logistics. Most of the discussion, however, focused on the questionnaire and its programming. Specific agenda items for this debriefing were as follows:

- Survey Instrument
- Programming
- Hardware (PDAs and Radios)
- Sampling
- Respondents
- Security and Badges
- Getting Around
- Office Set-Up and Communications
- Other Logistical Issues
- Other Concerns

The day after the pretest was completed, Dr. Franz prepared a Technical Memorandum detailing the issues and challenges that were raised, assignments that were made for making changes or corrections, and the schedule for the completion of assignments. This memorandum was circulated to the Airline Passenger Survey team for review and comment prior to the close of business that day.

#### **Interviewer Training**

Interviewer training for the survey was conducted at both SFO and OAK on August 22, 2006. Training started at 9:00 a.m. and was completed at approximately 5:30 p.m. A copy of the agenda for the training is attached to this memorandum.

Training commenced with a brief overview of the project and a discussion of the role and importance of interviewers presented by Jennifer Franz of JD Franz Research. This portion of the training was held in a conference room at SFO. Following this, Roger Hooson, the Senior Landside Planner at the airport, provided an airport tour that included the entrances to the terminals, the security screening areas, and the ground transportation options.

Once the tour of SFO had been completed, the staff traveled to OAK, where they were provided a tour of that airport by Douglas Mansel of the Port of

Oakland. This tour included the ground transportation options, the security screening areas, and the terminals themselves.

Following lunch, Dr. Franz reviewed "Key Interviewing Practices and Procedures" and the principles and strategies for "Sample Selection." She then reviewed the survey questionnaire question by question, paying particular attention to ground access modes and origin information.

After the questionnaire had been reviewed, Mike Kilgore of Nationwide Surveys demonstrated the use of the handheld devices to be utilized in actual data collection. The remainder of the day was then spent practicing with the handheld devices.

Dr. Gosling, who attended the afternoon portion of the training, made helpful comments and suggestions throughout. Roger Hooson was also in attendance during the afternoon.

Because the travel time from SFO to OAK took somewhat more time than anticipated and because there was a delay in connecting with Mr. Mansel for the tour at OAK, both Dr. Franz and Mr. Kilgore believed the interviewers had not had sufficient time to familiarize themselves with the handheld devices. In addition, they had not been instructed in the use of the two-way radios.

Accordingly, all interviewers were asked to show up 45 minutes early for their shifts so they could continue to practice with the devices and be shown how to use the radios.

Staff at JD Franz Research who were unable to attend the formal training session had already been trained for a highly similar project at LAX. Dr. Franz then provided supplemental training for these staff that included an orientation to the two airports, a discussion of ground transportation modes at these airports, instruction in sampling strategies for this survey, and a review of the survey questionnaire.

Again, particular emphasis during the questionnaire review was placed on ground access modes and address information. The latter was particularly important because rules for obtaining address information in Los Angeles were markedly different from those to be applied at OAK and SFO.

Staff who joined the project subsequent to these two training sessions were trained by one of the project managers. In order to ensure that these less formal training sessions were effective, careful attention was paid to trainees' completion rates and the accuracy of their data in the days immediately following training.

#### METROPOLITAN TRANSPORTATION COMMISSION

# OAKLAND INTERNATIONAL AIRPORT SAN FRANCISCO INTERNATIONAL AIRPORT

#### 2006 AIRLINE PASSENGER SURVEY

#### Agenda

9:00 Introductions
Welcome
Role and Importance of Interviewers
Time Frame
Schedules and Compensation

9:15 Tour of SFO

10:15 Depart for OAK

11:15 Expectations and Standards

Attitude
Behavior On and Off the Job
Interactions With Passengers
Quality of Work
Attire and Grooming
Challenging Situations

11:45 Lunch

12:15 Tour of OAK

1:15 Review of Key Interviewing Practices and Procedures

Confidentiality
Basic Rules: Do's and Don'ts
Responses to Resisters and Questioners
Handling Open-Ended Questions
Handling "Other"

#### 1:45 Sample Selection

What Is a Sample?
Importance of How People Are Selected
Survey Sample and Shadow Sample
Selecting the Next Person at Screening
Start Point and Counting in Boarding Areas

- 2:00 Break
- 2:15 Questionnaire Structure Questions Key Considerations
- 3:00 Use of Handheld Devices

Why Are We Doing This?
Checking In and Checking Out
Turning On and Off
Moving From One Question to the Next
Recording Answers
Moving From One Complete to the Next

- 3:30 Practice With the Devices
- 4:15 Practice in the Terminals
- 4:45 Debriefing and Questions
- 5:00 Training Concludes

#### METROPOLITAN TRANSPORTATION COMMISSION

#### **OAKLAND AND SAN FRANCISCO INTERNATIONAL AIRPORTS**

## 2006 AIRLINE PASSENGER SURVEY INTERVIEWER MID-SURVEY TRAINING

#### **AGENDA**



#### I. Welcome and Thank-You

Thanks for Work So Far

Today's Agenda: Get Even Better Beware: You Are Being Watched

Finale is Lunch

#### II. Picking Up the Pace

Move Quickly to Next Person – Be on the Move Use a Positive Assumption Use Positive Body Language Smile Keep Metal in the Apron – Don't Unload

#### III. PDA Tricks

Tap Lightly
Ask as You Enter
Use a Mid-Sentence Tap

#### IV. Other Ideas

Introduce Yourself to Gate Staff Please Protect the Aprons Let's Go Fragrance-Free

#### V. Sampling Review

Reading the Schedule Counting at the Gate Next Person at Security SFO Terminal 3F: A Special Case No One There? Go Somewhere Else Time to Go? Make Your Next Flight

#### **BREAK**

#### VI. Questionnaire Changes

Shortened Introduction
Refusal Tally for Speed
Changing Locations
Number of Completes
"Other" Screen for Hotels

#### VII. Critical Questions and Question Issues

You Can Paraphrase to Get Facts
Refusals Are Not the Issue, Folks
Importance of Address, Block, or Cross Streets
New Layout
Spelling
Review of Way They Got to the Airport
Review of Why They Chose That Way

#### VIII. Incentives

Weekly Completion Rate Bonuses Weekly "Smile and Dial" Bonus

#### IX. Demonstration

#### X. Practice

#### LUNCH

### **TECHNICAL MEMORANDUM 4B**

#### **PILOT TEST EVALUATION**

The pilot test of the 2006 Airline Passenger Survey was conducted on August 16, 2006 at San Francisco International Airport and on August 17 at Oakland International Airport. In order to ensure that seven pretesters were present, eight were scheduled; at both airports, all eight showed up. Also in attendance for part of each day were Roger Hooson (SFO), Doug Mansel (OAK), Marc Roddin (MTC), and Dr. Gosling (Consultant). Present for all of both days were Project Manager Jennifer Franz, Assistant Project Manager Mike Kilgore, and Data Analysis Manager, Heather Taylor Holbert.

At SFO, four of the pretest interviewers had airline passenger survey experience and four did not. At OAK, five interviewers had this experience and three did not. Experienced staff were paired with inexperienced staff throughout both days.

In general, the pretest was implemented as planned and on schedule. The start at SFO was a little late because it took more time to brief the new staff than anticipated; this was remedied the next day by starting earlier at OAK. Only a couple of flights could not be located and required use of the shadow sample. In addition, there were relatively few calls to "headquarters" (Franz, Kilgore, and

Taylor Holbert) for assistance. For the most part, both days proceeded quite smoothly.

Key issues that were identified include the following:

- A few problems with the questionnaire programming (see below)
- The need to refine the wording of the Spanish translation
- A variety of things that need to be addressed during training (see below)
- Lack of traffic at SFO in the International Terminal generally and at security screening there more specifically
- A need to remind staff of things they cannot have on their persons (one interviewer had a lip balm seized)
- The need for more interviewing time at flights to meet quota
- An inability to compete the requisite number of interviews per interviewer hour
- Failure to test the wifi system at SFO
- An inability to access the wifi system at OAK

Responsibilities and timelines for addressing the issues raised during the pretest will be addressed as follows:

- Programming Kilgore, Goal of Monday, August 21
- Parallel Changes to Paper Questionnaire Franz, August 21
- Training Franz, Training on August 22

- Lack of Traffic Gosling in the Sample, August 22
- Prohibited Items Franz, Training on August 22
- Interviewing Time Gosling in the Sample, August 22
- Completion Rate Team, End of First Week of Interviewing
- Wifi System Kilgore, Training Day, August 22

Results of the debriefing and review of the questionnaire programming are presented below. This discussion also included some general commentary and training notes, which are summarized here as well.

#### **General Reactions**

All of the interviewers thought the survey basically went "fine." No one had any major issues; the key concerns were traffic and programming problems that need to be fixed.

#### **Completed Interviews**

Because changes to the questionnaire are minor and no questions were skipped, the pretest completes can be kept.

#### **Screening Area Survey**

None of the interviewers had any concerns about conducting the post-security-screening interviews other than the issue of traffic. After considerable discussion, the following protocol was confirmed:

- Approach the very next person after completing an interview
- Offer to walk with the person if they are concerned about time, but only to the gate; if the person is headed to another destination (such as a store or restaurant), thank and terminate

#### **Use of Handheld Devices**

All of the interviewers said they prefer using the handheld devices to conducting the survey on paper. Although it is a bit harder on the eyes, it is also easier. Respondents seem interested in the devices; some asked if they could have them. No one experienced respondent disinterest or distrust relative to the devices. Ms. Taylor Holbert also pointed out the quality control benefits of having the survey programmed. The only significant concerns that were raised were difficulty finding things in the lengthy lists and the time required to type in the large number of "other" responses.

#### **Questionnaire**

Screening. There need to be more disposition codes. It was agreed to add Declined Due to Lack of Time and Language Barrier codes.

Gate Location. This may be difficult to program. Gosling and Kilgore have been assigned to follow up and come to a decision.

Security Checkpoint Location. Hooson and Gosling will determine whether

Terminal 3/F Main Pier should be divided into two subcategories: Premium and

General.

Question 2. A Refused option needs to be added.

Question 3. After much discussion, it was agreed to interview adults who are accompanying minor children but not flying with them. Interviewers will be instructed on modifying the questions appropriately. The program will be modified to accept respondents under the age of 18 should an interview be started with someone who appears to be this old. Apparent children under the age of 18 will not be interviewed. The definition of a travel party will be made optional by putting it in parentheses.

Question 8. There are some cities that have the same name (such as Manchester) and need a country identifier. Also, some major cities are missing. Hooson will look for a new list to provide Kilgore.

Question 9. The card will not be shown unless respondents are confused. Interviewers may also read the answer choices if they prefer this to using the card. Answers of "business" and "personal" will be probed for specifics. The program will be modified to read, SHOW CARD OR READ IF NEEDED.

Show Cards. All of the show cards will be made smaller. In addition, spaces will be added between the items in the lists.

Question 11. Question 11 will use the same protocol and have the same programming changes as Question 9.

Question 12. Training will note that parents accompanying but not flying with minor children represent a "yes" to this question.

Question 16. Training will note that UC Berkeley is listed under "U."

Question 18. Provided there is room to write, the Question 18 series will be put on a single screen. Training will emphasize what is needed for the interview to be complete and the mind set necessary to acquire this information. Any potential interviewers who do not believe this information should be requested or that interviewees should or will provide it will be let go.

Interviewers will also be told they can say that the airports only need this information to find out where people are coming from or for planning purposes.

The exact sentence will be provided at training.

It will also be pointed out that a precise address is not necessary. Interviewees can give a block number (1000, for example) or a nearby address (1010 if they live at 1015, for example) if they prefer or if this would make them feel more secure.

Questions 21 and 22. Interviewers will be briefed during training on how to ask these questions correctly.

Question 23. The training will include intensive work on this question.

Question 27. The phrase about rental cars will be put in parentheses.

Question 29. The program will be tested to make sure the name of the lot or garage can be keyed in.

Question 38. The category NONE will be amended to NONE/I KNOW THE AREA/I LIVE HERE/I KNOW MY WAY AROUND. Pretesters in Oakland said the FAMILY/FRIENDS/BUSINESS ASSOCIATES option does not appear on the screen.

This needs to be checked. Use of the show card will be optional, as in questions 9 and 11.

Question 39. The category CONVENIENCE (PROBE FOR DETAILS AND ADD CODES AS APPROPRIATE) will be added.

Question 44. There is a skip bust here, with residents being asked questions that should only be asked of visitors. (The skip found in the paper questionnaire after Question 48 is not working in the programming.) This will be fixed.

Question 45. The answer field will be expanded to three digits.

Questions 58 and 59. People who start from their own homes in Question 11 and provide answers to Questions 12 and 18A will be skipped over these two questions.

Question 60. When an interviewer said this question needs a refused option, it was noted that this option is actually present. Interviewers will be trained to go to the end of a list before concluding that such an option is not present.

Question 63. Gender will be the last question. In addition, respondent name and telephone number or email address will be made to look like any other question so they are not inadvertently skipped.

#### TECHNICAL MEMORANDUM 6

#### SUMMARY AND DOCUMENTATION OF SURVEY DATA ANALYSIS AND RESULTS

#### **Survey Response Rates**

Daily response rates for the survey, calculated as those interviewed divided by those approached, ranged from as low of 18 percent on September 29 at OAK to a high of 63 percent at SFO on August 31. The cumulative response rate was 31 percent.

The cumulative response rate at both airports was 31 percent. Gate interviewers achieved an overall response rate of 50 percent, while those at security screening reached a response rate of 25 percent.

#### **Demographic Item Response Rates**

Item response rates for the demographic questions included in the survey were generally excellent, with the exception of income. The refusal rate for income was 24 percent, which is high for trained and experienced interviewers.

Response rates for all of the demographic questions are presented in Table 1 on the next page.

ITEM RESPONSE RATES FOR DEMOGRAPHIC QUE	STIONS
ITEM	RESPONSE RATE
Question 54: Country of Residence	100 Percent
Question 55A: Zip Code of Residence	98.6 Percent
Question 55: City Or Town of Residence	99.7 Percent
Question 56: State of Residence	96.4 Percent
Question 57: Country of Residence	100 Percent
Question 58: Zip Code of Residence	98.0 Percent
Question 59: City Or Town of Residence	98.9 Percent
Question 60: Number Of People Living In The Household	99.7 Percent
Question 61: Presence of Children Under The Age Of 18	99.9 Percent
Question 62: Total Annual Household Income Last Year Before Taxes	76.0 Percent

#### **Data Tabulations and Cross-Tabulations**

Data tabulations and cross-tabulations for the survey are appended to this Memo. These analyses were performed by Dr. Gosling.

### **APPENDIX A**

Survey Questionnaire

#### METROPOLITAN TRANSPORTATION COMMISSION

## SAN FRANCISCO INTERNATIONAL AIRPORT OAKLAND INTERNATIONAL AIRPORT

## SURVEY OF AIR PASSENGERS (August 15, 2006)

QA. INTERVIEWER: Please enter the location where this interview is taking place.

OAKLAND INTERNATIONAL AIRPORT SAN FRANCISCO INTRNATIONAL AIRPORT

QB. INTERVIEWER: Please enter the terminal where this interview is taking place.

Oakland

TERMINAL 1
TERMINAL 2

San Francisco

TERMINAL 1/B

TERMINAL 1/C

TERMINAL 3/E

TERMINAL 3/F (MAIN PIER)

TERMINAL 3/F (GATES 73/74)

TERMINAL 3/F (GATE 75)

INTERNATIONAL TERMINAL A

INTERNATIONAL TERMINAL G

QC. INTERVIEWER: Where is this interview taking place?

GATE (ASK QD) SECURITY SCREENING (ASK QE)

#### IF GATE, ASK:

QD. INTERVIEWER: Please enter the gate where this interview is taking place.

#### IF SECURITY SCREENING, ASK:

QE. INTERVIEWER: Please enter the security screening location where this interview is taking place.

Oakland

TERMINAL 1
TERMINAL 2

San Francisco

TERMINAL 1/B
TERMINAL 1/C
TERMINAL 3/E
TERMINAL 3/F (MAIN PIER)
TERMINAL 3/F (GATES 73/74)
TERMINAL 3/F (GATE 75)
INTERNATIONAL TERMINAL/A
INTRNATIONAL TERMINAL/G

QF. INTERVIEWER: Please enter your interviewer ID number. \_\_\_ \_\_ \_\_\_

Good (morning) (afternoon) (evening). My name is YOUR FULL NAME, and we are doing a brief survey of passengers for NAME OF AIRPORT. I need less than ten minutes of your time. Would you please take this short survey?

YES

NO – NO TIME

NO – NO/OTHER REASON

LANGUAGE BARRIER

QG. Did your airline ask you to be at the gate in the next 20 minutes, or do you have more time than that?

NEXT 20 MINUTES (ASK QH) MORE TIME (SKIP TO Q1)

#### IF NEXT 20 MINUTES, ASK:

QH. May I accompany you to the gate and conduct the interview there if there is enough time?

YES - CONTINUE WITH Q1 NO - THANK AND TERMINATE

<ol> <li>First, what airline are you flying on today?</li> </ol>	1.	First, what	airline are	vou flvina or	n todav?	
--	----	-------------	-------------	---------------	----------	--

- 2. And what is your flight number? (ASK FOR BOARDING PASS OR TICKET IF NOT SURE) \_\_\_\_\_
- 3. Including yourself, how many people are in your travel party today? (By travel party, I mean all of the people who are traveling together with you on the same flight today.)
- 4. And how many of these are children under the age of 18?
- 5. Did you fly into this airport today solely for the purpose of connecting with another flight, or did you get here by ground transport?

FLEW IN - CONNECTOR (CONTINUE)
GROUND TRANSPORTATION (SKIP TO Q8)

#### IF FLEW IN (CONNECTOR), ASK:

- 6. What airline did you take to get here?
  - 7. And what was that flight number? ASK FOR BOARDING PASS OR TICKET IF NOT SURE.

#### THANK AND TERMINATE

#### IF USED GROUND TRANSPORTATION, ASK:

- 8. What is your final airport destination for today's trip?
  - And what is the main purpose of your trip? SHOW CARD OR READ IF NEEDED.

CONVENTION OR CONFERENCE
OTHER TYPE OF BUSINESS TRIP
VISIT FRIENDS OR RELATIVES
VACATION
TRAVEL TO OR FROM SCHOOL
WEDDING OR FUNERAL
PERSONAL OR FAMILY EMERGENCY
SOME OTHER PURPOSE

#### RECORD OTHER PURPOSE.

- How many people came into the terminal with you today just to see you or other members of your travel party off? (INCLUDE NON-FLYING PARENTS.)
- 11. At which of the types of places shown on this card did you start your trip to the airport today? SHOW CARD OR READ IF NEEDED.

YOUR OWN HOME (ASK Q18A)
SOMEONE ELSE'S HOME (ASK Q18A)
A PLACE OF BUSINESS (ASK Q18A)
A HOTEL, MOTEL, INN, BED & BREAKFAST (ASK Q13)
A RESTAURANT (ASK Q14)
A CONVENTION CENTER (ASK Q15)
A SCHOOL, COLLEGE, OR UNIVERSITY (ASK Q16)
A TOURIST ATTRACTION (ASK Q17)
SOMEWHERE ELSE (ASK Q17)

12. And what city or town was that in?

IF NOT ON LIST, SKIP TO Q18A.

#### IF HOTEL/MOTEL/INN/B&B, ASK:

13. And what was the name of that \_\_\_\_\_?

IF NOT ON LIST FNTER NAME IN OTHER

#### IF RESTAURANT, ASK:

14. And what was the name of that restaurant?
SKIP TO Q18A.

#### IF CONVENTION CENTER, ASK:

15. And what convention center was that?
IF NOT ON LIST ENTER NAME IN OTHER, SKIP TO Q18A.

#### IF SCHOOL, COLLEGE, OR UNIVERSITY, ASK:

16. And what is the name of that (school) (college) (university)?
IF NOT ON LIST ENTER NAME IN OTHER, SKIP TO Q18A.

#### IF ATTRACTION OR OTHER PLACE, ASK:

17. And what was the name of that (attraction) (place)? IF NOT FOUND ON LIST, ENTER NAME IN OTHER, GO TO Q18A.

#### IF HOME OR BUSINESS LOCATION, ASK:

- 18A. What is the ZIP code of that (residence)?
- 18B. Could you please tell me the street address there? ASK FOR HELPFUL DOCUMENTS IF NEEDED. PROBE FOR STREET SPELLING.

#### IF REFUSED ADDRESS, ASK:

19. Then could you please give me the block number? (Such as the 100 block, the 1000 block, and so forth.)

#### IF REFUSED BLOCK, SAY:

20. Then could you just give me the nearest intersection – that is, the nearest street and the nearest cross-street?

21.	What time did	you leave that place?	:	ΑM	PM

### 23. How did you get to the airport today?

#### OAKLAND:

PRIVATE CAR/VEHICLE (SKIP TO Q27)	
AC TRANSIT (PUBLIC TRANSIT) BUS (SKIP TO Q37)	
AC TRANSIT FROM AMTRAK (SKIP TO Q33)	
AC TRANSIT FROM BART (SKIP TO Q31)	
AIRBART FROM AMTRAK (SKIP TO Q33)	
AIRBART FROM BART (SKIP TO Q31)	
CHARTERED BUS OR VAN SERVING YOUR TRAVEL PARTY ONLY (SKIP TO	
Q38)	
HOTEL/MOTEL COURTESY SHUTTLE (SKIP TO Q24)	
LIMOUSINE SERVING YOUR PARTY ALONE (SKIP TO Q38)	
RENTAL CAR (SKIP TO Q27)	
· · ·	
SCHEDULED AIRPORT BUS: NAME: (SKIP TO Q35) SHARED RIDE VAN SERVING MORE THAN ONE PARTY (SKIP TO Q38)	
TAXI/CAB (SKIP TO Q38)	
SOMETHING ELSE: (SKIP TO Q38)	
DON'T KNOW (THANK AND TERMINATE)	
REFUSED (THANK AND TERMINATE)	
SAN FRANCISCO	
PRIVATE CAR/VEHICLE (SKIP TO Q27)	
BART (SKIP TO Q31)	
BART FROM CALTRAIN (SKIP TO Q33)	
CHARTERED BUS OR VAN SERVING YOUR TRAVEL PARTY ONLY (SKIP TO	
Q38)	
HOTEL/MOTEL COURTESY SHUTTLE (SKIP TO Q24)	
LIMOUSINE SERVING YOUR PARTY ALONE (SKIP TO Q38)	
RENTAL CAR (SKIP TO Q27)	
SAMTRANS (PUBLIC TRANSIT) BUS (SKIP TO Q37)	
SCHEDULED AIRPORT BUS: NAME: (SKIP TO Q35)	
SHARED RIDE VAN SERVING MORE THAN ONE PARTY: NAME	
	_
(SKIP TO Q38)	
(SKIP TO Q38) TAXI/CAB (SKIP TO Q38)	
TAXI/CAB (SKIP TO Q38)	
,	

#### IF HOTEL/MOTEL SHUTTLE, ASK:

24. Did you stay overnight at that hotel, or did you visit the hotel only for the purpose of getting to the airport?

STAYED OVERNIGHT (SKIP TO Q38)
ONLY VISITED TO GET TO AIRPORT (CONTINUE)

#### IF SOLELY TO GET TO AIRPORT, ASK:

25. Did you park at the hotel, or did you get there some other way?

PARKED (CONTINUE)
OTHER WAY (SKIP TO Q38)
VOLUNTEERED PARKED NEAR HOTEL (CONTINUE)
DON'T KNOW (SKIP TO Q38)
REFUSED (SKIP TO Q38)

### IF PARKED AT HOTEL OR VOLUNTEERED PARKED NEAR HOTEL, ASK:

26. Were any passengers dropped off at the curb in front of the terminal before the car was parked?

SKIP TO Q38.

#### IF PRIVATE VEHICLE OR RENTAL VEHICLE ASK:

27. Were any passengers dropped off at the curb in front of the terminal (before returning the rental car)?

YES (CONTINUE) NO (SKIP TO Q38) DON'T KNOW (SKIP TO Q38) REFUSED (SKIP TO Q38)

28. And was the vehicle driven away without being parked, parked for a while and then driven away, or parked for the duration of your trip?

DRIVEN AWAY (SKIP TO Q38)
PARKED AND THEN DRIVEN AWAY (CONTINUE)
PARKED FOR DURATION OF TRIP (CONTINUE)

#### IF PARKED, ASK:

29. At what location was the vehicle parked?

#### **OAKLAND**

HOURLY/SHORT-TERM LOT AT THE AIRPORT DAILY/LONG-TERM LOT (A OR B) AT THE AIRPORT ECONOMY LOT AT THE AIRPORT VALET PARKING AT THE AIRPORT OFF-AIRPORT LOT HOTEL/MOTEL PARKING LOT AIRPORT EMPLOYEE LOT OTHER:

#### SAN FRANCISCO

	DOMESTIC TERMINAL GARAGE AT THE AIRPORT INTERNATIONAL TERMINAL GARAGE AT THE AIRPORT LONG-TERM GARAGE AT THE AIRPORT VALET PARKING AT THE AIRPORT OFF-AIRPORT LOT OR GARAGE:
	HOTEL/MOTEL PARKING LOT OR GARAGE AIRPORT EMPLOYEE LOT OTHER:
30.	And how long (was it) (will it be) parked there?
	LESS THAN A DAY: HOURS DAYS: ROUND TO NEAREST NUMBER OF DAYS

SKIP TO Q38.

#### IF BART OR AIRBART FROM BART, ASK:

31. At what station did you begin your trip on BART?

#### LIST OF STATIONS.

32. And how did you get to that station? ACCEPT MULTIPLE RESPONSES. (IF BART, RETURN TO QUESTION 31 AND ASK, "What I am looking for is the very first station where you got on BART for your trip to the airport today.")

WALKED
DROVE AND PARKED
DROPPED OFF
TAXI/CAB
AMTRAK (SKIP TO Q33)
BART
CALTRAIN (SKIP TO Q33)
OTHER PUBLIC TRANSIT
OTHER:

SKIP TO Q38.

#### IF AMTRAK/CALTRAIN/AIRBART FROM AMTRAK, SAY (IN Q23):

33. At what station did you begin your trip on (Amtrak) (Caltrain)?

#### LIST OF STATIONS.

34. And how did you get to that station? ACCEPT MULTIPLE RESPONSES. (IF AMTRAK OR CALTRAIN, RETURN TO QUESTION 33 AND ASK, "What I am looking for is the very first station where you got on (AMTRAK) (CALTRAIN) for your trip to the airport today.")

WALKED
DROVE AND PARKED
DROPPED OFF
TAXI/CAB
AMTRAK
BART
CALTRAIN
OTHER PUBLIC TRANSIT
OTHER:

SKIP TO Q38.

#### IF SCHEDULED AIRPORT BUS, SAY:

35. Where did you begin your trip on the airport bus?

#### LIST OF LOCATIONS

36. And how did you get to that location? ACCEPT MULTIPLE RESPONSES.

WALKED
DROVE AND PARKED
DROPPED OFF
TAXI/CAB
OTHER PUBLIC TRANSIT: \_\_\_\_\_

SKIP TO Q38.

#### IF PUBLIC BUS (AC TRANSIT, SAMTRANS), SAY:

37. How did you get to the stop where you first got on the (AC Transit) (SamTrans) bus? ACCEPT MULTIPLE RESPONSES.

WALKED
DROVE AND PARKED
DROPPED OFF
TAXI/CAB
BART
CALTRAIN
OTHER PUBLIC TRANSIT: \_\_\_\_\_
OTHER: \_\_\_\_\_

38. What were the **most important** sources of information you used to decide how to get to the airport today? SHOW CARD. CODE UP TO FIRST THREE SOURCES. AIRPORT WEB SITE OTHER WEB SITE (And what was that Web site?): \_ AIRPORT INFORMATION BROCHURE, DISPLAY, OR PHONE NUMBER TRAVEL AGENT TRAVEL GUIDE (And what was that travel guide?): HOTEL STAFF 511 TRANSIT INFORMATION (PHONE 511, 817-1717, OR 511.ORG) 511 HIGHWAY TRAFFIC INFORMATION (PHONE 511, 817-1717, OR 511.ORG) OTHER HIGHWAY TRAFFIC INFORMATION (RADIO, TELEVISION, NEWSPAPER) PUBLIC OR PRIVATE TRANSPORTATION OPERATOR BROCHURE, DISPLAY, OR PHONE NUMBER FAMILY/FRIENDS/BUSINESS ASSOCIATES OTHER: NONE/ALREADY FAMILIAR WITH 39. And what are the **main reasons** you decided to get to the airport the way you did? CODE UP TO FIRST THREE REASONS. COMFORT CONVENIENCE (PROBE FOR REASON) DEPENDABILITY LUGGAGE (AMOUNT) NO PRIVATE VEHICLE AVAILABLE NO PUBLIC TRANSIT AVAILABLE NUMBER OF PEOPLE IN TRAVEL PARTY PARKING CONSIDERATIONS

PRICE/COST

RETURN RENTAL CAR

SAFETY OR SECURITY CONCERNS

SOMEONE ELSE DECIDED

TRAVEL TIME/TIME

OTHER: \_\_\_\_\_

#### ASK Q40 IF MORE THAN ONE PERSON IN TRAVEL PARTY:

40. Including yourself, how many people in your travel party came to the airport in the same vehicle as you? (IF NEEDED: By travel party, I mean all of the people who are traveling together with you on the same flight today.)

#### ASK Q41 IF ONE PERSON IN TRAVEL PARTY (Q3) OR IN VEHICLE (Q40):

41. How many pieces of luggage did you check today? RANGE CHECK FOR >3.

#### ASK Q42 IF MORE THAN ONE PERSON IN Q40:

42. How many total pieces of luggage did these people check - that is, the people who arrived here in the same vehicle? RANGE CHECK FOR >3/PERSON.

### ASK Q43 OF CONVENTION/CONFERENCE/BUSINESS/OTHER PURPOSE TRAVELERS ONLY.

43. Will any of the cost of your trip to the airport, (including parking), be reimbursed by your employer, by a client, or by some other organization? (BEING REIMBURSED BY FAMILY, FRIENDS, OR COLLEAGUES DOES NOT COUNT.)

YFS

NO

**NOT SURE** 

44. Are you a resident of this area who is **starting** an air trip here today, or are you a visitor from another area who is taking an air trip to **get home or travel to some other destination?** 

RESIDENT (CONTINUE)
VISITOR (SKIP TO Q49)
DON'T KNOW/REFUSED – THANK AND TERMINATE

#### ASK Q45 THROUGH Q48 OF RESIDENTS. VISITORS SKIP TO Q49.

45. How many nights will you be away from home on this trip?

46.	And what airport will you fly back into?
	OAKLAND (CONTINUE) SACRAMENTO (CONTINUE) SAN FRANCISCO (CONTINUE) SACRAMENTO (CONTINUE) SAN JOSE (CONTINUE) OTHER: (CONTINUE) NOT SURE YET (SKIP TO Q53) NOT RETURNING BY AIR (SKIP TO Q53)
ASK (	Q47 AND 48 IF RETURNING BY AIR.
47.	About what time will your return flight arrive? : : AM PM (LOOK AT TICKET IF UNSURE)
48.	How are you planning to get to your local destination when you get back? ACCEPT MULTIPLE RESPONSES.
	PICKED UP BY SOMEONE IN A PRIVATE VEHICLE PRIVATE VEHICLE PARKED AT AIRPORT OR NEARBY AIRBART SHUTTLE BUS BART CHARTERED BUS OR VAN HOTEL/MOTEL COURTESY SHUTTLE LIMOUSINE PUBLIC TRANSIT BUS (AC TRANSIT, MUNI, SAMTRANS, VTA, ETC.) PUBLIC TRANSIT LIGHT RAIL (MUNI, VTA) RENTAL CAR SCHEDULED AIRPORT BUS SHARED RIDE VAN TAXI/CAB TRAIN (CALTRAIN, AMTRAK) OTHER: NOT SURE  SKIP TO Q53.
	SKIP IO Q53.
49.	What day did you arrive in the Bay Area? CALENDAR IS DISPLAYED.
	MONTH DATE

50. And what airport did you fly into? OAKLAND (CONTINUE) SACRAMENTO (CONTINUE) SAN FRANCISCO (CONTINUE) SAN JOSE (CONTINUE) DON'T RECALL (SKIP TO Q53) OTHER: (CONTINUE) DID NOT ARRIVE BY AIR (SKIP TO Q53) ASK Q51 AND Q52 IF ARRIVED BY AIR. 51. About what time did your flight arrive? (LOOK AT TICKET) : AM PM 52. And how did you get from the airport to your local destination? ACCEPT MULTIPLE RESPONSES. PICKED UP BY SOMEONE IN A PRIVATE VEHICLE PRIVATE VEHICLE PARKED AT AIRPORT OR NEARBY RENTAL CAR AIRBART SHUTTLE BUS **BART** CHARTERED BUS OR VAN HOTEL/MOTEL COURTESY SHUTTLE LIMOUSINE PUBLIC TRANSIT BUS (AC TRANSIT, MUNI, SAMTRANS, VTA, ETC.) PUBLIC TRANSIT LIGHT RAIL (MUNI, VTA) SCHEDULED AIRPORT BUS SHARED RIDE VAN TAXI/CAB TRAIN (CALTRAIN, AMTRAK) OTHER:

**NOT SURE** 

	E LIEDE WIT	LI VII DEC	PONDENTS.
COMITING	C UCKE AAII	L ALL KES	LOMDEM 12

53. In the past twelve months, including this trip, how many times have you flown out of \_\_\_\_\_ Airport? How about \_\_\_\_\_ Airport?

Oakland

Sacramento
San Francisco
San Jose

Now just a couple of questions about you for classification purposes ...

#### ASK Q54 THROUGH Q57 OF VISITORS ONLY.

54. First, do you live in the United States?

YES (CONTINUE) NO (SKIP TO Q57) DON'T KNOW/REFUSED (SKIP TO Q60)

#### IF YES, ASK:

- 55A. And what is the Zip Code where you live?
- 55B. What city or town do you live in?

#### IF ZIP CODE UNKNOWN, ASK:

56. What state do you live in?

SKIP TO Q60.

#### IF NO, ASK:

57. What country do you live in?

### ASK Q58 AND Q59 ONLY OF RESIDENTS WHO DID NOT COME FROM HOME AND ALREADY PROVIDED ZIP CODE/CITY OR TOWN.

58. First, what is the Zip Code where you live? RANGE CHECK FOR NORTHERN CALIFORNIA.

59. And what city or town do you live in?

#### CONTINUE HERE WITH ALL RESPONDENTS.

60. Including yourself, how many people live in your household? RANGE CHECK FOR 10+.

#### IF MORE THAN ONE, ASK:

- 61. And how many of these are children under the age of 18?
- 62. Which letter on this card corresponds to the total annual income of your entire household last year before taxes? SHOW CARD. ASK FOREIGNERS TO ESTIMATE INCOME IN U.S. DOLLARS.
  - A. UNDER \$25,000
  - B. \$25,000 \$49,999
  - C. \$50,000 \$74,999
  - D. \$75,000 \$99,999
  - E. \$100,000 \$149,999
  - F. \$150,000 \$199,999
  - G. \$200,000 \$299,999
  - H. \$300,000 AND OVER
  - I. DON'T KNOW
  - J. REFUSED

ANSWER GIVEN IN ANOTHER CURRENCY

63. Now just in case my supervisor needs to verify something from this interview, could I please have your name or initials and phone number or email address?

NAME OR INITIALS:

EMAIL ADDRESS:

PHONE: (\_\_\_\_) \_\_\_\_\_

64. RECORD GENDER

MALE FFMALF

### **APPENDIX B**

Data Tabulations and Cross-Tabulations

#### Table B-1 **BAY AREA/NORTHERN CALIFORNIA RESIDENCE All Respondents** San Francisco Oakland International Airport International Airport Total Percent Frequency Frequency Percent 3,444 Resident 1,776 38.4 1,668 46.5 53.5 Visitor 2,852 61.6 1,919 4,771 Total 8,215 4,628 100.0 3,587 100.0

## TRIP PURPOSE All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
Convention Or Conference	184	4.0	98	2.8	282
Other Type Of Business Trip	1,587	34.5	1,163	33.2	2,750
Visit Friends Or Relatives	840	18.3	1,000	28.6	1,840
Vacation	1,644	35.8	921	26.3	2,565
Travel To Or From School	88	1.9	78	2.2	166
Wedding Or Funeral	151	3.3	149	4.3	300
Personal Or Family Emergency	62	1.3	55	1.6	117
Personal Business	11	.2	10	.3	21
Attend Sporting Event	7	.2	10	.3	17
Attend Other Type Of Event	9	.2	2	.1	11
Relocating	12	.3	12	.3	24
Military Travel	-	-	1	.0	1
Total	4,595	100.0	3,499	100.0	8,094

Table B-3							
AIR PARTY TRIP TYPE							
San Francisco Oakland International Airport International Airport Total							
	Frequency	Percent	Frequency	Percent			
Resident/Business	554	12.1	520	14.9	1,074		
Resident/Personal	1,256	27.3	1,108	31.7	2,364		
Visitor/Business	1,216	26.5	741	21.2	1,957		
Visitor/Personal         1,567         34.1         1,123         32.2         2,690							
Total	4,593	100.0	3,492	100.0	8,085		

Table B-4								
	AIR TRAVEL PARTY SIZE							
		ancisco nal Airport		land nal Airport	Total			
	Frequency	Percent	Frequency	Percent				
1	2,825	61.1	2,662	74.2	5,487			
2	1,354	29.3	723	20.2	2,077			
3	192	4.1	113	3.2	305			
4	128	2.8	48	1.3	176			
5	39	.8	18	.5	57			
6	24	.5	2	.1	26			
7	6	.1	5	.1	11			
8	6	.1	6	.2	12			
9	8	.2	1	.0	9			
10	2	.0	2	.1	4			
More Than 10	40	.9	6	.2	46			
To	otal 4,624	100.0	3,586	100.1.0	8,210			

Distribution Statistics							
AIR TRAVEL PARTY SIZE							
San Francisco Oakland International Airport International Airport							
Mean	1.77	1.38					
Median	1	1					
25 <sup>th</sup> Percentile	1	1					
75 <sup>th</sup> Percentile	2	2					

Table B-5 WELL-WISHERS ACCOMPANYING AIR TRAVEL PARTY INTO TERMINAL San Francisco Oakland International Airport International Airport Total Percent Percent Frequency Frequency 3,938 85.1 2,996 6,934 Zero 83.6 418 8.9 11.7 413 831 3.9 3.2 295 180 115 3 50 80 1.1 30 8. .5 4 25 11 .3 36 5 .2 8 .2 15 7 2 6 4 .1 .1 6 7 1 1 More Than 7 9 3 .1 12 Total 4,627 100.0 3 100.0 8,210

Note: Distribution statistics are for air parties with one or more well-wishers.

Distribution Statistics								
WELL-WISHERS ACCOMPANYING AIR TRAVEL PARTY INTO TERMINAL								
	San Francisco Oakland International Airport International Airport							
Mean	1.73	1.51						
Median	1	1						
25 <sup>th</sup> Percentile 1								
75 <sup>th</sup> Percentile	2	2						

#### Table B-6 **NIGHTS AWAY ON TRIP** Bay Area/Northern California Residents San Francisco Oakland International Airport International Airport Total Frequency Percent Frequency Percent .9 37 Zero 15 22 1.4 9.3 107 6.1 147 254 2 184 10.5 263 16.6 447 592 3 249 14.3 343 21.6 4 184 10.5 247 15.6 431 5 172 9.8 168 10.6 340 6 70 4.0 65 4.1 135 7 109 6.9 289 180 10.3 8 to 10 149 8.5 83 5.2 232 11 to 20 235 13.5 65 4.1 300

Note: Due to survey sampling protocol, air parties on trips returning the same day (no nights away) were most likely under-sampled. See Appendix C for discussion.

11.6

100.0

74

1586

4.7

100.0

276

3333

202

1747

Total

Distribution Statistics							
NIGHTS AWAY ON TRIP							
San Francisco Oakland International Airport International Airport							
Mean	14.51	8.29					
Median	5	4					
25 <sup>th</sup> Percentile	3	2					
75 <sup>th</sup> Percentile	11	5					

More than 20

### NIGHTS IN BAY AREA Visitors to Bay Area/Northern California

Table B-7

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
Zero	83	3.0	129	6.9	212
1	321	11.5	268	14.2	589
2	463	16.6	350	18.6	813
3	534	19.2	368	19.5	902
4	405	14.6	207	11.0	612
5	226	8.1	128	6.8	354
6	132	4.7	71	3.8	203
7	147	5.3	84	4.5	231
8 to 10	169	6.1	103	5.5	272
11 to 20	191	6.9	94	5.0	285
More than 20	110	4.0	81	4.3	191
Total	2781	100.0	1883	100.0	4664

Note: Due to survey sampling protocol, air parties on trips returning the same day (no nights in Bay Area) were most likely under-sampled. See Appendix C for discussion.

Distribution Statistics							
NIGHTS IN BAY AREA							
	San Francisco Oakland International Airport International Airport						
Mean	7.24	7.25					
Median	3	3					
25 <sup>th</sup> Percentile	2	2					
75 <sup>th</sup> Percentile	8	5					

## FINAL AIR DESTINATION All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
California	591	12.8	1,382	38.5	1,973
Hawaii	203	4.4	79	2.2	282
Alaska	18	.4	10	.3	28
Pacific Northwest	384	8.3	443	12.4	827
Other U.S. West	548	11.8	674	18.8	1,222
U.S. Central, Midwest	623	13.5	409	11.4	1,032
U.S. East	1,114	24.1	473	13.2	1,587
Canada	263	5.7	9	.3	272
Mexico	75	1.6	59	1.6	134
Central/South America	23	.5	2	.1	25
Caribbean	5	.1	1	.0	6
Transatlantic	455	9.8	35	1.0	490
Transpacific	323	7.0	11	.3	334
Total	4,625	100.0	3,587	100.0	8,212

# FINAL AIR DESTINATION BY AIR PARTY TRIP TYPE San Francisco International Airport All Respondents

		Air Party	Trip Type	
	Resident	Resident	Visitor	Visitor
	Business	Personal	Business	Personal
Final Air Destination		Perd	cent	
California	15.4	11.2	12.8	13.0
Hawaii	1.3	8.2	1.7	4.2
Alaska	-	.6	.2	.4
Pacific Northwest	6.5	5.8	12.1	8.2
Other U.S. West	12.8	11.7	13.4	12.0
U.S. Central, Midwest	15.7	7.7	17.9	12.4
U.S. East	22.4	20.1	26.4	26.5
Canada	3.8	4.9	6.0	6.8
Mexico	.9	3.9	.3	1.0
Central/South America	.2	1.1	.2	.3
Caribbean	.2	.2	.1	1
Transatlantic	9.6	15.1	4.5	9.6
Transpacific	11.2	9.5	4.1	5.6
Total	100.0	100.0	100.0	100.0
Number Of Respondents (4,591 Total)	553	1,256	1,215	1,567

# FINAL AIR DESTINATION BY AIR PARTY TRIP TYPE Oakland International Airport All Respondents

	Air Party Trip Type				
	Resident Business	Resident Personal	Visitor Business	Visitor Personal	
Final Air Destination		Perd	cent		
California	37.7	33.1	45.9	39.7	
Hawaii	1.5	3.9	.1	2.1	
Alaska	.2	.3	.1	.4	
Pacific Northwest	10.2	11.5	14.6	12.8	
Other U.S. West	24.8	21.7	19.2	15.7	
U.S. Central, Midwest	11.7	9.7	8.0	12.9	
U.S. East	11.5	13.9	10.8	14.3	
Canada	.4	.1	.1	.4	
Mexico	.4	4.0	.1	.9	
Central/South America	.2	1	.1	-	
Caribbean	-	.1	-	-	
Transatlantic	.6	1.5	.7	.7	
Transpacific	.8	.4	.3	-	
Total	100.0	100.0	100.0	100.0	
Number Of Respondents (3,492 Total)	520	1,108	741	1,123	

## GENDER OF RESPONDENT BY AIR PARTY TRIP TYPE San Francisco International Airport All Respondents

	Air Party Trip Type					
	Resident	Resident	Visitor	Visitor		
	Business	Personal	Business	Personal	Total	
Gender	Percent					
Male	65.7	44.8	67.7	46.6	54.0	
Female	34.3	55.2	32.3	53.4	46.0	
Total	100.0	100.0	100.0	100.0	100.0	
Number Of Respondents	554	1,256	1,216	1,567	4,593	

#### Notes:

- 1. The survey collected no information on the gender of other members of multi-person parties. Thus the percentage of survey respondents of each gender may not correspond to the percentage of each gender among air passengers in total.
- 2. Please see the discussion of respondent gender in Appendix C.

#### Table B-12 GENDER OF RESPONDENT BY AIR PARTY TRIP TYPE San Francisco International Airport **Single Person Parties** Air Party Trip Type Resident Resident Visitor Visitor Business Personal Business Personal Total Gender Percent Male 68.3 43.1 69.6 42.4 56.4 Female 31.7 56.9 30.4 57.6 43.6 100.0 Total 100.0 100.0 100.0 100.0 Number Of Respondents 467 866 986 687 2,808

## GENDER OF RESPONDENT BY AIR PARTY TRIP TYPE Oakland International Airport All Respondents

	Air Party Trip Type						
	Resident	Resident	Visitor	Visitor			
	Business	Personal	Business	Personal	Total		
Gender	Percent						
Male	64.0	43.2	65.6	41.3	50.5		
Female	36.0	56.8	34.4	58.7	49.5		
Total	100.0	100.0	100.0	100.0	100.0		
Number Of Respondents	520	1,108	741	1,123	3,492		

#### Notes:

- 1. The survey collected no information on the gender of other members of multi-person parties. Thus the percentage of survey respondents of each gender may not correspond to the percentage of each gender among air passengers in total.
- 2. Please see the discussion of respondent gender in Appendix C.

#### Table B-14

## GENDER OF RESPONDENT BY AIR PARTY TRIP TYPE Oakland International Airport Single Person Parties

	Air Party Trip Type					
	Resident Business	Resident Personal	Visitor Business	Visitor Personal	Total	
Gender	Percent					
Male	66.0	43.8	67.2	39.9	52.2	
Female	34.0	56.2	32.8	60.1	47.8	
Total	100.0	100.0	100.0	100.0	100.0	
Number Of Respondents	456	794	618	714	2,582	

#### HOUSEHOLD INCOME BY AIR PARTY TRIP TYPE San Francisco International Airport All Respondents

	Air Party Trip Type					
	Resident	Resident	Visitor	Visitor		
	Business	Personal	Business	Personal	Total	
Annual Household Income (2005)			Percent			
Under \$25,000	1.0	5.4	2.1	6.5	4.3	
\$25,000 - \$49,999	3.4	9.9	4.8	13.4	8.9	
\$50,000 - \$74,999	10.2	18.7	10.1	19.1	15.5	
\$75,000 - \$99,999	14.8	21.0	18.3	19.3	18.9	
\$100,000 - \$149,999	24.0	18.0	26.5	19.9	21.7	
\$150,000 - \$199,999	19.8	14.8	17.0	11.3	14.8	
\$200,000 - \$299,999	15.9	6.8	11.1	5.6	8.6	
\$300,000 And Over	10.9	5.5	10.1	4.9	7.2	
Total	100.0	100.0	100.0	100.0	100.0	
Number Of Respondents	554	1,256	1,216	1,567	4,593	

# HOUSEHOLD INCOME BY AIR PARTY TRIP TYPE Oakland International Airport All Respondents

	Air Party Trip Type					
	Resident	Resident	Visitor	Visitor		
	Business	Personal	Business	Personal	Total	
Annual Household Income (2005)	Percent					
Under \$25,000	1.3	10.3	1.4	10.8	7.2	
\$25,000 - \$49,999	4.8	14.4	6.3	14.4	11.2	
\$50,000 - \$74,999	13.4	17.4	11.2	23.2	17.3	
\$75,000 - \$99,999	15.4	18.8	20.7	21.2	19.5	
\$100,000 - \$149,999	23.7	18.6	27.9	14.2	20.0	
\$150,000 - \$199,999	22.5	12.2	15.4	9.3	13.5	
\$200,000 - \$299,999	11.4	4.3	8.9	4.2	6.3	
\$300,000 And Over	7.6	4.0	8.1	2.8	5.0	
Total	100.0	100.0	100.0	100.0	100.0	
Number Of Respondents	520	1,108	741	1,123	3,492	

Table B-17  HOUSEHOLD SIZE  All Respondents							
		San Francisco Oakland International Airport International Airport					
Number Of Household Members	Frequency	Percent	Frequency	Percent			
1	1,041	22.6	933	26.1	1,974		
2	1,855	40.3	1,337	37.4	3,192		
3	742	16.1	587	16.4	1,329		
4	616	13.4	425	11.9	1,041		
5	244	5.3	197	5.5	441		
6	72	1.6	54	1.5	126		
More Than 6	36	.7	41	1.3	77		
Total	4,606	100.0	3,574	100.0	8,180		

Distribution Statistics							
NUMBER OF MEMBERS IN THE HOUSEHOLD							
	San Francisco International Airport	Oakland International Airport					
Mean	2.47	2.43					
Median	2	2					
25 <sup>th</sup> Percentile	2	1					
75 <sup>th</sup> Percentile	3	3					

#### Table B-18 **RESIDENCE LOCATION Bay Area/Northern California Residents** Oakland San Francisco International Airport International Airport Total Resident Resident Frequency Percent Frequency Percent Bay Area 1,575 89.9 1,525 93.2 3,100 Northern California 173 9.9 79 4.8 252 Other California 32 2.0 4 .2 36 1,752 3,388 Total 100.0 1,636 100.0

Note: See Appendix C for definitions of residence location regions.

## COUNTY OF RESIDENCE Bay Area Residents

		San Francisco International Airport		Oakland International Airport			
	Frequency	Percent	Frequency	Percent			
Alameda	208	13.1	618	40.1	826		
Contra Costa	144	9.1	350	22.7	494		
Marin	105	6.6	73	4.7	178		
Napa	18	1.1	22	1.4	40		
San Francisco	473	29.8	234	15.2	707		
San Mateo	269	17.0	54	3.5	323		
Santa Clara	251	15.8	35	2.3	286		
Solano	34	2.1	39	2.5	73		
Sonoma	83	5.2	118	7.6	201		
Total	1585	100.0	1543	100.0	3128		

### RESIDENCE LOCATION Visitors

	San Francisco International Airport		Oakland International Airport		Total
	Vis	itor	Visi	itor	
	Frequency	Percent	Frequency	Percent	
California	350	12.3	769	40.2	1,119
Hawaii	63	2.2	26	1.4	89
Alaska	12	.4	6	.3	18
Pacific Northwest	263	9.2	248	13.0	511
Other U.S. West	274	9.6	279	14.6	553
U.S. Central, Midwest	401	14.1	233	12.2	634
U.S. East	767	26.9	298	15.6	1,065
Canada	179	6.3	9	.5	188
Mexico	13	.5	12	.6	25
Central/South America	20	.7	2	.1	22
Caribbean	5	.2	-	-	5
Transatlantic	330	11.6	21	1.1	351
Transpacific	173	6.1	9	40.5	182
Total	2850	100.0	1,912	100.0	4,762

## ACCESS TRIP ORIGIN TYPE All Respondents

	San Francisco			Oakland			
	Internatio	nal Airport	International Airport		Total		
	Frequency	Percent	Frequency	Percent			
Own Home	1,520	32.9	1,353	37.8	2,873		
Someone Else's Home	702	15.2	743	20.7	1,445		
A Place Of Business	476	10.3	528	14.7	1,004		
A Hotel, Motel, Inn, Bed & Breakfast	1,755	38.0	767	21.4	2,522		
Other Type Of Trip Origin	166	3.6	191	5.3	357		
A Restaurant	54	1.2	49	1.4	103		
A Convention Center	9	.2	9	.3	18		
A School, College, Or University	23	.5	76	2.1	99		
Hospital, Medical Facility	5	.1	6	.2	11		
Shopping Center	5	.1	4	.1	9		
Sports Facility	6	.1	21	.6	27		
A Tourist Attraction	32	.7	11	.3	43		
Recreation Facility	-	-	3	.1	3		
Cruise Ship, Pier	21	.5	1	.0	22		
Park Or Beach	4	.1	4	.1	8		
Church, Religious Facility	4	.1	5	.1	9		
Transportation Facility	2	.0	2	.1	4		
Military Facility	1	.0	-	-	1		
Total	32	0.7.0	3,773	105.3.0	8,558		

#### Table B-22 **ACCESS TRIP ORIGIN LOCATION All Respondents** San Francisco Oakland International Airport International Airport Total Frequency Percent Frequency Percent San Francisco 2,022 44.6 797 22.8 2,819 15.3 Peninsula 693 96 2.7 789 2,534 East Bay 615 13.6 1,919 54.9 North Bay 474 10.5 479 13.7 953 South Bay 519 11.4 602 83 2.4 331 Outside Bay Area 211 4.7 120 3.4 Total 4,534 100.0 3,494 100.0 8,028

Note: See Appendix C for definitions of regional sub-areas.

Table B-23

#### GROUND ACCESS MODE USE All Respondents

	San Fro Internation	ancisco nal Airport	Oak Internatio	Total	
	Frequency	Percent	Frequency	Percent	
Private Vehicle - Drop Off	1,397	30.2	1,417	39.5	2,814
Private Vehicle Parked For Trip	374	8.1	545	15.2	919
Private Vehicle - Disposition Not Stated	17	.4	59	1.6	76
Rental Car	790	17.1	589	16.4	1,379
Taxi	536	11.6	134	3.7	670
Limousine	205	4.4	54	1.5	259
Shared-Ride Van	521	11.3	114	3.2	635
Scheduled Airport Bus	80	1.7	34	.9	114
BART	415	9.0	496	13.8	911
Amtrak	ı	-	1	.0	1
Caltrain	18	.4	_	-	18
Public Transit Bus	17	.4	17	.5	34
Hotel/Motel Courtesy Shuttle	145	3.1	58	1.6	203
Chartered Bus Or Van	112	2.4	67	1.9	179
Total	292	100.0	142	100.0	8,212

Note: See Appendix C for definitions of modes used.

## USE OF PARKING BY PRIVATE VEHICLES All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
Driven Away Without Being Parked	1,309	73.9	1,346	68.7	2,655
Parked Then Driven Away	88	5.0	69	3.5	157
Parked For Trip Duration	374	21.1	545	27.8	919
Total	1,771	100.0	1,960	100.0	3,731

# PRIVATE VEHICLE PARKING LOCATION Vehicle Parked Short Term Then Driven Away All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
Domestic Terminal Garage	49	57.6	-	-	49
International Terminal Garage	26	30.6	-	-	26
Long-Term Garage	3	3.5	-	-	3
Hourly/Short-Term Lot	-	-	57	85.1	57
Daily/Long-Term Lot (A Or B)	ı	1	4	6.0	4
Economy Lot	-	-	4	6.0	4
Valet Parking	1	1.2	_	-	1
Off-Airport Lot Or Garage	4	4.7	2	3.0	6
Hotel/Motel Lot Or Garage	2	2.4	-	-	2
Total	7	100.0	2	100.0	152

# PRIVATE VEHICLE PARKING LOCATION Vehicle Parked For Air Trip Duration All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
Domestic Terminal Garage	62	16.7	-	-	62
International Terminal Garage	17	4.6	-	-	17
Long-Term Garage	138	37.2	-	-	138
Hourly/Short-Term Lot	-	_	24	4.5	24
Daily/Long-Term lot (A or B)	ı	ı	184	34.2	184
Economy Lot	-	-	62	11.5	62
Valet Parking	1	.3	8	1.5	9
Off-Airport Lot Or Garage	143	38.5	256	47.6	399
Hotel/Motel Lot Or Garage	5	1.3	2	.4	7
Airport Employee Lot	4	1.1	2	.4	6
Other	1	.3	-	-	1
Total	154	100.0	538	100.0	909

#### USE OF OFF-AIRPORT PARKING LOT OR GARAGE Private Vehicle Parked for Air Trip Duration All Respondents

	San Francisco International Airport			land nal Airport
	Frequency	Percent	Frequency	Percent
Anza Parking	33	24.6		
Burlingame Airport Parking	1	.7		
Park 'N Fly (SFO)	27	20.1		
Park SFO	23	17.2		
PCA Parking (SFO)	12	9.0		
SkyPark	28	20.9		
SMA Airport Parking	10	7.5		
Airpark Airport Parking			7	2.9
Expresso Airport Parking			61	25.6
Park 'N Fly (OAK)			63	26.5
Park N Travel			10	4.2
PCA Airport Parking (OAK)			69	29.0
QuickPark			13	5.5
VIP Airport Parking			15	6.3
Total	134	100.0	238	100.0

#### Table B-28a

# PARKING DURATION Vehicle Parked Short Term Then Driven Away All Respondents Days

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
1 Day	2	33.3	2	25.0	4
2 Days	1	16.7	2	25.0	3
3 Days	1	16.7	2	25.0	3
4 Days	-	-	1	12.5	1
5 Days	1	16.7	_	-	1
6 Days	-	-	1	12.5	1
7 Days	1	16.7	_	-	1
Total	1	100.0	1	100.0	14

#### Table B-28b

# PARKING DURATION Vehicle Parked Short Term Then Driven Away All Respondents Hours

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
Less Than An Hour	21	18.6	11	13.4	32
1 Hour	60	53.1	48	58.5	108
2 Hours	15	13.3	8	9.8	23
3 Hours	-	-	2	2.4	2
4 Hours	2	1.8	1	1.2	3
5 Hours	2	1.8	3	3.7	5
6 Hours	1	.9	_	-	1
7 Hours	4	3.5	1	1.2	5
More Than 7 Hours	2	1.8	-	-	2
One Day Or More	6	5.3	8	9.8	14
Total	17	100.0	82	9.8.0	195

#### Table B-28c

# PARKING DURATION Vehicle Parked Short Term Then Driven Away All Respondents Minutes

		San Francisco International Airport		Oakland International Airport		
	Frequency	Percent	Frequency	Percent		
5 To 15 Minutes	3	27.3	4	44.4	7	
20 To 30 Minutes	5	45.5	4	44.4	9	
Over 30 Minutes	3	27.3	1	11.1	4	
Tota	11	100.0	9	100.0	20	

Note: The difference in the total number of respondents from those shown as parking for less than an hour in Table B-28b is due to responses where the parking duration in minutes cannot be determined from the response data.

#### Table B-29a

# PARKING DURATION Vehicle Parked For Air Trip Duration All Respondents Days

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
Less Than 1 Day	10	2.8	17	3.2	27
1 Day	38	10.6	94	17.7	132
2 Days	58	16.2	110	20.7	168
3 Days	72	20.2	131	24.6	203
4 Days	61	17.1	93	17.5	154
5 Days	29	8.1	47	8.8	76
6 Days	12	3.4	15	2.8	27
7 Days	33	9.2	12	2.3	45
8 Days	5	1.4	5	.9	10
9 Days	4	1.1	1	.2	5
10 Days	13	3.6	3	.6	16
More Than 10 Days	22	6.2	4	.8	26
Total	357	100.0	532	100.0	889

#### Table B-29b

# PARKING DURATION Vehicle Parked For Air Trip Duration All Respondents Hours

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
5 To 7 Hours	2	22.2	3	17.6	5
8 Hours To 10 Hours	5	55.5	7	41.2	12
11 To 20 Hours	2	22.2	7	41.2	9
Total	9	100.0	17	100.0	26

Note: The difference in the total number of respondents from those shown as parking for less than 1 day in Table B-29a is due to a response where the parking duration in hours cannot be determined from the response data.

Table B-30

## GROUND ACCESS MODE USE BY AIR PARTY TRIP TYPE San Francisco international Airport

	Air Party Trip Type				
	Resident	Resident	Visitor	Visitor	
	Business	Personal	Business	Personal	
Ground Access Mode Use		Percent A	Node Use		
Private Vehicle – Drop Off	31.6	44.5	12.9	31.7	
Private Vehicle Parked For Trip	28.7	15.1	.8	.8	
Private Vehicle – Disposition Not Stated	.2	.6	.1	.4	
Rental Car	1.3	1.2	33.5	22.5	
Taxi	13.2	7.1	18.9	9.1	
Limousine	6.7	2.4	7.3	3.1	
Shared-Ride Van	4.7	5.1	13.0	17.1	
Scheduled Airport Bus	2.9	3.1	.3	1.3	
BART	7.9	13.1	6.7	7.8	
Caltrain	.4	.5	.2	.4	
Public Transit Bus	-	.7	.3	.3	
Hotel/Motel Courtesy Shuttle	.4	3.5	4.5	2.7	
Chartered Bus Or Van	2.2	3.1	1.4	2.8	
Total	100.0	100.0	100.0	100.0	
Number Of Respondents (4,592 Total)	554	1,255	1,216	1,567	

Note: See Appendix C for definitions of modes used.

Table B-31

### GROUND ACCESS MODE USE BY AIR PARTY TRIP TYPE Oakland international Airport

		Air Party	Trip Type	
	Resident	Resident	Visitor	Visitor
	Business	Personal	Business	Personal
Ground Access Mode Use		Percent A	Mode Use	
Private Vehicle - Drop Off	30.8	45.5	19.2	48.5
Private Vehicle Parked For Trip	47.6	24.8	1.8	.9
Private Vehicle - Disposition Not	2.1	3.3	.5	.7
Stated				
Rental Car	1.0	.5	43.9	21.5
Taxi	3.7	1.8	8.2	2.8
Limousine	2.1	.7	3.8	.6
Shared-Ride Van	1.9	2.2	3.8	4.6
Scheduled Airport Bus	.6	1.7	.4	.7
BART	7.3	16.0	13.4	15.1
Amtrak	_	-	-	.1
Public Transit Bus	.2	.6	.1	.6
Hotel/Motel Courtesy Shuttle	.6	.7	3.0	2.2
Chartered Bus Or Van	2.1	2.2	2.0	1.5
Total	100.0	100.0	100.0	100.0
Number Of Respondents (3,490 Total)	519	1,107	741	1,123

Note: See Appendix C for definitions of modes used.

### GROUND ACCESS MODE USE BY REGIONAL SUB-AREA San Francisco International Airport All Respondents

			Regional	Sub-Area				
	San Francisco	Peninsula	East Bay	North Bay	South Bay	Outside Bay Area		
Ground Access Mode Use		Percent Mode Use						
Private Vehicle - Drop Off	21.0	37.7	38.2	29.1	42.0	39.5		
Private Vehicle Parked For Trip	4.4	6.3	10.9	12.2	13.5	15.2		
Private Vehicle - Disposition Not Stated	.1	.1	.2	.6	1.3	1.0		
Rental Car	11.6	18.2	15.3	26.2	25.6	29.5		
Taxi	20.3	11.1	2.9	.6	3.5	1.9		
Limousine	6.4	1.7	3.7	1.3	4.6	3.8		
Shared-Ride Van	22.4	2.5	2.8	.8	5.6	.5		
Scheduled Airport Bus	.1	-	=	15.0	.2	2.9		
BART	11.7	1.6	23.9	1.9	.4	1.9		
Caltrain	.1	.6	=	-	2.1	-		
Public Transit Bus	.3	.6	=	.4	.4	-		
Hotel/Motel Courtesy Shuttle	.2	19.6	.3	.2	-	1		
Chartered Bus Or Van	1.3	-	1.8	11.6	.8	3.8		
Total	100.0	100.0	100.0	100.0	100.0	100.0		
Number Of Respondents (4,533 Total)	2,022	693	615	474	519	210		

- 1. See Appendix C for definitions of regional sub-areas.
- 2. See Appendix C for definitions of modes used.

# GROUND ACCESS MODE USE BY REGIONAL SUB-AREA Oakland International Airport All Respondents

			Regional	Sub-Area				
	San Francisco	Peninsula	East Bay	North Bay	South Bay	Outside Bay Area		
Ground Access Mode Use		Percent Mode Use						
Private Vehicle - Drop Off	22.6	44.8	47.8	30.1	39.8	46.7		
Private Vehicle Parked For Trip	8.4	21.9	15.6	20.7	20.5	17.5		
Private Vehicle - Disposition Not Stated	1.0	-	1.6	1.9	2.4	4.2		
Rental Car	9.4	22.9	15.0	27.2	31.3	23.3		
Taxi	6.9	-	3.8	.8	-	.8		
Limousine	3.6	-	1.0	.8	1.2	.8		
Shared-Ride Van	8.2	-	2.2	1.0	1.2	-		
Scheduled Airport Bus	-	-	-	6.7	-	1.7		
BART	39.3	10.4	8.6	1.3	1.2	.8		
Amtrak	-	-	-	-	-	.8		
Public Transit Bus	.3	-	.4	1.3	1.2	.8		
Hotel/Motel Courtesy Shuttle	-	-	2.8	.8	-	.8		
Chartered Bus Or Van	.4	-	1.3	7.3	1.2	1.7		
Total	100.0	100.0	100.0	100.0	100.0	100.0		
Number Of Respondents (3.492 Total)	797	96	1,918	478	83	120		

- 1. See Appendix C for definitions of regional sub-areas.
- 2. See Appendix C for definitions of modes used.

**GROUND ACCESS MODE USE BY AIR TRAVEL PARTY SIZE** San Francisco International Airport Air Travel Party Size 7 Or 2 1 3-4 5-6 More Ground Access Mode Use Percent Private Vehicle - Drop Off 33.6 24.2 29.4 22.2 17.7 Private Vehicle Parked For Trip 15.9 8.2 7.7 7.5 4.8 Private Vehicle - Disposition Not Stated .4 .3 .6 14.9 20.9 22.2 20.4 16.1 11.6 10.9 15.3 12.7 4.8

4.0

9.6

2.0

.4

.6

2.3

1.7

100.0

2,825

Total

10.6

4.7

16.4

1.5

7.8

.4

.1

4.7

1.0

100.0

1,353

6.6

9.1

3.4

.3

4.7

1.9

100.0

320

6.3

3.2

1.6 15.9

100.0

63

6.5

50.0

100.0

62

Table B-34

Note: See Appendix C for definitions of modes used.

Number Of Respondents (4,623 Total)

Rental Car

Limousine

Shared-Ride Van

Public Transit Bus

Scheduled Airport Bus

Chartered Bus Or Van

Hotel/Motel Courtesy Shuttle

Taxi

**BART** 

Caltrain

#### Table B-35 **GROUND ACCESS MODE USE BY AIR TRAVEL PARTY SIZE Oakland International Airport** Air Travel Party Size 7 Or 2 1 3-4 5-6 More Ground Access Mode Use Percent Private Vehicle – Drop Off 42.2 32.2 15.0 15.0 34.2 Private Vehicle Parked For Trip 14.6 17.0 16.8 20.0 10.0 Private Vehicle – Disposition Not Stated 1.4 1.9 3.7 5.0 Rental Car 13.9 23.8 23.6 25.0 20.0 1.9 25.0 3.6 4.0 10.0 Taxi 1.7 Limousine 1.4 2.5 Shared-Ride Van 2.8 4.7 3.1 Scheduled Airport Bus 1.2 .4 **BART** 15.2 10.1 10.6 5.0 Amtrak \_ Public Transit Bus .6 .3 Hotel/Motel Courtesy Shuttle 1.4 2.5 1.9 5.0 Chartered Bus Or Van 1.9 1.7 1.4 20.0 25.0 100.0 Total 100.0 100.0 100.0 100.0

2,660

723

161

20

20

Note: See Appendix C for definitions of modes used.

Number Of Respondents (3,584 Total)

### GROUND ACCESS MODE USE BY NIGHTS AWAY ON TRIP San Francisco International Airport Bay Area/Northern California Residents

	Nights Away On Trip					
	0-1	2	3	4-6	7 Or More	
Ground Access Mode Use		F	Percent			
Private Vehicle - Drop Off	23.8	31.5	37.8	40.1	47.5	
Private Vehicle Parked For Trip	44.3	31.0	27.7	20.9	9.4	
Private Vehicle - Disposition Not Stated	-	1.1	.8	.5	.3	
Rental Car	.8	1.1	.4	.7	1.4	
Taxi	11.5	8.7	7.6	9.4	9.3	
Limousine	4.1	3.8	2.4	3.1	4.7	
Shared-Ride Van	3.3	3.8	2.8	5.6	5.9	
Scheduled Airport Bus	2.5	2.2	2.4	3.5	3.5	
BART	8.2	13.6	14.5	12.2	10.3	
Caltrain	-	.5	.4	.5	.4	
Public Transit Bus	.8	1.6	.4	.5	.1	
Hotel/Motel Courtesy Shuttle	ı	.5	.4	1.2	3.3	
Chartered Bus Or Van	.8	.5	2.4	1.9	3.9	
Total	100.0	99.9.0	100.0	100.0	100.0	
Number Of Respondents (1,746 Total)	122	184	249	426	765	

- 1. Due to survey sampling protocol, air parties on trips returning the same day (no nights away) were most likely under-sampled. See Appendix C for discussion.
- 2. See Appendix C for definitions of modes used.

# GROUND ACCESS MODE USE BY NIGHTS AWAY ON TRIP Oakland International Airport Bay Area/Northern California Residents

		Nights Away On Trip					
	0-1	2	3	4-6	7 Or More		
Ground Access Mode Use			Percent				
Private Vehicle - Drop Off	22.5	26.6	36.2	42.6	63.0		
Private Vehicle Parked For Trip	64.5	50.2	36.4	27.3	6.7		
Private Vehicle - Disposition Not Stated	2.4	1.5	1.7	4.4	3.0		
Rental Car	-	-	.3	.8	.3		
Taxi	1.8	1.5	.6	3.5	3.9		
Limousine	1.2	.8	.9	1.0	1.8		
Shared-Ride Van	.6	2.3	1.2	2.3	3.3		
Scheduled Airport Bus	-	.4	1.5	.8	3.3		
BART	5.3	14.1	19.8	12.3	10.6		
Public Transit Bus	-	.4	.6	.4	.6		
Hotel/Motel Courtesy Shuttle	.6	-	-	.6	1.5		
Chartered Bus Or Van	1.2	2.3	.9	3.8	1.8		
Total	100.0	100.0	100.0	100.0	100.0		
Number Of Respondents (1,584 Total)	169	263	343	479	330		

- 1. Due to survey sampling protocol, air parties on trips returning the same day (no nights away) were most likely under-sampled. See Appendix C for discussion.
- 2. See Appendix C for definitions of modes used.

### GROUND ACCESS MODE USE BY NIGHTS IN BAY AREA San Francisco International Airport Visitors to Bay Area/Northern California

		Nigh	nts In Bay	Area	
	0-1	2	3	4-6	7 Or More
Ground Access Mode Use			Percent		
Private Vehicle - Drop Off	20.8	18.6	19.5	19.7	36.1
Private Vehicle Parked For Trip	1.0	.9	.6	.7	.5
Private Vehicle - Disposition Not Stated	.2	-	-	.4	.8
Rental Car	21.3	29.8	28.8	28.3	27.7
Taxi	16.3	15.8	15.7	14.2	6.3
Limousine	6.9	6.3	6.0	4.7	2.1
Shared-Ride Van	14.9	14.7	16.3	18.5	11.8
Scheduled Airport Bus	.7	.9	.4	1.0	1.1
BART	6.7	8.2	7.5	6.9	7.6
Caltrain	-	-	.4	.3	.8
Public Transit Bus	-	.4	.2	.5	.2
Hotel/Motel Courtesy Shuttle	9.2	2.8	3.0	2.9	1.6
Chartered Bus Or Van	2.0	1.7	1.7	2.0	3.2
Total	100.0	100.0	100.0	100.1.0	100.0
Number Of Respondents (2,781 Total)	404	463	534	763	617

- 1. Due to survey sampling protocol, air parties on trips returning the same day (no nights in Bay Area) were most likely under-sampled. See Appendix C for discussion.
- 2. See Appendix C for definitions of modes used.

# GROUND ACCESS MODE USE BY NIGHTS IN BAY AREA Oakland International Airport Visitors To Bay Area/Northern California

		Nights In Bay Area						
	0-1	2	3	4-6	7 Or More			
Ground Access Mode Use			Percent	-				
Private Vehicle - Drop Off	28.2	36.0	35.3	37.4	53.0			
Private Vehicle Parked For Trip	.8	.9	.3	1.2	.3			
Private Vehicle - Disposition Not Stated	.3	.3	.5	.2	1.7			
Rental Car	34.0	31.7	37.0	30.5	19.3			
Taxi	8.3	6.0	4.9	2.7	2.8			
Limousine	3.3	2.6	2.7	.7	-			
Shared-Ride Van	2.3	3.7	2.7	6.4	5.5			
Scheduled Airport Bus	.5	-	.5	1.0	.8			
BART	14.9	16.9	12.2	14.3	13.3			
Amtrak	-	-	-	.2	-			
Public Transit Bus	.3	-	-	.7	1.1			
Hotel/Motel Courtesy Shuttle	5.5	.9	1.9	2.7	1.1			
Chartered Bus Or Van	1.8	1.1	1.9	1.7	1.1			
Total	100.0	100.0	3.8.0	100.0	100.0			
Number Of Respondents (1,883 Total)	397	350	368	406	362			

- 1. Due to survey sampling protocol, air parties on trips returning the same day (no nights in Bay Area) were most likely under-sampled. See Appendix C for discussion.
- 2. See Appendix C for definitions of modes used.

Table B-40

# GROUND ACCESS MODE USE BY FINAL AIR DESTINATION San Francisco International Airport All Respondents

		Fina	l Destination Z	one	
	California	Other US West	Other US	Canada/ Central America	Inter- Continental
Ground Access Mode Use			Percent		
Private Vehicle - Drop Off	28.8	26.2	28.1	30.4	41.7
Private Vehicle Parked For Trip	9.6	9.5	7.6	8.9	5.3
Private Vehicle - Disposition Not Stated	.3	.3	.4	.3	.6
Rental Car	12.9	16.3	22.2	17.8	9.9
Taxi	12.9	12.7	11.7	13.2	8.2
Limousine	4.2	4.8	4.0	3.7	5.3
Shared-Ride Van	10.3	11.6	11.4	10.0	11.7
Scheduled Airport Bus	1.4	2.0	1.8	1.4	1.5
BART	13.9	10.1	6.7	9.2	8.3
Caltrain	.2	.3	.5	.3	.5
Public Transit Bus	1.0	.2	.4	.6	.1
Hotel/Motel Courtesy Shuttle	2.9	3.9	2.9	2.3	3.1
Chartered Bus Or Van	1.7	2.3	2.3	2.0	3.7
Total	100.0	100.0	100.0	100.0	100.0
Number Of Respondents (4,624 Total)	591	1,177	1,713	349	794

Table B-41

# GROUND ACCESS MODE USE BY FINAL AIR DESTINATION Oakland International Airport All Respondents

		Fina	l Destination Z	one				
	California	Other US West	Other US	Canada/ Central America	Inter- Continental			
Ground Access Mode Use		Percent						
Private Vehicle - Drop Off	36.2	40.5	40.7	72.5	40.4			
Private Vehicle Parked For Trip	15.8	18.1	11.2	11.6	2.1			
Private Vehicle - Disposition Not Stated	.7	.5	2.8	7.2	29.8			
Rental Car	16.1	16.0	19.0	1.4	12.8			
Taxi	4.3	2.8	4.5	1.4	2.1			
Limousine	1.7	1.1	1.7	-	4.3			
Shared-Ride Van	2.8	2.8	4.4	1.4	2.1			
Scheduled Airport Bus	.7	1.3	.8	-	2.1			
BART	18.0	12.4	10.9	1.4	2.1			
Amtrak	-	.1	-	-	-			
Public Transit Bus	.5	.5	.3	-	2.1			
Hotel/Motel Courtesy Shuttle	1.6	1.4	2.1	1.4	-			
Chartered Bus Or Van	1.7	2.5	1.4	1.4	-			
Total	100.0	100.0	100.0	100.0	100.0			
Number Of Respondents (3,585 Total)	1,381	1,229	859	69	47			

Table B-42

### GROUND ACCESS MODE USE BY HOUSEHOLD INCOME San Francisco International Airport All Respondents

			Annual	Househo	ld Income	e (2005)		
	Under \$25,000	\$25,000 - \$49,999	\$50,000 - \$74,999	\$75,000 - \$99,999	\$100,000 - \$149,999	\$150,000 - \$199,999	\$200,000 - \$299,999	\$300,000 and over
Ground Access Mode Use				Perd	cent			
Private Vehicle - Drop Off	50.4	41.2	33.5	29.7	25.6	27.1	26.7	27.1
Private Vehicle Parked For Trip	2.8	3.5	7.3	6.6	8.9	11.2	12.3	8.7
Private Vehicle - Disposition Not Stated	ı	ı	.6	.3	.6	.4	ı	-
Rental Car	7.8	8.8	14.3	14.9	21.1	19.5	21.3	18.8
Taxi	5.0	6.3	6.7	10.0	14.1	15.0	11.9	19.2
Limousine	-	2.1	1.0	3.0	3.3	4.9	10.5	10.9
Shared-Ride Van	7.8	14.8	15.4	15.3	13.2	9.1	5.8	4.4
Scheduled Airport Bus	.7	2.1	2.0	1.5	.9	1.3	1.1	.9
BART	18.4	12.0	12.3	10.2	7.2	7.4	6.9	4.4
Caltrain	-	.7	.2	.2	.4	1.1	-	-
Public Transit Bus	.7	1.4	.2	.2	.3	.2	-	-
Hotel/Motel Courtesy Shuttle	2.8	4.2	3.4	4.6	2.4	1.7	2.9	3.1
Chartered Bus Or Van	3.5	2.8	3.0	3.6	2.0	1.1	.7	2.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Number Of Respondents (3,203 Total)	141	284	495	609	696	472	277	229

Table B-43

# GROUND ACCESS MODE USE BY HOUSEHOLD INCOME Oakland International Airport All Respondents

		Annual Household Income (2005)							
	Under	\$25,000	\$50,000	\$75,000	\$100,000	\$150,000	\$200,000	\$300,000	
	\$25,000	\$49,999	\$74,999	\$99,999	\$149,999	\$199,999	\$299,999	and over	
Ground Access Mode Use		Percent							
Private Vehicle - Drop Off	54.0	53.6	43.8	38.8	34.9	35.4	24.9	26.3	
Private Vehicle Parked For Trip	6.0	7.5	9.6	15.1	17.4	21.3	28.4	25.6	
Private Vehicle - Disposition Not Stated	3.0	.7	1.3	.8	1.6	2.7	1.2	-	
Rental Car	4.5	6.5	17.0	20.3	20.1	17.7	21.9	17.3	
Taxi	1.0	2.6	2.7	2.8	4.4	3.5	3.6	12.0	
Limousine	-	-	.8	.8	2.6	2.2	4.1	6.0	
Shared-Ride Van	1.0	3.6	4.0	3.0	2.9	1.4	4.1	1.5	
Scheduled Airport Bus	1.0	2.9	1.0	.8	.5	.8	.6	-	
BART	27.0	17.6	15.3	13.6	10.6	12.5	10.1	10.5	
Amtrak	-	-	-	-	-	.3	-	-	
Public Transit Bus	-	.7	-	.4	1.1	-	-	-	
Hotel/Motel Courtesy Shuttle	1.0	2.6	1.0	2.4	2.0	.5	.6	-	
Chartered Bus Or Van	1.5	1.6	3.4	1.3	1.8	1.6	.6	.8	
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Number Of Respondents (2,730 Total)	200	306	477	531	547	367	169	133	

Table B-44

### GROUND EGRESS MODE USE All Respondents

	San Francisco International Airport			land nal Airport	Total
	Frequency	Percent	Frequency	Percent	
Private Vehicle – Pick Up	1,580	36.5	1,497	44.2	3,077
Private Vehicle Parked For Trip	376	8.7	550	16.3	926
Rental Car	654	15.1	499	14.7	1,153
Taxi	604	13.9	176	5.2	780
Limousine	142	3.3	36	1.1	178
Shared-Ride Van	330	7.6	70	2.1	400
Scheduled Airport Bus	63	1.5	25	.7	88
BART	382	8.8	430	12.7	812
Caltrain	9	.2	-	-	9
Public Transit Bus	22	.5	16	.5	38
Hotel/Motel Courtesy Shuttle	90	2.1	37	1.1	127
Chartered Bus Or Van	80	1.8	48	1.4	128
Total	4,332	100.0	101	100.0	7,716

Table B-45

### GROUND EGRESS MODE USE BY AIR PARTY TRIP TYPE San Francisco International Airport

		Air Party	Trip Type	
	Resident Business	Resident Personal	Visitor Business	Visitor Personal
Ground Egress Mode Use		Perd	cent	
Private Vehicle – Pick Up	27.8	44.5	25.3	42.0
Private Vehicle Parked For Trip	33.1	16.9	.2	.2
Rental Car	1.7	1.3	29.1	19.7
Taxi	15.0	8.6	21.4	11.8
Limousine	6.3	2.1	4.5	2.2
Shared-Ride Van	2.9	3.5	8.7	11.9
Scheduled Airport Bus	3.0	2.7	.4	.8
BART	8.6	14.7	5.0	7.2
Caltrain	1	.3	.2	.3
Public Transit Bus	.2	.8	.3	.6
Hotel/Motel Courtesy Shuttle	.4	1.8	3.9	1.4
Chartered Bus Or Van	1.1	2.8	1.1	1.9
Total	100.0	100.0	100.0	100.0
Number Of Respondents (4,302 Total)	526	1,160	1,193	1,423

Table B-46

### GROUND EGRESS MODE USE BY AIR PARTY TRIP TYPE Oakland International Airport

		Air Party Trip Type					
	Resident	Resident	Visitor	Visitor			
	Business	Personal	Business	Personal			
Ground Egress Mode Use		Perd	cent				
Private Vehicle – Pick Up	28.9	45.3	31.7	57.2			
Private Vehicle Parked For Trip	50.8	27.8	.7	.6			
Rental Car	1.0	.6	36.8	20.2			
Taxi	5.0	3.0	10.9	3.7			
Limousine	1.0	.3	2.5	1.0			
Shared-Ride Van	1.8	1.4	2.6	2.7			
Scheduled Airport Bus	1.0	1.1	.3	.7			
BART	7.6	17.5	10.9	11.4			
Public Transit Bus	.4	.7	-	.7			
Hotel/Motel Courtesy Shuttle	.4	.4	2.4	1.3			
Chartered Bus Or Van	2.0	2.0	1.3	.6			
Total	100.0	100.0	100.0	100.0			
Number Of Respondents (3,296 Total)	498	1,029	717	1,052			

Table B-47

### USE OF MORE THAN ONE VEHICLE BY AIR TRAVEL PARTY All Respondents

	San Francisco International Airport	Oakland International Airport	
Access Mode Of Respondent	Percent Multiple Vehicles		
Private Vehicle - Drop Off	2.9	1.1	
Private Vehicle Parked For Trip	3.5	2.6	
Private Vehicle - Disposition Not Stated	5.9	1.7	
Rental Car	1.9	1.4	
Taxi	2.6	3.7	
Limousine	3.9	-	
Shared-Ride Van	1.0	1.8	
Scheduled Airport Bus	2.5	2.9	
BART	1.7	1.8	
Amtrak	-	-	
Caltrain	-	-	
Public Transit Bus	-	-	
Hotel/Motel Courtesy Shuttle	.7	-	
Chartered Bus Or Van	7.1	3.0	

### GROUND ACCESS TRAVEL PARTY SIZE Private Vehicle - Drop Off All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
1	974	69.8	1,132	79.9	2,106
2	324	23.2	232	16.4	556
3	60	4.3	38	2.7	98
4	25	1.8	11	.8	36
5	11	.8	2	.1	13
6	2	.1	_	-	2
More Than 6	1	.1	2	.1	3
Total	1397	100.0	2	0.1.0	2,814

### Notes:

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

### **Distribution Statistics**

### GROUND ACCESS TRAVEL PARTY SIZE Private Vehicle Parked For Trip All Respondents

	San Francisco International Airport	Oakland International Airport
Mean	1.42	1.26
Median	1	1
25 <sup>th</sup> Percentile	1	1
75 <sup>th</sup> Percentile	2	1

### GROUND ACCESS TRAVEL PARTY SIZE Private Vehicle Parked For Trip All Respondents

		ncisco nal Airport Percent		land nal Airport Percent	Total
1	240	64.2	402	73.8	642
2	105	28.1	114	20.9	219
3	14	3.7	19	3.5	33
4	8	2.1	8	1.5	16
5	5	1.3	1	.2	6
6	2	.5	]	.2	3
Total	374	100.0	545	100.0	919

#### Notes:

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

### **Distribution Statistics**

### GROUND ACCESS TRAVEL PARTY SIZE Private Vehicle Parked For Trip All Respondents

	San Francisco International Airport	Oakland International Airport
Mean	1.50	1.34
Median	1	1
25 <sup>th</sup> Percentile	1	1
75 <sup>th</sup> Percentile	2	2

### GROUND ACCESS TRAVEL PARTY SIZE Private Vehicle – Disposition Not Stated All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
1	12	70.6	39	66.1	51
2	3	17.6	13	22.0	16
3	1	5.9	5	8.5	6
4	1	5.9	1	1.7	2
5	-	_	]	1.7	1
Total	17	100.0	59	100.0	76

#### Notes

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

### Distribution Statistics

### GROUND ACCESS TRAVEL PARTY SIZE Private Vehicle – Disposition Not Stated All Respondents

	San Francisco International Airport	Oakland International Airport
Mean	1.47	1.51
Median	1	1
25 <sup>th</sup> Percentile	1	1
75 <sup>th</sup> Percentile	2	2

### GROUND ACCESS TRAVEL PARTY SIZE Rental Car All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
1	428	54.2	373	63.3	801
2	273	34.6	173	29.4	446
3	31	3.9	21	3.6	52
4	39	4.9	16	2.7	55
5	8	1.0	4	.7	12
6	6	.8	_	-	6
More Than 6	5	.6	2	.3	7
Total	790	100.0	2	0.3.0	1379

#### Notes:

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

#### **Distribution Statistics GROUND ACCESS TRAVEL PARTY SIZE Rental Car All Respondents** San Francisco Oakland International Airport International Airport 1.69 1.50 Mean Median 1 25th Percentile 1 2 75th Percentile 2

### GROUND ACCESS TRAVEL PARTY SIZE Taxi All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
1	337	62.9	99	73.9	436
2	143	26.7	27	20.1	170
3	25	4.7	3	2.2	28
4	24	4.5	1	.7	25
5	5	.9	2	1.5	7
6	1	.2	_	_	1
More Than 6	1	.2	2	1.5	3
Total	536	100.0	2	100.0	670

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

Distribution Statistics							
GROUND ACCESS TRAVEL PARTY SIZE  Taxi  All Respondents							
	San Francisco Oakland International Airport International Airport						
Mean	1.55	1.42					
Median	Median 1 1						
25 <sup>th</sup> Percentile 1							
75 <sup>th</sup> Percentile	2	2					

### GROUND ACCESS TRAVEL PARTY SIZE Limousine All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
1	120	58.5	38	70.4	158
2	58	28.3	12	22.2	70
3	12	5.9	4	7.4	16
4	9	4.4	_	-	9
5	2	1.0	_	-	2
6	2	1.0	_	-	2
More Than 6	2	1.0	-	-	2
Total	205	100.0	54	100.0	259

### Notes:

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

### **Distribution Statistics GROUND ACCESS TRAVEL PARTY SIZE** Limousine **All Respondents** San Francisco Oakland International Airport International Airport Mean 1.82 1.37 Median 25<sup>th</sup> Percentile 1 1 75<sup>th</sup> Percentile 2 2

### GROUND ACCESS TRAVEL PARTY SIZE Shared-Ride Van All Respondents

	San Francisco		Oakland		
	Internatio	nal Airport	Internatio	nal Airport	Total
	Frequency	Percent	Frequency	Percent	
1	274	52.6	77	67.5	351
2	219	42.0	32	28.1	251
3	14	2.7	1	.9	15
4	14	2.7	4	3.5	18
Total	521	100.0	114	100.0	635

#### Notes:

75<sup>th</sup> Percentile

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

# GROUND ACCESS TRAVEL PARTY SIZE Shared-Ride Van All Respondents San Francisco International Airport Mean 1.55 1.40 Median 1 1 1 1

2

2

### GROUND ACCESS TRAVEL PARTY SIZE Scheduled Airport Bus All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	10101
1	59	73.8	32	94.1	91
2	18	22.5	2	5.9	20
4	1	1.3	-	-	1
5	2	2.5	_	-	2
Total	80	100.0	34	100.0	114

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

Distribution Statistics						
GROUND ACCESS TRAVEL PARTY SIZE Schedule Airport Bus All Respondents						
	San Francisco International Airport	Oakland International Airport				
Mean	1.36	1.06				
Median	1	1				
25 <sup>th</sup> Percentile	1	1				
75 <sup>th</sup> Percentile	2	1				

### GROUND ACCESS TRAVEL PARTY SIZE BART All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
1	305	73.5	412	83.1	717
2	102	24.6	71	14.3	173
3	7	1.7	10	2.0	17
4	1	.2	3	.6	4
Total	415	100.0	496	100.0	911

#### Notes:

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

#### **Distribution Statistics GROUND ACCESS TRAVEL PARTY SIZE BART All Respondents** San Francisco Oakland International Airport International Airport 1.29 1.20 Mean Median 1 1 25th Percentile 1 1 75<sup>th</sup> Percentile 2 1

	1	Table B-57				
GROUND ACCESS TRAVEL PARTY SIZE  AMTRAK  All Respondents						
		San Francisco Oakland			T - 1 - 1	
	internatio	nal Airport	Internation		Total	
	Frequency	Percent	Frequency	Percent		
_			-	100.0	_	

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

### GROUND ACCESS TRAVEL PARTY SIZE Caltrain All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
1	12	66.7	-	-	12
2	5	27.8	-	-	5
3	1	5.6	-	-	1
Total	18	100.0	-	-	18

#### Notes:

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

### **Distribution Statistics GROUND ACCESS TRAVEL PARTY SIZE** Caltrain **All Respondents** San Francisco Oakland International Airport International Airport Mean 1.39 Median 1 25th Percentile 1 75<sup>th</sup> Percentile 2

### GROUND ACCESS TRAVEL PARTY SIZE Public Transit Bus All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
1	16	94.1	15	88.2	31
2	1	5.9	2	11.8	3
Total	17	100.0	17	100.0	34

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

Distribution Statistics						
GROUND ACCESS TRAVEL PARTY SIZE Public Transit Bus All Respondents						
		San Francisco Oakland International Airport International Airport				
Mean		1.06	1.12			
Median		1	1			
25 <sup>th</sup> Percentile		1	1			
75 <sup>th</sup> Percentile		1	1			

### GROUND ACCESS TRAVEL PARTY SIZE Hotel/Motel Courtesy Shuttle All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
1	67	46.2	36	62.1	103
2	62	42.8	18	31.0	80
3	8	5.5	2	3.4	10
4	7	4.8	1	1.7	8
5	1	.7	1	1.7	2
Total	145	100.0	58	100.0	203

#### Notes:

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

#### **Distribution Statistics**

### GROUND ACCESS TRAVEL PARTY SIZE Hotel/Motel Courtesy Shuttle All Respondents

	San Francisco International Airport	Oakland International Airport
Mean	1.71	1.50
Median	2	1
25 <sup>th</sup> Percentile	1	1
75 <sup>th</sup> Percentile	2	2

### GROUND ACCESS TRAVEL PARTY SIZE Charter Bus or Van All Respondents

	San Francisco International Airport		Oakland International Airport		Total
	Frequency	Percent	Frequency	Percent	
1	51	45.9	45	67.2	96
2	14	12.6	11	16.4	25
3	5	4.5	2	3.0	7
4	1	.9	1	1.5	2
5	3	2.7	4	6.0	7
6 to 7	8	7.2	1	1.5	9
8 to 12	7	6.3	2	3.0	9
13 to 20	5	4.5	_	-	5
21 to 40	13	11.7	1	1.5	14
Over 40	4	3.6	-	-	4
Total	111	100.0	1	100.0	178

#### Notes:

- 1. Ground access travel party size refers to the number of people from the air travel party in the vehicle used by the respondent. See Appendix C for a more detailed explanation.
- 2. The survey provides no data on the vehicle occupancy of other vehicles used by members of an air travel party in cases where the party used more than one vehicle to access the airport.

#### **Distribution Statistics**

### GROUND ACCESS TRAVEL PARTY SIZE Charter Bus or Van All Respondents

	San Francisco International Airport	Oakland International Airport			
Mean	8.38	2.25			
Median	2	1			
25 <sup>th</sup> Percentile	1	1			
75 <sup>th</sup> Percentile	8	2			

	Ta	ble B-62				
NUMBER OF CHECKED BAGS Ground Access Travel Party						
	Internatio	nal Airport Percent	Internation	land nal Airport	Total	
Zero	Frequency 666	14.4	Frequency 797	22.2	1,463	
1	1,838	39.7	1,610	44.9	3,448	
2	1,296	28.0	825	23.0	2,121	
3	382	8.3	191	5.3	573	
4	265	5.7	98	2.7	363	
5	63	1.4	26	.7	89	
6	41	.9	22	.6	63	
7	16	.3	3	.1	19	
8	15	.3	3	.1	18	
9	6	.1	1	.0	7	
10	7	.2	3	.1	10	
More Than 10	33	.7	7	.2	40	
Total	4,628	100.0	3,586	100.0	8,214	

Distribution Statistics						
NUMBER OF CHECKED BAGS						
	San Francisco	Oakland				
	International Airport	International Airport				
Mean	1.84	1.31				
Median	1	1				
25 <sup>th</sup> Percentile	1	1				
75 <sup>th</sup> Percentile	2	2				

### NUMBER OF CHECKED BAGS BY GROUND ACCESS TRAVEL PARTY SIZE San Francisco International Airport

	1				
	Ground Access Travel Party Size				
	1	2	3-4	5-6	7 Or More
Number Of Checked Bags			Percent		
Zero	20.2	5.1	3.9	-	1
1	57.2	12.4	3.9	1.8	10.3
2	21.1	48.7	10.7	-	10.3
3	1.1	19.7	27.9	7.0	-
4	.2	13.5	24.0	10.5	-
5	.0	.5	12.3	31.6	-
6	.1	.2	9.1	14.0	2.6
7	-	-	2.3	12.3	5.1
8	.0	-	3.6	3.5	2.6
9	-	-	.6	1.8	7.7
10	-	-	-	8.8	2.6
More Than 10	-	-	1.6	8.8	59.0
Total	0.0.0	100.0	1.6.0	98.3.0	79.6.0
Number Of Respondents (4,627 Total)	2,895	1,328	308	57	39

### NUMBER OF CHECKED BAGS BY GROUND ACCESS TRAVEL PARTY SIZE Oakland International Airport

	Ground Access Travel Party Size				re .
	1	2	3-4	5-6	7 Or More
Number Of Checked Bags			Percent		
Zero	26.6	9.5	6.6	-	11.1
1	54.8	15.4	11.3	5.9	11.1
2	16.7	49.5	16.6	-	-
3	1.6	15.3	25.2	5.9	-
4	.1	8.6	19.2	23.5	-
5	.1	1.1	7.9	23.5	-
6	.0	.6	9.3	17.6	-
7	-	-	1.3	5.9	-
8	_	-	1.3	-	11.1
9	-	-	_	-	11.1
10	-	-	.7	11.8	-
More Than 10	-	-	.7	5.9	55.6
Total	100.0	100.0	100.0	100.0	100.0
Number Of Respondents (3,586 Total)	2,702	707	151	17	9

### NUMBER OF CHECKED BAGS BY AIR PARTY TRIP PURPOSE San Francisco International Airport

	Air Party Trip Purpose				
	Business Travel		Persono	Total	
Number Of Checked Bags	Frequency	Percent	Frequency	Percent	
Zero	394	22.2	268	9.5	662
1	936	52.9	896	31.7	1,832
2	315	17.8	969	34.3	1,284
3	67	3.8	311	11.0	378
4	33	1.9	226	8.0	259
5	10	.6	52	1.8	62
6	3	.2	38	1.3	41
7	2	.1	14	.5	16
More Than 7	11	.6	50	1.8	61
Total	1,771	100.0	2,824	100.0	4,595

### Table B-66

### NUMBER OF CHECKED BAGS BY AIR PARTY TRIP PURPOSE Oakland International Airport

	Air Party Trip Purpose				
	Business Travel		Persono	Total	
Number Of Checked Bags	Frequency	Percent	Frequency	Percent	
Zero	367	29.1	417	18.6	784
1	630	49.9	939	42.0	1,569
2	213	16.9	586	26.2	799
3	24	1.9	162	7.2	186
4	15	1.2	83	3.7	98
5	3	.2	22	1.0	25
6	3	.2	18	.8	21
7	1	.1	2	.1	3
More Than 7	6	.5	8	.4	14
Total	1,262	100.0	2,237	100.0	3,499

### GROUND ACCESS TRIP DURATION All Respondents

	San Francisco International Airport		Oak Internatio	Total	
	Frequency	Percent	Frequency	Percent	
30 Minutes Or Less	1,694	36.9	964	27.1	2,658
31 To 60 Minutes	1,526	33.2	1,397	39.2	2,923
61 To 90 Minutes	593	12.9	596	16.7	1,189
91 To 120 Minutes	297	6.5	253	7.1	550
2 To 3 Hours	236	5.1	183	5.1	419
3 To 4 Hours	79	1.7	53	1.5	132
Over 4 Hours	170	3.7	116	3.3	286
Total	4,595	100.0	3,562	100.0	8,157

Table B-68  TIME AT AIRPORT BEFORE DEPARTURE  All Respondents						
	San Francisco International Airport		Oakland International Airport		Total	
	Frequency	Percent	Frequency	Percent		
1 Hour Or Less	229	5.2	224	6.7	453	
1 To 2 Hours	1,454	32.9	945	28.3	2,399	
2 To 3 Hours	1,182	26.8	1,051	31.5	2,233	
3 To 4 Hours	517	11.7	375	11.2	892	
4 To 5 Hours	242	5.5	191	5.7	433	
Over 5 Hours	792	17.9	548	16.4	1,340	
Total	4,416	100.0	3,334	100.0	7,750	

Distribution Statistics						
TIME AT AIRPORT BEFORE DEPARTURE						
	San Francisco International Airport	Oakland International Airport				
	Minutes					
Mean	193.6	194.4				
Median	140	142				
25 <sup>th</sup> Percentile	105	109				
75 <sup>th</sup> Percentile	230 220					

# TIME AT AIRPORT BEFORE DEPARTURE BY FLIGHT DEPARTURE TIME San Francisco International Airport All Respondents

	Flight Departure Time				
	Before 8 am	8 am To 11:59 am	12 pm To 4:59 pm	5 pm To 8:59 pm	9 pm And Later
Time At Airport Before Departure	Percent				
1 Hour Or Less	9.8 5.4 6.5 3.8 1.1				
1 To 2 Hours	75.0	47.0	32.0	26.5	23.6
2 To 3 Hours	13.0	36.5	28.1	20.7	25.5
3 To 4 Hours	2.2	8.5	12.3	11.4	17.6
4 To 5 Hours	-	1.8	6.1	6.6	6.5
Over 5 Hours	-	.7	14.9	31.1	25.7
Total	100.0	100.0	100.0	100.0	100.0
Number Of Respondents (4,416 Total)	92	679	2,027	1,249	369

Distribution Statistics						
TIME AT AIRPORT BEFORE DEPARTURE						
	Minutes					
	Before 8 am	8 am To 11:59 am	12 pm To 4:59 pm	5 pm To 8:59 pm	9 pm And Later	
Mean	95.4	127.5	175.7	246.2	259.2	
Median	89	120	139	180	180	
25 <sup>th</sup> Percentile	75	97	105	110	122	
75 <sup>th</sup> Percentile	115	150	218	355	325	

# TIME AT AIRPORT BEFORE DEPARTURE BY FLIGHT DEPARTURE TIME Oakland International Airport All Respondents

	Flight Departure Time					
	Before 8 am	8 am To 11:59 am	12 pm To 4:59 pm	5 pm To 8:59 pm	9 pm And Later	
Time At Airport Before Departure			Percent			
1 Hour Or Less	-	5.0	9.8	5.9	-	
1 To 2 Hours	78.2	42.8	28.6	13.6	7.4	
2 To 3 Hours	21.8	42.1	35.3	17.9	25.8	
3 To 4 Hours	-	7.6	12.8	14.2	9.0	
4 To 5 Hours	-	1.8	5.0	10.4	9.4	
Over 5 Hours	-	.8	8.4	38.1	48.4	
Total	100.0	100.0	100.0	100.0	100.0	
Number Of Respondents (3,334 Total)	110	767	1,412	801	244	

Distribution Statistics						
TIME AT AIRPORT BEFORE DEPARTURE						
	Minutes					
	Before 8 am	8 am To 11:59 am	12 pm To 4:59 pm	5 pm To 8:59 pm	9 pm And Later	
Mean	107.6	128.8	160.7	280.5	352.2	
Median	106	122	135	235	290	
25 <sup>th</sup> Percentile	97	103	105	136	143	
75 <sup>th</sup> Percentile	119	151	187	437	555	

# GROUND ACCESS MODE USE BY AIRPORT ARRIVAL TIME San Francisco International Airport All Respondents

	Airport Arrival Time					
	Before 7 am	7 am To 9:59 am	10 am To 3:59 pm	4 pm To 7:59 pm	8 pm And Later	
Ground Access Mode Use			Percent			
Private Vehicle - Drop Off	28.4	27.3	31.4	30.6	40.4	
Private Vehicle Parked For Trip	13.4	9.1	7.1	6.5	13.0	
Private Vehicle - Disposition Not Stated	-	.1	.6	.3	-	
Rental Car	9.9	15.4	18.3	17.5	17.8	
Taxi	14.7	10.1	11.3	11.2	14.4	
Limousine	3.8	4.5	4.6	4.4	3.4	
Shared-Ride Van	13.7	14.3	10.1	10.1	6.8	
Scheduled Airport Bus	1.7	2.3	1.7	1.8	_	
BART	4.5	9.6	9.0	11.9	2.7	
Caltrain	-	.4	.4	.4	-	
Public Transit Bus	-	.5	.3	.6	-	
Hotel/Motel Courtesy Shuttle	7.9	2.9	2.9	2.9	.7	
Chartered Bus Or Van	2.1	3.4	2.4	1.8	.7	
Total	100.0	100.0	100.0	100.0	100.0	
Number Of Respondents (4,415 Total)	292	940	2,357	680	146	

# GROUND ACCESS MODE USE BY AIRPORT ARRIVAL TIME Oakland International Airport All Respondents

	Airport Arrival Time					
	Before 7 am	7 am To 9:59 am	10 am To 3:59 pm	4 pm To 7:59 pm	8 pm And Later	
Ground Access Mode Use			Percent			
Private Vehicle - Drop Off	32.2	39.2	39.7	47.4	45.5	
Private Vehicle Parked For Trip	21.4	16.9	13.1	13.4	18.2	
Private Vehicle - Disposition Not Stated	-	3.0	2.0	-	-	
Rental Car	17.7	15.7	16.4	14.2	5.5	
Taxi	4.3	3.6	3.5	2.6	3.6	
Limousine	.6	1.3	1.6	2.0	3.6	
Shared-Ride Van	4.0	3.1	3.2	3.5	7.3	
Scheduled Airport Bus	.9	1.5	.9	.6	_	
BART	14.8	11.2	15.8	10.8	14.5	
Amtrak	1	.1	-	1	-	
Public Transit Bus	.3	.3	.5	1.2	-	
Hotel/Motel Courtesy Shuttle	3.1	1.8	1.2	2.6	1.8	
Chartered Bus Or Van	.9	2.3	2.2	1.7	-	
Total	100.0	100.0	100.0	100.0	100.0	
Number Of Respondents (3,332 Total)	351	776	1,806	344	55	

Table B-73

# GROUND ACCESS MODE USE BY TIME AT AIRPORT BEFORE DEPARTURE San Francisco International Airport All Respondents

	Time At Airport Before Departure				
	1 Hour Or Less		2 To 3 Hours		
Ground Access Mode Use		Perd	cent		
Private Vehicle - Drop Off	33.6	30.3	30.3	30.4	
Private Vehicle Parked For Trip	10.5	10.0	6.4	7.0	
Private Vehicle - Disposition Not Stated	.9	.3	.5	.2	
Rental Car	14.0	14.0	19.0	18.7	
Taxi	11.4	14.0	10.1	9.9	
Limousine	6.1	4.2	4.4	4.4	
Shared-Ride Van	10.5	10.6	12.1	11.0	
Scheduled Airport Bus	2.6	1.6	1.8	1.9	
BART	8.3	9.9	8.1	9.0	
Caltrain	-	.3	.5	.5	
Public Transit Bus	.4	.3	.4	.5	
Hotel/Motel Courtesy Shuttle	.9	2.8	4.1	3.1	
Chartered Bus Or Van	.9	1.7	2.4	3.5	
Total	100.0	100.0	100.0	100.0	
Number Of Respondents (4,415 Total)	229	1,453	1,182	1,551	

# GROUND ACCESS MODE USE BY TIME AT AIRPORT BEFORE DEPARTURE Oakland International Airport All Respondents

	Time At Airport Before Departure				
	1 Hour Or Less	1 To 2 Hours	2 To 3 Hours	Over 3 Hours	
Ground Access Mode Use		Perd	cent		
Private Vehicle – Drop Off	46.9	39.7	39.7	38.2	
Private Vehicle Parked For Trip	12.5	13.5	15.4	16.2	
Private Vehicle – Disposition Not Stated	.4	3.3	2.2	.4	
Rental Car	13.8	16.7	15.0	16.6	
Taxi	5.4	3.1	2.9	4.0	
Limousine	.9	1.8	1.6	1.3	
Shared-Ride Van	2.7	3.0	2.9	4.2	
Scheduled Airport Bus	.9	.8	1.0	1.2	
BART	13.4	14.4	15.0	13.1	
Amtrak	-	-	-	.1	
Public Transit Bus	-	.7	.5	.4	
Hotel/Motel Courtesy Shuttle	.9	1.4	2.2	1.6	
Chartered Bus Or Van	2.2	1.6	1.5	2.7	
Total	100.0	100.0	100.0	100.0	
Number Of Respondents (3,332 Total)	224	945	1,051	1,112	

Table B-75					
AIR PARTY ACCESS TRIP COST REIMBURSEMENT					
	San Fro	ancisco	Oak	land	
	Internation	nal Airport	International Airpo		
	Resident	Visitor	Resident	Visitor	
	Business	Business	Business	Business	
	Percen	Of Respor	ndents Rein	nbursed	
Some Or All Of Access Trip Cost	84.1	89.2	82.0	83.4	
Reimbursed					
Number Of Respondents (2,407 Total)	433	1,006	387	581	

Note: Question only asked of travelers on business trips. See Appendix C for further explanation.

## AIR PARTY ACCESS TRIP COST REIMBURSEMENT Variation by Ground Access Mode Used San Francisco International Airport

	Resident	Business	Visitor E	Business
	Frequency	Percent Reimbursed	Frequency	Percent Reimbursed
Private Vehicle - Drop Off	125	77.6	115	83.3
Private Vehicle Parked For Trip	143	95.3	7	70.0
Private Vehicle - Disposition Not Stated	-	-	1	100.0
Rental Car	5	83.3	348	92.3
Taxi	62	92.5	201	93.1
Limousine	32	91.4	74	91.4
Shared-Ride Van	19	76.0	136	88.9
Scheduled Airport Bus	9	69.2	3	75.0
BART	27	64.3	61	82.4
Caltrain	1	50.0	1	33.3
Public Transit Bus	-	-	3	100.0
Hotel/Motel Courtesy Shuttle	1	100.0	44	84.6
Chartered Bus Or Van	9	75.0	12	75.0
Total	10	-	1006	-

- 1. Question only asked of travelers on business trips. See Appendix C for further explanation.
- 2. See Appendix C for definitions of modes used.

## AIR PARTY ACCESS TRIP COST REIMBURSEMENT Variation by Ground Access Mode Used Oakland International Airport

	Resident	Business	Visitor E	Business
	Frequency	Percent Reimbursed	Frequency	Percent Reimbursed
Private Vehicle - Drop Off	104	71.2	95	72.5
Private Vehicle Parked For Trip	199	89.6	8	61.5
Private Vehicle - Disposition Not Stated	9	81.8	4	100.0
Rental Car	3	75.0	283	91.6
Taxi	15	88.2	44	80.0
Limousine	11	100.0	26	92.9
Shared-Ride Van	8	80.0	18	75.0
Scheduled Airport Bus	-	-	2	66.7
BART	25	71.4	74	79.6
Public Transit Bus	-	-	1	100.0
Hotel/Motel Courtesy Shuttle	3	100.0	17	77.3
Chartered Bus Or Van	10	100.0	9	64.3
Total	13	-	581	-

- 1. Question only asked of travelers on business trips. See Appendix C for further explanation.
- 2. See Appendix C for definitions of modes used.

## MOST IMPORTANT SOURCES OF GROUND ACCESS INFORMATION San Francisco International Airport

	Frequency	Percent
None/Already Familiar With How To Access Airport	3,802	85.7
Web Sites	226	5.1
Other Web Site Than Airport	168	3.8
Airport Web Site	57	1.3
Transportation Provider Web Site	1	.0
Hotel Staff	219	4.9
Family/Friends/Business Associates	136	3.1
Travel Agent	64	1.4
Airport Information Brochure, Display, Or Phone		
Number	38	.9
Highway Traffic Information (Radio, Television,		
Newspaper)	37	.8
Travel Guide	19	.4
Мар	16	.4
GPS Navigation System	14	.3
Transportation Provider Brochure, Display, Or		
Phone Number	12	.2
511 Transit Information (Phone 511, 817-1717, Or		
511.Org)	11	.2
511 Highway Traffic Information (Phone 511, 817-		
1717, Or 511.Org)	10	.2
Highway Signs	9	.2
Decided By Someone Else/Corporate Service	8	.2
Phone Book/Yellow Pages	2	.0
Had Car/Already Had Car	2	.0
Rental Car Company	1	.0
Other	5	.1
Total	4,633	104.4

- 1. Multiple responses allowed.
- 2. Data recomputed to exclude Don't Know and Refused.
- 3. Totals are number of responses and percentage of respondents (4,438).

Table B-79

## MOST IMPORTANT SOURCES OF GROUND ACCESS INFORMATION Oakland International Airport

	Frequency	Percent
None/Already Familiar With How To Access Airport	3,011	88.1
Web Sites	178	5.2
Other Web Site Than Airport	104	3.0
Airport Web Site	73	2.1
Transportation Provider Web Site	1	.0
Family/Friends/Business Associates	142	4.2
Hotel Staff	62	1.8
Highway Traffic Information (Radio, Television, Newspaper)	29	.8
Airport Information Brochure, Display, Or Phone Number	19	.6
Travel Agent	18	.5
Мар	14	.4
Travel Guide	10	.3
511 Transit Information (Phone 511, 817-1717, Or 511.Org)	10	.3
Transportation Provider Brochure, Display, Or Phone Number	10	.3
GPS Navigation System	9	.3
511 Highway Traffic Information (Phone 511, 817- 1717, Or 511.Org)	7	.2
Rental Car Company	5	.1
Highway Signs	3	.1
Phone Book/Yellow Pages	3	.1
Radio	2	.1
Decided By Someone Else/Corporate Service	1	.0
Other	7	.2
Total	3,541	103.7

- 1. Multiple responses allowed.
- 2. Data recomputed to exclude Don't Know and Refused.
- 3. Totals are number of responses and percentage of respondents (3,416).

## MAIN REASONS FOR USING GROUND ACCESS MODE CHOSEN San Francisco International Airport

	Frequency	Percent
Convenience	2,658	58.2
Price/Cost	823	18.0
Comfort	516	11.3
Dependability	439	9.6
Travel Time	419	9.2
Return Rental Car	393	8.6
Someone Else Decided	290	6.3
Parking Considerations	222	4.9
Amount Of Luggage	91	2.0
No Private Vehicle Available	72	1.6
No Public Transit Available	62	1.4
Safety Or Security Concerns	35	.8
Number Of People In Travel Party	34	.7
Had Things To Do	13	.3
Accompanied To Airport By Friend, Relative, Or		
Colleague	13	.3
Readily Available/Nearby	11	.2
Dislike Aspects Of Public Transportation	9	.2
Avoid Traffic	8	.2
Always Do This	6	.1
Bay Bridge Closed	5	.1
On Way Of Friend Or Relative	5	.1
Friend Or Relative Unavailable	5	.1
No Choice/The Only Way	5	.1
Like Door-To-Door Service	4	.1
Not Familiar With Public Transportation	3	.1
Prefer To Use Car	3	.1

# MAIN REASONS FOR USING GROUND ACCESS MODE CHOSEN San Francisco International Airport (Continued)

		Frequency	Percent
Environmental Considerations		2	.0
Don't Want To Drive		2	.0
Don't Want To Park Car At Airport		2	.0
Efficient/Direct		2	.0
Recommended By Someone		2	.0
Have No Car/Can't Drive		1	.0
Not Familiar With Area		1	.0
Flexibility		1	.0
Other		32	.7
	Total	6,189	135.5

- 1. Multiple responses allowed.
- 2. Data recomputed to exclude Don't Know and Refused.
- 3. Totals are number of responses and percentage of respondents (4,568).

## MAIN REASONS FOR USING GROUND ACCESS MODE CHOSEN Oakland International Airport

	Frequency	Percent
Convenience	2,173	62.3
Price/Cost	564	16.2
Travel Time	349	10.0
Return Rental Car	318	9.1
Comfort	302	8.7
Dependability	267	7.7
Someone Else Decided	196	5.6
Parking Considerations	158	4.5
No Private Vehicle Available	80	2.3
No Public Transit Available	79	2.3
Amount Of Luggage	38	1.1
Safety Or Security Concerns	21	.6
Bay Bridge Closed	19	.5
Accompanied To Airport By Friend, Relative, or		
Colleague	16	.5
Dislike Aspects Of Public Transportation	14	.4
Number Of People In Travel Party	13	.4
Had Things To Do	10	.3
No Choice/The Only Way	10	.3
Always Do This	9	.3
Friend Or Relative Unavailable	9	.3
Avoid Traffic	8	.2
Readily Available/Nearby	8	.2
Prefer To Use Car	6	.2
On Way Of Friend Or Relative	5	.1
Have No Car/Can't Drive	4	.1

# MAIN REASONS FOR USING GROUND ACCESS MODE CHOSEN Oakland International Airport (Continued)

	Frequency	Percent
Efficient/Direct	3	.1
Not Familiar With Public Transportation	2	.1
Environmental Considerations	2	.1
Don't Want To Drive	2	.1
Flexibility	2	.1
Like Door-To-Door Service	1	.0
Don't Want To Park Car At Airport	1	.0
Not Familiar With Area	1	.0
Recommended By Someone	1	.0
Other	24	.7
Total	4,713	135.1

- 1. Multiple responses allowed.
- 2. Data recomputed to exclude Don't Know and Refused.
- 3. Totals are number of responses and percentage of respondents (3,489).

Table B-82

## USE OF OAKLAND INTERNATIONAL AIRPORT IN PAST TWELVE MONTHS All Respondents

	Survey Respondents				
	San Francisco International Airport		Oakland International Airport		Total
Number Of Air Trips	Frequency	Percent	Frequency	Percent	
Zero	3,455	74.7	-	-	3,455
1	442	9.6	1,214	33.9	1,656
2	270	5.8	532	14.9	802
3	107	2.3	383	10.7	490
4	74	1.6	289	8.1	363
5	79	1.7	185	5.2	264
6	49	1.1	189	5.3	238
7	12	.3	54	1.5	66
8	15	.3	86	2.4	101
9	3	.1	18	.5	21
10	36	.8	131	3.7	167
11 to 20	58	1.3	289	8.1	347
21 to 50	20	.4	179	5.0	199
51 to 100	1	.0	19	.5	20
More Than 100	5	.1	14	.4	19
Total	4,626	100.0	3,582	100.0	8,208

Distribution Statistics					
USE OF OAKLAND INTERNATIONAL AIRPORT IN PAST TWELVE MONTHS					
	San Francisco International Airport	Oakland International Airport			
Mean	2.06	9.73			
Median	.0	3			
25 <sup>th</sup> Percentile	.0	1			
75 <sup>th</sup> Percentile	1	6			

Table B-83

## USE OF SAN FRANCISCO INTERNATIONAL AIRPORT IN PAST TWELVE MONTHS All Respondents

	Survey Respondents				
	San Francisco International Airport		Oakland International Airport		Total
Number Of Air Trips	Frequency	Percent	Frequency	Percent	
Zero	-	-	2,091	58.4	2,091
1	1,961	42.4	560	15.6	2,521
2	877	19.0	368	10.3	1,245
3	434	9.4	156	4.4	590
4	273	5.9	86	2.4	359
5	176	3.8	88	2.5	264
6	172	3.7	69	1.9	241
7	56	1.2	11	.3	67
8	79	1.7	22	.6	101
9	19	.4	3	.1	22
10	145	3.1	48	1.3	193
11 to 20	229	4.9	48	1.3	277
21 to 50	173	3.7	21	.6	194
51 to 100	23	.5	1	.0	24
More Than 100	10	.2	11	.3	21
Total	4,627	100.0	3,583	100.0	8,210

Distribution Statistics					
USE OF SAN FRANCISCO INTERNATIONAL AIRPORT IN PAST TWELVE MONTHS					
	San Francisco International Airport	Oakland International Airport			
Mean	6.86	4.52			
Median	2	.0			
25 <sup>th</sup> Percentile 1 .0					
75 <sup>th</sup> Percentile	4	2			

Table B-84

## USE OF SAN JOSE INTERNATIONAL AIRPORT IN PAST TWELVE MONTHS All Respondents

	Survey Respondents				
		nal Airport		nal Airport	Total
Number Of Air Trips	Frequency	Percent	Frequency	Percent	
Zero	3,834	82.9	3,094	86.4	6,928
1	314	6.8	217	6.1	531
2	164	3.5	128	3.6	292
3	82	1.8	26	.7	108
4	48	1.0	27	.8	75
5	54	1.2	29	.8	83
6	26	.6	17	.5	43
7	9	.2	3	.1	12
8	11	.2	4	.1	15
9	1	.0	2	.1	3
10	27	.6	14	.4	41
11 to 20	39	.8	10	.3	49
21 to 50	12	.3	7	.2	19
51 to 100	1	.0	-	-	1
More Than 100	5	.1	5	.1	10
Total	4,627	100.0	5	100.0	8,210

Distribution Statistics					
USE OF SAN JOSE INTERNATIONAL AIRPORT IN PAST TWELVE MONTHS					
	San Francisco International Airport	Oakland International Airport			
Mean	1.73	1.81			
Median	.0	.0			
25 <sup>th</sup> Percentile .0 .0					
75 <sup>th</sup> Percentile	.0	.0			

Table B-85

## USE OF SACRAMENTO INTERNATIONAL AIRPORT IN PAST TWELVE MONTHS All Respondents

	Survey Respondents				
		ancisco nal Airport	Oakland International Airport		Total
Number Of Air Trips	Frequency	Percent	Frequency	Percent	
Zero	4,302	93.0	3,176	88.6	7,478
1	138	3.0	179	5.0	317
2	74	1.6	95	2.7	169
3	38	.8	39	1.1	77
4	25	.5	20	.6	45
5	13	.3	16	.4	29
6	16	.3	19	.5	35
7	2	.0	3	.1	5
8	3	.1	3	.1	6
9	2	.0	_	-	2
10	2	.0	15	.4	17
11 to 20	8	.2	10	.3	18
21 to 50	3	.1	3	.1	6
51 to 100	-	-	1	.0	1
More Than 100	1	.0	4	.1	5
Total	1	100.0	33	0.9.0	8,210

Distribution Statistics					
USE OF SACRAMENTO INTERNATIONAL AIRPORT IN PAST TWELVE MONTHS					
	San Francisco International Airport	Oakland International Airport			
Mean	.41	1.45			
Median	.0	.0			
25 <sup>th</sup> Percentile	.0	.0			
75 <sup>th</sup> Percentile	.0	.0			

Table B-86

## USE OF ANY BAY AREA AIRPORT IN PAST TWELVE MONTHS All Respondents

	Survey Respondents				
		ancisco nal Airport			Total
Number Of Air Trips	Frequency	Percent	Frequency	Percent	
1	1,583	34.2	807	22.5	2,390
2	759	16.4	509	14.2	1,268
3	443	9.6	396	11.1	839
4	326	7.0	287	8.0	613
5	235	5.1	227	6.3	462
6	178	3.8	206	5.8	384
7	122	2.6	150	4.2	272
8	121	2.6	124	3.5	245
9	68	1.5	61	1.7	129
10	100	2.2	91	2.5	191
11 to 20	351	7.6	386	10.8	737
21 to 50	262	5.7	259	7.2	521
51 to 100	68	1.5	64	1.8	132
More Than 100	10	.2	15	.4	25
Total	4,626	100.0	3582	100.0	8,208

	Distribution Statistics	
	USE OF ANY BAY AREA AIRPO IN PAST TWELVE MONTHS	PRT
	San Francisco International Airport	Oakland International Airport
Mean	8.49	11.89
Median	2	4
25 <sup>th</sup> Percentile	1	2
75 <sup>th</sup> Percentile	6	8

Table B-87

## USE OF ANY BAY AREA AIRPORT IN PAST TWELVE MONTHS BY AIR PARTY TRIP TYPE San Francisco International Airport Respondents

	Air Party Trip Type			
	Resident Business	Resident Personal	Visitor Business	Visitor Personal
Number Of Air Trips		Perd	cent	
1	3.6	16.0	34.6	59.0
2	6.1	17.5	16.4	19.3
3	6.9	13.8	9.9	7.0
4	8.5	10.4	5.9	4.8
5	6.5	8.4	4.2	2.6
6	4.9	5.8	3.9	1.9
7	4.2	4.4	2.5	.9
8	3.6	4.3	2.8	.8
9	2.9	2.3	1.2	.5
10	4.7	2.5	2.4	.7
11 to 20	22.2	8.8	7.6	1.4
21 to 50	19.1	4.9	6.5	1.0
51 to 100	6.3	.7	1.6	.3
More Than 100	.5	.2	.3	-
Total	100.0	100.0	100.0	100.0
Number Of Respondents (4,592 Total)	554	1,255	1,216	1,567

Table B-88

## USE OF ANY BAY AREA AIRPORT IN PAST TWELVE MONTHS BY AIR PARTY TRIP TYPE Oakland International Airport Respondents

	Air Party Trip Type			
	Resident Business	Resident Personal	Visitor Business	Visitor Personal
Number Of Air Trips		Perd	cent	
1	3.9	12.4	23.0	40.2
2	5.4	13.0	13.8	19.5
3	6.2	13.5	8.8	12.0
4	6.6	10.3	6.4	7.5
5	5.6	9.2	5.9	4.4
6	4.4	8.7	6.4	3.2
7	6.2	5.9	3.1	2.1
8	5.8	4.2	3.1	2.0
9	3.3	2.3	1.5	.7
10	3.7	3.3	2.0	1.8
11 to 20	21.0	11.6	12.8	4.2
21 to 50	19.5	4.9	10.3	2.3
51 to 100	6.9	.7	2.6	.1
More Than 100	1.7	.2	.4	-
Total	100.0	100.0	100.0	100.0
Number Of Respondents (3,488 Total)	519	1,106	740	1,123

Table B-89

## USE OF SAN FRANCISCO INTERNATIONAL AIRPORT IN PAST TWELVE MONTHS BY AIR PARTY TRIP TYPE

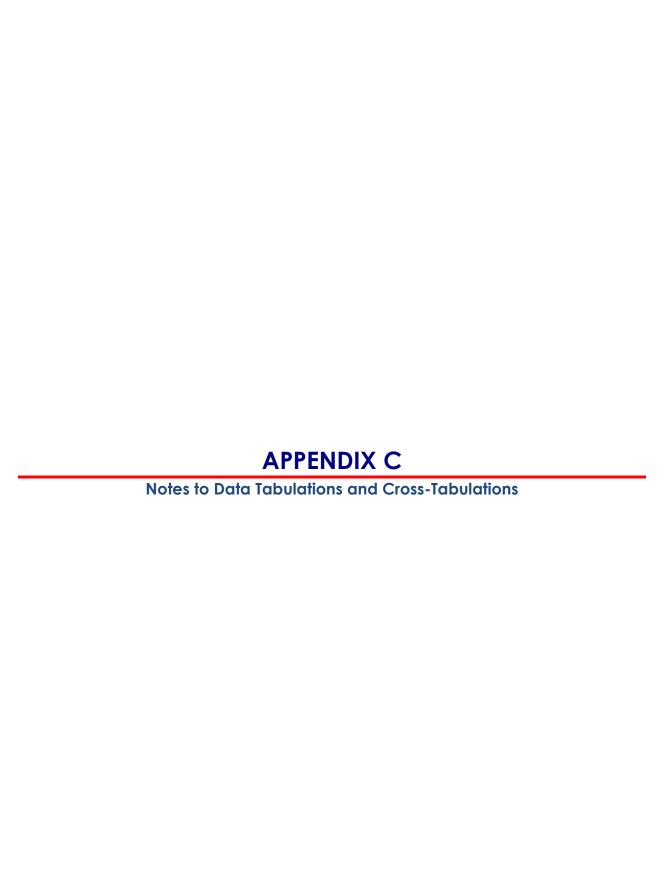
## San Francisco International Airport Respondents

	Air Party Trip Type			
	Resident	Resident	Visitor	Visitor
	Business	Personal	Business	Personal
Number Of Air Trips		Perd	cent	
1	8.7	28.6	41.2	66.0
2	12.6	24.3	17.4	18.1
3	9.2	13.9	9.2	6.0
4	9.6	8.3	5.3	3.3
5	6.1	4.9	4.0	2.0
6	6.0	5.2	4.8	1.0
7	3.6	1.5	1.0	.3
8	3.4	2.1	1.7	.8
9	.4	.5	.6	.3
10	10.1	3.1	2.8	.8
11 to 20	14.4	4.9	6.0	.9
21 to 50	14.1	2.3	4.7	.6
51 to 100	1.3	.2	1.0	.1
More Than 100	.5	.2	.3	_
Total	100.0	100.0	100.0	100.0
Number Of Respondents (4,593 Total)	554	1,256	1,216	1,567

## USE OF OAKLAND INTERNATIONAL AIRPORT IN PAST TWELVE MONTHS BY AIR PARTY TRIP TYPE

## **Oakland International Airport Respondents**

	Air Party Trip Type			
	Resident	Resident	Visitor	Visitor
	Business	Personal	Business	Personal
Number Of Air Trips		Perd	cent	
1	9.4	25.9	33.6	52.4
2	7.5	15.9	13.6	17.8
3	8.1	13.3	8.9	10.0
4	9.1	11.3	7.0	5.3
5	8.9	6.5	4.5	2.9
6	6.9	7.0	5.1	3.0
7	1.7	2.7	.9	.5
8	3.1	2.9	2.0	2.0
9	1.2	.5	.3	.4
10	6.2	5.0	3.8	1.3
11 to 20	18.1	6.4	11.4	3.1
21 to 50	16.2	2.2	7.7	1.2
51 to 100	2.1	.3	.7	-
More Than 100	1.5	.2	.4	-
Total	100.0	100.0	100.0	100.0
Number Of Respondents (3,488 Total)	519	1,106	740	1,123



## Air trip duration (nights away or nights in the Bay Area)

The survey results indicate a low number of Bay Area resident trips returning the same day. However, this is most likely a consequence of the survey methodology. Travelers on a one-day trip will be leaving fairly early in the morning and so will only be surveyed on those days when the survey period included early morning departures. This occurred on relatively few days. Similarly, visitors on one-day trips will only be surveyed on days when the survey period included late afternoon or evening flights. However, this occurred more often than early morning flights. Even so, both categories of traveler are probably under-sampled relative to those on longer trips who are more likely to be better distributed through the day.

## **Regions**

California: California

Hawaii: Hawaii Alaska: Alaska

Pacific Northwest: Oregon and Washington

Other U.S. West: Arizona, Colorado, Idaho, Montana, New Mexico, Nevada, Utah and Wyoming

- U.S. Central, Midwest: Arkansas, Iowa, Illinois, Kansas, Louisiana, Minnesota, Missouri, Mississippi, North Dakota, Nebraska, Oklahoma, South Dakota, Texas and Wisconsin
- U.S. East: Alabama, Connecticut, Washington, DC, Florida, Georgia, Indiana, Kentucky, Massachusetts, Maryland, Maine, Michigan, North Carolina, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, South Carolina, Tennessee, Virginia, Vermont and West Virginia

Canada: Canada Mexico: Mexico

Central/South America: Argentina, Brazil, Chile, Colombia, Costa Rica, Ecuador, El Salvador, Guatemala, Nicaragua, Panama, Peru, Uruguay and Venezuela Caribbean: Aruba, Bahamas, Cayman Islands. Puerto Rico and US Virgin Islands Transatlantic: Atlantic Ocean, Austria, Bangladesh, Belgium, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Finland, France, Germany, Greece, Hungary, Iceland, India, Iran, Ireland, Israel, Italy, Kenya, Kuwait, Malta, Morocco, Nepal, Netherlands, Nigeria, Northern Ireland, United Kingdom, Norway, Pakistan, Poland, Portugal, Qatar, Romania, Russia, Saudi Arabia, Serbia, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Tanzania, Turkey, Ukraine, United Arab Emirates and United Kingdom

Transpacific: Australia, China, Fiji, French Polynesia, Guam, Hong Kong, Indonesia, Japan, Malaysia, New Zealand, Philippines, Singapore, South Korea, Tahiti, French Polynesia, Taiwan, Thailand, Tonga and Vietnam

#### **Gender of respondent**

In interpreting the survey results, it is important to note that the data show the gender of the **respondent**. The survey did not record the gender of other members of the air party, so these results do not necessarily reflect the distribution of gender among all air travelers.

#### Residence location of survey respondents

The Bay Area consists of the nine counties of Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Solano, and Sonoma. For the purposes of the tables, Northern California is defined as all counties outside the Bay Area from Monterey County, Kings County and Inyo County north.

Unless specified as Bay Area Residents, "Residents" for the purposes of the tables are defined as residents of the Bay Area and Northern California.

## Regional sub-areas

San Francisco: San Francisco city and county

Peninsula: San Mateo County

East Bay: Alameda and Contra Costa counties

North Bay: Marin, Napa, Solano and Sonoma counties

South Bay: Santa Clara County

#### Modes used

Private Vehicle Drop/Pick-Up: Drop off (access) or pick up (egress) by private vehicle that is not parked at or near the airport for the duration of the air trip. Includes private vehicles parked at the airport for a short time in order to drop off or pick up air passengers

Private Vehicle Parked For Trip: Use of private vehicle that is parked at or near the airport for the duration of the air trip.

Private Vehicle Disposition Unknown: Use of private vehicle where the disposition of the vehicle during the air trip (i.e. whether the vehicle was driven away after dropping off one or more air passengers or was parked at or near the airport for the duration of the air trip) is not stated.

Rental Car: Use of a rented vehicle.

Taxi: Use of a metered taxicab.

Limousine: Use of a hired car or similar vehicle providing door-to-door service for one ground access/egress travel party only.

Shared-Ride Van: Use of a van or similar vehicle providing door-to-door airport ground transportation service to multiple ground access/egress travel parties on a shared-ride basis.

Scheduled Airport Bus: Use of a scheduled bus service providing dedicated airport ground transportation from one or more locations.

BART: Use of Bay Area Rapid Transit (regional rail transit system).

Amtrak: Use of Amtrak rail service.

Caltrain: Use of Caltrain (commuter rail service between San Francisco and stations in San Mateo and Santa Clara Counties).

Public Transit Bus: Use of regular public transit bus service.

Hotel/Motel Courtesy Shuttle: Use of a free shuttle service to or from the airport provided by a hotel or motel.

Chartered Bus Or Van: Use of a bus or van chartered exclusively for the use of an air travel party, tour group, etc.

#### Ground access mode use

Survey respondents using Caltrain to access San Francisco International Airport are tabulated separately from those using BART, even though they rode BART to connect from the Millbrae Caltrain Station. Thus total BART use is the sum of both modes.

## Access vehicle occupancy

Access vehicle occupancy refers to the number of people from the air travel party in the vehicle used by the respondent. In the case of modes used by more than one air travel party, it does not include any members of another travel party who might also have been in the same vehicle. It also does not include any well-wishers traveling to the airport with the air travel party or the driver of the vehicle (unless the driver was also a member of the respondent's air travel party).

### Air party access trip cost reimbursement

Question 43 asked respondents who gave their travel purpose in response to Question 9 as either CONVENTION OR CONFERENCE, OTHER TYPE OF BUSINESS TRIP, or SOME OTHER PURPOSE:

Will any of the cost of your trip to the airport, (including parking), be reimbursed by your employer, by a client, or by some other organization? (BEING REIMBURSED BY FAMILY, FRIENDS, OR COLLEAGUES DOES NOT COUNT.)

Respondents giving their travel purpose as SOME OTHER PURPOSE were asked what that purpose was. These responses were subsequently classified as either business or personal. Only those respondents with SOME OTHER PURPOSE classified as a business trip are included in the tabulations of the response to Question 43.

## Number of flights in the past 12 months from the four airports identified in the survey (OAK, SFO, SJC, and SMF)

For a number of respondents the total number of flights reported from all four airports was more than 100, which seems unlikely (over two flights per week), although of course not impossible. To avoid distorting the distribution statistics with these responses, they were assigned the code 995 (More than 100) for each airport where the reported frequency was greater than 1. The rationale for this is as follows: the most likely explanation for these very high numbers of reported trips is either a data entry error (for example entering 10 as 100) or that respondents misheard the question and were giving the total number of trip that they have ever taken, rather than just those trips in the past year. However, if the entered response is zero, that is valid under either situation. In many cases, values of 1 are the current trip, so this would also be valid by the same logic. Values of 1 at other airports might not have been in the past year if the reason for the high number of trips was that respondents misheard the question, but would still indicate some past use of the other airport, so there is a reason to include this in the data and assume that the use did in fact occur in the past vear.

The values of 995 were treated as missing data in the frequency tabulations to calculate the means and quartiles (since 995 is not the number of trips), but were included in the tables of frequency by airport to show the number of responses in this category.

## **APPENDIX D**

Survey Program

```
Pre-Question Script
Dtemp2=1
Uprivate=0
IntIDa=DID
SecLoc=DSLoc
Security=DSec
Location=DLoc
ttempq40=0
if (System.Day<>Ddate)
Drefuse=0
DRefLang=0
DRefTime=0
DComp=0
Ddate=System.Day
endif
if (System.RespondentNum=1)
Ddate=System.Day
goto Location
endif
goto Pre4
If (System.RespondentNum <> 1)
   Goto Pre4
EndIf
Pre
Pre4
Interviewer: Is this interview taking place at [@Location], [@SecLoc] at a [@Security] by [#IntIDa]?
□<sub>1</sub> Yes
\square_2 No
Post-Question Script
if (Pre4=1)
goto TakeSurv
endif
Location
Interviewer: Please enter the location where this interview is taking place:
□ 1 SAN FRANCISCO INTERNATIONAL
     AIRPORT
□2 OAKLAND INTERNATIONAL AIRPORT
Post-Question Script
DLoc = Location
goto Security
```

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

Pre-Question Script Location=DLoc ConfLoc	
ConfLoc	
Interviewer: Is this inte	erview taking place at [@Location]?
interviewer. le tine inte	The taking place at [@200allon].
□ <sub>1</sub> Yes	
<u></u>	
Post-Question Script	1
if (ConfLoc=2)	
goto Location	
endif	
Security	
Where is this interview	/ taking place?
_	
□₁ Gate	
☐ <sub>2</sub> Security Screeni	ng Location
·	
Post-Question Script	
1.	
DSec=Security if (Security=1)	
goto GateLoc1	
endif	
if (Security=2)	
goto SecLoc1	
	<u> </u>
Pre-Question Script	
Pre-Question Script if (System.Responde	entNum=1)&(Security=2)
Pre-Question Script if (System.Responder goto SecLoc1	entNum=1)&(Security=2)
Pre-Question Script if (System.Responder goto SecLoc1 endif	
Pre-Question Script if (System.Responder goto SecLoc1 endif	entNum=1)&(Security=2) entNum=1)&(Security=1)
Pre-Question Script  if (System.Responder goto SecLoc1 endif if (System.Responder goto GateLoc1 endif	
Pre-Question Script  if (System.Responder goto SecLoc1 endif if (System.Responder goto GateLoc1 endif goto ConfSLoc	entNum=1)&(Security=1)
Pre-Question Script  if (System.Responder goto SecLoc1 endif if (System.Responder goto GateLoc1 endif	entNum=1)&(Security=1)

#### Pre2

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

# Pre-Question Script if (Location=2) goto SecLoc2 endif SecLoc1 Interviewer: Please select the terminal location where this interview is taking place: 1 Terminal 1/B 2 Terminal 1/C 3 Terminal 3/E 4 Terminal 3/F (main pier) 5 Terminal 3/F (gates 73/74) 6 Terminal 3/F (gate 75) 7 International Terminal/A 8 International Terminal/G

```
Post-Question Script
if (SecLoc1=1)
SecLoc=3
endif
if (SecLoc1=2)
SecLoc=4
{\tt endif}
if (SecLoc1=3)
SecLoc=5
endif
if (SecLoc1=4)
SecLoc=6
endif
if (SecLoc1=5)
SecLoc=7
endif
if (SecLoc1=6)
SecLoc=8
endif
if (SecLoc1=7)
SecLoc=9
endif
if (SecLoc1=8)
SecLoc=10
endif
goto Pre3
```

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

SecLoc2 Interviewer: Please enter the location where this interview is taking p	vlace:
<ul><li>□ 1 Terminal 1</li><li>□ 2 Terminal 2</li></ul>	
Post-Question Script	
<pre>if (SecLoc2=1) SecLoc=1 endif if (SecLoc2=2) SecLoc=2 endif DSLoc = SecLoc goto Pre3</pre>	

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

#### Pre-Question Script if (Location=2) goto GateLoc2 endif GateLoc1 Interviewer: Please select the gate location where this interview is taking place: ☐<sub>1</sub> Gate A1 ☐<sub>35</sub> Gate 43 ☐₂ Gate A2 ☐<sub>36</sub> Gate 44 □<sub>3</sub> Gate A3 ☐<sub>37</sub> Gate 45 ☐<sub>4</sub> Gate A4 ☐ 38 Gate 46 ☐<sub>5</sub> Gate A5 ☐ 39 Gate 47 ☐<sub>6</sub> Gate A6 ☐<sub>40</sub> Gate 48 □<sub>7</sub> Gate A7 ☐<sub>41</sub> Gate 60 □<sub>8</sub> Gate A8 □<sub>42</sub> Gate 60A ☐<sub>9</sub> Gate A9 ☐ 43 Gate 61 ☐<sub>10</sub> Gate A10 ☐ 44 Gate 62A □<sub>11</sub> Gate A11 ☐ 45 Gate 62B ☐<sub>12</sub> Gate A11A ☐<sub>46</sub> Gate 63 ☐<sub>13</sub> Gate A12 ☐<sub>47</sub> Gate 64 ☐<sub>14</sub> Gate 20 □<sub>48</sub> Gate 64A □ 15 Gate 21 ☐<sub>49</sub> Gate 65 ☐<sub>16</sub> Gate 22 □<sub>50</sub> Gate 65A ☐<sub>17</sub> Gate 23 ☐ 51 Gate 66 □ 18 Gate 24 ☐ 52 Gate 66A ☐<sub>19</sub> Gate 25 ☐ 53 Gate 67 ☐<sub>20</sub> Gate 26 ☐<sub>54</sub> Gate 68 □<sub>21</sub> Gate 27 ☐<sub>55</sub> Gate 69 ☐<sub>22</sub> Gate 28 ☐<sub>56</sub> Gate 70 ☐<sub>23</sub> Gate 29 □<sub>57</sub> Gate 71 ☐<sub>24</sub> Gate 30 ☐ 58 Gate 72 □ 25 Gate 31 ☐ 59 Gate 73 ☐<sub>26</sub> Gate 32 □ 60 Gate 73A □<sub>27</sub> Gate 32A ☐<sub>61</sub> Gate 74 ☐<sub>28</sub> Gate 33 ☐<sub>62</sub> Gate 75 ☐<sub>29</sub> Gate 34 ☐<sub>63</sub> Gate 76A $\square_{30}$ Gate 35 ☐ 64 Gate 76B ☐<sub>31</sub> Gate 36 ☐<sub>65</sub> Gate 77A ☐<sub>32</sub> Gate 40 ☐<sub>66</sub> Gate 77B ☐ 33 Gate 41 ☐<sub>67</sub> Gate 78A ☐<sub>68</sub> Gate 78B ☐<sub>34</sub> Gate 42

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

☐ <sub>69</sub> Gate 79
□ <sub>70</sub> Gate 80
□ <sub>71</sub> Gate 81
□ <sub>72</sub> Gate 82
☐ <sub>73</sub> Gate 83
□ <sub>74</sub> Gate 84
□ <sub>75</sub> Gate 85
□ <sub>76</sub> Gate 86
□ <sub>77</sub> Gate 87
□ <sub>78</sub> Gate 87A
□ <sub>79</sub> Gate 88
□ <sub>80</sub> Gate 89
□ <sub>81</sub> Gate 90
□ <sub>82</sub> Gate G91
□ <sub>83</sub> Gate G92
□ <sub>84</sub> Gate G92A
□ <sub>85</sub> Gate G93
□ <sub>86</sub> Gate G94
□ <sub>87</sub> Gate G95
□ <sub>88</sub> Gate G96
□ <sub>89</sub> Gate G97
□ <sub>90</sub> Gate G98
□ <sub>91</sub> Gate G99
□ <sub>92</sub> Gate G99A
□ <sub>93</sub> Gate G100
□ <sub>94</sub> Gate G101
□ <sub>95</sub> Gate G101A
☐ <sub>96</sub> Gate G102
Doct Ougstion Sprint
Post-Question Script

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

```
if (GateLoc1=1)
SecLoc=11
endif
if (GateLoc1=2)
SecLoc=12
endif
if (GateLoc1=3)
SecLoc=13
endif
if (GateLoc1=4)
SecLoc=14
endif
if (GateLoc1=5)
SecLoc=15
endif
if (GateLoc1=6)
SecLoc=16
endif
if (GateLoc1=7)
SecLoc=17
endif
if (GateLoc1=8)
SecLoc=18
endif
if (GateLoc1=9)
SecLoc=19
endif
if (GateLoc1=10)
SecLoc=20
endif
if (GateLoc1=11)
SecLoc=21
endif
if (GateLoc1=12)
SecLoc=22
endif
if (GateLoc1=13)
SecLoc=23
endif
if (GateLoc1=14)
SecLoc=24
endif
if (GateLoc1=15)
SecLoc=25
endif
if (GateLoc1=16)
SecLoc=26
endif
if (GateLoc1=17)
SecLoc=27
endif
if (GateLoc1=18)
SecLoc=28
endif
if (GateLoc1=19)
SecLoc=29
endif
if (GateLoc1=20)
SecLoc=30
endif
```

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

```
if (GateLoc1=21)
SecLoc=31
endif
if (GateLoc1=22)
SecLoc=32
endif
if (GateLoc1=23)
SecLoc=33
endif
if (GateLoc1=24)
SecLoc=34
endif
if (GateLoc1=25)
SecLoc=35
endif
if (GateLoc1=26)
SecLoc=36
endif
if (GateLoc1=27)
SecLoc=37
endif
if (GateLoc1=28)
SecLoc=38
endif
if (GateLoc1=29)
SecLoc=39
endif
if (GateLoc1=30)
SecLoc=40
endif
if (GateLoc1=31)
SecLoc=41
endif
if (GateLoc1=32)
SecLoc=42
endif
if (GateLoc1=33)
SecLoc=43
endif
if (GateLoc1=34)
SecLoc=44
endif
if (GateLoc1=35)
SecLoc=45
endif
if (GateLoc1=36)
SecLoc=46
endif
if (GateLoc1=37)
SecLoc=47
endif
if (GateLoc1=38)
SecLoc=48
endif
if (GateLoc1=39)
SecLoc=49
endif
if (GateLoc1=40)
SecLoc=50
endif
```

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

```
if (GateLoc1=41)
SecLoc=51
endif
if (GateLoc1=42)
SecLoc=52
endif
if (GateLoc1=43)
SecLoc=53
endif
if (GateLoc1=44)
SecLoc=54
endif
if (GateLoc1=45)
SecLoc=55
endif
if (GateLoc1=46)
SecLoc=56
endif
if (GateLoc1=47)
SecLoc=57
endif
if (GateLoc1=48)
SecLoc=58
endif
if (GateLoc1=49)
SecLoc=59
endif
if (GateLoc1=50)
SecLoc=60
endif
if (GateLoc1=51)
SecLoc=61
endif
if (GateLoc1=52)
SecLoc=62
endif
if (GateLoc1=53)
SecLoc=63
endif
if (GateLoc1=54)
SecLoc=64
endif
if (GateLoc1=55)
SecLoc=65
endif
if (GateLoc1=56)
SecLoc=66
endif
if (GateLoc1=57)
SecLoc=67
endif
if (GateLoc1=58)
SecLoc=68
endif
if (GateLoc1=59)
SecLoc=69
endif
if (GateLoc1=60)
SecLoc=70
endif
```

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

```
if (GateLoc1=61)
SecLoc=71
endif
if (GateLoc1=62)
SecLoc=72
endif
if (GateLoc1=63)
SecLoc=73
endif
if (GateLoc1=64)
SecLoc=74
endif
if (GateLoc1=65)
SecLoc=75
endif
if (GateLoc1=66)
SecLoc=76
endif
if (GateLoc1=67)
SecLoc=77
endif
if (GateLoc1=68)
SecLoc=78
endif
if (GateLoc1=69)
SecLoc=79
endif
if (GateLoc1=70)
SecLoc=80
endif
if (GateLoc1=71)
SecLoc=81
endif
if (GateLoc1=72)
SecLoc=82
endif
if (GateLoc1=73)
SecLoc=83
endif
if (GateLoc1=74)
SecLoc=84
endif
if (GateLoc1=75)
SecLoc=85
endif
if (GateLoc1=76)
SecLoc=86
endif
if (GateLoc1=77)
SecLoc=87
endif
if (GateLoc1=78)
SecLoc=88
endif
if (GateLoc1=79)
SecLoc=89
endif
if (GateLoc1=80)
SecLoc=90
endif
```

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

```
if (GateLoc1=81)
SecLoc=91
endif
if (GateLoc1=82)
SecLoc=92
endif
if (GateLoc1=83)
SecLoc=93
endif
if (GateLoc1=84)
SecLoc=94
endif
if (GateLoc1=85)
SecLoc=95
endif
if (GateLoc1=86)
SecLoc=96
endif
if (GateLoc1=87)
SecLoc=97
endif
if (GateLoc1=88)
SecLoc=98
endif
if (GateLoc1=89)
SecLoc=99
endif
if (GateLoc1=90)
SecLoc=100
endif
if (GateLoc1=91)
SecLoc=101
endif
if (GateLoc1=92)
SecLoc=102
endif
if (GateLoc1=93)
SecLoc=103
endif
if (GateLoc1=94)
SecLoc=104
endif
if (GateLoc1=95)
SecLoc=105
endif
if (GateLoc1=96)
SecLoc=106
endif
Goto Pre3
```

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GateLoc2
Interviewer: Please select the gate location where this interview is taking place:
□ <sub>1</sub> Gate 1
$\square_2$ Gate 3
□ <sub>3</sub> Gate 4
☐ <sub>4</sub> Gate 5
□ <sub>5</sub> Gate 6
Gate 7
□ <sub>7</sub> Gate 8
□ <sub>8</sub> Gate 8a
□ <sub>9</sub> Gate 9
□ <sub>10</sub> Gate 9a
□ <sub>11</sub> Gate 10
□ <sub>12</sub> Gate 11
□ <sub>13</sub> Gate 12
☐ <sub>14</sub> Gate 14
☐ <sub>15</sub> Gate 14a
☐ <sub>16</sub> Gate 15
☐ <sub>17</sub> Gate 17
☐ <sub>18</sub> Gate 18
☐ <sub>19</sub> Gate 20
☐ <sub>20</sub> Gate 21
☐ <sub>21</sub> Gate 22
□ <sub>22</sub> Gate 23
□ <sub>23</sub> Gate 24
☐ <sub>24</sub> Gate 25
□ <sub>25</sub> Gate 26
Post-Question Script
Tost-guestion ochpt

Project Manager: Jennifer Franz Language: English - United States

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```
if (GateLoc2=1)
SecLoc=124
endif
if (GateLoc2=2)
SecLoc=107
endif
if (GateLoc2=3)
SecLoc=108
endif
if (GateLoc2=4)
SecLoc=109
endif
if (GateLoc2=5)
SecLoc=110
endif
if (GateLoc2=6)
SecLoc=111
endif
if (GateLoc2=7)
SecLoc=112
endif
if (GateLoc2=8)
SecLoc=113
endif
if (GateLoc2=9)
SecLoc=114
endif
if (GateLoc2=10)
SecLoc=115
endif
if (GateLoc2=11)
SecLoc=116
endif
if (GateLoc2=12)
SecLoc=117
endif
if (GateLoc2=13)
SecLoc=118
endif
if (GateLoc2=14)
SecLoc=119
endif
if (GateLoc2=15)
SecLoc=120
endif
if (GateLoc2=16)
SecLoc=121
endif
if (GateLoc2=17)
SecLoc=122
endif
if (GateLoc2=18)
SecLoc=123
endif
Goto Pre3
```

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#### SecLoc □ 1 Terminal 1 ☐<sub>38</sub> Gate 33 $\square_2$ Terminal 2 ☐ 39 Gate 34 ☐<sub>3</sub> Terminal 1/B ☐<sub>40</sub> Gate 35 □<sub>4</sub> Terminal 1/C ☐<sub>41</sub> Gate 36 ☐ 5 Terminal 3/E ☐<sub>42</sub> Gate 40 ☐<sub>6</sub> Terminal 3/F (main pier) □ 43 Gate 41 □<sub>7</sub> Terminal 3/F (gates 73/74) ☐ 44 Gate 42 $\square_8$ Terminal 3/F (gate 75) ☐<sub>45</sub> Gate 43 □<sub>9</sub> International Terminal/A ☐<sub>46</sub> Gate 44 □<sub>10</sub> International Terminal/G ☐<sub>47</sub> Gate 45 ☐<sub>48</sub> Gate 46 $\square_{11}$ Gate A1 ☐<sub>12</sub> Gate A2 ☐<sub>49</sub> Gate 47 □<sub>13</sub> Gate A3 ☐<sub>50</sub> Gate 48 □<sub>14</sub> Gate A4 ☐ 51 Gate 60 ☐<sub>15</sub> Gate A5 ☐<sub>52</sub> Gate 60A ☐<sub>16</sub> Gate A6 ☐ 53 Gate 61 □<sub>17</sub> Gate A7 ☐ 54 Gate 62A □<sub>18</sub> Gate A8 ☐<sub>55</sub> Gate 62B □<sub>19</sub> Gate A9 ☐<sub>56</sub> Gate 63 $\square_{20}$ Gate A10 ☐ 57 Gate 64 □<sub>21</sub> Gate A11 ☐<sub>58</sub> Gate 64A ☐<sub>22</sub> Gate A11A ☐ 59 Gate 65 □<sub>23</sub> Gate A12 □ 60 Gate 65A □ 24 Gate 20 ☐<sub>61</sub> Gate 66 ☐<sub>25</sub> Gate 21 ☐<sub>62</sub> Gate 66A ☐<sub>26</sub> Gate 22 ☐<sub>63</sub> Gate 67 ☐<sub>27</sub> Gate 23 ☐<sub>64</sub> Gate 68 ☐<sub>28</sub> Gate 24 ☐<sub>65</sub> Gate 69 ☐<sub>29</sub> Gate 25 ☐<sub>66</sub> Gate 70 $\square_{30}$ Gate 26 □<sub>67</sub> Gate 71 ☐<sub>68</sub> Gate 72 ☐<sub>31</sub> Gate 27 ☐<sub>32</sub> Gate 28 ☐<sub>69</sub> Gate 73 ☐<sub>33</sub> Gate 29 □<sub>70</sub> Gate 73A ☐<sub>34</sub> Gate 30 □<sub>71</sub> Gate 74 ☐<sub>35</sub> Gate 31 □<sub>72</sub> Gate 75 $\square_{36}$ Gate 32 □<sub>73</sub> Gate 76A □ 37 Gate 32A □<sub>74</sub> Gate 76B

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☐ <sub>75</sub> Gate 77A	☐ <sub>115</sub> Gate 9a
☐ 76 Gate 77B	☐ <sub>116</sub> aGte 10
□ <sub>77</sub> Gate 78A	☐ <sub>117</sub> Gate 11
□ <sub>78</sub> Gate 78B	☐ <sub>118</sub> Gate 12
□ <sub>79</sub> Gate 79	☐ <sub>119</sub> Gate 14
☐ <sub>80</sub> Gate 80	☐ <sub>120</sub> Gate 14a
□ <sub>81</sub> Gate 81	☐ <sub>121</sub> Gate 15
□ <sub>82</sub> Gate 82	☐ <sub>122</sub> Gate 17
□ <sub>83</sub> Gate 83	☐ <sub>123</sub> Gate 18
□ <sub>84</sub> Gate 84	☐ <sub>124</sub> Gate 1
□ <sub>85</sub> Gate 85	
□ <sub>86</sub> Gate 86	
□ <sub>87</sub> Gate 87	
□ <sub>88</sub> Gate 87A	
☐ <sub>89</sub> Gate 88	
□ <sub>90</sub> Gate 89	
□ <sub>91</sub> Gate 90	
□ <sub>92</sub> Gate G91	
□ <sub>93</sub> Gate G92	
□ <sub>94</sub> Gate G92A	
□ <sub>95</sub> Gate G93	
□ <sub>96</sub> Gate G94	
□ <sub>97</sub> Gate G95	
□ <sub>98</sub> Gate G96	
□ <sub>99</sub> Gate G97	
□ <sub>100</sub> Gate G98	
□ <sub>101</sub> Gate G99	
□ <sub>102</sub> Gate G99A	
☐ <sub>103</sub> Gate G100	
☐ <sub>104</sub> Gate G101	
□ <sub>105</sub> Gate G101A	
☐ 106 Gate G102Gate 1	
<sub>107</sub> Gate 3	
□ <sub>108</sub> Gate 4	
☐ <sub>109</sub> Gate 5	
□ <sub>110</sub> Gate 6	
□ <sub>111</sub> Gate 7	
☐ <sub>112</sub> Gate 8	
☐ <sub>113</sub> Gate 8a	
□ <sub>114</sub> Gate 9	

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ConfSLoc Interviewer: Is this interview taking place at [@SecLoc]?
□ <sub>1</sub> Yes □ <sub>2</sub> No
Post-Question Script  if (ConfSLoc=2)&(Security=2) goto SecLoc1 endif if (ConfSLoc=2)&(Security=1) goto GateLoc1 endif
Pre-Question Script  DSloc=SecLoc ttempq40=0 if (System.RespondentNum=1) goto IntIDa endif goto ConfID  If (System.RespondentNum <> 1)
IntIDa Interviewer: Please enter your interviewer ID: Answer:
Post-Question Script  DID = IntIDa goto TakeSurv  Pre-Question Script IntIDa=DID  ConfID Interviewer: Is your interviewer ID [#IntIDa]?
□₁ Yes □₂ No
Post-Question Script  if (ConfID=2) goto IntIDa endif

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# Pre-Question Script USLoc = DSLoc UID = DID

#### **TakeSurv**

Good (morning) (afternoon) (evening). My name is YOUR FULL NAME, and we are doing a brief survey of passengers for [@Location]. I only need a few minutes of your time. IF ASKED, SAY: Most interviews take about seven minutes.

(Would you please take this short survey?) [@DComp]

☐ Yes
☐ No
☐ Cannot take survey - not enough time
☐ Cannot take survey - language barrier
☐ (Moving to a new location)

#### Post-Question Script

```
if (TakeSurv1=2)
DRefTemp=(Drefuse+1)
Drefuse=DRefTemp
message "This refusal has been recorded. Please approach the next respondent."
goto TakeSurv
endif
if (TakeSurv1=3)
DRefTemp=(DRefTime+1)
DRefTime=DRefTemp
message "This refusal has been recorded. Please approach the next respondent."
goto TakeSurv
endif
if (TakeSurv1=4)
DRefTemp=(DRefLang+1)
DRefLang=DRefTemp
message "This refusal has been recorded. Please approach the next respondent."
goto TakeSurv
endif
if (TakeSurv1=5)
goto Location
endif
UStart=System.ElapsedTime
if (TakeSurv1=2)
message "Thank and Terminate."
goto End
endif
```

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·
Pre-Question Script if (Security=1)
goto Q001SF
endif
TimeB4
Did your airline ask you to be at the gate in the next twenty minutes, or do you have more time than that?
☐ <sub>1</sub> Yes, I have time
□₂ No, I have to be at the gate in the next 20
minutes
Post-Question Script
if (TimeB4=1)
goto Q001SF endif
TimeB4b
May I accompany you to the gate and conduct the interview there if there is enough time?
may raccompany you to the gate and conduct the interview there is there is enough time:
□ <sub>1</sub> Yes
□ <sub>2</sub> No
Post-Question Script
if (TimeB4b=2)
message "Thank and Terminate."
goto End endif

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Pre-Question Script	
if (Location=2)	
goto Q0010ak endif	
Q001SF	
First, what airline are you flying on today?	
□ <sub>1</sub> Air Canada	□ <sub>37</sub> TACA
☐ <sub>2</sub> Air China	□ <sub>38</sub> Ted
☐ <sub>3</sub> Air France	☐ <sub>39</sub> United Airlines
☐ <sub>4</sub> Air New Zealand	☐ <sub>41</sub> United Express
☐ <sub>5</sub> AirTran Airways	☐ <sub>42</sub> US Airways
☐ <sub>6</sub> Alaska Airlines	☐ <sub>43</sub> Virgin Atlantic
□ <sub>8</sub> America West Airlines	□ <sub>46</sub> Other
□ <sub>9</sub> American Airlines	☐ <sub>44</sub> Don't know
$\square_{10}$ ANA (All Nippon Airways)	□ <sub>45</sub> Refused
□ <sub>11</sub> Asiana	
☐ <sub>12</sub> Belair	
☐ <sub>13</sub> British Airways	
14 Cathay Pacific	
15 China Airlines	
16 Continental Airlines	
☐ 17 Delta Airlines	
□ <sub>18</sub> EVA Air	
☐ <sub>19</sub> Frontier Airlines	
☐ <sub>20</sub> Hawaiian Airlines	
☐ <sub>21</sub> Horizon Air	
□ <sub>22</sub> Icelandair	
☐ <sub>23</sub> Japan Airlines	
□ <sub>24</sub> KLM	
□ <sub>25</sub> Korean Air □ <sub>26</sub> LACSA	
□ <sub>27</sub> Lufthansa	
□ <sub>28</sub> Mexicana	
29 Midwest Airlines	
30 Northwest Airlines	
☐ <sub>32</sub> Philippine Airlines	
☐ <sub>34</sub> Singapore Airlines	
□ <sub>35</sub> Spirit	
☐ <sub>36</sub> Sun Country	
,	

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Post-Question Script
if (Q001SF=46)
goto Q001oth
endif goto Q002
Q001Oak
First, what airline are you flying on today?
□ <sub>1</sub> Alaska
1 Alaska  2 Aloha
☐ <sub>3</sub> America West
4 American Airlines
□ <sub>5</sub> ATA
☐ <sub>6</sub> Azores Express
□ <sub>7</sub> Continental
□ <sub>8</sub> Delta Connection
Delta Delta
□ 10 Harmony
□ 11 Horizon Air
11 Holizoff All
☐ 13 Lineas Aereas Azteca
13 Lineas Aereas Azteca
15 Southwest
□ 17 United Express
□ 18 US Airways
□ <sub>21</sub> Other
19 Don't know
□ <sub>20</sub> Refused
Post-Question Script
if (Q0010ak=21) goto Q001oth
endif
goto Q002
Q001oth
What airline are you flying?

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#### Q002 And what is your flight number? (ASK FOR BOARDING PASS OR TICKET IF NOT SURE) (Please enter "98" for "Don't know" and "99" for "Refused") Answer: Q003 Including yourself, how many people are in your travel party today? (By travel party, I mean all of the people who are traveling together with you \*on the same flight\* today.) (Please enter "998" for "Don't know" and "999" for "Refused") Answer: Post-Question Script if (Q003<1) MESSAGE "Please enter a number of 1 or higher (including yourself)." goto Q003 endif Pre-Question Script IF (Q003=1) goto Q005 endif Q004 And how many of these are children under the age of 18? (Please enter "998" for "Don't know" and "999" for "Refused") Answer: Post-Question Script if (Q004>Q003)&(Q004<998) message "You have indicated that there are more children in your travel party than total people. Please review your responses." goto Q003 endif if (Q004=Q003) message "You have indicated that there are the same number of children in your travel

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party as total people. Please correct if necessary."

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endif

if (Ttempq40=1)
goto Q040
endif

# Q005 Did you fly into this airport today solely for the purpose of connecting with another flight, or did you get here by ground transport? 1 FLEW IN - CONNECTOR 2 GROUND TRANSPORTATION Post-Question Script if (Q005=2) goto Q008 endif

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Pre-Question Script	
if (Location=2)	
goto Q0060ak	
endif	
Q006SF	
What airline did you take to get here?	
☐ <sub>1</sub> Air Canada	□ <sub>37</sub> TACA
☐ <sub>2</sub> Air China	□38 Ted
☐ <sub>3</sub> Air France	□39 United Airlines
4 Air New Zealand	☐ 41 United Express
☐ <sub>5</sub> AirTran Airways	□ <sub>42</sub> US Airways
☐ <sub>6</sub> Alaska Airlines	□ 43 Virgin Atlantic
☐ <sub>8</sub> America West Airlines	□ <sub>46</sub> Other
☐ <sub>9</sub> American Airlines	☐ <sub>44</sub> Don't know
□ <sub>10</sub> ANA (All Nippon Airways)	☐ <sub>45</sub> Refused
□ <sub>11</sub> Asiana	
□ <sub>12</sub> Belair	
☐ <sub>13</sub> British Airways	
☐ <sub>14</sub> Cathay Pacific	
☐ <sub>15</sub> China Airlines	
☐ <sub>16</sub> Continental Airlines	
□ <sub>17</sub> Delta Airlines	
□ <sub>18</sub> EVA Air	
19 Frontier Airlines	
☐ 20 Hawaiian Airlines	
☐ <sub>21</sub> Horizon Air	
☐ <sub>22</sub> Icelandair	
☐ <sub>23</sub> Japan Airlines	
□ <sub>24</sub> KLM	
□ <sub>25</sub> Korean Air	
□ <sub>26</sub> LACSA	
□ <sub>27</sub> Lufthansa	
☐ 28 Mexicana ☐ 29 Midwest Airlines	
30 Northwest Airlines	
☐ <sub>30</sub> Philippine Airlines	
☐ <sub>32</sub> Primppine Amines	
☐ 34 Singapore Airlines	
☐ <sub>35</sub> Spirit	
☐ <sub>36</sub> Sun Country	
_ 30 can country	

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Post-Question Script
Post-Question Script if (Q006SF=46)
goto Q006oth
endif
goto Q007
Q006Oak
What airline did you take to get here?
□ <sub>1</sub> Alaska
3 America West
☐ <sub>4</sub> American Airlines
□ <sub>5</sub> ATA
☐ <sub>6</sub> Azores Express
□ <sub>7</sub> Continental
☐ <sub>8</sub> Delta Connection
□ <sub>9</sub> Delta
□ <sub>10</sub> Harmony
□ <sub>11</sub> Horizon Air
□ <sub>12</sub> jetBlue
□ <sub>13</sub> Lineas Aereas Azteca
□ <sub>14</sub> Mexicana
□ <sub>15</sub> Southwest
□ <sub>16</sub> United
□ <sub>17</sub> United Express
□ <sub>18</sub> US Airways
□ <sub>21</sub> Other
□ <sub>19</sub> Don't know
□ <sub>20</sub> Refused
Post-Question Script
if (Q0060ak=21) goto Q006oth
endif
goto Q007
Q006oth
What "other" airline did you take to get here?

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Q007 And what was that flight number? ASK FOR BOARDING PASS OR TICKET IF NOT SURE. (Please enter "98" for "Don't know" and "99" for "Refused")
Answer:
Post-Question Script
if (Q005=1) message "THANK AND TERMINATE" goto End endif

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#### Q008

What is your final airport destination for today's trip?

□₁	Acapulco, Mexico (ACA)	$\Box_{40}$	Bombay, India (BOM)
$\square_2$	Adelaide, Australia (ADL)	_	Boston, MA, USA (BOS)
$\square_3$	Albany, NY, USA (ALB)	_	Bozeman, MT, USA (BZN)
$\Box_4$	Albuquerque, NM, USA (ABQ)	_	Brisbane, Australia (BNE)
□ <sub>5</sub>	Allentown, PA, USA (ABE)	_	Bristol/Johnson City/Kingsport, TN, USA -
$\Box_6$	Amarillo, TX, USA (AMA)	L 44	Tri-City Airport (TRI)
	Amsterdam, Netherlands (AMS)	□ 45	Brussels, Belgium (BRU)
	Anchorage, AK, USA (ANC)	□ 46	Budapest, Hungary (BUD)
	Ankara, Turkey (ESB)	□ 47	Buenos Aires, Argentina (EZE)
_	Appleton, WI, USA (ATW)	_	Buffalo, NY, USA (BUF)
_	Arcata, CA, USA (ACV)	□ 49	Burbank, CA, USA (BUR)
_	Aspen, CO, USA (ASE)	_	Burlington, VT, USA (BTV)
_	Athens, Greece (ATH)	_	Cabo San Lucas, Mexico (SJD)
_	Atlanta, GA, USA (ATL)	□ 52	Cairns, Australia (CNS)
_	Auckland, New Zealand (AKL)	□ 53	Cairo, Egypt (CAI)
_	Augusta, GA, USA (AGS)	_	Calcutta, India (CCU)
_	Austin, TX, USA (AUS)	□ 55	Calgary, Canada (YYC)
_	Bakersfield, CA, USA (BFL)	_	Cancun, Mexico (CUN)
_	Bali, Indonesia - Denpasar Airport (DPS)	□ 57	Canton, China (CAN)
_	Baltimore-Washington, MD, USA (BWI)	□ 58	Cape Town, South Africa (CPT)
	Bangalore, India (BLR)	□ 59	Caracas, Venezuela (CCS)
	Bangkok, Thailand (BKK)	□ 60	Carlsbad, CA, USA (CLD)
_	Bangor, ME, USA (BGR)	□   61	Casper, WY, USA (CPR)
_	Barcelona, Spain (BCN)	□ 62	Cebu, Philippines (CEB)
_	Baton Rouge, LA, USA (BTR)	□ 63	Cedar Rapids, IA, USA (CID)
_	Beijing, China (PEK)	□ 64	Champaign, IL, USA (CMI)
	Belfast, Northern Ireland, United Kingdom	□ 65	Charleston, SC, USA (CHS)
	(BFS)	□ 66	Charleston, WV, USA (CRW)
□ 28	Belgrade, Serbia (BEG)	□ 67	Charlotte, NC, USA (CLT)
□ 29	Bellingham, WA, USA (BLI)	□ 68	Charlottesville, VA, USA (CHO)
_	Bend/Redmond, OR, USA (RDM)	_	Chattanooga, TN, USA (CHA)
□31	Berlin, Germany - Tegel Airport (TXL)	70	Chengdu, China (CTU)
□ 32	Bermuda, Atlantic Ocean (BDA)	□71	Chennai, India (MAA)
□ 33	Billings, MT, USA (BIL)	72	Chiang Mai, Thailand (CNX)
_	Binghamton, NY, USA (BGM)	73	Chicago, IL, USA – Midway Airport (MDW)
□ 35	Birmingham, AL, USA (BHM)	□74	Chicago, IL, USA - O'Hare Airport (ORD)
П.,	Pirmingham United Kingdom (PHV)	П	Chica CA USA (CIC)
:+ 1/-	nagar: Jannifar Franz	1	Logich United States

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

□ 80       Colombo, Sri Lanka (CMB)       □ 118 Fukuoka, Japan (FUK)         □ 81       Colorado Springs, CO, USA (COS)       □ 119 Gainesville, FL, USA (GNV)         □ 82       Columbia, SC, USA (CAE)       □ 120 Geneva, Switzerland (GVA)         □ 83       Columbus, GA, USA (CSG)       □ 121 Glasgow, United Kingdom (GLA)         □ 84       Columbus, OH, USA (CMH)       □ 122 Grand Cayman Island, Cayman Islands
□ 82       Columbia, SC, USA (CAE)       □ 120 Geneva, Switzerland (GVA)         □ 83       Columbus, GA, USA (CSG)       □ 121 Glasgow, United Kingdom (GLA)
□ <sub>83</sub> Columbus, GA, USA (CSG) □ <sub>121</sub> Glasgow, United Kingdom (GLA)
☐84 Columbus, OH, USA (CMH) ☐122 Grand Cayman Island, Cayman Islands
□ <sub>85</sub> Copenhagen, Denmark (CPH) (GCM)
□ 86 Corpus Christi, TX, USA (CRP) □ 123 Grand Junction, CO, USA (GJT)
□ 87 Cozumel, Mexico (CZM) □ 124 Great Falls, MT, USA (GTF)
☐ 88 Dallas, TX, USA - Love Field Airport (DAL) ☐ 125 Green Bay, WI, USA (GRB)
□ 89 Dallas/Ft Worth, TX, USA - DFW Airport □ 126 Greensboro / High Point, NC, USA (GSO)
(DFW) $\bigsqcup_{127}$ Guadalajara, Mexico (GDL)
$\square_{90}$ Dayton, OH, USA (DAY) $\square_{128}$ Guam, Guam (GUM)
☐ 91 Delhi, India (DEL) ☐ 129 Guangzhou, China (CAN)
$\square_{92}$ Denpasar, Bali, Indonesia (DPS) $\square_{130}$ Guatemala City, Guatemala (GUA)
□ 93 Denver, CO, USA (DEN) □ 131 Gulfport/Biloxi, MS, USA (GPT)
$\square_{94}$ Des Moines, IA, USA (DSM) $\square_{132}$ Hamburg, Germany (HAM)
□ <sub>95</sub> Detroit, MI, USA (DTW) □ <sub>133</sub> Hanoi, Vietnam (HAN)
☐ <sub>96</sub> Dhaka, Bangladesh (DAC) ☐ <sub>134</sub> Harrisburg, PA, USA (MDT)
□ <sub>97</sub> Doha, Qatar (DOH) □ <sub>135</sub> Hartford, CT, USA - Bradley Airport (BDL)
☐ <sub>98</sub> Dubai, United Arab Emirates (DXB) ☐ <sub>136</sub> Helena, MT, USA (HLN)
□ <sub>99</sub> Dublin, Ireland (DUB) □ <sub>137</sub> Helsinki, Finland (HEL)
□ <sub>100</sub> Dubuque, IA, USA (DBQ) □ <sub>138</sub> Hermosillo, Mexico (HMO)
□ <sub>101</sub> Dusseldorf, Germany (DUS) □ <sub>139</sub> Hilo, HI, USA (ITO)
$\square_{102}$ Edinburgh, United Kingdom (EDI) $\square_{140}$ Ho Chi Minh City, Vietnam (SGN)
□ <sub>103</sub> Edmonton, Canada (YEG) □ <sub>141</sub> Hong Kong, Hong Kong (HKG)
□ 104 EI Paso, TX, USA (ELP) □ 142 Honolulu, HI, USA (HNL)
□ <sub>105</sub> Eugene, OR, USA (EUG) □ <sub>143</sub> Hoolehua, Molokai, HI, USA (MKK)
□ 106 Eureka, CA, USA - McKinleyville Airport □ 144 Houston, TX, USA - Hobby Airport (HOU)
(ACV) $\square_{145}$ Houston, TX, USA - Intercontinental Airport $\square_{107}$ Evansville, IN, USA (EVV) (IAH)
□ 107 Evansville, 114, 00A (EVV) (1741) □ 108 Fargo, ND, USA (FAR) □ 146 Huatulco, Mexico (HUX)
□ 109 Fayetteville, AR, USA - Northwest Arkansas □ 147 Huntsville/Decatur, AL, USA (HSV)
Airport (XNA)
☐ 110 Fiji - Nadi International Airport (NAN) ☐ 149 Idaho Falls, ID, USA (IDA)
□ 111 Flagstaff, AZ, USA (FLG) □ 150 Incheon [Seoul], South Korea (ICN)
□ <sub>112</sub> Florence, Italy (FLR) □ <sub>151</sub> Indianapolis, IN, USA (IND)
□ 113 Fort Lauderdale, FL, USA (FLL) □ 152 Inyokern, CA, USA (IYK)
□ 114 Fort Myers, FL, USA (RSW) □ 153 Islamabad, Pakistan (ISB)
□ 115 Fort Wayne, IN, USA (FWA) □ 154 Islip-Long Island, NY, USA - Macarthur
☐ 116 Frankfurt, Germany (FRA)  Airport (ISP)

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

155 Jackson, MS, USA (JAN)
159 Jackson Hole, WY, USA (JAC)   160 Jacksonville, FL, USA (JAX)   161 Jakarta, Indonesia (CGK)   162 Johannesburg, South Africa (JNB)   163 Juneau, AK, USA (JNU)   164 Kahului, Maui, HI, USA (OGG)   165 Kalamazoo, MI, USA (AZO)   166 Kalispell, MT, USA (FCA)   167 Kansai International Airport, Japan (KIX)   168 Kansas City, MO, USA (MCI)   169 Karachi, Pakistan (KHI)   170 Kathmandu, Nepal (KTM)   171 Kauai, HI, USA - Lihue Airport (LIH)   172 Ketchikan, AK, USA (EYW)   174 Kiev, Ukraine - Borispol Airport (KBP)   175 Kilimanjaro, Tanzania (JRO)   176 Kolkata, India (CCU)   177 Konxville, TN, USA (TYS)   178 Kolkata, India (CCU)   179 Kona, HI, USA (KOA)   180 Kuala Lumpur, Malaysia (KUL)   181 Kuwait, Kuwait (KWI)   182 Lafayette / New Iberia, LA, USA (LAS)   185 Las Vegas, NV, USA (LAS)   185 Las Vegas, NV, USA (LAS)   185 Las Vegas, NV, USA (LES)
160 Jacksonville, FL, USA (JAX)
161 Jakarta, Indonesia (CGK)
162 Johannesburg, South Africa (JNB)   163 Juneau, AK, USA (JNU)   164 Kahului, Maui, HI, USA (OGG)   165 Kalamazoo, MI, USA (AZO)   166 Kalispell, MT, USA (FCA)   167 Kansai International Airport, Japan (KIX)   168 Karsas City, MO, USA (MCI)   169 Karachi, Pakistan (KHI)   170 Kathmandu, Nepal (KTM)   171 Kauai, HI, USA - Lihue Airport (LIH)   172 Ketchikan, AK, USA (KTN)   173 Keiy West, FL, USA (EYW)   175 Kilimanjaro, Tanzania (JRO)   176 Killeen, TX, USA (ILE)   177 Knoxville, TN, USA (KOA)   180 Kuala Lumpur, Malaysia (KUL)   181 Kuwait, Kuwait (KWI)   182 Lafayette / New Iberia, LA, USA (LFT)   183 Lanai City, Lanai, HI, USA (LAN)   186 Leon/Guanajuato, Mexico (BJX)   186 Leon/Guanajuato, Mexico (BJX)   187 Lexington, KY, USA (LEX)   187 Lexington, KY, US
162 Jonanesourg, South Africa (JNB)   163 Juneau, AK, USA (JNU)   201 Madras, India (MAA)   201 Madras, India (MAA)   202 Madrid, Spain (MAD)   202 Madrid, Spain (MAD)   203 Managua, Nicaragua (MGA)   204 Manchester, United Kingdom (MAN)   205 Manchester, United Kingdom (MAN)   205 Manchester, United Kingdom (MAN)   205 Manchester, NH, USA (MHT)   206 Manila, Phillippines (MNL)   207 Maui, HI, USA - Lihue Airport (LIH)   172 Ketchikan, AK, USA (KTN)   208 Mazatlan, Mexico (MZT)   209 Medford, OR, USA (MFR)   210 Melbourne, Australia (MEL)   211 Melbourne, FL, USA (MLB)   212 Memphis, TN, USA (MEM)   214 Miami, FL, USA (MIA)   215 Midland/Odessa, TX, USA (MAF)   216 Milan, Italy - Malpensa Airport (MXP)   216 Milan, Italy - Malpensa Airport (MXP)   216 Milan, Italy - Malpensa Airport (MXP)   217 Milwaukee, WI, USA (MSP)   221 Moline-Quad Cities, IL, USA (MLI)   222 Molokai, HI, USA - Hoolehua Airport (MKK)   223 Monterey, CA, USA (MRY)   224 Monterrey, Mexico (MTY)   224 Monterrey
165 Junead, AK, USA (JNU)   □201 Madras, India (MAA)   □202 Madrid, Spain (MAD)   □202 Madrid, Spain (MAD)   □203 Managua, Nicaragua (MGA)   □204 Manchester, United Kingdom (MAN)   □205 Manchester, United Kingdom (MAN)   □205 Manchester, United Kingdom (MAN)   □205 Manchester, NH, USA (MHT)   □206 Manila, Philippines (MNL)   □207 Maui, HI, USA - Kahului Airport (OGG)   □208 Mazatlan, Mexico (MZT)   □208 Mazatlan, Philippines (MNL)   □206 Manila, Philippines (MNL)   □208 Mazatlan, Mexico (MZT)   □208 Ma
166 Kalamazoo, MI, USA (AZO)   202 Madrid, Spain (MAD)   203 Managua, Nicaragua (MGA)   204 Manchester, United Kingdom (MAN)   205 Manchester, United Kingdom (MAN)   205 Manchester, United Kingdom (MAN)   205 Manchester, United Kingdom (MAN)   206 Manila, Philippines (MNL)   207 Maui, HI, USA - Kahului Airport (OGG)   208 Mazatlan, Mexico (MZT)   209 Medford, OR, USA (MFR)   210 Melbourne, Australia (MEL)   211 Melbourne, FL, USA (MLB)   212 Memphis, TN, USA (MEM)   213 Mexico City, Mexico (MEX)   214 Miami, FL, USA (MIA)   215 Midland/Odessa, TX, USA (MKF)   216 Milan, Italy - Malpensa Airport (MXP)   218 Minneapolis-St. Paul, MN, USA (MSP)   219 Missoula, MT, USA (MSP)   219 Missoula, MT, USA (MSP)   221 Moline-Quad Cities, IL, USA (MIS)   222 Molokai, HI, USA - Hoolehua Airport (MKK)   223 Monterey, CA, USA (MRY)   224 Monterrey, Mexico (MTY)   224 Monterrey, Me
□ 165 Kalaimazoo, Mi, USA (FCA) □ 166 Kalispell, MT, USA (FCA) □ 167 Kansai International Airport, Japan (KIX) □ 168 Kansas City, MO, USA (MCI) □ 169 Karachi, Pakistan (KHI) □ 170 Kathmandu, Nepal (KTM) □ 171 Kauai, HI, USA - Lihue Airport (LIH) □ 172 Ketchikan, AK, USA (KTN) □ 173 Key West, FL, USA (EYW) □ 174 Kiev, Ukraine - Borispol Airport (KBP) □ 175 Kilimanjaro, Tanzania (JRO) □ 176 Killeen, TX, USA (ILE) □ 177 Knoxville, TN, USA (TYS) □ 178 Kolkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LAN) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 187 Lexington, KY, USA (LEX) □ 186 Kansas City, Mo, USA (MCI) □ 204 Manchester, United Kingdom (MAN) □ 205 Managua, Nicaragua (MGA) □ 204 Manchester, United Kingdom (MAN) □ 205 Managua, Nicaragua (MGA) □ 204 Manchester, United Kingdom (MAN) □ 205 Managua, Nicaragua (MGA) □ 204 Manchester, United Kingdom (MAN) □ 205 Managua, Nicaragua (MGA) □ 206 Manila, Philippines (MNL) □ 207 Maui, HI, USA - Kahului Airport (OGG) □ 208 Mazatlan, Mexico (MZT) □ 209 Medford, OR, USA (MFR) □ 209 Medford, OR, USA (MFR) □ 211 Melbourne, FL, USA (MLB) □ 212 Memphis, TN, USA (MEM) □ 213 Mexico City, Mexico (MEX) □ 214 Miami, FL, USA (MIA) □ 215 Midland/Odessa, TX, USA (MAF) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 219 Missoula, MT, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 166 Kalispeli, MT, USA (FCA) □ 167 Kansai International Airport, Japan (KIX) □ 168 Kansas City, MO, USA (MCI) □ 169 Karachi, Pakistan (KHI) □ 170 Kathmandu, Nepal (KTM) □ 171 Kauai, HI, USA - Lihue Airport (LIH) □ 172 Ketchikan, AK, USA (KTN) □ 173 Key West, FL, USA (EYW) □ 174 Kiev, Ukraine - Borispol Airport (KBP) □ 175 Kilimanjaro, Tanzania (JRO) □ 176 Killeen, TX, USA (ILE) □ 177 Knoxville, TN, USA (TYS) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LAN) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 187 Lexington, KY, USA (LEX) □ 186 Kansas City, Mo, USA (MCI) □ 209 Manchester, United Kingdom (MAN) □ 209 Manchester, United Kinglop (MXL) □ 200 Manila, Philippines (MNL) □ 200 Manila, Philippines (MNL) □ 200 Manila, Philippines (MAL) □ 208 Manchester, United Kinglop (MXL) □ 209 Medford, OR, USA (MFR) □ 209 Medford, OR, USA (MFR) □ 209 Medford, OR, USA (MFR) □ 209 Medford, OR, USA (MEL) □ 209 Medford, OR, USA (MEL) □ 209 Medford, OR, USA (MFR) □ 209 Medford, OR, USA (MEL) □ 209 Medford, OR, USA (MEL) □ 209 Medford, OR, USA (MEL) □ 209 Medford, OR, USA
□ 167 Kansai International Airport, Japan (KIX) □ 168 Kansas City, MO, USA (MCI) □ 169 Karachi, Pakistan (KHI) □ 170 Kathmandu, Nepal (KTM) □ 171 Kauai, HI, USA - Lihue Airport (LIH) □ 172 Ketchikan, AK, USA (KTN) □ 173 Key West, FL, USA (EYW) □ 174 Kiev, Ukraine - Borispol Airport (KBP) □ 175 Kilimanjaro, Tanzania (JRO) □ 176 Killeen, TX, USA (ILE) □ 177 Knoxville, TN, USA (TYS) □ 178 Kolkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 187 Lexington, KY, USA (LEX) □ 188 Kansas City, MO, USA (MCI) □ 208 Manchester, NH, USA (MNL) □ 208 Manila, Philippines (MNL) □ 208 Manchester, NH, USA (MST) □ 208 Manchester, NH, USA (MFT) □ 208 Manchester, NH, USA (MST) □ 208 Manchester, NH, USA (MFT) □ 208 Manchester, NH, USA (MNE) □ 208 Manchester, NH, USA (MFT) □ 208 Manchester, NH, USA (MST) □ 208 Manchester, NH, USA (MST) □ 208 Manchester, NH, USA (MST) □ 208 Manchester, NH, USA (MFT) □ 209 Medford, OR, USA (MFR) □ 210 Melbourne, FL, USA (MFR) □ 211 Melbourne, FL, USA (MEM) □ 212 Memphis, TN, USA (MEM) □ 213 Mexico City, Mexico (MEX) □ 214 Miami, FL, USA (MIA) □ 215 Midland/Odessa, TX, USA (MAF) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 219 Missoula, MT, USA (MSO) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 168 Kansas City, MO, USA (MCI) □ 169 Karachi, Pakistan (KHI) □ 170 Kathmandu, Nepal (KTM) □ 171 Kauai, HI, USA - Lihue Airport (LIH) □ 172 Ketchikan, AK, USA (KTN) □ 173 Key West, FL, USA (EYW) □ 174 Kiev, Ukraine - Borispol Airport (KBP) □ 175 Kilimanjaro, Tanzania (JRO) □ 176 Killeen, TX, USA (ILE) □ 177 Knoxville, TN, USA (TYS) □ 178 Kolkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LAN) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 187 Lexington, KY, USA (LEX) □ 180 Manila, Philippines (MNL) □ 207 Maui, HI, USA - Kahului Airport (OGG) □ 208 Mazatlan, Mexico (MZT) □ 209 Medford, OR, USA (MFR) □ 210 Melbourne, Australia (MEL) □ 211 Melbourne, FL, USA (MLB) □ 212 Memphis, TN, USA (MEM) □ 213 Mexico City, Mexico (MEX) □ 214 Miami, FL, USA (MIA) □ 215 Midland/Odessa, TX, USA (MAF) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 170 Kathmandu, Nepal (KTM) □ 171 Kauai, HI, USA - Lihue Airport (LIH) □ 172 Ketchikan, AK, USA (KTN) □ 173 Key West, FL, USA (EYW) □ 174 Kiev, Ukraine - Borispol Airport (KBP) □ 175 Kilimanjaro, Tanzania (JRO) □ 176 Killeen, TX, USA (ILE) □ 177 Knoxville, TN, USA (TYS) □ 178 Kolkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LAN) □ 185 Las Vegas, NV, USA (LEX) □ 187 Lexington, KY, USA (LEX) □ 187 Lexington, KY, USA (LEX) □ 187 Lexington, KY, USA (LEX) □ 180 Karachi, Pakistan (KHI) □ 207 Maui, HI, USA - Kahului Airport (OGG) □ 208 Mazatlan, Mexico (MZT) □ 209 Medford, OR, USA (MFE) □ 210 Melbourne, FL, USA (MLB) □ 211 Melbourne, FL, USA (MLB) □ 212 Memphis, TN, USA (MEM) □ 213 Mexico City, Mexico (MEX) □ 214 Miami, FL, USA (MIA) □ 215 Midland/Odessa, TX, USA (MAF) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 219 Missoula, MT, USA (MSO) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 170 Kathmandu, Nepai (KTM) □ 171 Kauai, HI, USA - Lihue Airport (LIH) □ 172 Ketchikan, AK, USA (KTN) □ 173 Key West, FL, USA (EYW) □ 174 Kiev, Ukraine - Borispol Airport (KBP) □ 175 Kilimanjaro, Tanzania (JRO) □ 176 Killeen, TX, USA (ILE) □ 177 Knoxville, TN, USA (TYS) □ 178 Kolkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 208 Mazatlan, Mexico (MZT) □ 209 Medford, OR, USA (MFR) □ 210 Melbourne, FL, USA (MLB) □ 211 Melbourne, FL, USA (MLB) □ 213 Mexico City, Mexico (MEX) □ 214 Miami, FL, USA (MIA) □ 215 Midland/Odessa, TX, USA (MAF) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 171 Kauai, Hi, USA - Linue Airport (LiH) □ 172 Ketchikan, AK, USA (KTN) □ 173 Key West, FL, USA (EYW) □ 174 Kiev, Ukraine - Borispol Airport (KBP) □ 175 Kilimanjaro, Tanzania (JRO) □ 176 Killeen, TX, USA (ILE) □ 177 Knoxville, TN, USA (TYS) □ 178 Kolkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 209 Medford, OR, USA (MFR) □ 210 Melbourne, Australia (MEL) □ 211 Melbourne, FL, USA (MEM) □ 212 Memphis, TN, USA (MEM) □ 213 Mexico City, Mexico (MEX) □ 214 Miami, FL, USA (MIA) □ 215 Midland/Odessa, TX, USA (MAF) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 221 Moline-Quad Cities, IL, USA (MOB) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 1772 KetChikan, AK, USA (KTN) □ 1773 Key West, FL, USA (EYW) □ 1774 Kiev, Ukraine - Borispol Airport (KBP) □ 1775 Kilimanjaro, Tanzania (JRO) □ 1776 Killeen, TX, USA (ILE) □ 1777 Knoxville, TN, USA (TYS) □ 1788 Kolkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LAN) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 210 Melbourne, Australia (MEL) □ 211 Melbourne, FL, USA (MLB) □ 212 Memphis, TN, USA (MEM) □ 213 Mexico City, Mexico (MEX) □ 214 Miami, FL, USA (MIA) □ 215 Midland/Odessa, TX, USA (MAF) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 219 Missoula, MT, USA (MSO) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 173 Key West, FL, USA (EYW) □ 174 Kiev, Ukraine - Borispol Airport (KBP) □ 175 Kilimanjaro, Tanzania (JRO) □ 176 Killeen, TX, USA (ILE) □ 177 Knoxville, TN, USA (TYS) □ 178 Kolkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 211 Melbourne, FL, USA (MLB) □ 212 Memphis, TN, USA (MEM) □ 213 Mexico City, Mexico (MEX) □ 214 Miami, FL, USA (MIA) □ 215 Midland/Odessa, TX, USA (MAF) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 221 Moline-Quad Cities, IL, USA (MSP) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 174 KleV, Ukraine - Borispoi Airport (KBP) □ 175 Kilimanjaro, Tanzania (JRO) □ 176 Killeen, TX, USA (ILE) □ 177 Knoxville, TN, USA (TYS) □ 178 Kolkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 211 Memphis, TN, USA (MEM) □ 213 Mexico City, Mexico (MEX) □ 214 Miami, FL, USA (MIA) □ 215 Midland/Odessa, TX, USA (MAF) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 175 Kilimanjaro, Tanzania (JRO) □ 176 Killeen, TX, USA (ILE) □ 177 Knoxville, TN, USA (TYS) □ 178 Kolkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LNY) □ 184 Lansing, MI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 213 Mexico City, Mexico (MEX) □ 214 Miami, FL, USA (MIA) □ 215 Midland/Odessa, TX, USA (MAF) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 219 Missoula, MT, USA (MSO) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 176 Killeen, TX, USA (ILE) □ 177 Knoxville, TN, USA (TYS) □ 178 Kolkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LNY) □ 184 Lansing, MI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (ILEX) □ 214 Miami, FL, USA (MIA) □ 215 Midland/Odessa, TX, USA (MAF) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 219 Missoula, MT, USA (MSO) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 177 KNOXVIIIE, TN, USA (TYS) □ 178 KOlkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LNY) □ 184 Lansing, MI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 178 Midland/Odessa, TX, USA (MAF) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 219 Missoula, MT, USA (MSO) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 178 Kolkata, India (CCU) □ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LNY) □ 184 Lansing, MI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 216 Milan, Italy - Malpensa Airport (MXP) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 219 Missoula, MT, USA (MSO) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 179 Kona, HI, USA (KOA) □ 180 Kuala Lumpur, Malaysia (KUL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LNY) □ 184 Lansing, MI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 180 Kuala Lumpur, Malaysia (KUL) □ 217 Milwaukee, WI, USA (MKE) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 219 Missoula, MT, USA (MSO) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 180 Kuala Lumpur, Malaysia (KOL) □ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LNY) □ 184 Lansing, MI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 180 Kuwait, Kuwait (KWI) □ 218 Minneapolis-St. Paul, MN, USA (MSP) □ 219 Missoula, MT, USA (MSO) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 181 Kuwait, Kuwait (KWI) □ 182 Lafayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LNY) □ 184 Lansing, MI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 181 Kuwait, Kuwait (KWI) □ 219 Missoula, MT, USA (MSO) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 182 Larayette / New Iberia, LA, USA (LFT) □ 183 Lanai City, Lanai, HI, USA (LNY) □ 184 Lansing, MI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 182 Larayette / New Iberia, LA, USA (LFT) □ 220 Mobile, AL, USA (MOB) □ 221 Moline-Quad Cities, IL, USA (MLI) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
☐ 183 Lanai City, Lanai, HI, USA (LNY) ☐ 184 Lansing, MI, USA (LAN) ☐ 185 Las Vegas, NV, USA (LAS) ☐ 186 Leon/Guanajuato, Mexico (BJX) ☐ 187 Lexington, KY, USA (LEX) ☐ 188 Lanai City, Lanai, HI, USA (LNY) ☐ 221 Moline-Quad Cities, IL, USA (MLI) ☐ 222 Molokai, HI, USA - Hoolehua Airport (MKK) ☐ 223 Monterey, CA, USA (MRY) ☐ 224 Monterrey, Mexico (MTY)
□ 184 Lansing, MI, USA (LAN) □ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 184 Lansing, MI, USA (LAN) □ 222 Molokai, HI, USA - Hoolehua Airport (MKK) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
□ 185 Las Vegas, NV, USA (LAS) □ 186 Leon/Guanajuato, Mexico (BJX) □ 187 Lexington, KY, USA (LEX) □ 188 Las Vegas, NV, USA (LAS) □ 223 Monterey, CA, USA (MRY) □ 224 Monterrey, Mexico (MTY)
☐ 186 Leon/Guanajuato, Mexico (BJX) ☐ 224 Monterrey, Mexico (MTY)
L 1187 Lexington, KY, USA (LEX)
□ 1.1 □ 1.2 Montevideo, Uruguay (MVD)
□ 188 Lihue, Kauai, HI, USA (LIH) □ 226 Montgomery, AL, USA (MGM)
□ 189 LIMA, Peru (LIM) □ □ 227 Montreal Canada (Y.I.I.)
□ 190 LINCOIN, NE, USA (LNK)
□ 191 LISDON, PORTUGAI (LIS) □ □ 191 LISDON, PORTUGAI (LIS)
$\square$ 192 Little Rock, AR, USA (LIT) (DME)
193 London, United Kingdom - Gatwick Airport 230 Moscow, Russia - Sheremetyevo Airport
(LGW) (SVO)

Project Manager: Jennifer Franz Language: English - United States

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□ <sub>231</sub> Mumbai, India (BOM)	☐ <sub>267</sub> Peoria, IL, USA (PIA)
☐ <sub>232</sub> Munich, Germany (MUC)	☐ <sub>268</sub> Perth, Australia (PER)
□ <sub>233</sub> Nadi, Fiji (NAN)	☐ <sub>269</sub> Philadelphia, PA, USA (PHL)
□ <sub>234</sub> Nagoya, Japan (NGO)	□ <sub>270</sub> Phoenix, AZ, USA (PHX)
□ <sub>235</sub> Nairobi, Kenya (NBO)	☐ <sub>271</sub> Phuket, Thailand (HKT)
□ <sub>236</sub> Narita, Japan (NRT)	□ <sub>272</sub> Pittsburgh, PA, USA (PIT)
□ <sub>237</sub> Nashville, TN, USA (BNA)	☐ <sub>273</sub> Pocatello, ID, USA (PIH)
☐ <sub>238</sub> Nassau, Bahamas (NAS)	□ <sub>274</sub> Portland, Maine, USA (PWM)
□ <sub>239</sub> New Delhi, India (DEL)	☐ 275 Portland, Oregon, USA (PDX)
☐ <sub>240</sub> New Orleans, LA, USA (MSY)	☐ <sub>276</sub> Prague, Czech Republic (PRG)
☐ <sub>241</sub> New York, NY, USA - JFK Airport (JFK)	☐ <sub>277</sub> Providence, RI, USA (PVD)
☐ 242 New York, NY, USA - LaGuardia Airport	☐ 278 Puerto Vallarta, Mexico (PVR)
(LGA)	□ <sub>279</sub> Raleigh/Durham, NC, USA (RDU)
∐ <sub>243</sub> Newark, NJ, USA (EWR)	☐ <sub>280</sub> Rapid City, SD, USA (RAP)
∐ <sub>244</sub> Newburgh/Poughkeepsie, NY, USA (SWF)	☐ <sub>281</sub> Redding, CA, USA (RDD)
∐ <sub>245</sub> Nice, France (NCE)	☐ <sub>282</sub> Redmond/Bend, OR, USA (RDM)
∐ <sub>246</sub> Norfolk, VA, USA (ORF)	☐ <sub>283</sub> Reno, NV, USA (RNO)
	284 Reykjavik, Iceland - Keflavik Airport (KEF)
□ <sub>248</sub> Oaxaca, Mexico (OAX)	285 Richmond, VA, USA (RIC)
□ 249 Okinawa, Japan - Naha Airport (OKA)	☐ 286 Rio De Janeiro, Brazil (GIG)
□ 250 Oklahoma City, OK, USA (OKC)	☐ <sub>287</sub> Riyadh, Saudi Arabia (RUH)
$\square_{251}$ Omaha, NE, USA (OMA)	☐ <sub>288</sub> Roanoke, VA, USA (ROA)
□ <sub>252</sub> Ontario, CA, USA (ONT)	☐ <sub>289</sub> Rochester, MN, USA (RST)
□ 253 Orange County, CA, USA - John Wayne	290 Rochester, NY, USA (ROC)
Airport (SNA)	291 Rome, Italy - Fiumicino Airport (FCO)
☐ <sub>254</sub> Orlando, FL, USA (MCO)	☐ 292 Sacramento, CA, USA (SMF)
☐ <sub>255</sub> Osaka, Japan - Itami Airport (ITM)	☐ 293 Salt Lake City, UT, USA (SLC)
☐ <sub>256</sub> Osaka, Japan - Kansai International Airport	∐ <sub>294</sub> San Antonio, TX, USA (SAT)
(KIX)	□ <sub>295</sub> San Diego, CA, USA (SAN)
∐ <sub>257</sub> Oslo, Norway (OSL)	□ <sub>296</sub> San Jose, CA, USA (SJC)
∐ <sub>258</sub> Ottawa, Canada (YOW)	☐ 297 San Jose, Costa Rica (SJO)
∐ <sub>259</sub> Oxnard / Ventura, CA, USA (OXR)	∐ <sub>298</sub> San Jose del Cabo, Mexico (SJD)
□ <sub>260</sub> Palm Springs, CA, USA (PSP)	∐ <sub>299</sub> San Juan, Puerto Rico (SJU)
☐ <sub>261</sub> Panama City, Panama (PTY)	∐ <sub>300</sub> San Luis Obispo, CA, USA (SBP)
262 Papeete, Tahiti, French Polynesia (PPT)	□ <sub>301</sub> San Luis Potosi, Mexico (SLP)
263 Paris, France - Charles De Gaulle Airport	□ 302 San Salvador, El Salvador (SAL)
(CDG) □ <sub>264</sub> Pasco, WA, USA (PSC)	☐ <sub>303</sub> Santa Ana, CA, USA - John Wayne Airport (SNA)
□ <sub>265</sub> Peking, China (PEK)	☐ <sub>304</sub> Santa Barbara, CA, USA (SBA)
□ 266 Pensacola, FL, USA (PNS)	□ 305 Santiago, Chile (SCL)
<u> </u>	

Project Manager: Jennifer Franz Language: English - United States

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☐ <sub>306</sub> Sao Paulo, Brazil - Guarulhos Airport (GRU)	□ <sub>343</sub> Tulsa, OK, USA (TUL)
□ <sub>307</sub> Sapporo, Japan (CTS)	□ <sub>344</sub> Tyler, TX, USA (TYR)
☐ <sub>308</sub> Sarasota/Bradenton, FL, USA (SRQ)	☐ <sub>345</sub> Vancouver, Canada (YVR)
□ <sub>309</sub> Savannah, GA, USA (SAV)	□ <sub>346</sub> Venice, Italy (VCE)
☐ <sub>310</sub> Seattle-Tacoma, WA, USA (SEA)	□ <sub>347</sub> Veracruz, Mexico (VER)
311 Seoul, South Korea - Incheon International	☐ <sub>348</sub> Victoria, BC, Canada (YYJ)
Airport (ICN)	☐ <sub>349</sub> Vienna, Austria (VIE)
∐ <sub>312</sub> Shanghai, China - Pudong International Airport (PVG)	☐ <sub>350</sub> Warsaw, Poland (WAW)
☐ <sub>313</sub> Shannon, Ireland (SNN)	☐ <sub>351</sub> Washington, DC, USA - Dulles International Airport (IAD)
□ <sub>314</sub> Shreveport, LA, USA (SHV)	☐ <sub>352</sub> Washington, DC, USA - Ronald Reagan
☐ <sub>315</sub> Singapore, Singapore (SIN)	National Airport (DCA)
☐ 316 Sioux City, IA, USA (SUX)	∐ <sub>353</sub> Waterloo, IA, USA (ALO)
$\square_{317}$ Sioux Falls, SD, USA (FSD)	☐ 354 Wausau, WI, USA (CWA)
☐ <sub>318</sub> South Bend, IN, USA (SBN)	☐ 355 Wellington, New Zealand (WLG)
☐ <sub>319</sub> Spokane, WA, USA (GEG)	☐ 356 West Palm Beach, FL, USA (PBI)
☐ <sub>320</sub> Springfield, IL, USA (SPI)	☐ <sub>357</sub> White Plains/ Westchester County, NY, USA (HPN)
☐ 321 Springfield, MO, USA (SGF)	☐ <sub>358</sub> Wichita, KS, USA (ICT)
□ <sub>322</sub> Saint Louis, MO, USA (STL)	☐ 359 Wilkes Barre/Scranton, PA, USA (AVP)
☐ 323 Saint Petersburg, Russia (LED)	360 Windsor Locks, CT, USA - Bradley
☐ 324 Saint Thomas, Virgin Islands, USA (STT)	International Airport (BDL)
∐ <sub>325</sub> State College, PA, USA (SCE)	☐ <sub>361</sub> Winnipeg, Canada (YWG)
∐ <sub>326</sub> Stockholm, Sweden (ARN)	☐ 362 Winston-Salem, NC, USA (INT)
∐ <sub>327</sub> Stuttgart, Germany (STR)	□ <sub>363</sub> Xian, China (XIY)
□ <sub>328</sub> Sun Valley, ID, USA (SUN)	☐ 364 Yakima, WA, USA (YKM)
☐ <sub>329</sub> Sydney, Australia (SYD)	☐ 365 Yuma, AZ, USA (YUM)
☐ <sub>330</sub> Syracuse, NY, USA (SYR)	☐ 366 Zacatecas, Mexico (ZCL)
☐ <sub>331</sub> Tahiti, French Polynesia - Papeete Airport (PPT)	☐ 367 Zihuatanejo / Ixtapa, Mexico (ZIH)
□ 332 Taipei, Taiwan (TPE)	□ <sub>368</sub> Zurich, Switzerland (ZRH)
□ 333 Tallahassee, FL, USA (TLH)	□ <sub>369</sub> Other
☐ 334 Tampa, FL, USA (TPA)	☐ <sub>370</sub> Don't know
□ 335 Tehran, Iran (THR)	□ <sub>371</sub> Refused
□ 336 Tel Aviv, Israel (TLV)	
☐ <sub>337</sub> Tokyo, Japan - Narita International Airport	
(NRT)	
□ 338 Toledo, OH, USA (TOL)	
☐ 339 Toronto, Canada (YYZ)	
☐ 340 Traverse City, MI, USA (TVC)	
∐ <sub>341</sub> Tri-City Airport, TN, USA (TRI)	
□ <sub>342</sub> Tucson, AZ, USA (TUS)	

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Pre-Question Scri	pt
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if (Q008<>369) goto Q009 endif

#### Q008oth

What is your final airport destination for today's trip?

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Q009
And what is the main purpose of your trip? (IF "PERSONAL," PROBE FOR TYPE. IF "BUSINESS," PROBE FOR TYPE. SHOW CARD OR READ IF NEEDED)
<ul> <li>□ CONVENTION OR CONFERENCE</li> <li>□ OTHER TYPE OF BUSINESS TRIP</li> <li>□ SUSIT FRIENDS OR RELATIVES</li> <li>□ VACATION</li> <li>□ TRAVEL TO OR FROM SCHOOL</li> <li>□ WEDDING OR FUNERAL</li> <li>□ PERSONAL OR FAMILY EMERGENCY</li> <li>□ SOME OTHER PURPOSE</li> <li>□ Don't know</li> <li>□ Refused</li> </ul>
Post-Question Script  if (Q009>8) message "Thank and Terminate" goto End endif
Pre-Question Script  if (Q009<>8) goto Q010 endif
Q009oth Please enter the MAIN PURPOSE of your trip:
Q010  How many people came into the terminal with you today just to see you or other members of your travel party off?  (Please enter "98" for "Don't know" and "99" for "Refused")
Answer:

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Q011 At which of the types of places shown on this card did you start your trip to the airport today? (SHOW CARD OR READ IF NEEDED)
□1 YOUR OWN HOME   □2 SOMEONE ELSE'S HOME   □3 A PLACE OF BUSINESS   □4 A HOTEL, MOTEL, INN, BED & BREAKFAST   □5 A RESTAURANT   □6 A CONVENTION CENTER   □7 A SCHOOL, COLLEGE, OR UNIVERSITY   □8 A TOURIST ATTRACTION   □9 SOMEWHERE ELSE   □10 Don't know   □11 Refused
Pre-Question Script  if (Q011<>9) goto Q012 endif  Q011oth
Please enter the type of place at which you started your trip:

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Q012	
And what city or town was that in?	
☐ 49 .Oakland ☐ 67 .San Francisco ☐ 68 .San Jose ☐ 1 Alameda ☐ 92 Alamo ☐ 93 Albany	☐ 113 Daly City ☐ 114 Danville ☐ 115 Davis ☐ 116 Deer Park ☐ 117 Diablo ☐ 118 Dillon Beach
□94 Alviso □95 American Canyon □96 Angwin □97 Annapolis □2 Antioch	☐ 119 Dixon ☐ 17 Dublin ☐ 120 El Cerrito ☐ 121 El Sobrante ☐ 18 Emeryville
☐ 98 Atherton ☐ 3 Bakersfield ☐ 4 Belmont ☐ 99 Belvedere Tiburon ☐ 5 Benicia ☐ - Berkeley	☐ 122 Fairfax ☐ 19 Fairfield ☐ 20 Fish Camp ☐ 123 Forest Knolls ☐ 124 Forestville ☐ 125 Footor City
☐ Berkeley ☐ Big Sur ☐ 100 Birds Landing ☐ 101 Bodega ☐ Bodega Bay ☐ 102 Bolinas	☐ 21 Foster City ☐ 22 Fremont ☐ 125 Fulton ☐ 126 Geyserville ☐ 23 Gilroy ☐ 24 Glen Ellen
☐ 103 Boulder Creek ☐ 104 Brentwood ☐ 105 Brisbane ☐ 9 Burlingame ☐ 106 Byron	☐ 127 Graton ☐ 128 Greenbrae ☐ 129 Guerneville ☐ 25 Half Moon Bay ☐ 26 Hayward
☐ 10 Calistoga ☐ 11 Campbell ☐ 12 Carmel ☐ 13 Castro Valley ☐ 107 Cazadero ☐ 108 Clayton ☐ 109 Cloverdale ☐ 14 Concord	☐ 27 Healdsburg ☐ 130 Hercules ☐ 188 Hillsborough ☐ 131 Hollister ☐ 132 Inverness ☐ 133 Jenner ☐ 134 Kenwood ☐ 135 Knightsen
□ <sub>15</sub> Corte Madera	□ <sub>136</sub> La Honda
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Project Manage

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□ <sub>32</sub> Livermore	☐ <sub>190</sub> Piedmont
□ <sub>33</sub> Lodi	□ <sub>152</sub> Pinole
□ <sub>137</sub> Loma Mar	□ <sub>153</sub> Pittsburg
□ <sub>138</sub> Los Altos	☐ <sub>56</sub> Pleasant Hill
☐ <sub>189</sub> Los Altos Hills	□ <sub>57</sub> Pleasanton
□ <sub>34</sub> Los Gatos	☐ <sub>154</sub> Point Reyes Station
□ <sub>35</sub> Mariposa	□ <sub>155</sub> Pope Valley
□ <sub>139</sub> Marshall	□ <sub>156</sub> Port Costa
□ <sub>140</sub> Martinez	□ <sub>157</sub> Portola Valley
☐ <sub>36</sub> Menlo Park	☐ <sub>58</sub> Rancho Cordova
□ <sub>37</sub> Middletown	☐ <sub>59</sub> Redwood City
☐ <sub>38</sub> Mill Valley	☐ <sub>60</sub> Richmond
□ <sub>39</sub> Millbrae	☐ <sub>158</sub> Rio Vista
☐ <sub>40</sub> Milpitas	□ <sub>159</sub> Rodeo
☐ <sub>41</sub> Modesto	☐ <sub>61</sub> Rohnert Park
☐ <sub>141</sub> Monte Rio	☐ <sub>62</sub> Rutherford
☐ <sub>42</sub> Monterey	☐ <sub>63</sub> Sacramento
☐ <sub>142</sub> Moraga	☐ <sub>160</sub> Saint Helena
☐ <sub>143</sub> Morgan Hill	☐ <sub>64</sub> Salinas
☐ <sub>43</sub> Morro Bay	☐ <sub>161</sub> San Anselmo
☐ <sub>144</sub> Moss Beach	☐ <sub>65</sub> San Bruno
☐ <sub>145</sub> Mount Hamilton	☐ <sub>66</sub> San Carlos
☐ <sub>44</sub> Mountain View	☐ <sub>90</sub> San Francisco
□ <sub>45</sub> Napa	☐ <sub>162</sub> San Geronimo
☐ <sub>46</sub> Newark	☐ <sub>163</sub> San Gregorio
☐ <sub>146</sub> Nicasio	□ <sub>91</sub> San Jose
□ <sub>47</sub> Novato	☐ <sub>69</sub> San Leandro
☐ <sub>48</sub> Oakdale	□ <sub>164</sub> San Lorenzo
☐ <sub>89</sub> Oakland	☐ <sub>165</sub> San Martin
☐ <sub>147</sub> Oakley	□ <sub>70</sub> San Mateo
<sub>50</sub> Occidental	1 <sub>66</sub> San Pablo
148 Orinda	167 San Quentin
☐ <sub>51</sub> Pacific Grove	☐ <sub>71</sub> San Rafael
149 Pacifica	☐ <sub>72</sub> San Ramon
D <sub>52</sub> Palo Alto	☐ <sub>73</sub> Santa Clara
☐ <sub>53</sub> Paso Robles	□ <sub>74</sub> Santa Cruz
D <sub>54</sub> Pebble Beach	☐ <sub>75</sub> Santa Rosa
☐ <sub>150</sub> Penngrove	☐ <sub>168</sub> Saratoga
☐ <sub>151</sub> Pescadero	☐ <sub>76</sub> Sausalito
☐ <sub>55</sub> Petaluma	☐ <sub>169</sub> Sebastopol

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□ <sub>77</sub> Sonoma
☐ <sub>78</sub> South Lake Tahoe
☐ <sub>79</sub> South San Francisco
□ <sub>80</sub> St. Helena
□ <sub>170</sub> Stanford
□ <sub>171</sub> Stewarts Point
☐ <sub>172</sub> Stinson Beach
□ <sub>81</sub> Stockton
□ <sub>173</sub> Suisun City
□ <sub>82</sub> Sunnyvale
□ <sub>174</sub> Sunol
☐ <sub>175</sub> The Sea Ranch
□ <sub>176</sub> Tomales
□ <sub>177</sub> Tracy
☐ <sub>178</sub> Travis AFB
□ <sub>83</sub> Ukiah
□ <sub>179</sub> Union City
□ <sub>180</sub> Vacaville
□ <sub>84</sub> Vallejo
□ <sub>181</sub> Valley Ford
□ <sub>182</sub> Walnut Creek
□ <sub>85</sub> Walnut Grove
□ <sub>183</sub> Watsonville
□ <sub>184</sub> Windsor
□ <sub>185</sub> Winters
□ <sub>186</sub> Woodacre
□ <sub>187</sub> Yountville
□ 86 Other
□ <sub>87</sub> Don't know
□ <sub>88</sub> Refused

Project Manager: Jennifer Franz Language: English - United States

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Post-Question Script

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```
if (Q011<4)
goto Q018a
endif
if (Q011<>4)
goto Q014
\verb"endif"
if (Q012=105)
goto Q013bris
endif
if (Q012>91)
goto Q012hotel
endif
if (Q012=89)
goto Q013w1
endif
if (Q012=90)
goto Q013o2
endif
if (Q012=91)
goto Q013p2
endif
if (Q012>69)
goto Q013r2
endif
if (Q012>49)
goto Q013x1
endif
if (Q012>29)
goto Q013d1
endif
if (Q012>14)
goto Q013o
endif
if (Q012=1)
goto Q013a
endif
if (Q012=2)
goto Q013b
endif
if (Q012=3)
goto Q013c
endif
if (Q012=4)
goto Q013d
endif
if (Q012=5)
goto Q013e
endif
if (Q012=6)
goto Q013f
endif
if (Q012=7)
goto Q013g
endif
if (Q012=8)
goto Q013h
endif
if (Q012=9)
goto Q013i
endif
```

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• •	
	if (Q012=10)
	goto Q013j
	endif
	if (Q012=11)
	goto Q013k
	endif
	if (Q012=12)
	goto Q0131 endif
	if (Q012=13)
	goto Q013m
	endif
	if (Q012=14)
	goto Q013n
	endif
	Q013a
	And what was the name of that?: *Alameda*
	The matrice of that That head
	□₁ DAYS INN
	<del></del> -
	☐ <sub>2</sub> EXTENDED STAY AMERICA
	☐ <sub>3</sub> Other (specify name & address)
	D. Berther
	Don't know
	□ <sub>5</sub> Refused
	Post-Question Script
	goto Q021
	Q013b
	And what was the name of that?: *Antioch*
	□1 HOLIDAY INN
	Other (specify name & address)
	On't know
	4 Refused
	Post-Question Script
	goto 0021

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Q013c And what was the name of that?: *Bakersfield*
□1 FOUR POINTS HOTEL   □2 Other (specify name & address)   □3 Don't know   □4 Refused
Post-Question Script goto Q021
And what was the name of that?: *Belmont*  \[ \begin{array}{cccccccccccccccccccccccccccccccccccc
Post-Question Script goto Q021
Q013e And what was the name of that?: *Benicia*
□1 BEST WESTERN HOTEL   □2 Other (specify name & address)   □3 Don't know   □4 Refused
Post-Question Script goto Q021

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Q013f And what was the name of that?: *Berkeley*
□ 1 CLAREMONT HOTEL   □ 8 DOUBLETREE HOTEL   □ 7 DURANT HOTEL   □ 2 HOLIDAY INN EXPRESS   □ 3 RADISSON HOTEL   □ 4 Other (specify name & address)   □ 5 Don't know   □ 6 Refused    Post-Question Script
goto Q021
And what was the name of that?: *Big Sur*  \[ \begin{align*} POST RANCH INN \\ \procedup 2 Other (specify name & address) \\ \procedup 3 Don't know \\ \procedup 4 Refused \\ \end{align*} \] \[ \begin{align*} Post-Question Script \\ \goto  Q021 \end{align*}
Q013h  And what was the name of that?: *Bodega Bay*  1 THE INN 2 Other (specify name & address) 3 Don't know 4 Refused  Post-Question Script

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Q013i And what was the name of that?: *Burlingame*
□ 2 AIRPORT MARRIOTT   □ 17 BAY LANDING HOTEL   □ 18 CROWNE PLAZA HOTEL   □ 4 DOUBLETREE HOTEL   □ 5 EMBASSY SUITES   □ 19 HAMPTON INN AND SUITES   □ 6 HILTON GARDEN INN   □ 20 HOLIDAY INN EXPRESS   □ 7 HYATT SAN FRANCISCO AIRPORT   □ 8 MARRIOTT   □ 10 RAMADA INN   □ 11 RED ROOF INN   □ 12 SHERATON GATEWAY   □ 13 VAGABOND   □ 14 Other (specify name & address)   □ 15 Don't know   □ 16 Refused
Post-Question Script
goto Q021
Q013j And what was the name of that?: *Calistoga*
□1 CALISTOGA-SPA HOTSPRINGS   □2 COMFORT INN   □3 DR. WILKERSON'S RESORT & SPA   □4 SCOTT COURTYARD   □5 Other (specify name & address)   □6 Don't know   □7 Refused
Post-Question Script goto Q021

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Q013k And what was the name of that?: *Campbell*
□ 1 CAMPBELL HOTEL   □ 2 CAMPBELL INN   □ 3 PRUNEYARD INN   □ 4 Other (specify name & address)   □ 5 Don't know   □ 6 Refused
Post-Question Script goto Q021
Q013I And what was the name of that?: *Carmel*
☐1 CARMEL RESORT INN
☐2 CARMEL VALLEY RANCH LODGE
☐ <sub>3</sub> HIGHLANDS INN ☐ <sub>4</sub> LOBO LODGE
□4 LOBO LODGE □5 QUAIL LODGE RESORT
☐ 6 TICKLE PINK INN
☐ <sub>7</sub> Other (specify name <u>&amp; address)</u>
Don't know
□ <sub>9</sub> Refused
Post-Question Script goto Q021

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Q013n
And what was the name of that?: *Concord*
□1 DEL RIO MOTEL
□ <sub>2</sub> ECONOMY INN
□ <sub>3</sub> HILTON HOTEL
□ <sub>4</sub> HOLIDAY INN
HOLIDAY INN EXPRESS
☐ <sub>6</sub> SHERATON HOTEL
☐ 7 Other (specify name & address)
□ <sub>8</sub> Don't know
□ <sub>9</sub> Refused
Post-Question Script
goto Q021
Q013m
And what was the name of that?: *Castro Valley*
1 COMFORT SUITES
☐ <sub>2</sub> Other (specify name <u>&amp; address)</u> ☐ <sub>3</sub> Don't know
□3 Don't know
Post-Question Script
goto Q021

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Pre-Question Script	
if (Q012=16)	
goto Q013p	
endif	
if (Q012=17)	
goto Q013q	
endif	
if (Q012=18)	
goto Q013r	
endif	
if (Q012=19)	
goto Q013s	
endif	
if (Q012=20)	
goto Q013t	
endif	
if (Q012=21)	
goto Q013u	
endif if (Q012=22)	
goto Q013v	
endif	
if (Q012=23)	
goto Q013w	
endif	
if (Q012=24)	
goto Q013x	
endif	
if (Q012=25)	
goto Q013y	
endif	
if (Q012=26)	
goto Q013z	
endif	
if (Q012=27)	
goto Q013a1 endif	
if (Q012=28)	
goto Q013b1	
endif	
if (Q012=29)	
goto Q013c1	
endif	
0040	
Q013o	
And what was the nam	ne of that?: *Corte Madera*
_	
□₁ BEST WESTERN	N
□₂ Other (specify na	ame & address)
☐ <sub>3</sub> Don't know	<del></del>
☐ 4 Refused	
	_
Post-Question Script	
goto 0021	

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Q013p And what was the name of that?: *Cupertino*
□ 1 HILTON GARDEN INN   □ 2 MARRIOTT   □ 3 Other (specify name & address)   □ 4 Don't know   □ 5 Refused    Post-Question Script
goto Q021
Q013q And what was the name of that?: *Dublin*
☐ <sub>1</sub> BEST WESTERN ☐ <sub>2</sub> Other (specify name & address)
Don't know
□ <sub>4</sub> Refused
Post-Question Script goto Q021
Q013r And what was the name of that?: *Emeryville*
1 COURTYARD MARRIOTT
D HOLDAY IND
☐ <sub>3</sub> HOLIDAY INN ☐ <sub>4</sub> MARRIOTT HOTEL
□ 5 WOODFIN HOTEL
Other (specify name & address)
□ <sub>7</sub> Don't know
□ <sub>8</sub> Refused
Post-Question Script goto Q021

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Q013s And what was the name of that?: *Fairfield*
□ 1 HOLIDAY INN   □ 2 HOLIDAY INN EXPRESS   □ 3 Other (specify name & address)   □ 4 Don't know   □ 5 Refused
Post-Question Script goto Q021
And what was the name of that?: *Fish Camp*  1 TENAYA LODGE 2 Other (specify name & address) 3 Don't know 4 Refused  Post-Question Script goto Q021
Q013u And what was the name of that?: *Foster City*  \[ \begin{align*} \text{CROWNE PLAZA HOTEL} \] \[ \begin{align*} \text{Cthen (specific name 8 address)} \end{align*}
□2 Other (specify name & address)   □3 Don't know   □4 Refused
Post-Question Script goto Q021

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Q013v And what was the name of that?: *Fremont*		
□1 COURTYARD MARRIOTT   □2 HOMESTEAD HOTEL   □3 MARRIOTT HOTEL   □4 MOTEL 6   □5 TOWNE PLACE SUITES MARRIOTT   □6 Other (specify name & address)   □7 Don't know   □8 Refused		
Post-Question Script		
goto Q021		
And what was the name of that?: *Gilroy*  \[ \begin{align*} \text{COMFORT INN} \\ \perp_2 & Other (specify name & address) \\ \perp_3 & Don't know \\ \perp_4 & Refused \end{align*} \] \[ \begin{align*} Post-Question Script \\ \text{Post-Question Script} \]		
goto Q021		
Q013x And what was the name of that?: *Glen Ellen* 1 JACK LONDON LODGE Other (specify name & address)		
☐ <sub>3</sub> Don't know'Refused		
Post-Question Script goto Q021		

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Q013y And what was the name of that?: *Half Moon Bay*
□ 1 HALF MOON BAY LODGE   □ 2 RITZ-CARLETON HOTEL   □ 3 Other (specify name & address)   □ 4 Don't know   □ 5 Refused
Post-Question Script goto Q021
Q013z And what was the name of that?: *Hayward*
□ 1 BEST WESTERN INN □ 2 COMFORT INN □ 3 SUPER 8 MOTEL □ 4 Other (specify name & address)
☐ <sub>5</sub> Don't know
Post-Question Script goto Q021
Q013a1 And what was the name of that?: *Healdsburg*
□1 CAMELLIA INN □2 DUCHAMP HOTEL
☐ <sub>3</sub> Other (specify name <u>&amp; address)</u> ☐ <sub>4</sub> Don't know
□ <sub>5</sub> Refused
Post-Question Script goto Q021

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```
Pre-Question Script
if (Q012=31)
goto Q013e1
endif
if (Q012=32)
goto Q013f1
endif
if (Q012=33)
goto Q013g1
endif
if (Q012=34)
goto Q013h1
endif
if (Q012=35)
goto Q013i1
endif
if (Q012=36)
goto Q013j1
endif
if (Q012=37)
goto Q013k1
endif
if (Q012=38)
goto Q01311
endif
if (Q012=39)
goto Q013m1
endif
if (Q012=40)
goto Q013n1
endif
if (Q012=41)
goto Q013o1
endif
if (Q012=42)
goto Q013p1
endif
if (Q012=43)
goto Q013q1
endif
if (Q012=44)
goto Q013r1
endif
if (Q012=45)
goto Q013s1
endif
if (Q012=46)
goto Q013t1
endif
if (Q012=47)
goto Q013u1
endif
if (Q012=48)
goto Q013v1
endif
if (Q012=49)
goto Q013w1
endif
```

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Q013d1
And what was the name of that?: *Larkspur*
□ <sub>1</sub> MARRIOTT COURTYARD
☐ <sub>2</sub> Other (specify name <u>&amp; address)</u>
Dealthran
□ <sub>4</sub> Refused
Post-Question Script
goto Q021
Q013e1
And what was the name of that?: *Lemoore*
☐ 1 HOLIDAY INN EXPRESS
Other (specify name & address)
Don't know
<del></del>
□ <sub>4</sub> Refused
Post-Question Script
goto Q021
Q013f1
And what was the name of that?: *Livermore*
☐ 1 EXTENDED STAY AMERICA
□ <sub>2</sub> MOTEL 6
☐ <sub>3</sub> Other (specify name <u>&amp; address)</u>
□ <sub>4</sub> Don't know
Post-Question Script
goto Q021

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Q013g1 And what was the name of that?: *Lodi*
□1 DEL RANCHO MOTOR INN   □2 Other (specify name & address)   □3 Don't know   □4 Refused
Post-Question Script goto Q021
Q013h1 And what was the name of that?: *Los Gatos*  \[ \begin{array}{cccccccccccccccccccccccccccccccccccc
Q013i1 And what was the name of that?: *Mariposa*
COMFORT INN     Other (specify name & address)     Don't know     Refused
Post-Question Script goto Q021

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Q013j1 And what was the name of that?: *Menlo Park*
□1 STANFORD PARK HOTEL   □2 Other (specify name & address)   □3 Don't know   □4 Refused
Post-Question Script goto Q021
Q013k1 And what was the name of that?: *Middletown*
□1 HARBIN HOT SPRINGS HOTEL   □2 Other (specify name & address)   □3 Don't know   □4 Refused
Post-Question Script goto Q021
Q013I1 And what was the name of that?: *Mill Valley*
□1 HOLIDAY INN   □2 Other (specify name & address)   □3 Don't know   □4 Refused
Post-Question Script goto Q021

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Q013m1 And what was the name of that?: *Millbrae*
□ 1 BEST WESTERN EL RANCHO INN   □ 2 EL RANCHO INN & SUITES   □ 9 COMFORT INN AIRPORT WEST   □ 3 CLARION HOTEL   □ 10 QUALITY SUITES   □ 4 TRAVELODGE SOUTH AIRPORT   □ 5 WESTIN AIRPORT   □ 6 Other (specify name & address)   □ 7 Don't know   □ 8 Refused
Post-Question Script goto Q021
Q013n1 And what was the name of that?: *Milpitas*
☐ 1 COURTYARD BY MARRIOTT
☐ <sub>2</sub> EMBASSY SUITES
□ <sub>3</sub> EXTENDED STAY AMERICA
4 HILTON GARDEN INN
U₅ HOMESTEAD HOTEL
☐ <sub>6</sub> INNS OF AMERICA ☐ <sub>7</sub> MARRIOT HOTEL
☐7 MARRIOT HOTEL  ☐8 MARRIOTT RESIDENCE INN
☐9 WESTERN BROOKSIDE INN
10 Other (specify name & address)
11 Don't know
□ <sub>12</sub> Refused
Post-Question Script
goto Q021

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Q013o1 And what was the name of that?: *Modesto*
□1 DOUBLETREE HOTEL   □2 Other (specify name & address)   □3 Don't know   □4 Refused
Post-Question Script goto Q021
Q013p1 And what was the name of that?: *Monterey*  1 CASA MUNRAS HOTEL 2 COLTON INN 3 DOUBLETREE HOTEL 4 HILTON HOTEL 5 HOTEL PACIFIC 6 HYATT 7 PACIFIC HOTEL 8 Other (specify name & address) 9 Don't know 10 Refused  Post-Question Script goto Q021
Q013q1 And what was the name of that?: *Morro Bay*
□ 1 BEST WESTERN INN   □ 2 Other (specify name & address)   □ 3 Don't know   □ 4 Refused
Post-Question Script goto Q021

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Q013r1 And what was the name of that?: *Mountain View*
□1 HILTON GARDEN INN   □2 HOLIDAY INN EXPRESS   □3 RESIDENCE INN   □4 BEST WESTERN TROPICANA LODGE   □5 TROPICANA LODGE   □6 Other (specify name & address)   □7 Don't know
Post-Question Script
goto Q021
Q013s1 And what was the name of that?: *Napa*
And what was the name of that?: *Napa*
And what was the name of that?: *Napa*  BEST WESTERN HOTEL
And what was the name of that?: *Napa*  1 BEST WESTERN HOTEL 2 EMBASSY SUITES
And what was the name of that?: *Napa*  1 BEST WESTERN HOTEL  2 EMBASSY SUITES  3 HENNESSEY HOUSE HOTEL
And what was the name of that?: *Napa*  1 BEST WESTERN HOTEL 2 EMBASSY SUITES 3 HENNESSEY HOUSE HOTEL 4 MARRIOTT HOTEL
And what was the name of that?: *Napa*  1 BEST WESTERN HOTEL  2 EMBASSY SUITES  3 HENNESSEY HOUSE HOTEL  4 MARRIOTT HOTEL  5 NAPA RIVER INN
And what was the name of that?: *Napa*  1 BEST WESTERN HOTEL 2 EMBASSY SUITES 3 HENNESSEY HOUSE HOTEL 4 MARRIOTT HOTEL 5 NAPA RIVER INN 6 SILVERADO RESORT
And what was the name of that?: *Napa*  1 BEST WESTERN HOTEL  2 EMBASSY SUITES  3 HENNESSEY HOUSE HOTEL  4 MARRIOTT HOTEL  5 NAPA RIVER INN  6 SILVERADO RESORT  7 Other (specify name & address)

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Q013t1 And what was the name of that?: *Newark*
□1 COURTYARD MARRIOTT   □2 E-Z 8 MOTEL   □3 HILTON HOTEL   □4 TOWNPLACE SUITES BY MARRIOTT   □5 Other (specify name & address)   □6 Don't know   □7 Refused
Post-Question Script goto Q021
Q013u1 And what was the name of that?: *Novato*   \[ \begin{align*}
goto Q021
Q013v1 And what was the name of that?: *Oakdale*
□ 1 RAMADA INN   □ 2 Other (specify name & address)   □ 3 Don't know   □ 4 Refused
Post-Question Script goto Q021

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Q013w1
And what was the name of that?: *Oakland*
□1 AIRPORT HILTON
☐2 COURTYARD MARRIOTT
□ <sub>3</sub> DAYS INN
□ <sub>4</sub> EXECUTIVE INN
□ <sub>5</sub> HAMPTON INN
☐ <sub>18</sub> HILTON OAKLAND AIRPORT
☐ <sub>6</sub> HOLIDAY INN
□ <sub>7</sub> HOLIDAY INN EXPRESS
☐ <sub>19</sub> HOMEWOOD SUITES
☐8 JACK LONDON INN
☐9 MARRIOTT CITY CENTER
□ <sub>10</sub> MARRIOTT COURTYARD
□ <sub>11</sub> MOTEL 6
□ <sub>12</sub> PARK PLAZA HOTEL
□ <sub>13</sub> PLAZA HOTEL AIRPORT
□ <sub>14</sub> RAMADA INN
15 Other (specify name & address)
□ 16 Don't know
□ <sub>17</sub> Refused
Post-Question Script
goto Q021

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```
Pre-Question Script
if (Q012=51)
goto Q013y1
endif
if (Q012=52)
goto Q013z1
endif
if (Q012=53)
goto Q013a2
endif
if (Q012=54)
goto Q013b2
endif
if (Q012=55)
goto Q013c2
endif
if (Q012=56)
goto Q013d2
endif
if (Q012=57)
goto Q013e2
endif
if (Q012=58)
goto Q013f2
endif
if (Q012=59)
goto Q013g2
endif
if (Q012=60)
goto Q013h2
endif
if (Q012=61)
goto Q013i2
endif
if (Q012=62)
goto Q013j2
endif
if (Q012=63)
goto Q013k2
endif
if (Q012=64)
goto Q01312
endif
if (Q012=65)
goto Q013m2
endif
if (Q012=66)
goto Q013n2
endif
if (Q012=67)
goto Q013o2
endif
if (Q012=68)
goto Q013p2
endif
if (Q012=69)
goto Q013q2
endif
```

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<u>_</u>
Q013x1
And what was the name of that?: *Occidental*
□1 INN AT OCCIDENTAL
Other (specify name & address)
□ <sub>3</sub> Don't know
□ <sub>4</sub> Refused
Post-Question Script
goto Q021
Q013y1
And what was the name of that?: *Pacific Grove*
□1 ANDRIL COTTAGES
2 ASILOMAR CONFERENCE CENTER
☐ <sub>3</sub> LIGHT HOUSE LODGE
4 Other (specify name & address)
□ <sub>5</sub> Don't know
Defined
□6 Refused
Post-Question Script
goto Q021
3000 \$021
Q013z1
And what was the name of that?: *Palo Alto*
☐ 1 GARDEN COURT HOTEL
□ <sub>2</sub> MOTEL 6
□3 RICKY'S HYATT HOTEL
☐4 SHERATON HOTEL
_
□ <sub>5</sub> WESTIN HOTEL
Other (specify name & address)
□ <sub>7</sub> Don't know
□ <sub>8</sub> Refused
<del></del>
Post-Question Script
goto Q021
19000 2021

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Q013a2 And what was the name of that?: *Paso Robles*
□1 BEST WESTERN BLACK OAKS LODGE   □2 Other (specify name & address)   □3 Don't know   □4 Refused
Post-Question Script goto Q021
Q013b2 And what was the name of that?: *Pebble Beach*
□ 1 CASA PALMARO   □ 2 INN AT SPANISH BAY   □ 3 Other (specify name & address)   □ 4 Don't know   □ 5 Refused
Post-Question Script goto Q021
Q013c2 And what was the name of that?: *Petaluma*
□ 1 QUALITY INN   □ 2 Other (specify name & address)   □ 3 Don't know   □ 4 Refused
Post-Question Script  goto 0021

Project Manager: Jennifer Franz Language: English - United States

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Q013d2 And what was the name of that?: *Pleasant Hill*
□ 1 RESIDENCE INN   □ 2 Other (specify name & address)   □ 3 Don't know   □ 4 Refused
Post-Question Script
goto Q021
And what was the name of that?: *Pleasanton*  CROWNE PLAZA HOTEL  MARRIOTT COURTYARD  RESIDENCE INN  SHERATON FOUR POINTS  SUMMERFIELD SUITES  Other (specify name & address)  Don't know  Refused  **Pleasanton*
Post-Question Script goto Q021
Q013f2 And what was the name of that?: *Rancho Cordova*  \[ \begin{align*}     & MARRIOTT HOTEL \\     & Other (specify name & address) \\     & Don't know \end{align*}
Post-Question Script goto Q021

Project Manager: Jennifer Franz Language: English - United States

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Q013g2 And what was the name of that?: *Redwood City*
□1 BEST WESTERN INN   □2 GOOD NITE INN   □3 HAMPTON INN   □4 HOTEL SOFITEL   □9 SOFITEL HOTEL   □5 SUPER 8   □6 Other (specify name & address)   □7 Don't know   □8 Refused
Post-Question Script goto Q021
Q013h2  And what was the name of that?: *Richmond*
And what was the name of that?: *Rohnert Park*  1 DOUBLETREE HOTEL 2 RAMADA LIMITED 3 Other (specify name & address) 4 Don't know 5 Refused
Post-Question Script goto Q021

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

Q013j2 And what was the name of that?: *Rutherford*
□ 1 AUBERGE DU SOLEIL   □ 2 RANCHO CAYMUS INN   □ 3 Other (specify name & address)   □ 4 Don't know   □ 5 Refused
Post-Question Script goto Q021
Q013k2 And what was the name of that?: *Sacramento*
□ 1 CANDLEWOOD SUITES   □ 2 Other (specify name & address)   □ 3 Don't know   □ 4 Refused
Post-Question Script goto Q021
Q013I2 And what was the name of that?: *Salinas*
□ 1 DAYS INN   □ 2 LAUREL INN   □ 3 Other (specify name & address)   □ 4 Don't know   □ 5 Refused
Post-Question Script goto Q021

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

Q013m2
And what was the name of that?: *San Bruno*
□9 COMFORT INN AND SUITES   □1 COURTYARD BY MARRIOTT   □10 DAYS INN   □2 KNIGHTS INN   □3 MARRIOTT AIRPORT   □4 RAMADA INN   □11 REGENCY INN   □5 SAN BRUNO INN   □12 STAYBRIDGE SUITES   □6 Other (specify name & address)   □7 Don't know   □8 Refused
Post-Question Script
goto Q021
Q013n2 And what was the name of that?: *San Carlos*
☐ 1 INNS OF AMERICA
Other (specify name & address)
☐ <sub>3</sub> Don't know
∐₄ Refused
Post-Question Script
goto Q021

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

Q013o2 And what was the name of that?: *San F	Francisco*
<ul><li>□ 1 ANDREWS HOTEL</li><li>□ 2 ARGENT HOTEL</li></ul>	☐ 37 EXECUTIVE HOTEL MARK TWAIN ☐ 38 FAIRMONT HOTEL
☐ <sub>3</sub> BAY MOTEL	☐ <sub>39</sub> FISHERMANN'S WHARF HOLIDAY INN
□ <sub>4</sub> BERESFORD ARMS HOTEL	☐ <sub>40</sub> FITZGERALD HOTEL
□5 BEST WESTERN AMERICANIA	☐41 GALLERIA PARK HOTEL
☐ 6 BEST WESTERN CARRIAGE INN	☐42 GLOBE TROTTERS INN
☐ <sub>7</sub> BEST WESTERN FISHERMAN'S WHARF	☐43 GRAND HOTEL
□ <sub>8</sub> BEST WESTERN TUSCAN INN	☐ <sub>44</sub> GRAND HYATT
□9 BIJOU HOTEL	☐ <sub>45</sub> GRAND PACIFIC HOTEL
☐ <sub>10</sub> BILTMORE HOTEL	☐ <sub>46</sub> GRIFFON HOTEL
☐ <sub>11</sub> BREGER HOUSE B/B	☐ <sub>47</sub> GROSVENOR SUITES
☐ <sub>12</sub> BRITTON HOTEL	☐48 H I SAN FRANCISCO HOSTEL
☐ <sub>13</sub> CAMPTON PLACE HOTEL	☐ 49 HANDLERY UNION SQUARE HOTEL
☐ <sub>14</sub> CANTERBURY HOTEL	☐ <sub>50</sub> HARBOR COURT HOTEL
☐ <sub>15</sub> CARLTON HOTEL	☐51 HERITAGE MARINA HOTEL
☐ <sub>16</sub> CARTWRIGHT HOTEL	☐ 52 HILTON - FISHERMAN'S WHARF
☐ <sub>17</sub> CATHEDRAL HILL HOTEL	☐ 53 HILTON HOTEL FINANCIAL DISTRICT
☐ <sub>18</sub> CHELSEA MOTOR INN	☐ 54 HILTON SAN FRANCISCO & TOWERS
☐ <sub>19</sub> CIRCA 1870 BED & BREAKFAST	☐ <sub>55</sub> HOLIDAY INN
☐ <sub>20</sub> CLARION BEDFORD HOTEL	☐ 56 HOLIDAY INN CIVIC CENTER
☐ <sub>21</sub> CLIFT HOTEL	$\square_{57}$ HOLIDAY INN EXPRESS FISHMN WHRF
☐ <sub>22</sub> CLUB DONATELLO HOTEL	☐ <sub>58</sub> HOLIDAY INN FISHERMAN'S WHARF
☐ <sub>23</sub> COLUMBUS MOTOR INN	☐ <sub>59</sub> HOLIDAY INN GATEWAY
□ <sub>24</sub> COMMODORE	☐ 60 HUNTINGTON HOTEL
☐ <sub>25</sub> CORNELL HOTEL	□ <sub>61</sub> HYATT
$\square_{26}$ COURTYARD MARRIOTT	☐ <sub>62</sub> HYATT FISHERMAN'S WHARF
☐27 CROWN PLAZA HOTEL	☐ 63 HYATT REGENCY
$\square_{28}$ DAKOTA HOTEL	$\square_{64}$ INTER CONTINENTAL HOTEL
☐ <sub>29</sub> DAYS INN	☐ <sub>65</sub> JULIANA HOTEL
$\square_{30}$ DAYS INN CIVIC CENTER	$\square_{66}$ KENSINGTON PARK HOTEL
☐31 DAYS INN LOMBARD	☐ 67 KING GEORGE HOTEL
☐ <sub>32</sub> DONATELLO HOTEL	☐ <sub>68</sub> LES CONCIERGES
☐33 DOWNTOWN MARRIOTT HOTEL	☐ 69 LOMBARD MOTOR INN
☐ <sub>34</sub> EASY GOIN HOSTEL	☐ <sub>70</sub> MARINA INN
35 EMBASSY SUITES HOTEL	71 MARINES' MEMORIAL CLUB HOTEL
☐ 36 ENTELLA HOTEL	☐ <sub>72</sub> MARK HOPKINS HOTEL

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□ 74 MARRIOTT COURTYARD □ 114 SAVOY HOTEL □ 75 MARRIOTT FISHERMAN'S WHARF □ 115 SERRANO HOTEL
$\square_{76}$ MARRIOTT HOTEL $\square_{116}$ SHANNON COURT HOTEL
☐ 77 METRO HOTEL ☐ 117 SHERATON FISHERMAN'S WHARF
☐ <sub>78</sub> METROPOLIS HOTEL ☐ <sub>118</sub> SHERATON PALACE
☐ <sub>79</sub> METROPOLITAN CLUB ☐ <sub>119</sub> SHERMAN HOUSE
□ 80 MILANO HOTEL □ 120 SIR FRANCES DRAKE HOTEL
□ 81 MONACO HOTEL □ 121 ST FRANCIS HOTEL
☐ 82 MONROE RESIDENCE CLAS ☐ 122 TARAVAL HOTEL
☐ 83 MONTICELLO INN ☐ 123 THE ARGENT HOTEL
□ 84 MOSSER VICTORIAN □ 124 TRAVELODGE, 1707 MARKET ST, 94103
□ <sub>85</sub> MOTEL CAPRI □ <sub>125</sub> TRAVELODGE, 2755 LOMBARD ST, 94123
□86 NIKKO HOTEL □126 TRITON HOTEL
□87 NOB HILL HOTEL □127 TUSCAN INN
☐88 ORCHARD HOTEL ☐128 UNION HOSTEL
☐ 89 PACIFIC TRADEWINDS GUESTHOUSE ☐ 129 UNION SQUARE HOTEL
□90 PALACE HOTEL □130 VILLA FLORENCE HOTEL
□91 PALOMAR HOTEL □131 VINTAGE COURT HOTEL
□92 PAN PACIFIC HOTEL □132 W HOTEL
□93 PARC 55 HOTEL □133 WESTIN ST FRANCIS HOTEL
☐ 94 PARK HYATT HOTEL ☐ 134 WHITE SWAN INN
☐ 95 PETITE AUBERGE HOTEL ☐ 135 YMCA CENTRAL
☐ 96 PHOENIX HOTEL ☐ 136 YORK HOTEL
□97 PICKWICK HOTEL □137 YOUTH HOSTEL
$\square_{98}$ PONTIAC HOTEL AND HOSTEL $\square_{138}$ YOUTH HOSTEL FISHERMAN'S WHARF
□ <sub>99</sub> POWELL HOTEL □ <sub>139</sub> Other (specify name <u>&amp; address)</u>
□ 100 POWELL PLACE □ 140 Don't know
□ 101 PRESCOTT HOTEL □ 141 Refused
□ <sub>102</sub> RADISSON FISHERMAN'S WHARF
☐ <sub>103</sub> RADISSON MIYAKO HOTEL
□ <sub>104</sub> RAMADA LIMITED DOWNTOWN
□ <sub>105</sub> RAMADA LIMITED GOLDEN GATE
□ <sub>106</sub> RAMADA PLAZA INTERNATIONAL
□ <sub>107</sub> REDWOOD INN
☐ <sub>108</sub> RENAISSANCE PARK 55 HOTEL
109 RENAISSANCE STANFORD COURT
110 RENOIR HOTEL
☐ 111 REX HOTEL
□ <sub>112</sub> RITZ CARLTON

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Post-Question Script

goto Q021

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Q013p2	
And what was the name of that?: *San .	Jose*
And what was the name of that?: *San .  ADLON HOTEL  AIRPORT INN  AIRPORT PLAZA INN  AIRPORT RADISSON  BEST WESTERN AIRPORT PLAZA  BEST WESTERN INN  BEST WESTERN LANAI GARDEN INN  BEST WESTERN SANDMAN MOTEL  CLARION INN  COURTYARD BY MARRIOTT  AYBORDAN  DAYS INN AIRPORT  DOUBLETREE HOTEL  BEST WESTERN INN  ARRIOTT  ARRI	□ 37 SUPER 8 MOTEL □ 38 TRAVELODGE SAN JOSE □ 39 TRAVELOGE CONVENTION CENTER □ 40 WYNDHAM HOTEL □ 41 WYNDHAM SUMMERFIELD SUITES □ 42 Other (specify name & address) □ 43 Don't know □ 44 Refused
☐ 15 E-Z 8 MOTEL, 1930 N 1ST ST, 95112	
☐ <sub>16</sub> FAIRMONT HOTEL	
☐ <sub>17</sub> GATEWAY INN	
☐ <sub>18</sub> HANFORD HOTEL	
☐ <sub>19</sub> HILTON HOTEL	
☐ <sub>20</sub> HOLIDAY INN	
☐ <sub>21</sub> HOLIDAY INN EXPRESS	
☐ 22 HOLIDAY INN EXPRESS CENTRAL CITY	
☐ <sub>23</sub> HOLIDAY INN PARK CENTER PLAZA	
☐24 HOLIDAY INN SILICON VALLEY	
☐ <sub>25</sub> HYATT AIRPORT	
☐ <sub>26</sub> HYATT SAINTE CLAIRE	
☐27 MARRIOTT RESIDENCE INN	
☐ 28 MOTEL 6 SAN JOSE AIRPORT	
☐ 29 MOTEL 6 SAN JOSE SOUTH	
☐ <sub>30</sub> OAKWOOD APARTMENTS	
☐ <sub>31</sub> PACIFIC VALLEY HOTEL	
☐ <sub>32</sub> RADISSON PLAZA HOTEL	
☐ 33 RESIDENCE INN BY MARRIOTT	
☐ <sub>34</sub> STUDIO PLUS SAN JOSE SOUTH	
☐ <sub>35</sub> STUDIOS INN	
☐ <sub>36</sub> SUMMERFIELD SUITES HOTEL	

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Post-Question Script
goto Q021
Q013q2
And what was the name of that?: *San Leandro*
□ 1 MARINA INN   □ 2 Other (specify name & address)   □ 3 Don't know   □ 4 Refused
Post-Question Script
goto Q021

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Pre-Question Script	
if (Q012=71)	
goto Q013s2	
endif	
if (Q012=72)	
goto Q013t2	
endif	
if (Q012=73)	
goto Q013u2	
endif	
if (Q012=74)	
goto Q013v2	
endif	
if (Q012=75)	
goto Q013w2	
endif	
if (Q012=76)	
goto Q013x2	
endif	
if (Q012=77)	
goto Q013y2	
endif	
if (Q012=78)	
goto Q013z2	
endif	
if (Q012=79)	
goto Q013a3	
endif	
if (Q012=80)	
goto Q013b3	
endif	
if (Q012=81)	
goto Q013c3	
endif	
if (Q012=82)	
goto Q013d3	
endif	
if (Q012=83)	
goto Q013e3	
endif	
if (Q012=84)	
goto Q013f3	
endif	
if (Q012=85)	
goto Q013g3	
endif	
if (Q012>85)	
goto Q018a	
endif	
CHAIL	
Q013r2	
And what was the name of that?: *San N	Nateo*
And what was the hame of that!. Sail is	natoo
☐ <sub>1</sub> BEST WESTERN LOS PRADOS INN	☐4 HOMESTEAD STUDIO SUITES
☐ <sub>12</sub> COMFORT INN	□5 HOWARD JOHNSON HOTEL
_	
☐₂ HILTON GARDEN INN	□ <sub>6</sub> LOS PRADOS INN
☐ <sub>2</sub> HILTON GARDEN INN	☐ <sub>6</sub> LOS PRADOS INN
☐2 HILTON GARDEN INN ☐3 HOLIDAY INN	<ul><li>☐ 6 LOS PRADOS INN</li><li>☐ 7 MARRIOTT HOTEL</li></ul>

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### MTC 06Sept06 v14 ☐<sub>13</sub> RADISSON VILLA HOTEL ☐<sub>8</sub> RESIDENCE INN ☐<sub>14</sub> WINGATE INN ☐<sub>9</sub> Other (specify name & address) ☐<sub>10</sub> Don't know □<sub>11</sub> Refused Post-Question Script goto Q021 Q013s2 And what was the name of that \_\_\_\_\_?: \*San Rafael\* □₁ EMBASSY SUITES ☐2 FOUR POINTS BARCELO HOTEL ☐<sub>3</sub> PANAMA HOTEL 4 Other (specify name & address) ☐<sub>5</sub> Don't know ☐<sub>6</sub> Refused Post-Question Script goto Q021 Q013t2 And what was the name of that \_\_\_\_\_?: \*San Ramon\* ☐<sub>1</sub> HOMESTEAD SUITES ☐<sub>2</sub> MARRIOTT HOTEL □<sub>3</sub> PG&E CONFERENCE CENTER □4 SAN RAMON VALLEY CONF CENTER ☐<sub>5</sub> Other (specify name & address) ☐<sub>6</sub> Don't know ☐<sub>7</sub> Refused Post-Question Script goto Q021

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Q013u2 And what was the name of that?: *Santa Clara*
□ 1 EMBASSY SUITES □ 2 E-Z 8 MOTEL □ 3 GRANADA INN □ 4 HILTON HOTEL □ 5 HOLIDAY INN GREAT AMERICA □ 6 HOLIDAY INN EXPRESS □ 7 MARIANI'S INN □ 8 MARRIOTT HOTEL □ 9 PLAZA SUITES □ 10 VAGABOND INN □ 11 WESTERN MOTEL □ 12 WESTIN HOTEL □ 13 Other (specify name & address) □ 14 Don't know □ 15 Refused
Post-Question Script goto Q021
Q013v2 And what was the name of that?: *Santa Cruz*  \[ \begin{array}{cccccccccccccccccccccccccccccccccccc
Post-Question Script goto Q021

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Q013w2 And what was the name of that?: *Santa Rosa*
□1 COURTYARD BY MARRIOTT   □2 LA ROSE HOTEL   □3 MARRIOTT COURTYARD   □4 Other (specify name & address)   □5 Don't know   □6 Refused
Post-Question Script goto Q021
Q013x2 And what was the name of that?: *Sausalito*  \[ \bigcup_1  CASA MADRONA HOTEL \\ \bigcup_2  Other (specify name & address) \]
☐ 3 Don't know ☐ 4 Refused
Post-Question Script goto Q021
Q013y2 And what was the name of that?: *Sonoma*
<ul> <li>□ 1 MACARTHUR PLACE INN</li> <li>□ 2 RENAISSANCE RESORT &amp; SPA</li> <li>□ 3 SONOMA CHALET B&amp;B</li> <li>□ 4 LODGE AT SONOMA</li> <li>□ 5 VINEYARD INN</li> <li>□ 6 Other (specify name &amp; address)</li> </ul>
☐ Other (specify name & address) ☐ Don't know ☐ Refused
Post-Question Script goto Q021

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Q013z2 And what was the name of that?: *South Lake Tahoe*
□ 1 MARK TWAN HOTEL   □ 2 Other (specify name & address)   □ 3 Don't know   □ 4 Refused    A Refused
Post-Question Script goto Q021

Project Manager: Jennifer Franz Language: English - United States

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Q013a3 And what was the name of that?: *South San Francisco*
□₁ BEST WESTERN GROSVERNOR HOTEL
☐ <sub>2</sub> COMFORT SUITES
□ <sub>3</sub> COURTYARD BY MARRIOTT
□ <sub>20</sub> DAYS INN
□ <sub>4</sub> EMBASSY SUITES HOTEL
☐ <sub>5</sub> FOUR POINTS BY SHERATON
☐21 GOOD NITE INN
☐ <sub>6</sub> GROSVERNOR HOTEL
□ <sub>22</sub> HAMPTON INN
□ <sub>7</sub> HILTON GARDEN INN NORTH
□8 HOLIDAY INN
☐ <sub>23</sub> HOLIDAY INN EXPRESS
☐ <sub>9</sub> HOWARD JOHNSON HOTEL
□ <sub>10</sub> LA QUINTA INN
☐ <sub>11</sub> LARKSPUR LANDING HOTEL
□ <sub>12</sub> MARRIOTT COURTYARD
□ <sub>13</sub> MOTEL 6
☐ <sub>24</sub> QUALITY INN AND SUITES
□ <sub>14</sub> RAMADA
☐ <sub>25</sub> RESIDENCE INN
☐ <sub>15</sub> SHERATON FOUR POINTS HOTEL
☐ <sub>16</sub> TRAVELODGE SOUTH SAN FRAN
☐ <sub>17</sub> Other (specify name <u>&amp; address)</u>
Don't know
□ <sub>19</sub> Refused
Post-Question Script
goto Q021

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Q013b3
And what was the name of that?: *St. Helena*
□ 1 WHITE SULPHUR SPRING RESORT   □ 2 Other (specify name & address)   □ 3 Don't know   □ 4 Refused
Post-Question Script
goto Q021
Q013c3 And what was the name of that?: *Stockton*
□1 HOLIDAY INN
Other (specify name & address)
□ <sub>3</sub> Don't know
□ <sub>4</sub> Refused
Post-Question Script goto Q021

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Q013d3 And what was the name of that?: *Sunnyvale*
□1 COMFORT INN □2 COMFORT INN SUNNYVALE □3 DAYS INN □4 FOUR POINTS SHERATON □5 GRAND HOTEL □6 HOMESTEAD VILLAGE GUEST STUDIOS □7 LARKSPUR LANDING HOTEL □8 MAPLE TREE INN □9 MOTEL 6, 806 AHWANEE AVE, 94086 □10 MOTEL 6, 775 N MATHILDA AVE, 94086 □11 RADISSON INN □12 RESIDENCE INN SILICON VALLEY □13 RESIDENCE INN SILICON VALLEY II □14 SHERATON FOUR POINTS □15 SHERATON SUNNYVALE HOTEL □16 SUNDOWNER INN □17 Other (specify name & address) □18 Don't know □19 Refused
Post-Question Script goto Q021
Q013e3 And what was the name of that?: *Ukiah*
□1 SUPER 8 HOTEL   □2 Other (specify name & address)   □3 Don't know   □4 Refused
Post-Question Script goto Q021

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Q013f3 And what was the name of that?: *Vallejo*
□1 COMFORT INN   □2 HOLIDAY INN   □3 Other (specify name & address)   □4 Don't know   □5 Refused
Post-Question Script goto Q021
Q013g3 And what was the name of that?: *Walnut Creek*
□ 1 EMBASSY SUITES   □ 2 MARRIOTT HOTEL   □ 3 MOTEL 8   □ 4 Other (specify name & address)   □ 5 Don't know   □ 6 Refused
Post-Question Script goto Q021
Q013bris And what was the name of that?: *Brisbane*  \[ \begin{array}{cccccccccccccccccccccccccccccccccccc
4 Refused
Post-Question Script goto Q021

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### Pre-Question Script

if (Q011<>5) goto Q015 endif

### Q014

And what was the name of that restaurant?

## Post-Question Script

goto Q018a

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Pre-Question Script				
	(Q011<>6)			
_	goto Q016 endif			
Q015	3			
	what convention center was that?			
□ 1	Center for the Performing Arts			
$\square_2$	Christian Brothers Retreat and Conference Center			
Пз	Civic Auditorium			
□ 4	Fort Mason Center			
$\square_5$	Hayes Mansion Conference Center			
$\Box_6$	Headlands Institute & Conference Center			
$\square_7$	Henry J. Kaiser Convention Center			
□8	Montgomery Theater			
□ 9	Moscone Convention Center			
□ 10	Mount Alverno Conference Center			
□ 11	Napa Valley Exposition			
□ 12	Nob Hill Masonic Center			
□ 13	Oakland Convention Center			
□ 14	Parkside Hall			
□ 15	Quadrus Cafe and Conference Center			
□ 16	San Jose McEnery Convention Center			
□ 17	San Mateo County Expo Center			
□ 18	San Ramon Valley Conference Center			
□ 19	South Hall			
$\square_{20}$	South San Francisco Conference Center			
$\square_{21}$	Wells Fargo Conference Center			
$\square_{22}$	Westerbeke Ranch			
$\square_{23}$	Other			
$\square_{24}$	Don't know			
$\square_{25}$	Refused			

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## Post-Question Script

if (Q015<>23) goto Q021 endif

#### Q015oth

Please enter the name of the OTHER convention center:

### Post-Question Script

goto Q018a

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Pre-Question Script			
if (Q011<>7) goto Q017			
endif			
Q016 And what is the name of that (school) (college) (university)?			
□ <sub>1</sub> A-G is first letter			
☐ <sub>2</sub> H-P is first letter			
□ <sub>3</sub> Q-Z is the first letter			
□ <sub>4</sub> Don't know			
□ <sub>5</sub> Refused			

### Post-Question Script

if (Q016>3) goto Q021 endif if (Q016=2) goto Q016b endif if (Q016=3) goto Q016c endif

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### Q016a

And what is th	e name of that	(school)	(college)	(university)?

	A. P. Giannini Middle	□ 37	American Baptist Seminary of the West
$\square_2$	Abbott Middle	□ 38	American Canyon Middle
$\square_3$	Abraham Lincoln High	39	American College of Traditional Chinese
$\square_4$	Academy of Art College	$\square_{40}$	American Conservatory Theater
$\square_5$	Academy of Chinese Culture and Health S	□ 41	American High
$\Box_6$	Acalanes High	□ 42	American Indian Public Charter
□ 7	Adair Community Day	□ 43	Analy High
□8	Adams Middle	$\square_{44}$	Anderson (Alex) Elementary
$\square_9$	Addison Elementary	□ 45	Anderson (Leroy) Elementary
□ 10	Alameda High	□ 46	Andrew University
□ 11	Alamo Elementary, Vacaville	□ 47	Anna Yates Elementary
□ 12	Alamo Elementary, Alamo	□ 48	Anthony (Susan B.) Elementary
□ 13	Alamo Elementary, San Francisco	<b>4</b> 9	Antioch High
□ 14	Albany High	$\square_{50}$	Antioch Middle
□ 15	Albany Middle	□ 51	Apple Blossom (Elem)
□ 16	Alexander Valley Elementary	$\square_{52}$	Aptos Middle
□ 17	Alhambra Senior High	$\square_{53}$	Aragon High
□ 18	Alisal Elementary	□ 54	Arbuckle (Clyde) Elementary
<b>1</b> 9	Allen (Decima M.) Elementary	$\square$ 55	Archbishop Mitty High School
□ 20	Allen (Elsie) High	□ 56	Archbishop Riordan High
$\square_{21}$	Allen Elementary	$\square_{57}$	Ardenwood Elementary
$\square_{22}$	Allendale Elementary	$\square_{58}$	Argonaut Elementary
$\square_{23}$	Almaden Elementary	$\square_{59}$	Argonne Elementary
$\square_{24}$	Almond Avenue Elementary	$\Box_{60}$	Argosy University - San Francisco
□ 25	Almond Elementary	□ 61	Armijo High
□ 26	Alta Heights Elementary	□ 62	Armstrong (Neil A.) Elementary
□ 27	Alta Loma Middle	□ 63	Armstrong University - Oakland
$\square_{28}$	Alta Vista Elementary	$\Box_{64}$	Arroyo High
$\square_{29}$	Alternative/Opportunity, Napa	$\Box_{65}$	Arroyo Mocho Elementary
□ 30	Alternative/Opportunity, San Francisco	$\Box$ 66	Arroyo Seco Elementary
□ 31	Alternative/Opportunity, Hayward	□ 67	Art Institute of California - San Franc
32	Altimira Middle	□ 68	Arts (Alternative)
33	Alvarado Elementary, San Francisco		Arundel Elementary
□ 34	Alvarado Elementary, Union City	70	Asia Pacific International University
35	Alvarado Middle	71	Athenian
□ 36	Amador Valley High	$\square_{72}$	Athenour Elementary

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☐ <sub>73</sub> Audubon Elementary	☐ <sub>113</sub> Bernal Intermediate
□ <sub>74</sub> Ayers Elementary	☐ <sub>114</sub> Bethel (Jesse M.) High
☐ <sub>75</sub> Azeveda (Joseph) Elementary	☐ <sub>115</sub> Beverly Hills Elementary
□ <sub>76</sub> Bachrodt (Walter L.) Elementar	☐ <sub>116</sub> Bidwell Elementary
☐ <sub>77</sub> Bacich (Anthony G.) Elementary	☐ <sub>117</sub> Biella (Albert F.) Elementary
□ <sub>78</sub> Bagby Elementary	☐ <sub>118</sub> Binkley Elementary
□ <sub>79</sub> Bahia Vista Elementary	☐ <sub>119</sub> Bishop Elementary
☐ 80 Baker (Gussie M.) Elementary	☐ 120 Bishop O'Dowd High School
☐ <sub>81</sub> Balboa High	☐ <sub>121</sub> Black Diamond Middle
☐ <sub>82</sub> Baldwin (John) Elementary	☐ <sub>122</sub> Blackford Elementary
☐ 83 Baldwin (Julia) Elementary	☐ <sub>123</sub> Blacow (John) Elementary
□ 84 Bancroft Elementary	☐ 124 Blanc (Amy) Elementary
☐ <sub>85</sub> Bancroft Middle	☐ <sub>125</sub> Blossom Hill Elementary
□ <sub>86</sub> Barnard-White Middle	☐ <sub>126</sub> Blue Hills Elementary
$\square_{87}$ Barron Park Elementary	☐ <sub>127</sub> Bodega Bay Elementary
□ <sub>88</sub> Bay Area Charter High	☐ <sub>128</sub> Boeger (August) Junior High
☐ 89 Bay Cities Bible College	☐ <sub>129</sub> Bohannon Middle
☐ <sub>90</sub> Bay Elementary	☐ <sub>130</sub> Bolinas Elementary
□ <sub>91</sub> Bay Farm Elementary	☐ <sub>131</sub> Bollinger Canyon Elementary
☐ <sub>92</sub> Bayshore Elementary	☐ <sub>132</sub> Bonnie Bergin Assistance Dog Institute,
☐ <sub>93</sub> Bayside Middle	☐ <sub>133</sub> Booksin Elementary
☐ <sub>94</sub> Bayview Elementary	□ <sub>134</sub> Borel Middle
☐ <sub>95</sub> Baywood Elementary	☐ <sub>135</sub> Bowditch Middle
☐ <sub>96</sub> Beach Elementary	☐ <sub>136</sub> Bowers Elementary
☐ <sub>97</sub> Bel Air Elementary	$\square_{137}$ Bowman Elementary
☐ <sub>98</sub> Bel Aire (Alternative)	□ <sub>138</sub> Boys & Girls Community Day
☐ <sub>99</sub> Bel Aire Elementary	☐ <sub>139</sub> Bracher Elementary
☐ <sub>100</sub> Bel Aire Park Elementary	☐ <sub>140</sub> Braly Elementary
☐ <sub>101</sub> Bella Vista Elementary	□ <sub>141</sub> Branham High
☐ <sub>102</sub> Bellarmine College Preparatory	☐ <sub>142</sub> Bransford Elementary
☐ <sub>103</sub> Belle Air Elementary	☐ <sub>143</sub> Branson School, The
☐ <sub>104</sub> Belle Haven Elementary	☐ <sub>144</sub> Brenkwitz High (Cont.)
☐ <sub>105</sub> Bellevue Elementary	☐ <sub>145</sub> Brentwood Elementary
☐ <sub>106</sub> Belshaw Elementary	□ <sub>146</sub> Bret Harte Middle
□ <sub>107</sub> Benicia High	147 Brewer (Edna) Middle
□ <sub>108</sub> Benicia Middle	☐ <sub>148</sub> Brewer Island Elementary
☐ 109 Benjamin Franklin Middle	149 Briarwood Elementary
☐ 110 Berean Christian High	☐ 150 Bridges (Community Day)
111 Beresford Elementary	151 Bridges School
□ <sub>112</sub> Berkeley High	☐ <sub>152</sub> Brier Elementary

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154 Briones (Juana) Elementary	□ <sub>153</sub> Briones (Alternative)	☐ 193 Cabrillo Elementary, Fremont
156 Bristow (William B.) Middle   157 Brittan Acres Elementary   157 Brittan Acres Elementary   157 California College of the Arts   158 Britton (Lewis H.) Middle   158 Brook Haven Elementary   158 Brook Haven Elementary   158 Brook Haven Elementary   159 California Institute of Integral Studie   156 Brook Hill Elementary   200 California Institute of Integral Studie   156 Brook Hill Elementary   201 California Maritime Academy   156 Brookside Elementary   202 California Maritime Academy   203 California State University, Hayward   158 Brookside Elementary   204 Calistoga Elementary   205 Calistoga Junior-Senior High   205 Calistoga Junior-Senior High   205 Caliston Junior-Senior High   205 Cambridge Elementary   205 Cambridde   205 Carquine High   205 Carquine High   205 Carquine High   205 Carquine High   205 Carquine Middle   205 Carquine Middle   205 Carquine High   205 Carquine Middle   205 Carquine Middle   205 Carquine High   205 Carpuil Elementary   205 Carquine High   205 Carquine High   205 Carpuil Elementary   205 Carquine High   205 Carquine High   205 Carquine High   205 Carquine Hi	☐ <sub>154</sub> Briones (Juana) Elementary	☐ 194 Cadwallader Elementary
157 Brittan Acres Elementary   197 California Culinary Academy   158 Britton (Lewis H.) Middle   158 Britton (Lewis H.) Middle   159 Brook Haven Elementary   159 California Institute for Clinical Socia   150 Brook Haven Elementary   150 California Institute of Integral Studie   150 Brook Fill Elementary   150 California Institute of Integral Studie   150 Brook Fill Elementary   150 Brooks Elementary   150 California Recording Institute   150 Brooks Elementary   150 Brookside Elementary   150 Brookvale Elementary   150 Calistoga Junior-Senior High   150 Brookvale Elementary   150 Calistoga Junior-Senior High   150 Brookvale Elementary   150 Calistoga Junior-Senior High   150 Cambridge Elementary   151 Campbell Middle   152 Carpon Middle   153 Canyon Middle   153 Canyon Middle   154 Carpon Elementary   155 Canyon Middle   155 Canyon Middle   155 Carpon Middle   155 Carpon Elementary   155 Canyon Middle   155 Carpon Elementary   155 Canyon Middle   155 Carpon Elementary   155 Carpon Elementary   155 Canyon Middle   155 Carrillo (Maria) High   157 Burnett Elementary   158 Burnett (Peter) Middle   158 Burnett (Peter) Middle   158 Burnett (Peter) Middle   158 Burnett (Peter) Middle   159 Carrillo (Maria) High   150 Cabrillo (Juan) Middle   150 Cabrillo (Juan) Middle   150 Cabrillo (Juan) Middle   150 Cabrillo	☐ <sub>155</sub> Brisbane Elementary	□ <sub>195</sub> Cali Calmecac (Charter #162)
1568 Britton (Lewis H.) Middle	☐ <sub>156</sub> Bristow (William B.) Middle	☐ <sub>196</sub> California College of the Arts
159 Brook Haven Elementary	☐ <sub>157</sub> Brittan Acres Elementary	☐ <sub>197</sub> California Culinary Academy
160 Brook Hill Elementary	☐ <sub>158</sub> Britton (Lewis H.) Middle	□ <sub>198</sub> California High
161 Brookfield Village Elementary	☐ <sub>159</sub> Brook Haven Elementary	☐ 199 California Institute for Clinical Socia
162 Brooks Elementary	☐ <sub>160</sub> Brook Hill Elementary	☐ <sub>200</sub> California Institute of Integral Studie
163 Brookside Elementary	☐ 161 Brookfield Village Elementary	☐ <sub>201</sub> California Maritime Academy
164 Brooktree Elementary	☐ 162 Brooks Elementary	☐ <sub>202</sub> California Recording Institute
165 Brookvale Elementary	☐ 163 Brookside Elementary	☐ <sub>203</sub> California State University, Hayward
166 Browns Valley Elementary, Vacaville   206 Callison (Jean) Elementary   167 Browns Valley Elementary, Napa   207 Cambrian Community   168 Bryant Elementary   208 Cambridge Elementary, Vacaville   169 Bryman College   209 Cambridge Elementary, Concord   170 Bubb (Benjamin) Elementary   210 Camino Pablo Elementary   211 Campbell Middle   212 Campolindo High   213 Cañada College   214 Canyon Elementary   214 Canyon Elementary   215 Canyon Elementary   216 Capell Elementary   217 Buena Vista Elementary   218 Capul Elementary   219 Cardinal Newman High   179 Burbank (Luther) Elementary   216 Capell Elementary   217 Capri Elementary   218 Capuchino High   179 Burbank Elementary, Oakland   219 Cardinal Newman High   180 Burbank Elementary   221 Carlton Elementary   222 Carlmont High   181 Burckhalter Elementary   222 Carmichael (Bessie) Elementary   182 Buri Buri Elementary   222 Carmichael (Bessie) Elementary   183 Burlingame High   222 Carquinez Middle   2225 Carquinez Middle   2226 Carrillo (Maria) High   189 Burnett (William) Elementary   2227 Carson (Rachel) Elementary   2228 Carreros Elementary   2228 Carreros Elementary   2228 Carreros Elementary   2228 Carquinez Middle   2226 Carquinez Middle   2226 Carrillo (Maria) High   2226 Carrillo (Maria) High   2226 Carreros (Rachel) Elementary   2227 Carson (Rachel) Elementary   2228 Carter Middle   2238 Carseros Elementary   2229 Casa Grande High   2239 Cassell (Sylvia) Elementary   2229 Cas Grande High   2239 Cassell (Sylvia) Elementary   2239 Caspillo (Juan) Middle   2300 Cassell (Sylvia) Elementary   2310 Caspillo (Juan) Middle   2310 Caspillo (Juan) Biddle   2310 Caspillo (Ju	☐ 164 Brooktree Elementary	☐ <sub>204</sub> Calistoga Elementary
167 Browns Valley Elementary, Napa   207 Cambrian Community   168 Bryant Elementary   208 Cambridge Elementary, Vacaville   209 Cambridge Elementary, Vacaville   209 Cambridge Elementary, Concord   170 Bubb (Benjamin) Elementary   210 Camino Pablo Elementary   211 Campbell Middle   211 Campbell Middle   212 Campolindo High   213 Cañada College   213 Cañada College   214 Canyon Elementary   214 Canyon Elementary   215 Canyon Middle   215 Canyon Middle   217 Capri Elementary   218 Capell Elementary   219 Cardinal Newman High   219 Cardinal Newman High   219 Cardinal Newman High   220 Carlmont High   220 Carlmont High   221 Carrioto Elementary   222 Carmichael (Bessie) Elementary   222 Carmichael (Bessie) Elementary   223 Carneros Elementary   223 Carneros Elementary   224 Carondelet High School   185 Burnett (Peter) Middle   222 Carrillo (Maria) High   222 Carson (Rachel) Elementary   222 Carson (Rachel) Elementary   222 Carson (Rachel) Elementary   222 Cassell (Sylvia) Elementary   222 Cabrillo (Juan) Middle   2230 Cassell (Sylvia) Elementary   2230 Cassell (Sylvia) Elementary   2230 Casbillo (Juan) Middle   2330 Cassell (Sylvia) Elementary   231 Castilleja   232 Carsillo (Maria) High   2330 Cassell (Sylvia) Elementary   2340 Castilleja   2340 Ca	☐ <sub>165</sub> Brookvale Elementary	☐ <sub>205</sub> Calistoga Junior-Senior High
□ 168 Bryant Elementary       □ 208 Cambridge Elementary, Vacaville         □ 169 Bryman College       □ 209 Cambridge Elementary, Concord         □ 170 Bubb (Benjamin) Elementary       □ 210 Camino Pablo Elementary         □ 171 Buchser Middle       □ 211 Campbell Middle         □ 172 Buckingham (Elise P.) Charter       □ 212 Campolindo High         □ 173 Buena Vista Annex       □ 213 Cañada College         □ 174 Buena Vista Elementary       □ 214 Canyon Elementary         □ 175 Bullis-Purissima Elementary       □ 215 Canyon Middle         □ 176 Bunche/Whitton (Tr/Oh)       □ 216 Capell Elementary         □ 177 Bunker (James L.) Elementary       □ 217 Capri Elementary         □ 178 Burbank (Luther) Elementary       □ 218 Capuchino High         □ 179 Burbank Elementary, Oakland       □ 219 Cardinal Newman High         □ 180 Burbank Elementary, Hayward       □ 220 Carlmont High         □ 181 Burckhalter Elementary       □ 222 Carnichael (Bessie) Elementary         □ 182 Buri Buri Elementary       □ 222 Carnichael (Bessie) Elementary         □ 183 Burlingame High       □ 222 Carnichael (High School)         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 2280 Cassel (Rylvia) Elementary         □ 189 Burt	☐ 166 Browns Valley Elementary, Vacaville	☐ <sub>206</sub> Callison (Jean) Elementary
169 Bryman College	☐ 167 Browns Valley Elementary, Napa	☐ <sub>207</sub> Cambrian Community
□ 170 Bubb (Benjamin) Elementary       □ 210 Camino Pablo Elementary         □ 171 Buchser Middle       □ 211 Campbell Middle         □ 172 Buckingham (Elise P.) Charter       □ 212 Campolindo High         □ 173 Buena Vista Annex       □ 213 Cañada College         □ 174 Buena Vista Elementary       □ 214 Canyon Elementary         □ 175 Bullis-Purissima Elementary       □ 216 Capell Elementary         □ 176 Bunche/Whitton (Tr/Oh)       □ 216 Capell Elementary         □ 177 Bunker (James L.) Elementary       □ 217 Capri Elementary         □ 178 Burbank (Luther) Elementary       □ 218 Capuchino High         □ 179 Burbank Elementary, Oakland       □ 219 Cardinal Newman High         □ 180 Burbank Elementary, Hayward       □ 220 Carlmont High         □ 181 Burckhalter Elementary       □ 221 Carlton Elementary         □ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 223 Carneros Elementary         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 228 Carter Middle         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 190 Cabrillo (Juan) Middle	☐ <sub>168</sub> Bryant Elementary	☐ <sub>208</sub> Cambridge Elementary, Vacaville
□ 171 Buchser Middle       □ 211 Campbell Middle         □ 172 Buckingham (Elise P.) Charter       □ 212 Campolindo High         □ 173 Buena Vista Annex       □ 213 Cañada College         □ 174 Buena Vista Elementary       □ 214 Canyon Elementary         □ 175 Bullis-Purissima Elementary       □ 216 Capell Elementary         □ 176 Bunche/Whitton (Tr/Oh)       □ 216 Capell Elementary         □ 177 Bunker (James L.) Elementary       □ 217 Capri Elementary         □ 178 Burbank (Luther) Elementary       □ 218 Capuchino High         □ 179 Burbank Elementary, Oakland       □ 219 Cardinal Newman High         □ 180 Burbank Elementary, Hayward       □ 220 Carlmont High         □ 181 Burckhalter Elementary       □ 221 Carlton Elementary         □ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 223 Carneros Elementary         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle	☐ <sub>169</sub> Bryman College	☐ 209 Cambridge Elementary, Concord
□ 172 Buckingham (Elise P.) Charter       □ 212 Campolindo High         □ 173 Buena Vista Annex       □ 213 Cañada College         □ 174 Buena Vista Elementary       □ 214 Canyon Elementary         □ 175 Bullis-Purissima Elementary       □ 215 Canyon Middle         □ 176 Bunche/Whitton (Tr/Oh)       □ 216 Capell Elementary         □ 177 Bunker (James L.) Elementary       □ 217 Capri Elementary         □ 178 Burbank (Luther) Elementary       □ 218 Capuchino High         □ 179 Burbank Elementary, Oakland       □ 219 Cardinal Newman High         □ 180 Burbank Elementary, Hayward       □ 220 Carlmont High         □ 181 Burckhalter Elementary       □ 221 Carlton Elementary         □ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 223 Carneros Elementary         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Eleme	☐ <sub>170</sub> Bubb (Benjamin) Elementary	☐ <sub>210</sub> Camino Pablo Elementary
□ 173 Buena Vista Annex       □ 213 Cañada College         □ 174 Buena Vista Elementary       □ 214 Canyon Elementary         □ 175 Bullis-Purissima Elementary       □ 215 Canyon Middle         □ 176 Bunche/Whitton (Tr/Oh)       □ 216 Capell Elementary         □ 177 Bunker (James L.) Elementary       □ 217 Capri Elementary         □ 178 Burbank (Luther) Elementary       □ 218 Capuchino High         □ 179 Burbank Elementary, Oakland       □ 219 Cardinal Newman High         □ 180 Burbank Elementary, Hayward       □ 220 Carlmont High         □ 181 Burckhalter Elementary       □ 221 Carlton Elementary         □ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 222 Carmichael (Bessie) Elementary         □ 184 Burlingame Intermediate       □ 222 Carquinez Elementary         □ 185 Burnett (Peter) Middle       □ 222 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>171</sub> Buchser Middle	□ <sub>211</sub> Campbell Middle
□ 174 Buena Vista Elementary       □ 214 Canyon Elementary         □ 175 Bullis-Purissima Elementary       □ 215 Canyon Middle         □ 176 Bunche/Whitton (Tr/Oh)       □ 216 Capell Elementary         □ 177 Bunker (James L.) Elementary       □ 217 Capri Elementary         □ 178 Burbank (Luther) Elementary       □ 218 Capuchino High         □ 179 Burbank Elementary, Oakland       □ 219 Cardinal Newman High         □ 180 Burbank Elementary, Hayward       □ 220 Carlmont High         □ 181 Burckhalter Elementary       □ 221 Carlton Elementary         □ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 223 Carneros Elementary         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	□ <sub>172</sub> Buckingham (Elise P.) Charter	□ <sub>212</sub> Campolindo High
□ 175 Bullis-Purissima Elementary       □ 215 Canyon Middle         □ 176 Bunche/Whitton (Tr/Oh)       □ 216 Capell Elementary         □ 177 Bunker (James L.) Elementary       □ 217 Capri Elementary         □ 178 Burbank (Luther) Elementary       □ 218 Capuchino High         □ 179 Burbank Elementary, Oakland       □ 219 Cardinal Newman High         □ 180 Burbank Elementary, Hayward       □ 220 Carlmont High         □ 181 Burckhalter Elementary       □ 221 Carlton Elementary         □ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 222 Carmodelet High School         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>173</sub> Buena Vista Annex	□ <sub>213</sub> Cañada College
□ 176 Bunche/Whitton (Tr/Oh)       □ 216 Capell Elementary         □ 177 Bunker (James L.) Elementary       □ 217 Capri Elementary         □ 178 Burbank (Luther) Elementary       □ 218 Capuchino High         □ 179 Burbank Elementary, Oakland       □ 219 Cardinal Newman High         □ 180 Burbank Elementary, Hayward       □ 220 Carlmont High         □ 181 Burckhalter Elementary       □ 221 Carlton Elementary         □ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 223 Carneros Elementary         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>174</sub> Buena Vista Elementary	☐ <sub>214</sub> Canyon Elementary
□ 177 Bunker (James L.) Elementary       □ 217 Capri Elementary         □ 178 Burbank (Luther) Elementary       □ 218 Capuchino High         □ 179 Burbank Elementary, Oakland       □ 219 Cardinal Newman High         □ 180 Burbank Elementary, Hayward       □ 220 Carlmont High         □ 181 Burckhalter Elementary       □ 221 Carlton Elementary         □ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 223 Carneros Elementary         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>175</sub> Bullis-Purissima Elementary	□ <sub>215</sub> Canyon Middle
□ 178 Burbank (Luther) Elementary       □ 218 Capuchino High         □ 179 Burbank Elementary, Oakland       □ 219 Cardinal Newman High         □ 180 Burbank Elementary, Hayward       □ 220 Carlmont High         □ 181 Burckhalter Elementary       □ 221 Carlton Elementary         □ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 223 Carneros Elementary         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>176</sub> Bunche/Whitton (Tr/Oh)	☐ <sub>216</sub> Capell Elementary
□ 179 Burbank Elementary, Oakland       □ 219 Cardinal Newman High         □ 180 Burbank Elementary, Hayward       □ 220 Carlmont High         □ 181 Burckhalter Elementary       □ 221 Carlton Elementary         □ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 223 Carneros Elementary         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>177</sub> Bunker (James L.) Elementary	☐ <sub>217</sub> Capri Elementary
□ 180 Burbank Elementary, Hayward       □ 220 Carlmont High         □ 181 Burckhalter Elementary       □ 221 Carlton Elementary         □ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 223 Carneros Elementary         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>178</sub> Burbank (Luther) Elementary	☐ <sub>218</sub> Capuchino High
□ 181 Burckhalter Elementary       □ 221 Carlton Elementary         □ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 223 Carneros Elementary         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>179</sub> Burbank Elementary, Oakland	☐ <sub>219</sub> Cardinal Newman High
□ 182 Buri Buri Elementary       □ 222 Carmichael (Bessie) Elementary         □ 183 Burlingame High       □ 223 Carneros Elementary         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>180</sub> Burbank Elementary, Hayward	□ <sub>220</sub> Carlmont High
□ 183 Burlingame High       □ 223 Carneros Elementary         □ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>181</sub> Burckhalter Elementary	☐ <sub>221</sub> Carlton Elementary
□ 184 Burlingame Intermediate       □ 224 Carondelet High School         □ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>182</sub> Buri Buri Elementary	☐ <sub>222</sub> Carmichael (Bessie) Elementary
□ 185 Burnett (Peter) Middle       □ 225 Carquinez Middle         □ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja		☐ <sub>223</sub> Carneros Elementary
□ 186 Burnett (William) Elementary       □ 226 Carrillo (Maria) High         □ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>184</sub> Burlingame Intermediate	☐ <sub>224</sub> Carondelet High School
□ 187 Burnett Elementary       □ 227 Carson (Rachel) Elementary         □ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>185</sub> Burnett (Peter) Middle	☐ <sub>225</sub> Carquinez Middle
□ 188 Burton (Phillip & Sala) Academ       □ 228 Carter Middle         □ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>186</sub> Burnett (William) Elementary	□ <sub>226</sub> Carrillo (Maria) High
□ 189 Burton Valley Elementary       □ 229 Casa Grande High         □ 190 Cabrillo (Juan) Middle       □ 230 Cassell (Sylvia) Elementary         □ 191 Cabrillo Elementary, San Francisco       □ 231 Castilleja	☐ <sub>187</sub> Burnett Elementary	☐ <sub>227</sub> Carson (Rachel) Elementary
□ 190 Cabrillo (Juan) Middle □ 230 Cassell (Sylvia) Elementary □ 191 Cabrillo Elementary, San Francisco □ 231 Castilleja	☐ 188 Burton (Phillip & Sala) Academ	□ <sub>228</sub> Carter Middle
□ <sub>191</sub> Cabrillo Elementary, San Francisco □ <sub>231</sub> Castilleja	☐ <sub>189</sub> Burton Valley Elementary	☐ <sub>229</sub> Casa Grande High
	☐ <sub>190</sub> Cabrillo (Juan) Middle	☐ <sub>230</sub> Cassell (Sylvia) Elementary
□ <sub>192</sub> Cabrillo Elementary, Pacifica □ <sub>232</sub> Castillero Middle	☐ <sub>191</sub> Cabrillo Elementary, San Francisco	□ <sub>231</sub> Castilleja
	☐ <sub>192</sub> Cabrillo Elementary, Pacifica	☐ <sub>232</sub> Castillero Middle

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☐ <sub>233</sub> Castlemont Elementary	☐ <sub>273</sub> City College of San Francisco
☐ <sub>234</sub> Castlemont Senior High	☐ <sub>274</sub> Claremont Middle
☐ <sub>235</sub> Castro (Elvira) Middle	☐ <sub>275</sub> Clayton Valley High
☐ <sub>236</sub> Castro (Mariano) Elementary	☐ 276 Cleveland Elementary, Oakland
☐ <sub>237</sub> Castro Elementary	☐ 277 Cleveland Elementary, San Francisco
☐ <sub>238</sub> Castro Valley Elementary	☐ <sub>278</sub> Clifford Elementary
☐ <sub>239</sub> Castro Valley High	☐ <sub>279</sub> Cloud (Roy) Elementary
☐ <sub>240</sub> Cave (Elmer) Elementary	☐ <sub>280</sub> Cloverdale High
☐ <sub>241</sub> Cedar Grove Elementary	☐ <sub>281</sub> Coastal Valley College
☐ <sub>242</sub> Center Elementary	☐ <sub>282</sub> Cobb (William L.) Elementary
☐ 243 Center for Psychological Studies	☐ <sub>283</sub> Cogswell Polytechnical College
☐ 244 Centerville Junior High	☐ <sub>284</sub> Cole Elementary
☐ <sub>245</sub> Central Elementary	☐ <sub>285</sub> Coleman Elementary
☐ <sub>246</sub> Central Junior High	☐ <sub>286</sub> College of Alameda
☐ <sub>247</sub> Central Middle	☐ <sub>287</sub> College of Marin
☐ <sub>248</sub> Chabot (Anthony) Elementary	☐ <sub>288</sub> College of San Mateo
☐ <sub>249</sub> Chabot College	☐ <sub>289</sub> College Park High
☐ <sub>250</sub> Chabot Elementary	☐ <sub>290</sub> College Preparatory School
☐ <sub>251</sub> Chaboya Middle	☐ <sub>291</sub> Collins Elementary, Pinole
☐ <sub>252</sub> Chadbourne (Joshua) Elementary	☐ <sub>292</sub> Collins Elementary, Cupertino
☐ <sub>253</sub> Charter Learning Center	☐ <sub>293</sub> Colma Elementary
☐ <sub>254</sub> Chavez (Cesar E.) Elementary	☐ <sub>294</sub> Colonial Acres Elementary
☐ <sub>255</sub> Chavez (Cesar) Academy (Elem)	☐ <sub>295</sub> Columbia College of Missouri
☐ 256 Chavez (Cesar) Elementary, San FRrancisco	☐ 296 Columbia Middle
☐ <sub>257</sub> Chavez (Cesar) Elementary, San Jose	☐ <sub>297</sub> Commodore Sloat Elementary
☐ <sub>258</sub> Chavez (Cesar) Middle, Hayward	☐ <sub>298</sub> Community Day At Hester
☐ <sub>259</sub> Chavez (Cesar) Middle, Union City	☐ <sub>299</sub> Concord High
☐ <sub>260</sub> Cherry Chase Elementary	☐ <sub>300</sub> Contra Costa Christian Schools
☐ <sub>261</sub> Cherryland Elementary	☐ <sub>301</sub> Contra Costa College
☐ <sub>262</sub> Cherrywood Elementary	□ <sub>302</sub> Convent of the Sacred Heart High
☐ 263 Chin (John Yehall) (Elem)	☐ <sub>303</sub> Cook (Lawrence) Middle
☐ 264 Chinese Christian Schools	☐ <sub>304</sub> Cooper (Johnston) Elementary
☐ <sub>265</sub> Chinese Education Center	☐ <sub>305</sub> Cooper Elementary
☐ <sub>266</sub> Chipman Middle	☐ <sub>306</sub> Cornell Elementary
☐ 267 Christian Life International Bible Coll	☐ <sub>307</sub> Corona Creek Elementary
$\square_{268}$ Christian Witness Theological Seminary	☐ <sub>308</sub> Coronado Elementary
☐ <sub>269</sub> Christopher Elementary	☐ <sub>309</sub> Corte Madera Elementary
☐ <sub>270</sub> Church Divinity School of the Pacific	☐ <sub>310</sub> Corvallis Elementary
☐ <sub>271</sub> Cinnabar Elementary	☐ <sub>311</sub> Cory (Benjamin) Elementary
☐ <sub>272</sub> Cipriani Elementary	☐ <sub>312</sub> Costano Elementary

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☐ <sub>313</sub> Country Club Elementary	☐ <sub>353</sub> Del Buono (Antonio) Elementary
☐ <sub>314</sub> Country Lane Elementary	□ <sub>354</sub> Del Mar High
☐ <sub>315</sub> County Community, Napa	☐ <sub>355</sub> Del Mar Intermediate
☐ <sub>316</sub> County Community, Hayward	☐ <sub>356</sub> Del Rey Elementary, Orinda
☐ <sub>317</sub> County Community, San Jose	☐ <sub>357</sub> Del Rey Elementary, San Lorenzo
☐ <sub>318</sub> Cox Elementary	☐ <sub>358</sub> Del Roble Elementary
☐ <sub>319</sub> Cragmont Elementary	☐ <sub>359</sub> Diablo Valley College
☐ <sub>320</sub> Creative Arts Charter	☐ <sub>360</sub> Diablo View Middle
☐ <sub>321</sub> Creekside Middle, Rohnert Park	☐ <sub>361</sub> Dilworth Elementary
☐ <sub>322</sub> Creekside Middle, Castro Valley	☐ <sub>362</sub> Discovery Bay Elementary
☐ <sub>323</sub> Crescent Elementary	☐ <sub>363</sub> Disney (Walt) Elementary
☐ <sub>324</sub> Crespi Junior High	☐ <sub>364</sub> Dixie Elementary
☐ <sub>325</sub> Crestmoor Elementary	☐ <sub>365</sub> Dixon High
☐ <sub>326</sub> Crittenden Middle	☐ <sub>366</sub> Dominican School of Philosophy and Theo
☐ <sub>327</sub> Croce (Leo R.) Elementary	☐ <sub>367</sub> Dominican University of California
☐ <sub>328</sub> Crocker Highlands Elementary	☐ <sub>368</sub> Donald L. Rheem Elementary
☐ <sub>329</sub> Crocker Middle	☐ <sub>369</sub> Donaldson Way Elementary
☐ <sub>330</sub> Crossroads Community Day	☐ <sub>370</sub> Donlon Elementary
□ <sub>331</sub> Crossroads High (Alter.)	☐ <sub>371</sub> Dorsa (A. J.) Elementary
☐ <sub>332</sub> Crystal Middle	☐ <sub>372</sub> Dove Hill Elementary
☐ <sub>333</sub> Crystal Springs Uplands	☐ <sub>373</sub> Dover Elementary
☐ <sub>334</sub> Cumberland Elementary	☐ <sub>374</sub> Dover Middle
$\square_{335}$ Cunha (Manuel F.) Intermediate	☐ <sub>375</sub> Downer (Edward M.) Elementary
☐ <sub>336</sub> Cupertino High	$\square_{376}$ Doyle Park Elementary
☐ <sub>337</sub> Cupertino Middle	$\square_{377}$ Drew (Charles R.) Elementary
☐ <sub>338</sub> Cureton (Horace) Elementary	☐ <sub>378</sub> Drew College Preparatory
☐ <sub>339</sub> Curtner Elementary	☐ <sub>379</sub> Dublin Elementary
☐ <sub>340</sub> Dan Mini Elementary	☐ <sub>380</sub> Dublin High
$\square_{341}$ Darling (Anne) Elementary	☐ <sub>381</sub> Dunbar Elementary
342 Dartmouth Middle	☐ <sub>382</sub> Dunham Elementary
☐ <sub>343</sub> Daves Avenue Elementary	☐ <sub>383</sub> Durham (J. Haley) Elementary
☐ <sub>344</sub> Davidson (John) Elementary	384 Duveneck Elementary
☐ <sub>345</sub> Davis (Caroline) Elementary	☐ <sub>385</sub> Earhart (Amelia) Elementary
☐ <sub>346</sub> Davis (Gloria R.) Middle	☐ <sub>386</sub> East Avenue Elementary
☐ <sub>347</sub> Dayton Elementary	☐ <sub>387</sub> East Avenue Middle
☐ <sub>348</sub> De Anza College	☐ 388 East Palo Alto Charter (Elem)
☐ <sub>349</sub> De Anza Senior High	☐ <sub>389</sub> Easterbrook Elementary
☐ <sub>350</sub> De La Salle High School of Conco	☐ <sub>390</sub> Eaton (C.B.) Elementary
☐ <sub>351</sub> De Vargas Elementary	391 Eden Gardens Elementary
☐ <sub>352</sub> Deer Valley High	☐ <sub>392</sub> Edendale Middle

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☐ <sub>393</sub> Edenvale Elementary	☐ <sub>433</sub> Encinal High,
☐ <sub>394</sub> Edison (Thomas) Elementary	☐ <sub>434</sub> Erikson Elementary
☐ <sub>395</sub> Edison Elementary	☐ <sub>435</sub> Escondido Elementary
☐ <sub>396</sub> Edison-Brentwood Academy	☐ 436 Everett Middle
☐ <sub>397</sub> Edison-McNair Academy	☐ <sub>437</sub> Evergreen Elementary, Rohnert Park
☐ <sub>398</sub> Edna Hill Middle	☐ <sub>438</sub> Evergreen Elementary, San Jose
☐ <sub>399</sub> Egan (Ardis G.) Intermediate	☐ <sub>439</sub> Evergreen Valley College
☐ <sub>400</sub> Eisenhower Elementary	☐ 440 Expression Center for New Media
☐ <sub>401</sub> El Camino High	☐ <sub>441</sub> Fair (J. Wilbur) Junior High
☐ <sub>402</sub> El Camino High (Cont.)	☐ 442 Fair Oaks Elementary, Pleasant Hill
☐ <sub>403</sub> El Carmelo Elementary	☐ 443 Fair Oaks Elementary, Redwood City
☐ 404 El Centro Elementary	☐ 444 Fairfield High
☐ <sub>405</sub> El Cerrito Senior High	☐ 445 Fairlands Elementary
☐ <sub>406</sub> El Crystal Elementary	☐ 446 Fairmeadow Elementary
☐ <sub>407</sub> El Dorado Elementary	447 Fairmont Elementary, Vacaville
☐ <sub>408</sub> El Dorado Middle	448 Fairmont Elementary, El Cerrito
☐ <sub>409</sub> El Granada Elementary	449 Fairmount Elementary
☐ <sub>410</sub> El Molino High	☐ <sub>450</sub> Fairview Elementary, Fairfield
☐ <sub>411</sub> El Monte Elementary	☐ <sub>451</sub> Fairview Elementary, Hayward
☐ <sub>412</sub> El Roble Elementary	☐ <sub>452</sub> Fairwood Elementary
☐ <sub>413</sub> El Sobrante Elementary	☐ <sub>453</sub> Fammatre Elementary
☐ <sub>414</sub> El Toro Elementary	☐ <sub>454</sub> Farallone View Elementary
☐ <sub>415</sub> El Verano Elementary	☐ <sub>455</sub> Faria Elementary
☐ <sub>416</sub> Eldredge (Bernard) Elementary	☐ <sub>456</sub> Farmar (Mary) Elementary
☐ <sub>417</sub> Eldridge Elementary	☐ <sub>457</sub> Farnham Elementary
☐ <sub>418</sub> Eliot Elementary	☐ <sub>458</sub> Farragut (David) Elementary
☐ <sub>419</sub> Ellerhorst Elementary	☐ <sub>459</sub> Federal Terrace Elementary
<sub>420</sub> Ellis Elementary	<sub>460</sub> Fischer (Clyde L.) Middle
<sub>421</sub> Elm Elementary	<sub>461</sub> Fisher (Raymond J.) Middle
422 Elmhurst Middle	462 Fitch Mountain Elementary
423 Elmira Elementary	<sub>463</sub> Flood (James) Elementary
<sub>424</sub> Emanuele (Guy Jr.) Elementary	464 Flowery Elementary
425 Emerson Elementary, Berkeley	<sub>465</sub> Flynn (Leonard R.) Elementary
426 Emerson Elementary, Oakland	466 Foothill College
427 Emery High	467 Foothill Elementary, Pittsburg
428 Emery Middle	☐ 468 Foothill Elementary, Saratoga
= 429 Empire College	469 Foothill High
<sub>430</sub> Empire Gardens Elementary	470 Foothill Intermediate
<sub>431</sub> Encinal Elementary, Atherton	471 Foothill Middle
☐ <sub>432</sub> Encinal Elementary, Morgan Hill	☐ <sub>472</sub> Ford (Henry) Elementary

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Live

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☐ <sub>473</sub> Ford Elementary	☐ <sub>513</sub> Garfield Elementary, San Leandro
☐ 474 Forest Hill Elementary	☐ <sub>514</sub> Garfield Year-Round Elementary
☐ <sub>475</sub> Forest Park Elementary	☐ <sub>515</sub> Garin Elementary
☐ <sub>476</sub> Forestville Elementary	□ <sub>516</sub> Gateway High (Charter #141)
☐ <sub>477</sub> Fort Ross Elementary	☐ <sub>517</sub> Gavilan College
☐ <sub>478</sub> Forty-Niner Academy	☐ <sub>518</sub> Gehringer Elementary
☐ <sub>479</sub> Foss Creek Elementary	☐ <sub>519</sub> George (Joseph) Middle
☐ <sub>480</sub> Foster City Elementary	☐ <sub>520</sub> George Hall Elementary
☐ <sub>481</sub> Foster Middle	☐ <sub>521</sub> George Washington High
☐ <sub>482</sub> Fox Elementary	☐ 522 Geyserville Educational Park H
483 Foxboro Elementary	☐ 523 Geyserville Elementary
484 Francis Scott Key Elementary	☐ 524 Geyserville Middle
485 Franciscan School of Theology	☐ <sub>525</sub> Gill (John) Elementary
☐ <sub>486</sub> Francisco Middle	☐ <sub>526</sub> Gilroy Community Day
☐ <sub>487</sub> Franklin (Benjamin) Intermedia	☐ <sub>527</sub> Gilroy High
☐488 Franklin Elementary, Berkeley	☐ <sub>528</sub> Glassbrook Elementary
☐489 Franklin Elementary, Alameda	☐ 529 Glen Cove Elementary
$\square_{490}$ Franklin Elementary, Burlingame	☐ <sub>530</sub> Glen Park Elementary
☐ <sub>491</sub> Franklin Elementary, San Jose	☐ <sub>531</sub> Glen View Elementary
☐ <sub>492</sub> Franklin Middle	☐ <sub>532</sub> Glenbrook Middle
☐ <sub>493</sub> Franklin Year-Round Elementary	☐ <sub>533</sub> Glenmoor Elementary
494 Frederick Taylor University	☐ 534 Glenview Elementary
☐ <sub>495</sub> Frederiksen Elementary	☐ 535 Glenwood Elementary
☐ <sub>496</sub> Freedom High	☐ 536 Glider Elementary
497 Fremont (John) Elementary	☐ <sub>537</sub> Glorietta Elementary
498 Fremont Christian	☐ <sub>538</sub> Gold Ridge Elementary
499 Fremont Elementary	☐ 539 Golden Gate Baptist Theological Seminar
☐ <sub>500</sub> Fremont High	☐ 540 Golden Gate Elementary, Oakland
☐ <sub>501</sub> Fremont Senior High	☐ <sub>541</sub> Golden Gate Elementary, San Francisco
☐ <sub>502</sub> French-American International	☐ <sub>542</sub> Golden Gate University
☐ <sub>503</sub> Frick Middle	543 Golden View Elementary
☐ <sub>504</sub> Frost (Earl) Elementary	☐ <sub>544</sub> Golden West Middle
☐ <sub>505</sub> Fruitvale Elementary	☐ <sub>545</sub> Gomes (John M.) Elementary
□ <sub>506</sub> Galileo High	☐ <sub>546</sub> Gompers (Samuel) Continuation
☐ <sub>507</sub> Gallinas Elementary	☐ <sub>547</sub> Gordon (Cleo) Elementary
☐ <sub>508</sub> Garden Gate Elementary	548 Goss (Mildred) Elementary
☐ <sub>509</sub> Garden Village Elementary	549 Graduate Theological Union
☐ <sub>510</sub> Gardner Elementary	☐ 550 Graham (Isaac Newton) Middle
☐ <sub>511</sub> Garfield Charter (Elem)	551 Graham (James A.) Elementary
☐ <sub>512</sub> Garfield Elementary, San Francisco	☐ <sub>552</sub> Granada High

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☐ <sub>553</sub> Grange Middle
☐ <sub>554</sub> Grant (Mno) Elementary
☐ 555 Grant Elementary, Petaluma
☐ 556 Grant Elementary, Richmond
☐ 557 Grant Elementary, San Lorenzo
☐ 558 Grant Elementary, San Jose
☐ <sub>559</sub> Grass Valley Elementary
☐ 560 Grattan Elementary
☐ <sub>561</sub> Gravenstein Elementary
☐ 562 Graystone Elementary
☐ <sub>563</sub> Green (Harvey) Elementary
☐ 564 Green Hills Elementary
☐ 565 Green Oaks (Kindergarten)
☐ 566 Green Valley Elementary
☐ <sub>567</sub> Green Valley Middle
☐ <sub>568</sub> Greenbrook Elementary
☐ <sub>569</sub> Greendell Elementary
☐ <sub>570</sub> Gregory Gardens Elementary
□ <sub>571</sub> Grimmer (E. M.) Elementary
☐ 572 Guadalupe Elementary, San Francisco
☐ <sub>573</sub> Guadalupe Elementary, San Jose
☐ <sub>574</sub> Guerneville Elementary
□ <sub>575</sub> Gunderson High
□ <sub>576</sub> Gunn (Henry M.) High
□ <sub>577</sub> Other School
Post-Question Script
if (Q016a<>577)
goto Q021
endif

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#### Pre-Question Script if (Q011<>7) goto Q017 endif Q016b And what is the name of that (school) (college) (university)? ☐<sub>1</sub> Hahn (Marguerite) Elementary ☐<sub>35</sub> Healdsburg Junior High □<sub>2</sub> Haight Elementary ☐<sub>36</sub> Heather Elementary □<sub>3</sub> Half Moon Bay High ☐<sub>37</sub> Heights Elementary □<sub>4</sub> Hall Middle ☐<sub>38</sub> Hellyer (G. W.) Elementary ☐<sub>5</sub> Haman (C. W.) Elementary ☐<sub>39</sub> Helms Middle ☐<sub>6</sub> Hamilton Meadow Park Elementary ☐<sub>40</sub> Hemlock Elementary □<sub>7</sub> Hammer Elementary (Altern) ☐ 41 Henderson (Joe) Elementary □<sub>8</sub> Hanna Ranch Elementary ☐ 42 Herbert Hoover Middle ☐<sub>9</sub> Happy Valley Elementary ☐ 43 Hercules Elementary ☐ 10 Harbour Way Elem Community Day ☐ 44 Herman (Leonard) Intermediate □<sub>11</sub> Harder Elementary ☐<sub>45</sub> Hesperian Elementary ☐<sub>12</sub> Harding Elementary ☐<sub>46</sub> Hester Elementary ☐<sub>13</sub> Harker, The □ 47 Hidden Valley Elementary, Santa Rosa □<sub>14</sub> Harmony Elementary ☐ 48 Hidden Valley Elementary, Martinez ☐<sub>15</sub> Harte (Bret) Elementary 49 Highland Elementary, Vallejo ☐ 16 Harte (Bret) Middle, Oakland ☐ 50 Highland Elementary, Richmond □<sub>17</sub> Harte (Bret) Middle, San Jose □<sub>51</sub> Highland Elementary, Oakland ☐ 18 Harvest Park Intermediate ☐ 52 Highland Elementary, Hayward ☐ 19 Hastings College of The Law ☐ 53 Highlands Elementary, Pittsburg □<sub>20</sub> Hatch (Alvin S.) Elementary ☐ 54 Highlands Elementary, Concord ☐<sub>21</sub> Havens Elementary ☐<sub>55</sub> Highlands Elementary, San Mateo ☐<sub>22</sub> Havenscourt Middle □<sub>56</sub> Hill (Andrew P.) High ☐<sub>23</sub> Hawes Elementary □<sub>57</sub> Hill Middle ☐<sub>24</sub> Hayes Elementary ☐ 58 Hillcrest Elementary, Sebastopol ☐<sub>25</sub> Hays (Walter) Elementary ☐ 59 Hillcrest Elementary, Rodeo □<sub>26</sub> Hayward High ☐ 60 Hillcrest Elementary, Oakland ☐<sub>27</sub> Hayward Project Elem ☐ 61 Hillcrest Elementary, San Francisco ☐<sub>28</sub> Hazelwood Elementary ☐ 62 Hilliard Comstock Middle ☐<sub>29</sub> Head-Royce ☐ 63 Hillsdale Elementary □<sub>30</sub> Heald College - Concord ☐<sub>64</sub> Hillsdale High ☐<sub>31</sub> Heald College - Hayward ☐ 65 Hillside Elementary, San Leandro ☐ 32 Heald College - San Francisco ☐ 66 Hillside Elementary, S. San Francisco □<sub>33</sub> Healdsburg Elementary ☐ 67 Hillview Crest Elementary □<sub>34</sub> Healdsburg High ☐<sub>68</sub> Hillview Junior High

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☐ <sub>69</sub> Hillview Middle	☐ <sub>109</sub> Jackson Elementary
□ <sub>70</sub> Hirsch (O. N.) Elementary	☐ <sub>110</sub> Jacobs (C.A.) Intermediate
□ <sub>71</sub> Hogan High	☐ <sub>111</sub> James B. Davidson Middle
□ <sub>72</sub> Holbrook Elementary	☐ <sub>112</sub> James Denman Middle
□ <sub>73</sub> Holly Oak Elementary	☐ <sub>113</sub> James Lick Middle
□ <sub>74</sub> Holy Names College	□ <sub>114</sub> James Logan High
□ <sub>75</sub> Holy Names High	☐ <sub>115</sub> Jefferson Elementary, Cloverdale
☐ <sub>76</sub> Home and Hospital	☐ <sub>116</sub> Jefferson Elementary, Berkeley
☐ <sub>77</sub> Homestead High	☐ <sub>117</sub> Jefferson Elementary, San Francisco
□ <sub>78</sub> Hoover (Herbert) Elementary	☐ <sub>118</sub> Jefferson Elementary, San Leandro
□ <sub>79</sub> Hoover (Herbert) Middle	☐ <sub>119</sub> Jefferson High
☐ <sub>80</sub> Hoover Elementary, Oakland	☐ <sub>120</sub> Jensen Ranch (Elem)
□ <sub>81</sub> Hoover Elementary, Redwood City	☐ <sub>121</sub> Jepson (Willis) Middle
□ <sub>82</sub> Hopkins (William) Junior High	☐ 122 Jesuit School of Theology at Berkeley
☐ <sub>83</sub> Horace Mann Middle	☐ 123 Joaquin Moraga Intermediate
$\square_{84}$ Horicon Elementary	$\square_{124}$ John F. Kennedy Elementary
☐ <sub>85</sub> Horizons Alternative	☐ 125 John F. Kennedy University
☐ <sub>86</sub> Horner (John M.) Junior High	☐ 126 John Muir Elementary
$\square_{87}$ Horrall (Albion H.) Elementary	☐ <sub>127</sub> John Swett Elementary
□ <sub>88</sub> Howard Elementary	☐ <sub>128</sub> Jones (K. I.) Elementary
☐89 Howell Mountain Elementary	☐ 129 Jordan (David Starr) Middle
☐ <sub>90</sub> Hubbard (O. S.) Elementary	☐ <sub>130</sub> Junction Avenue Middle
$\square_{91}$ Huff (Frank L.) Elementary	☐ <sub>131</sub> Junipero Serra Elementary
$\square_{92}$ Hughes (Kathryn) Elementary	☐ <sub>132</sub> Junipero Serra High
☐ <sub>93</sub> Hyde (Warren E.) Middle	☐ <sub>133</sub> Justin-Siena High
☐ <sub>94</sub> Ida Price Middle	☐ <sub>134</sub> Juvenile Hall, Napa
☐ <sub>95</sub> Immaculate Conception Academy	□ <sub>135</sub> Juvenile Hall, San Jose
$\square_{96}$ Independence High	☐ <sub>136</sub> Juvenile Hall/Community, Santa Rosa
$\square_{97}$ Independent Elementary	☐ <sub>137</sub> Juvenile Hall/Community, Vallejo
☐ <sub>98</sub> Indian Valley Elementary	☐ <sub>138</sub> Juvenile Hall/Community, San Rafael
☐ <sub>99</sub> Institute for Advanced Study of Human S	☐ <sub>139</sub> Juvenile Hall/Community, Pleasant Hill
☐ <sub>100</sub> Institute of Buddhist Studies	☐ 140 Juvenile Hall/Community, San Francisco
$\square_{101}$ Institute of Transpersonal Psychology	☐ <sub>141</sub> Juvenile Hall/Community, San Mateo
$\square_{102}$ Institution of Imaginal Studies	☐ <sub>142</sub> Juvenile Hall/Court
☐ <sub>103</sub> Intercultural Institute of California	☐ <sub>143</sub> Kaiser Elementary
$\square_{104}$ International Technological University	☐ <sub>144</sub> Kashia Elementary
☐ <sub>105</sub> Inverness Elementary	145 Kawana Elementary
$\square_{106}$ Iron Horse Middle	☐ <sub>146</sub> Kelley Rod Elementary
□ <sub>107</sub> Irvington High	☐ <sub>147</sub> Kenilworth Junior High
☐ <sub>108</sub> Jackson Avenue Elementary	☐ <sub>148</sub> Kennedy (John F.) Elementary

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☐ <sub>149</sub> Kennedy (John F.) High	□ <sub>189</sub> Las Lomas High
☐ <sub>150</sub> Kennedy (John F.) Middle, Redwood City	☐ <sub>190</sub> Las Lomitas Elementary
☐ <sub>151</sub> Kennedy (John F.) Middle, Cupertino	☐ <sub>191</sub> Las Positas College
☐ <sub>152</sub> Kennedy (Robert F.) Elementary	☐ <sub>192</sub> Latimer Elementary
☐ <sub>153</sub> Kennedy High	☐ <sub>193</sub> Lau (Gordon J) Elementary
☐ <sub>154</sub> Kensington Elementary	☐ <sub>194</sub> Laurel Creek Elementary
□ <sub>155</sub> Kent (Adaline E.) Middle	☐ <sub>195</sub> Laurel Dell Elementary
☐ <sub>156</sub> Kenwood Elementary	☐ <sub>196</sub> Laurel Elementary, Oakley
☐ <sub>157</sub> Kid Street Charter	☐ <sub>197</sub> Laurel Elementary, Oakland
☐ <sub>158</sub> Kimball Elementary	☐ 198 Laurel Elementary, San Mateo
☐ <sub>159</sub> King (Martin Luther Jr) Middle	☐ 199 Laurel Elementary, Atherton
☐ <sub>160</sub> King Elementary	☐ 200 Laurelwood Elementary, Santa Clara
☐ <sub>161</sub> King Estates Middle	☐ <sub>201</sub> Laurelwood Elementary, San Jose
☐ <sub>162</sub> King Middle	☐ <sub>202</sub> Lawton Elementary
☐ <sub>163</sub> King's Academy, The	☐ <sub>203</sub> Lazear Elementary
☐ <sub>164</sub> Kings Mountain Primary	☐ <sub>204</sub> Leadership High (Char)
☐ <sub>165</sub> Kitayama (Tom) Elementary	☐ 205 Learner-Centered Charter
☐ <sub>166</sub> Knightsen Elementary	☐ 206 Leconte Elementary
$\square_{167}$ Kyle (Anna) Elementary	$\square_{207}$ Ledesma (Rita) Elementary
☐ <sub>168</sub> La Entrada Middle	$\square_{208}$ Lehman (Helen M.) Elementary
☐ <sub>169</sub> La Escuelita Elementary	□ <sub>209</sub> Leigh High
☐ <sub>170</sub> La Fiesta Elementary	☐ <sub>210</sub> Leitch (James) Elementary
☐ <sub>171</sub> La Honda Elementary	□ <sub>211</sub> Leland High
☐ <sub>172</sub> La Tercera Elementary	☐ <sub>212</sub> Lexington Elementary
☐ <sub>173</sub> Lafayette Elementary, Lafayette	$\square_{213}$ Leyva (George V.) Intermediate
☐ <sub>174</sub> Lafayette Elementary, Oakland	□ <sub>214</sub> Liberty Baptist
175 Lafayette Elementary, San Francisco	215 Liberty Elementary
176 Laguna Elementary	216 Liberty High
177 Lagunitas Elementary	217 Liberty High (Alternative)
☐ 178 Lake Elementary	☐ <sub>218</sub> Lick (James) High
179 Lakeshore Elementary	☐ <sub>219</sub> Lick-Wilmerding High
180 Lakeside Elementary	220 Lietz Elementary
181 Lakeview Elementary	☐ 221 Life Chiropractic College West
182 Lakewood Elementary	☐ 222 Life Learning Academy Charter
183 Landels (Edith) Elementary	☐ <sub>223</sub> Lincoln (Abraham) Elementary
184 Laneview Elementary	☐ <sub>224</sub> Lincoln (Abraham) High
☐ <sub>185</sub> Laney College	☐ <sub>225</sub> Lincoln Elementary, Petaluma
☐ 186 Laney Middle (Opportunity)	☐ 226 Lincoln Elementary, Vallejo
☐ 187 Las Animas Elementary	227 Lincoln Elementary, Richmond
☐ <sub>188</sub> Las Juntas Elementary	☐ <sub>228</sub> Lincoln Elementary, Oakland

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☐ <sub>229</sub> Lincoln Elementary, Burlingame	☐ 269 Luther Burbank Elementary
☐ <sub>230</sub> Lincoln Elementary, Newark	☐ <sub>270</sub> Luther Burbank Middle
☐ <sub>231</sub> Lincoln Elementary, Cupertino	☐ <sub>271</sub> Lycee Francais-La Perouse
☐ <sub>232</sub> Lincoln Middle	272 Lydiksen Elementary
233 Lincoln University	☐ <sub>273</sub> Lynbrook High
☐ <sub>234</sub> Linda Mar Elementary	☐ <sub>274</sub> Lyndale Elementary
☐ <sub>235</sub> Linda Vista Elementary, Fremont	☐ <sub>275</sub> Lynhaven Elementary
☐ <sub>236</sub> Linda Vista Elementary, San Jose	☐ <sub>276</sub> Lynwood Elementary
☐ <sub>237</sub> Lipman Middle	□ <sub>277</sub> Other
☐ <sub>238</sub> Live Oak High	□ <sub>278</sub> A-L is first letter
☐ <sub>239</sub> Livermore High	☐ <sub>279</sub> M-Z is first letter
240 Lockwood Elementary	☐ <sub>280</sub> M. H. Stanley Middle
☐ <sub>241</sub> Loma Verde Elementary	☐ <sub>281</sub> Madera Elementary
☐ <sub>242</sub> Loma Vista Elementary	☐ <sub>282</sub> Madison (James) Elementary
☐ <sub>243</sub> Lomita Park Elementary	☐ <sub>283</sub> Madison Middle
☐ <sub>244</sub> London (Jack) Elementary	☐ <sub>284</sub> Madrone Elementary
☐ <sub>245</sub> Lone Hill Elementary	☐ <sub>285</sub> Maguire (Edna) Elementary
☐ <sub>246</sub> Longfellow Elementary, Oakland	☐ <sub>286</sub> Majestic Way Elementary
☐ <sub>247</sub> Longfellow Elementary, Alameda	☐ <sub>287</sub> Malcolm X Academy (Elem)
☐ <sub>248</sub> Longfellow Elementary, San Francisco	☐ <sub>288</sub> Malcolm X Elementary
☐ <sub>249</sub> Longwood Elementary	☐ <sub>289</sub> Maloney (Tom) Elementary
☐ <sub>250</sub> Lorenzo Manor Elementary	☐ <sub>290</sub> Mann (Horace) Elementary, Oakland
$\square_{251}$ Lorin A. Eden Elementary	☐ <sub>291</sub> Mann (Horace) Elementary, San Jose
☐ <sub>252</sub> Los Alamitos Elementary	☐ <sub>292</sub> Manor Elementary
☐ <sub>253</sub> Los Altos High	☐ <sub>293</sub> Manzanita Elementary
☐ <sub>254</sub> Los Arboles Elementary	☐ <sub>294</sub> Mare Island Elementary
☐ <sub>255</sub> Los Cerritos Elementary	☐ <sub>295</sub> Mare Island Technology Academy
☐ <sub>256</sub> Los Cerros Middle	☐ <sub>296</sub> Marin Academy
□ <sub>257</sub> Los Gatos High	☐ <sub>297</sub> Marin Catholic High
☐ <sub>258</sub> Los Medanos College	☐ <sub>298</sub> Marin Elementary
☐ <sub>259</sub> Los Medanos Elementary	☐ <sub>299</sub> Marina Middle
☐ <sub>260</sub> Los Paseos Elementary	☐ <sub>300</sub> Mark West Elementary
☐ <sub>261</sub> Los Perales Elementary	$\square_{301}$ Markham (Edwin) Elementary
☐ <sub>262</sub> Louise Van Meter Elementary	$\square_{302}$ Markham (Edwin) Middle
☐ <sub>263</sub> Lowell Elementary	$\square_{303}$ Markham Elementary, Oakland
□ <sub>264</sub> Lowell High	$\square_{304}$ Markham Elementary, Hayward
☐ <sub>265</sub> Lowell Middle	☐ <sub>305</sub> Marsh Elementary
☐ <sub>266</sub> Loyola Elementary	☐ <sub>306</sub> Marshall (Thurgood) Academic H
☐ <sub>267</sub> Lu Sutton Elementary	☐ <sub>307</sub> Marshall Elementary, San Francisco
☐ <sub>268</sub> Lum (Donald D.) Elementary	☐ <sub>308</sub> Marshall Elementary, Oakland
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☐ <sub>309</sub> Marshall Elementary, Castro Valley	☐ <sub>349</sub> Meyerholz Elementary
☐ <sub>310</sub> Marshall Lane Elementary	☐ <sub>350</sub> Michell (Joe) Elementary
☐ <sub>311</sub> Martin Elementary	☐ <sub>351</sub> Middle College High
☐ <sub>312</sub> Martinez Junior High	☐ 352 Mid-Peninsula Education Center
☐ <sub>313</sub> Marylin Avenue Elementary	☐ <sub>353</sub> Milani (Louis) Elementary
☐ <sub>314</sub> Matanzas Elementary	☐ <sub>354</sub> Mill Valley Middle
☐ <sub>315</sub> Mathson (Lee) Middle	☐ <sub>355</sub> Millard (Steven) Elementary
☐ <sub>316</sub> Matsumoto (Tom) Elementary	☐ <sub>356</sub> Millbrook Elementary
☐ <sub>317</sub> Mattos (John G.) Elementary	☐ <sub>357</sub> Miller (George P.) Elementary
☐ <sub>318</sub> Maxwell Park Elementary	☐ 358 Miller (Grandin) Elementary
☐ <sub>319</sub> Mayne (George) Elementary	☐ 359 Miller (Joaquin) Elementary
☐320 McAteer (J. Eugene) High	☐ 360 Miller (Joaquin) Middle
☐ <sub>321</sub> McAuliffe (Christa) Elementary	☐ <sub>361</sub> Miller Creek Middle
☐ <sub>322</sub> McClymonds Senior High	☐ 362 Millikin Elementary
☐ <sub>323</sub> McCollam (Millard) Elementary	☐ 363 Mills College
☐ <sub>324</sub> McCoppin (Frank) Elementary	☐ <sub>364</sub> Mills Elementary
☐ <sub>325</sub> McDowell Elementary	☐ <sub>365</sub> Mills High
☐ <sub>326</sub> McKinley Elementary, Petaluma	☐ 366 Milpitas Community Day
☐ <sub>327</sub> McKinley Elementary, San Francisco	☐ <sub>367</sub> Milpitas High
☐ <sub>328</sub> McKinley Elementary, San Leandro	☐ <sub>368</sub> Miner (George) Elementary
☐ <sub>329</sub> McKinley Elementary, Burlingame	☐ <sub>369</sub> Mira Vista Elementary
☐ <sub>330</sub> McKinley Elementary, San Jose	☐ <sub>370</sub> Miraloma Elementary
☐ <sub>331</sub> McNear Elementary	□ <sub>371</sub> Miramonte High
☐ <sub>332</sub> McPherson Elementary	☐ <sub>372</sub> Mission College
☐ <sub>333</sub> Meadow Elementary	☐ <sub>373</sub> Mission Education Center
☐ <sub>334</sub> Meadow Heights Elementary	☐ <sub>374</sub> Mission Elementary
☐ <sub>335</sub> Meadow Homes Elementary	☐ <sub>375</sub> Mission High
☐ <sub>336</sub> Meadow View Elementary	☐ <sub>376</sub> Mission San Jose Elementary
$\square_{337}$ Meadows (Jeanne R.) Elementary	□ <sub>377</sub> Mission San Jose High
☐ <sub>338</sub> Meadows Elementary	☐ <sub>378</sub> Mission Valley Elementary
339 Meiji College of Oriental Medicine	☐ <sub>379</sub> Miwok Valley Elementary
☐ <sub>340</sub> Melrose Elementary	$\square_{380}$ Mohr (Henry P.) Elementary
☐ <sub>341</sub> Menlo College	$\square_{381}$ Monroe (James) Elementary
☐ <sub>342</sub> Menlo Oaks Elementary	☐ <sub>382</sub> Monroe Elementary, San Francisco
☐ <sub>343</sub> Menlo School	☐ <sub>383</sub> Monroe Elementary, San Leandro
☐ <sub>344</sub> Menlo-Atherton High	☐ 384 Monroe Middle
☐ <sub>345</sub> Mercy High	☐ <sub>385</sub> Monta Loma Elementary
☐ <sub>346</sub> Mercy High School	□ <sub>386</sub> Monta Vista High
☐ <sub>347</sub> Merritt College	☐ <sub>387</sub> Montague Elementary
☐ <sub>348</sub> Meyer (Donald J.) Elementary	☐ <sub>388</sub> Montair Elementary

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☐ <sub>389</sub> Montalvin Manor Elementary	☐ <sub>429</sub> Murphy (Martin) Middle
☐ <sub>390</sub> Montclair Elementary	☐ <sub>430</sub> Murphy Elementary
☐ <sub>391</sub> Montclaire Elementary	☐ <sub>431</sub> Murray Elementary
☐ <sub>392</sub> Monte Gardens Elementary	☐ <sub>432</sub> Murwood Elementary
☐ <sub>393</sub> Monte Rio Elementary	☐ <sub>433</sub> Musick (E. L.) Elementary
☐ <sub>394</sub> Monte Verde Elementary	☐ <sub>434</sub> Napa High
☐ <sub>395</sub> Monte Vista Elementary	☐ <sub>435</sub> Napa Junction Elementary
☐ <sub>396</sub> Monte Vista High	☐ <sub>436</sub> Napa Valley College
☐ <sub>397</sub> Montebello Elementary	☐ <sub>437</sub> Naropa University
☐ <sub>398</sub> Montera Middle	☐ <sub>438</sub> National Hispanic University
☐ <sub>399</sub> Montevideo Elementary	☐ <sub>439</sub> Neil Cummins Elementary
☐ <sub>400</sub> Montgomery Elementary	440 Nesbit Elementary
☐ <sub>401</sub> Montgomery High	☐ <sub>441</sub> New College of California
☐ 402 Moreau Catholic High School	☐ <sub>442</sub> New Traditions Center
☐ <sub>403</sub> Moreland Community Day	443 Newark Junior High
☐ <sub>404</sub> Moreland Discovery (Elem)	☐ 444 Newark Memorial High
☐ <sub>405</sub> Morello Park Elementary	☐ <sub>445</sub> Newcomer High (Lep)
☐ <sub>406</sub> Morrill Middle	☐ <sub>446</sub> Nicasio Elementary
☐ <sub>407</sub> Moscone (George R.) Elementary	☐ <sub>447</sub> Nielsen Elementary
☐ 408 Mountain House Elementary	☐ <sub>448</sub> Niles Elementary
☐ 409 Mountain Shadows Middle	☐ <sub>449</sub> Nimitz Elementary
☐ <sub>410</sub> Mountain View Academy	☐ <sub>450</sub> Nixon (Lucille M.) Elementary
☐ <sub>411</sub> Mountain View Elementary	☐ <sub>451</sub> Noble Elementary
☐ <sub>412</sub> Mountain View High	☐ <sub>452</sub> Noddin Elementary
☐ <sub>413</sub> Mt. Diablo Elementary	☐ <sub>453</sub> Nordstrom Elementary
☐ <sub>414</sub> Mt. Diablo High	☐ <sub>454</sub> North Bay Elementary
☐ <sub>415</sub> Mt. Eden High	☐ <sub>455</sub> North Hillsborough (Elem)
☐ <sub>416</sub> Mt. George Elementary	☐ <sub>456</sub> North Shoreview Elementary
☐ <sub>417</sub> Mt. Hamilton Elementary	☐ <sub>457</sub> North Star Academy (Elem)
☐ <sub>418</sub> Mt. Pleasant Elementary	☐ <sub>458</sub> Northern California Bible College
☐ <sub>419</sub> Mt. Pleasant High	☐ <sub>459</sub> Northern California Graduate University
☐ <sub>420</sub> Muir (John) Elementary, Martinez	☐ <sub>460</sub> Northgate High
☐ <sub>421</sub> Muir (John) Elementary, Antioch	☐ <sub>461</sub> Northwestern Polytechnic University
☐ <sub>422</sub> Muir (John) Elementary, Berkeley	☐ <sub>462</sub> Northwood Elementary, Napa
☐ <sub>423</sub> Muir (John) Elementary, San Francisco	☐ <sub>463</sub> Northwood Elementary, San Jose
☐ <sub>424</sub> Muir (John) Elementary, Hayward	464 Norwood Creek Elementary
☐ <sub>425</sub> Muir (John) Middle, San Leandro	☐ <sub>465</sub> Notre Dame de Namur University
☐ <sub>426</sub> Muir (John) Middle, San Jose	☐ <sub>466</sub> Notre Dame High
☐ <sub>427</sub> Muir Elementary	☐ <sub>467</sub> Notre Dame High School
☐ <sub>428</sub> Munck (Carl B.) Elementary	☐ <sub>468</sub> Novato Charter (Elem)

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□ 470 Nunn (Ron) Elementary       □ 510 Oxford Elementary         □ 471 Nystrom Elementary       □ 511 Pacific Graduate School of Psychology         □ 472 Oak Avenue Elementary       □ 512 Pacific Lutheran Theological Seminary         □ 473 Oak Grove Elementary       □ 513 Pacific School of Religion         □ 474 Oak Grove High       □ 514 Pacific Union College         □ 475 Oak Grove Middle       □ 515 Pacific Union College Preparator         □ 476 Oak Knoll Elementary       □ 516 Padan (Eugene) Elementary         □ 477 Oak Ridge Elementary       □ 518 Page (Thomas) Elementary         □ 478 Oakbrook Elementary       □ 518 Page (Thomas) Elementary         □ 479 Oakland Charter Academy       □ 519 Painter (Ben) Elementary         □ 480 Oakland College of Law       □ 520 Pala Middle         □ 481 Oakland Senior High       □ 522 Palmar College of Chiropractic West         □ 482 Oakland Technical Senior High       □ 522 Palmer College of Chiropractic West         □ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 527 Park Elementary, Mill Valley
□ 472 Oak Avenue Elementary       □ 512 Pacific Lutheran Theological Seminary         □ 473 Oak Grove Elementary       □ 513 Pacific School of Religion         □ 474 Oak Grove High       □ 514 Pacific Union College         □ 475 Oak Grove Middle       □ 515 Pacific Union College Preparator         □ 476 Oak Knoll Elementary       □ 516 Padan (Eugene) Elementary         □ 477 Oak Ridge Elementary       □ 517 Paden (William G.) Elementary         □ 478 Oakbrook Elementary       □ 518 Page (Thomas) Elementary         □ 479 Oakland Charter Academy       □ 519 Painter (Ben) Elementary         □ 480 Oakland College of Law       □ 520 Pala Middle         □ 481 Oakland Senior High       □ 521 Palma Ceia Elementary         □ 482 Oakland Technical Senior High       □ 522 Palmer College of Chiropractic West         □ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
□ 473 Oak Grove Elementary       □ 513 Pacific School of Religion         □ 474 Oak Grove High       □ 514 Pacific Union College         □ 475 Oak Grove Middle       □ 515 Pacific Union College Preparator         □ 476 Oak Knoll Elementary       □ 516 Padan (Eugene) Elementary         □ 477 Oak Ridge Elementary       □ 517 Paden (William G.) Elementary         □ 478 Oakbrook Elementary       □ 518 Page (Thomas) Elementary         □ 479 Oakland Charter Academy       □ 519 Painter (Ben) Elementary         □ 480 Oakland College of Law       □ 520 Pala Middle         □ 481 Oakland Senior High       □ 521 Palma Ceia Elementary         □ 482 Oakland Technical Senior High       □ 522 Palmer College of Chiropractic West         □ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
□ 474 Oak Grove High       □ 514 Pacific Union College         □ 475 Oak Grove Middle       □ 515 Pacific Union College Preparator         □ 476 Oak Knoll Elementary       □ 516 Padan (Eugene) Elementary         □ 477 Oak Ridge Elementary       □ 517 Paden (William G.) Elementary         □ 478 Oakbrook Elementary       □ 518 Page (Thomas) Elementary         □ 479 Oakland Charter Academy       □ 519 Painter (Ben) Elementary         □ 480 Oakland College of Law       □ 520 Pala Middle         □ 481 Oakland Senior High       □ 521 Palma Ceia Elementary         □ 482 Oakland Technical Senior High       □ 522 Palmer College of Chiropractic West         □ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
□ 475 Oak Grove Middle       □ 515 Pacific Union College Preparator         □ 476 Oak Knoll Elementary       □ 516 Padan (Eugene) Elementary         □ 477 Oak Ridge Elementary       □ 517 Paden (William G.) Elementary         □ 478 Oakbrook Elementary       □ 518 Page (Thomas) Elementary         □ 479 Oakland Charter Academy       □ 519 Painter (Ben) Elementary         □ 480 Oakland College of Law       □ 520 Pala Middle         □ 481 Oakland Senior High       □ 521 Palma Ceia Elementary         □ 482 Oakland Technical Senior High       □ 522 Palmer College of Chiropractic West         □ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
□ 476 Oak Knoll Elementary       □ 516 Padan (Eugene) Elementary         □ 477 Oak Ridge Elementary       □ 517 Paden (William G.) Elementary         □ 478 Oakbrook Elementary       □ 518 Page (Thomas) Elementary         □ 479 Oakland Charter Academy       □ 519 Painter (Ben) Elementary         □ 480 Oakland College of Law       □ 520 Pala Middle         □ 481 Oakland Senior High       □ 521 Palma Ceia Elementary         □ 482 Oakland Technical Senior High       □ 522 Palmer College of Chiropractic West         □ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
□ 477 Oak Ridge Elementary       □ 517 Paden (William G.) Elementary         □ 478 Oakbrook Elementary       □ 518 Page (Thomas) Elementary         □ 479 Oakland Charter Academy       □ 519 Painter (Ben) Elementary         □ 480 Oakland College of Law       □ 520 Pala Middle         □ 481 Oakland Senior High       □ 521 Palma Ceia Elementary         □ 482 Oakland Technical Senior High       □ 522 Palmer College of Chiropractic West         □ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
□ 478 Oakbrook Elementary       □ 518 Page (Thomas) Elementary         □ 479 Oakland Charter Academy       □ 519 Painter (Ben) Elementary         □ 480 Oakland College of Law       □ 520 Pala Middle         □ 481 Oakland Senior High       □ 521 Palma Ceia Elementary         □ 482 Oakland Technical Senior High       □ 522 Palmer College of Chiropractic West         □ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
□ 479 Oakland Charter Academy       □ 519 Painter (Ben) Elementary         □ 480 Oakland College of Law       □ 520 Pala Middle         □ 481 Oakland Senior High       □ 521 Palma Ceia Elementary         □ 482 Oakland Technical Senior High       □ 522 Palmer College of Chiropractic West         □ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
□ 480 Oakland College of Law       □ 520 Pala Middle         □ 481 Oakland Senior High       □ 521 Palma Ceia Elementary         □ 482 Oakland Technical Senior High       □ 522 Palmer College of Chiropractic West         □ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
□ 481 Oakland Senior High       □ 521 Palma Ceia Elementary         □ 482 Oakland Technical Senior High       □ 522 Palmer College of Chiropractic West         □ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
□ 482 Oakland Technical Senior High       □ 522 Palmer College of Chiropractic West         □ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
□ 483 Oakley Elementary       □ 523 Palo Alto High         □ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
□ 484 Ocala Middle       □ 524 Palo Verde Elementary         □ 485 Ocean View Elementary       □ 525 Palomares Elementary         □ 486 Ochoa (Anthony W.) Middle       □ 526 Panorama Elementary
☐ 485 Ocean View Elementary ☐ 525 Palomares Elementary ☐ 526 Panorama Elementary ☐ 526 Panorama Elementary
☐ 486 Ochoa (Anthony W.) Middle ☐ 526 Panorama Elementary
□ 497 O'Connell ( John A ) High □ 597 Park Flamentary Mill Valley
152/ Fair Lietheritary, Will Valley
□ 488 Oddstad Elementary □ 528 Park Elementary, Hayward
□ 489 O'Hara Park Middle □ 529 Park Elementary, San Mateo
□ 490 Ohlone College □ 530 Park Middle
□ 491 Ohlone Elementary, Hercules □ 531 Park Side Elementary
□ 492 Ohlone Elementary, Palo Alto □ 532 Parker (Jean) Elementary
□ 493 Old Adobe Elementary □ 533 Parker Elementary
□ <sub>494</sub> Old Mill Elementary □ <sub>534</sub> Parkmead Elementary
☐ 495 Olinda Elementary ☐ 535 Parkmont Elementary
□ <sub>496</sub> Olinder (Selma) Elementary □ <sub>536</sub> Parks (Rosa) Elementary
□ <sub>497</sub> Olive Elementary □ <sub>537</sub> Parkside Elementary, Pittsburg
☐ 498 Oliveira Elementary ☐ 538 Parkside Elementary, San Mateo
☐ 499 Olivet Elementary ☐ 539 Parkside Intermediate
☐ <sub>500</sub> Optimal Performance Institute, The ☐ <sub>540</sub> Parkview Elementary
□ <sub>501</sub> Orchard Elementary, Vacaville □ <sub>541</sub> Parkway Heights Middle
□ <sub>502</sub> Orchard Elementary, San Jose □ <sub>542</sub> Patten College
□ <sub>503</sub> Orinda Intermediate □ <sub>543</sub> Patterson (Grace) Elementary
□ <sub>504</sub> Orion Alternative □ <sub>544</sub> Patterson Elementary
□ 505 Ormondale Elementary □ 545 Payne (George C.) Elementary
□ 506 Ortega (Jose) Elementary □ 546 Peabody (George) Elementary
□ <sub>507</sub> Oster Elementary □ <sub>547</sub> Peninsula University College of Law
□ <sub>508</sub> Otis (Frank) Elementary □ <sub>548</sub> Penngrove Elementary

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☐ <sub>549</sub> Pennycook (Annie) Elementary	☐ <sub>589</sub> Presentation High
☐ 550 Peralta Year-Round Elementary	☐ <sub>590</sub> Presidio Middle
☐ <sub>551</sub> Peres Elementary	☐ <sub>591</sub> Prestwood Elementary
☐ <sub>552</sub> Pescadero Elementary	☐ <sub>592</sub> Proctor Elementary
☐ <sub>553</sub> Pescadero High	☐ <sub>593</sub> Proctor Terrace Elementary
☐ <sub>554</sub> Petaluma High	☐ <sub>594</sub> Prospect High
☐ <sub>555</sub> Petaluma Junior High	☐ <sub>595</sub> Prospects High (Alter.)
☐ 556 Peterson Middle	☐ 596 Psychoanalytic Institute of Northern Ca
☐ <sub>557</sub> Piedmont Avenue Elementary	☐ <sub>597</sub> Pueblo Vista (Alternative)
☐ <sub>558</sub> Piedmont High	☐ <sub>598</sub> Pueblo Vista Elementary
☐ <sub>559</sub> Piedmont Hills High	□ <sub>599</sub> Other School
560 Piedmont Middle, Piedmont	
☐ <sub>561</sub> Piedmont Middle, San Jose	
☐ <sub>562</sub> Pine Crest Elementary	
☐ <sub>563</sub> Pine Hollow Middle	
☐ <sub>564</sub> Pine Valley Middle	
☐ 565 Piner Elementary	
☐ 566 Piner High	
☐ <sub>567</sub> Piner Olivet Charter	
☐ 568 Pinewood Private School-Upper Ca	
☐ 569 Pinole Junior High	
☐ <sub>570</sub> Pinole Valley High	
☐ <sub>571</sub> Pioneer Elementary	
☐ <sub>572</sub> Pioneer High	
☐ <sub>573</sub> Pittsburg Senior High	
☐ <sub>574</sub> Pleasant Hill Elementary	
☐ <sub>575</sub> Pleasant Hill Middle	
☐ <sub>576</sub> Pleasant Valley Elementary	
☐ <sub>577</sub> Pleasanton Middle	
☐ <sub>578</sub> Pollicita (Thomas R.) Middle	
☐ <sub>579</sub> Pomeroy (Marshall) Elementary	
☐ <sub>580</sub> Pomeroy Elementary	
☐ <sub>581</sub> Ponderosa Elementary, S. San Francisco	
$\square_{582}$ Ponderosa Elementary, Sunnyvale	
☐ <sub>583</sub> Pope Valley Elementary	
☐ <sub>584</sub> Portal (Louis) Elementary	
☐ 585 Portola Elementary	
☐ <sub>586</sub> Portola Junior High	
☐ <sub>587</sub> Potrero Hill Middle	
☐ <sub>588</sub> Prescott Elementary	

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

#### Post-Question Script

if (Q016b<>599) goto Q021 endif goto Q016oth

Project Manager: Jennifer Franz Language: English - United States

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### Q016c

And what is the name of that (school) (college) (university)?

□ 1	Queen of the Holy Rosary College	□ 37	Robertson (Garnet J.) Intermed
$\square_2$	Quimby Oak Intermediate	□ 38	Robertson High (Cont.)
Пз	Ralston Intermediate	39	Rogers (Samuel Curtis) Middle
$\square_4$	Rancho Cotate High	$\Box$ 40	Rogers (William R.) Elementary
$\square_5$	Rancho Elementary	□ 41	Rohnert (Waldo) Elementary
$\Box_6$	Rancho Las Positas Elementary	□ 42	Rolling Hills Middle
$\square_7$	Rancho Milpitas Junior High	□ 43	Rollingwood Elementary
□8	Rancho Romero Elementary	$\Box$ 44	Rooftop Elementary
$\square_9$	Randall (Robert) Elementary	$\square$ 45	Roosevelt Elementary, San Leandro
□ 10	Randol (James) Elementary	$\Box$ 46	Roosevelt Elementary, Burlingame
□ 11	Raoul Wallenberg Traditional H	□ 47	Roosevelt Elementary, Redwood City
□ 12	Redding Elementary	□ 48	Roosevelt Middle, Oakland
□ 13	Redwood Christian Junior-Senior	□ 49	Roosevelt Middle, San Francisco
□ 14	Redwood Heights Elementary	$\square_{50}$	Root (Dan O.) Elementary
□ 15	Redwood High	$\square_{51}$	Rose (Alexander) Elementary
□ 16	Redwood Middle, Napa	$\square_{52}$	Roseland Elementary
□ 17	Redwood Middle, Saratoga	$\square_{53}$	Rosemary Elementary
□ 18	Reed (John) Elementary	$\square_{54}$	Ross Elementary
<b>1</b> 9	Reed Elementary, Tiburon	□ 55	Royal Sunset (Cont.)
$\square_{20}$	Reed Elementary, San Jose	□ 56	Rucker Elementary
$\square_{21}$	Regnart Elementary	$\square_{57}$	Ruskin Elementary
$\square_{22}$	Revere (Paul) Elementary	$\square_{58}$	Russell (Thomas) Junior High
$\square_{23}$	Richmond High	$\square_{59}$	Ruus Elementary
$\square_{24}$	Ridgway High (Cont.)	$\Box$ 60	Ryan (Thomas P.) Elementary
$\square_{25}$	Riebli (John B.) Elementary	□ 61	Sacred Heart Cathedral Preparato
$\square_{26}$	Rincon Valley Christian	$\Box$ 62	Sacred Heart Preparatory
□ 27	Rincon Valley Middle	□ 63	Saint Mary's College High
$\square_{28}$	Rio Lindo Adventist Academy	$\Box_{64}$	Saint Mary's College of California
$\square_{29}$	Rio Vista Elementary	$\Box_{65}$	Saint Patrick's Seminary
□ 30	Rio Vista High	$\Box_{66}$	Sakamoto Elementary
□ 31	River Glen Elementary	□ 67	Salesian High
32	River Middle (Charter)	$\Box$ 68	Salmon Creek Middle
□ 33	Rivera (Fernando) Intermediate	□ 69	Salvador Elementary
$\square_{34}$	Riverside Elementary	70	Samuel Merritt College
35	Riverside High (Cont.)	□ 71	San Antonio Elementary
36	Riverview Middle	72	San Domenico High

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☐ <sub>73</sub> San Francisco Art Institute	☐ <sub>113</sub> Saratoga University
□ <sub>74</sub> San Francisco College of Mortuary Scien	☐ <sub>114</sub> Sartorette Elementary
□ <sub>75</sub> San Francisco Conservatory of Music	☐ <sub>115</sub> Sassarini Elementary
☐ <sub>76</sub> San Francisco Law School	☐ <sub>116</sub> Saybrook Graduate School and Research C
□ 77 San Francisco State University	☐ <sub>117</sub> Scandia Elementary
□ <sub>78</sub> San Francisco Theological Seminary	☐ <sub>118</sub> Schaefer Elementary
□ <sub>79</sub> San Francisco University High Sc	☐ <sub>119</sub> Schafer Park Elementary
□ <sub>80</sub> San Geronimo Valley Elementary	☐ <sub>120</sub> Schallenberger Elementary
□ <sub>81</sub> San Jose Christian College	☐ <sub>121</sub> Schilling (August) Elementary
☐ 82 San Jose City College	☐ <sub>122</sub> School of the Arts (High)
☐ <sub>83</sub> San Jose High Academy	☐ <sub>123</sub> Scott Lane Elementary
□ <sub>84</sub> San Jose Middle	☐ <sub>124</sub> Searles Elementary
☐ <sub>85</sub> San Jose State University	☐ <sub>125</sub> Seaview Elementary
□ <sub>86</sub> San Leandro High	☐ 126 Sebastopol Independent Charter
□ <sub>87</sub> San Lorenzo High	☐ <sub>127</sub> Sedgwick Elementary
□ <sub>88</sub> San Marin High	☐ <sub>128</sub> Selby Lane Elementary
☐ <sub>89</sub> San Martin/Gwinn Elementary	☐ <sub>129</sub> Semple (Robert) Elementary
☐ <sub>90</sub> San Mateo High	☐ <sub>130</sub> Sequoia Elementary, Santa Rosa
☐ <sub>91</sub> San Miguel Elementary, Santa Rosa	$\square_{131}$ Sequoia Elementary, Pleasant Hill
$\square_{92}$ San Miguel Elementary, Sunnyvale	☐ <sub>132</sub> Sequoia Elementary, Oakland
☐ <sub>93</sub> San Pedro Elementary	□ <sub>133</sub> Sequoia High
□ <sub>94</sub> San Rafael High	☐ <sub>134</sub> Sequoia Institute
☐ <sub>95</sub> San Ramon Elementary	□ <sub>135</sub> Sequoia Middle
☐ <sub>96</sub> San Ramon Valley High	☐ <sub>136</sub> Serra (Junipero) Elementary
☐ <sub>97</sub> Sanchez Elementary	☐ <sub>137</sub> Seven Trees Elementary
☐ <sub>98</sub> Sanders (Robert) Elementary	$\square_{138}$ Shannon Elementary
$\square_{99}$ Sandpiper Elementary	$\square_{139}$ Sharp Park Elementary
□ <sub>100</sub> Santa Clara High	$\square_{140}$ Shearer Elementary
☐ <sub>101</sub> Santa Clara University	☐ <sub>141</sub> Sheldon (E. Ruth) Elementary
$\square_{102}$ Santa Fe Elementary	☐ <sub>142</sub> Sheldon Elementary
☐ <sub>103</sub> Santa Rita Elementary	☐ <sub>143</sub> Shepherd Elementary
☐ <sub>104</sub> Santa Rosa Christian School	☐ 144 Sheppard (William L.) Middle
□ <sub>105</sub> Santa Rosa High	☐ <sub>145</sub> Sheppard Elementary
☐ <sub>106</sub> Santa Rosa Junior College	$\square$ <sub>146</sub> Sheridan Elementary
□ <sub>107</sub> Santa Rosa Middle	$\square_{147}$ Sherman (Elisabeth) Elementary
□ <sub>108</sub> Santa Teresa Elementary	☐ <sub>148</sub> Sherman Elementary
□ <sub>109</sub> Santa Teresa High	☐ <sub>149</sub> Sherman Oaks Elementary
□ <sub>110</sub> Santee Elementary	☐ <sub>150</sub> Shields (Lester W.) Elementary
□ <sub>111</sub> Saratoga Elementary	☐ <sub>151</sub> Shiloh Bible College
□ <sub>112</sub> Saratoga High	☐ <sub>152</sub> Shore Acres Elementary

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☐ <sub>153</sub> Sierra Vista Elementary	☐ <sub>193</sub> Spring Valley Elementary, Millbrae
☐ <sub>154</sub> Sierramont Middle	☐ <sub>194</sub> Springer Elementary
☐ <sub>155</sub> Silicon Valley College	☐ <sub>195</sub> Springhill Elementary
☐ 156 Silicon Valley University	☐ 196 Springstowne Middle
☐ <sub>157</sub> Silveira (Mary E.) Elementary	☐ <sub>197</sub> Spruce Elementary
☐ <sub>158</sub> Silver Creek High	□ <sub>198</sub> St. Elizabeth High
☐ <sub>159</sub> Silver Oak Elementary	☐ <sub>199</sub> St. Francis High School
☐ <sub>160</sub> Silverado Middle	☐ <sub>200</sub> St. Helena Elementary
☐ <sub>161</sub> Silverwood Elementary	☐ <sub>201</sub> St. Helena High
☐ <sub>162</sub> Silveyville Primary	☐ <sub>202</sub> St. Ignatius College Preparatory
☐ 163 Simmons (Calvin) Middle	☐ <sub>203</sub> St. Joseph Notre Dame High
☐ 164 Simonds Elementary	☐ <sub>204</sub> St. Lawrence Academy
☐ <sub>165</sub> Sinaloa Middle	☐ <sub>205</sub> St. Patrick-St. Vincent High
☐ 166 Sinnott (John) Elementary	☐ <sub>206</sub> St. Vincent High School
☐ <sub>167</sub> Sir Francis Drake High	☐ <sub>207</sub> Stanford (Jane Lathrop) Middle
☐ <sub>168</sub> Skyline College	☐ <sub>208</sub> Stanford University
☐ <sub>169</sub> Skyline Elementary	☐ <sub>209</sub> Stanton Elementary
☐ <sub>170</sub> Skyline Senior High	☐ <sub>210</sub> Starr King Elementary
☐ <sub>171</sub> Slater (Herbert) Middle	☐ <sub>211</sub> Starr King School for the Ministry
☐ <sub>172</sub> Slater (Kenneth N.) Elementary	☐ <sub>212</sub> Steele Lane Elementary
☐ <sub>173</sub> Sleepy Hollow Elementary	☐ <sub>213</sub> Steffan Manor Elementary
$\square_{174}$ Slonaker (Harry) Elementary	☐ <sub>214</sub> Stege Elementary
☐ <sub>175</sub> Smith (Emma C.) Elementary	☐ <sub>215</sub> Steinbeck Middle
☐ <sub>176</sub> Snow (H. A.) Elementary	☐ <sub>216</sub> Stevens (Robert L.) Elementary
$\square_{177}$ Snow Elementary	☐ <sub>217</sub> Stevens Creek Elementary
☐ <sub>178</sub> Sobrante Park Elementary	$\square_{218}$ Stevenson (Robert Louis) Inter
☐ <sub>179</sub> Solano Community College	☐ <sub>219</sub> Stewart Elementary
☐ <sub>180</sub> Solano Middle	☐ <sub>220</sub> Stipe (Samuel) Elementary
☐ 181 Sonoma Charter (Elem)	☐ 221 Stone Valley Middle
☐ 182 Sonoma Mountain Elementary	☐ 222 Stonegate Elementary
☐ <sub>183</sub> Sonoma State University	223 Stonehurst Elementary
☐ <sub>184</sub> Sonoma Valley High	224 Stoneman Elementary
185 South Hillsborough (Elem)	☐ <sub>225</sub> Strandwood Elementary
☐ 186 South San Francisco High	226 Strawberry Elementary
187 Southern Marin Bible Institute	227 Strobridge Elementary
☐ 188 Southgate Elementary	228 Suisun Elementary
☐ 189 Spangler (Anthony) Elementary	229 Suisun Valley Elementary
☐ 190 Special Education, Santa Rosa	☐ <sub>230</sub> Sullivan (Charles L.) Middle
191 Spring Creek Elementary	231 Summerdale Elementary
☐ <sub>192</sub> Spring Valley Elementary, San Francisco	☐ <sub>232</sub> Sun Terrace Elementary

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☐ <sub>233</sub> Sun Valley Elementary	☐ <sub>273</sub> Trace (Merritt) Elementary
☐ <sub>234</sub> Sunnybrae Elementary	☐ <sub>274</sub> Transition Learning Center
☐ <sub>235</sub> Sunnyside Elementary	☐ <sub>275</sub> Transworld University, The
☐ <sub>236</sub> Sunnyvale Middle	☐ <sub>276</sub> Travis Elementary
☐ <sub>237</sub> Sunol Glen Elementary	☐ <sub>277</sub> Treeview Elementary
☐ <sub>238</sub> Sunrise (Special Education)	☐ <sub>278</sub> Tremont Elementary
☐ <sub>239</sub> Sunset Elementary, San Francisco	☐ <sub>279</sub> Turnbull Learning Academy
☐ <sub>240</sub> Sunset Elementary, Livermore	☐ <sub>280</sub> Turner (Matthew) Elementary
☐ <sub>241</sub> Sunshine Gardens Elementary	☐ <sub>281</sub> Turner Elementary
☐ <sub>242</sub> Sutro Elementary	☐ <sub>282</sub> Twin Creeks Elementary
☐ <sub>243</sub> Sutter Elementary, Antioch	☐ <sub>283</sub> Twin Hills Middle
☐ <sub>244</sub> Sutter Elementary, Santa Clara	☐ <sub>284</sub> Two Rock Elementary
☐ <sub>245</sub> Swett (John) Elementary, Oakland	☐ <sub>285</sub> Tyrrell Elementary
☐ 246 Swett (John) Elementary, San Francisco	☐ <sub>286</sub> Ulatis Elementary
☐ <sub>247</sub> Swett (John) High	☐ <sub>287</sub> Ulloa Elementary
☐ 248 Sycamore Valley Elementary	☐ <sub>288</sub> Union Elementary
☐ <sub>249</sub> Sylvandale Junior High	☐ <sub>289</sub> Union Middle
☐ <sub>250</sub> Taft Elementary	☐ <sub>290</sub> University of California, Berkeley
☐ <sub>251</sub> Tamalpais High	☐ <sub>291</sub> University of California, San Francisco
☐ <sub>252</sub> Tamalpais Valley Elementary	☐ 292 University of Creation Spirituality
☐ <sub>253</sub> Tara Hills Elementary	☐ <sub>293</sub> University of East & West Medicine
☐ <sub>254</sub> Tassajara Hills Elementary	☐ 294 University of Phoenix - Northern California
☐ <sub>255</sub> Taylor (Bertha) Elementary	☐ <sub>295</sub> University of San Francisco
☐ <sub>256</sub> Taylor (Edward R.) Elementary	☐ <sub>296</sub> Urban School of San Francisco
☐ <sub>257</sub> Taylor Middle	☐ <sub>297</sub> Ursuline High School
258 Tenderloin Community	☐ <sub>298</sub> Vaca Pena Middle
☐ <sub>259</sub> Tennyson High	☐ <sub>299</sub> Vacaville Christian Schools
☐ <sub>260</sub> Terra Linda High	☐ <sub>300</sub> Vacaville High
☐ <sub>261</sub> Terra Nova High	☐ <sub>301</sub> Valhalla Elementary
☐ <sub>262</sub> Terrell Elementary	☐ <sub>302</sub> Valle Verde Elementary
☐ <sub>263</sub> The Academy	☐ <sub>303</sub> Valle Vista Elementary
☐ <sub>264</sub> Theuerkauf Elementary	☐ <sub>304</sub> Vallecito Elementary
☐ <sub>265</sub> Thornhill Elementary	□ <sub>305</sub> Vallejo High
☐ <sub>266</sub> Thornton Junior High	□ <sub>306</sub> Vallejo Middle
$\square_{267}$ Thousand Oaks Elementary	☐ <sub>307</sub> Vallejo Mill Elementary
☐ <sub>268</sub> Tolenas Elementary	☐ <sub>308</sub> Vallemar Elementary
☐ <sub>269</sub> Toler Heights Elementary	☐ <sub>309</sub> Valley Christian High
☐ <sub>270</sub> Tomales Elementary	☐ <sub>310</sub> Valley Christian Junior/Senior
□ <sub>271</sub> Tomales High	☐ <sub>311</sub> Valley Oaks High (Alter.)
☐ <sub>272</sub> Toyon Elementary	☐ <sub>312</sub> Valley View Elementary, Richmond

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☐ <sub>313</sub> Valley View Elementary, Pleasanton	☐ <sub>353</sub> Washington Elementary, Santa Clara
☐ <sub>314</sub> Valley View Middle	☐ <sub>354</sub> Washington Elementary, San Jose
☐ <sub>315</sub> Valley Vista Elementary	☐ <sub>355</sub> Washington High
□ <sub>316</sub> Vanden High	☐ <sub>356</sub> Washington Manor Middle
☐ <sub>317</sub> Vannoy Elementary	☐ <sub>357</sub> Webster (Daniel) Elementary, San Francisco
☐ <sub>318</sub> Vargas Elementary	☐ <sub>358</sub> Webster (Daniel) Elementary, Daly City
□ <sub>319</sub> Venture (Altern.)	□ <sub>359</sub> Webster Academy (K-6)
☐ <sub>320</sub> Verde Elementary	☐ <sub>360</sub> Weibel (Fred E.) Elementary
☐ <sub>321</sub> Vichy Elementary	☐ <sub>361</sub> Weller (Joseph) Elementary
☐ <sub>322</sub> Village Elementary	☐ <sub>362</sub> Wells Middle
☐ <sub>323</sub> Vinci Park Elementary	☐ <sub>363</sub> West Hillsborough (Elem)
☐ <sub>324</sub> Vineyard Alternative	☐ <sub>364</sub> West Marin Elementary
☐ <sub>325</sub> Vintage High	☐ <sub>365</sub> West Oakland Community
☐ <sub>326</sub> Vintage Hills Elementary	☐ <sub>366</sub> West Portal Elementary
☐ <sub>327</sub> Vintage Parkway Elementary	☐ <sub>367</sub> West Side Elementary
☐ <sub>328</sub> Visitacion Valley Elementary	☐ <sub>368</sub> West Valley College
☐ <sub>329</sub> Visitacion Valley Middle	☐ <sub>369</sub> West Valley Elementary
☐ <sub>330</sub> Vista Alternative	☐ <sub>370</sub> Westborough Middle
☐ <sub>331</sub> Vista Community College	☐ <sub>371</sub> Western Career College - Pleasant Hill
☐ <sub>332</sub> Vista Grande Elementary	☐ 372 Western Conservative Baptist Seminary -
□ <sub>333</sub> Vista High (Alt)	☐ <sub>373</sub> Western Graduate School of Psychology
☐ <sub>334</sub> Wade Thomas Elementary	☐ <sub>374</sub> Western Institute for Social Research
☐ <sub>335</sub> Wagner Ranch Elementary	☐ <sub>375</sub> Western Institute of Science and Health
☐ <sub>336</sub> Walnut Acres Elementary	☐ <sub>376</sub> Westlake Elementary
☐ <sub>337</sub> Walnut Creek Intermediate	☐ <sub>377</sub> Westlake Middle
☐ <sub>338</sub> Walnut Grove Elementary	☐ <sub>378</sub> Westmont High
☐ <sub>339</sub> Walnut Heights Elementary	☐ <sub>379</sub> Westmoor High
☐ <sub>340</sub> Walsh (P. A.) Elementary	☐ <sub>380</sub> Westview Elementary
☐ <sub>341</sub> Walters (G. M.) Junior High	☐ <sub>381</sub> Westwood Elementary, Napa
☐ <sub>342</sub> Wardlaw (Joseph H.) Elementary	☐ <sub>382</sub> Westwood Elementary, Concord
☐ <sub>343</sub> Warm Springs Elementary	☐ <sub>383</sub> Westwood Elementary, Santa Clara
☐ <sub>344</sub> Warwick Elementary	☐ <sub>384</sub> Whaley (O.B.) Elementary
☐ <sub>345</sub> Washburn (Mattie) Elementary	☐ <sub>385</sub> White Hill Middle
☐ <sub>346</sub> Washington (George) Elementary	☐ <sub>386</sub> White Oaks Elementary
☐ <sub>347</sub> Washington Elementary, Richmond	☐ <sub>387</sub> Whited (Douglas) Elementary
☐ <sub>348</sub> Washington Elementary, Berkeley	☐ <sub>388</sub> Whittier Elementary
☐ <sub>349</sub> Washington Elementary, Oakland	□ <sub>389</sub> Whittier/Arts (Elem)
☐ <sub>350</sub> Washington Elementary, Alameda	☐ <sub>390</sub> Widenmann (Elsa) Elementary
☐ <sub>351</sub> Washington Elementary, San Leandro	☐ <sub>391</sub> Wilcox (Adrian) High
☐ <sub>352</sub> Washington Elementary, Burlingame	☐ <sub>392</sub> Wildwood Elementary

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☐ <sub>393</sub> Willard Middle	☐ <sub>433</sub> Zanker (Pearl) Elementary
☐ 394 William de Avila Elementary	434 Other School
395 William Mendenhall Middle	
☐ 396 Williams Elementary	
□ 397 Willow Cove Elementary	
□ <sub>398</sub> Willow Glen Elementary	
□ <sub>399</sub> Willow Glen High	
□ 400 Willow High (Cont.)	
□ 401 Willow Oaks Elementary	
☐ 402 Willowside Elementary	
☐ 403 Wilson (Gale B.) Elementary	
☐ <sub>404</sub> Wilson (J. X.) Elementary	
□ <sub>405</sub> Wilson Altern. (K-12)	
☐ <sub>406</sub> Wilson Elementary, Petaluma	
☐ <sub>407</sub> Wilson Elementary, Richmond	
☐ <sub>408</sub> Wilson Elementary, San Leandro	
☐ <sub>409</sub> Windmill Springs Elementary	
☐ <sub>410</sub> Windsor Creek Elementary	
☐ <sub>411</sub> Windsor High	
☐ <sub>412</sub> Windsor Middle	
☐ <sub>413</sub> Winton Middle	
☐ <sub>414</sub> Wood (Charlotte) Middle	
☐ <sub>415</sub> Wood (Will C.) High	
☐ <sub>416</sub> Wood (Will C.) Middle	
☐ <sub>417</sub> Wooden Valley Elementary	
☐ <sub>418</sub> Woodrow Wilson Elementary	
☐ <sub>419</sub> Woodside Elementary, Concord	
☐ <sub>420</sub> Woodside Elementary, Woodside	
☐ <sub>421</sub> Woodside High	
☐ <sub>422</sub> Woodside Priory	
☐ <sub>423</sub> Woodstock Elementary	
☐ <sub>424</sub> Wren Avenue Elementary	
☐ <sub>425</sub> Wright Elementary	
$\square_{426}$ Wright Institute, The	
□ <sub>427</sub> Yerba Buena High	
428 Ygnacio Valley Elementary	
☐ <sub>429</sub> Ygnacio Valley High	
☐ <sub>430</sub> Yick Wo Elementary	
☐ <sub>431</sub> Yountville Elementary	
☐ <sub>432</sub> Yu (Alice Fong) Elementary	

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#### Post-Question Script

if (Q016c<>434) goto Q021 endif goto Q016oth

#### Q016oth

What was the name of that OTHER (school) (college) (university)?

#### Post-Question Script

goto Q018a

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# Pre-Question Script if (Q011<4) goto Q018 endif if (Q011=2) goto Q018a endif if (Q011<>8)&(Q011<>9) goto Q021 endif

#### Q017

And what was the name of that (attraction) (place)? IF NOT FOUND ON LIST, GO TO OTHER (AT END OF LIST)

□ 1	3COM Park	□ 40	East Ridge Shopping Center
$\square_2$	Agnews State Hospital	□ 41	Eden Hospital
$\square_3$	Alameda Cnty Med CTR Highland	□ 42	El Camino Hospital
$\Box_4$	Alameda County Fairgrounds	□ 43	Emeryville Market Place
$\square_5$	Alameda County Medical Center, Castro	□ 44	Eugene Oneill Natl Hist Site
_	Valley	□ 45	Eureka Square
<u></u>	Alameda County Medical Center, Oakland	□ 46	Fairmont Hospital
□ <sub>7</sub>	Alameda Hospital	□ 47	Fine Arts Museum of SF
□ <sub>8</sub>	Alexian Brothers Hospital	□ 48	Fisherman's Wharf
<u></u> 9	Alta Bates Medical Center	□ 49	Fremont Civic Center
<u>10</u>	Antioch Family Water Park	□ 50	Fremont Hub Shopping Center
= ::	Asian Art Museum	□51	Fudenna Stadium
	Bay Meadows Race Track	□ 52	Gateway Plaza
13	Bayfair Mall	□ 53	GG Park Nursery
<u> </u>	Beach Chalet	□ 54	Golden Gate Bridge
<u>15</u>	Booth Memorial Hospital	□ 55	Golden Gate Equestrian Stadium
<u>16</u>	Bridgepointe Mall	□ 56	Golden Gate National Cemetery
	Brookside Hospital	□ 57	Golden Gate Natl Cem
□ 18	Brouer Medical Center	□ 58	Good Samaritan Hospital
□ 19	CA Palace Legion of Honor	□ 59	Great America Theme Park
□ 20	Century Plaza	□ 60	Great Mall of the Bay Area
$\square_{21}$	Childrens Hospital Med CTR	□   61	Hacienda Crossing
$\square_{22}$	Chinese Hospital	□ 62	Happy Hollow Park and Zoo
$\square_{23}$	Cliff House	□ 63	Healdsburg General Hospital
$\square_{24}$	Community Hosp Los Gatos-Sarat	□ 64	Henard Hospital
$\square_{25}$	Community Hospital	□ 65	Herrick Memorial Hospital
$\square_{26}$	Concord Civic Center	$\square_{66}$	Hillsdale Shopping CTR
$\square_{27}$	Concord Pavilion		HP Pavilion
$\square_{28}$	Conservatory of Flowers	□ 68	Humana Hospital San Leandro
□ 29	County East Mall	_	Jananese Tea Garden

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	☐ <sub>76</sub> Kaiser Foundation Hospital, Santa Clara/Santa Clara	114 Oakland Hospital
	□ 77 Kaiser Foundation Hospital, South San	□ 115 Oakridge Mall
	Francisco/San Mateo	1 <sub>16</sub> O'Connor Hospital
	□ <sub>78</sub> Kaiser Foundation Hospital, Walnut	□ <sub>117</sub> Palace of Fine Arts
	Creek/Contra Costa	☐ 118 Palm Drive Hospital
	□ <sub>79</sub> Kaiser Foundation Hospital Oak	☐ 119 Palo Alto Medical Clinic
	☐ 80 Kaiser Foundation Hospital Ric	120 Peninsula Hospital
	☐ 81 Kaiser Foundation Hospital Val	☐ 121 Petaluma Valley Hospital
	☐ <sub>82</sub> Kaiser Foundation Hospital-San	122 Physicians Community Hospital
	☐ <sub>83</sub> Kaiser Hospital	123 Pittsburg Civic Center
	☐ 84 Kaiser Permanente Medical CTR	124 Pleasant Hill Plaza
	☐ <sub>85</sub> Kaiser/Permanente Medical CTR	125 Potrero Center
	☐ <sub>86</sub> Kezaar Stadium	126 Powell Street Plaza
	□ <sub>87</sub> Laurel Grove Hospital	
	☐ <sub>88</sub> Levine Hospital	128 Queen of the Valley
	☐ <sub>89</sub> Linda Mar Shopping Center	129 Raging Waters
	☐ <sub>90</sub> Los Gatos Community Hospital	130 Randall Museum
	☐ <sub>91</sub> Los Medanos Community Hospital	☐ <sub>131</sub> Saint Louise Health Center
	☐ <sub>92</sub> Lytton Gardens Health Care CTR	☐ <sub>132</sub> Saint Louise Hospital & Health
	□ <sub>93</sub> M.H. DeYoung Mem. Museum	☐ <sub>133</sub> Saint Rose Hospital
	☐ <sub>94</sub> Marin General Hospital	☐ <sub>134</sub> San Francisco General Hospital
	□ <sub>95</sub> Marina Square	☐ <sub>135</sub> San Francisco Zoo
	☐ <sub>96</sub> Marine World Africa	☐ <sub>136</sub> San Francisco Zoological GRDN
	□ <sub>97</sub> McAfee Coliseum	☐ <sub>137</sub> San Francisco Natl Cemetery
	☐ <sub>98</sub> Merrithew Memorial Hospital	☐ <sub>138</sub> San Jose Hospital
	99 Metro Center	☐ <sub>139</sub> San Jose Medical Center
	□ <sub>100</sub> Mills Hospital	☐ <sub>140</sub> San Jose Municipal Stadium
	101 Mission Dolores	☐ <sub>141</sub> San Leandro Hospital
	□ <sub>102</sub> Morrison Planetarium	☐ <sub>142</sub> San Mateo County General Hospital
	☐ 103 Mt Diablo Hospital Medical Cen	☐ <sub>143</sub> San Ramon Regional Medical CTR
	☐ 104 Mt Zion Hosp & Med CTR of the	☐ 144 Santa Clara Valley Medical CTR
	105 Murphy Windmill	☐ 145 Santa Rita Rehabilitation CTR
	106 Museum of Russian Culture	☐ <sub>146</sub> Santa Rosa Market Place
	□ <sub>107</sub> Napa County Fairgrounds	☐ <sub>147</sub> Santa Rosa Memorial Hospital
	□ 108 Neighborhood Youth Center	☐ <sub>148</sub> Santa Teresa Comm Hospital
	109 Newark Civic Center	149 Santa Teresa Community Hospital
	□ <sub>110</sub> Newark Pavilion	<sub>150</sub> Santana Row
	□ <sub>111</sub> Newpark Mall	□ <sub>151</sub> SBC Park
	□ 112 Novato Community Hospital	☐ <sub>152</sub> Sequoia Station
	□ 113 Oakland Arena	☐ <sub>153</sub> Seton Medical Center
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ı Ujt	Joe Manager. Jermier Franz	Language: English - United States

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☐ <sub>154</sub> SF Art Institute Galleries	☐ <sub>194</sub> Waterworld
□ 155 SF Fire Department Museum	☐ <sub>195</sub> Westgate Mall
1 <sub>156</sub> Shoreline Amphitheatre	☐ 196 William Cann Civic Center
□ 157 Six Flags Marine World	☐ <sub>197</sub> Windsor Civic Center
☐ 158 Solano County Fairgrounds	☐ <sub>198</sub> Other
□ 159 Solano Mall	☐ <sub>199</sub> Don't know
☐ <sub>160</sub> Sonoma Valley Hospital	□ <sub>200</sub> Refused
☐ <sub>161</sub> Sonoma-Marin Fairgrounds	
☐ <sub>162</sub> South Valley Hospital	
☐ <sub>163</sub> Southland Mall	
□ <sub>164</sub> Spartan Stadium	
☐ <sub>165</sub> St Francis Memorial Hospital	
☐ <sub>166</sub> St Helena Hospital	
☐ <sub>167</sub> St Marys Hospital Medical Cent	
☐ <sub>168</sub> St Rose Hospital	
☐ 169 Stanford Childrens Hospital	
☐ <sub>170</sub> Stanford Stadium	
☐ <sub>171</sub> Stanford University Hospital	
☐ <sub>172</sub> Steinhart Aquarium	
☐ <sub>173</sub> Stoneridge Mall	
☐ <sub>174</sub> Strybing Arboretum	
☐ 175 Summit Medical Center	
☐ 176 Summit Medical Center North	
☐ <sub>177</sub> Summit Medical Center South	
☐ 178 Summit Medical Center West	
□ <sub>179</sub> Sutro Baths	
☐ <sub>180</sub> Sutter Solano Medical Center	
$\square_{181}$ The Exploratorium	
☐ 182 The Willows Shopping Center	
☐ <sub>183</sub> Union Square	
☐ 184 Univ of CA San Francisco Med Center	
☐ 185 Vaca Valley Hospital	
☐ <sub>186</sub> Valico Fashion Park	
☐ <sub>187</sub> Vallco Fashion Mall	
☐ 188 Valley Memorial Hospital	
☐ 189 Vencor Hospital - San Leandro	
☐ <sub>190</sub> Vintage Oaks Mall	
191 Warrack Medical Center Hospital	
☐ 192 Washington Hospital	
☐ <sub>193</sub> Washington Township Hospital	

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#### Post-Question Script

if (Q017<>198) goto Q021 endif

### Pre-Question Script

if (Q017<>198) goto Q021 endif

#### Q017oth

And what was the name of that OTHER (attraction) (place)?

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	1
	Pre-Question Script
	if (Q011>3)&(Q011<>5)&(Q011<>6)&(Q011<>8)&(Q011<>7)
	goto Q021 endif
	Q018a
	What is the zip code of that (residence)(business)? (Please enter "99998" for "Don't know" and "99999" for "Refused")
	(Flease effet 99990 for Dofft know and 99999 for Refused)
	Answer:
	7 tilowor
	Post-Question Script
	if ((Q018a<93601) (Q018a>96199)&(Q018a<>99998)&(Q018a<>99999))
	message "You have entered a ZIP code that is not in Northern California. Please back up and correct this."
	endif
	Q018
	Could you please tell me the street address there? ASK FOR HELPFUL DOCUMENTS IF NEEDED.
	PROBE FOR STREET SPELLING. LEAVE BLANK IF "Don't Know or "Refused".
1	Post-Question Script
	<pre>if (Q018.AnsweredItems&lt;&gt;0) goto Q021</pre>
	endif
	goto Q019
	Pre-Question Script
	if (Q011>3)&(Q011<>5)&(Q011<>6)&(Q011<>8)
	goto Q021 endif
	Q018rev
	What is the zip code of that (residence)(business)? Could you please tell me the street address there? ASK FOR HELPFUL DOCUMENTS IF NEEDED. PROBE FOR STREET SPELLING. LEAVE BLANK IF
	"Don't Know or "Refused". (Please enter "99998" for "Don't know" and "99999" for "Refused")
	(
	Number
	Street

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#### Pre-Question Script

```
IF (Q018.AnsweredItems<>0)
goto Q021
endif
```

#### Q019

Then could you please give me the block number? (Such as the 100 block, the 1000 block, and so forth.) LEAVE BLANK IF "DON'T KNOW" OR "REFUSED".

#### Post-Question Script

```
if (Q019.AnsweredItems<>0)
goto Q021
endif
```

#### Pre-Question Script

```
if (Q019.AnsweredItems<>0)
goto Q021
endif
```

#### Q020

Then could you just give me the nearest intersection - that is, the nearest street and the nearest cross-street?

Street	
Cross-street	

#### Q021

What time did you leave that place? (Please enter "98" for "Don't know" and "99" for "Refused")

Tille			
Enter"1"	for AM	or "2"	for PM

Time

#### Post-Question Script

```
if ((Q021.Time1=98) (Q021.Time1=99))
goto Q022
endif
if ((Q021.Time1>2400)|(Q021.Time1<0000))
message "You have entered an invalid time. Please review your response."
goto Q021
endif
(((Q021.Enter1_for_AM_or_2_f<1)|(Q021.Enter1_for_AM_or_2_f>2))|((Q021.AnsweredItems<>2)
&(Q021.Time1<1300)))
message "Please enter 1 for AM or 2 for PM on the second line"
goto Q021
endif
```

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#### Q022

And what time did you arrive inside the terminal? (Please enter "98" for "Don't know" and "99" for "Refused")

Time

Enter"1" for AM or "2" for PM

### Post-Question Script

```
if ((Q022.Time1=98) | (Q022.Time1=99))
goto Q023Oak
endif
if ((Q022.Time1>2400) | (Q022.Time1<0000))
message "You have entered an invalid time. Please review your response."
goto Q022
endif
if
(((Q022.Enter1_for_AM_or_2_f<1) | (Q022.Enter1_for_AM_or_2_f>2) | (Q022.AnsweredItems<>2))&
(Q022.Time1<1300))
message "Please enter 1 for AM or 2 for PM on the second line"
goto Q022
endif
```

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### Pre-Question Script if (Location=1) goto Q023SF ENDIF Q023Oak How did you get to the airport today? □₁ PRIVATE CAR/VEHICLE ☐<sub>2</sub> AC TRANSIT (PUBLIC TRANSIT) BUS ☐<sub>15</sub> AC TRANSIT FROM AMTRAK ☐ 16 AC TRANSIT FROM BART □<sub>3</sub> AIRBART FROM AMTRAK □4 AIRBART FROM BART ☐ 6 CHARTERED BUS OR VAN SERVING YOUR TRAVEL PARTY ONLY □<sub>7</sub> HOTEL/MOTEL COURTESY SHUTTLE □8 LIMOUSINE SERVING YOUR PARTY **ALONE** □9 RENTAL CAR ☐ 10 SCHEDULED AIRPORT BUS ☐ 11 SHARED RIDE VAN SERVING MORE THAN ONE PARTY □<sub>12</sub> TAXI/CAB ☐<sub>13</sub> SOMETHING ELSE ☐<sub>17</sub> Don't know ☐<sub>18</sub> Refused Post-Question Script if (Q0230ak=7) goto Q024 endif if (Q0230ak=13) goto Q0230se endif if (Q0230ak=1) Uprivate=1 goto Q028 endif if (Q0230ak=9) goto Q027 endif if (Q0230ak=4) | (Q0230ak=16) goto Q031 endif if (Q0230ak=15) | (Q0230ak=3)

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goto Q033 endif

if (Q0230ak=10)

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, , , , , , , , , , , , , , , , , , , ,
goto Q0230bus
endif
if (Q023Oak=2)
goto Q037
endif
if (Q023Oak>16)
message "Thank and Terminate"
goto End
endif
Pre-Question Script
if (Q0230ak<>10)
goto Q0230se
endif
Q023Obus
Please enter the name of the SCHEDULED AIRPORT BUS:
□ <sub>1</sub> Evans Airport Service
_
☐ <sub>2</sub> Sonoma County Airport Express
□ <sub>3</sub> Don't know
<del></del>
□ <sub>4</sub> Refused
□ <sub>5</sub> Other
Lis Other
Post-Question Script
if (Q0230bus<>5)
goto Q035
endif
Q023ObO
Please enter the name of the SCHEDULED AIRPORT BUS:
Post-Question Script
goto Q035
Pre-Question Script
if (Q0230ak<>13)
goto Q038
endif
0022000
Q023Ose
What is the OTHER METHOD that you used to get here?
Post-Question Script
goto Q038

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Q023SF			
How did you get to the airport today?			
<b>∐</b> 1 ∣	PRIVATE CAR/VEHICLE		
$\square_2$ I	BART		
	CHARTERED BUS OR VAN SERVING YOUR TRAVEL PARTY ONLY		
$\Box_6$ I	HOTEL/MOTEL COURTESY SHUTTLE		
_	LIMOUSINE SERVING YOUR PARTY ALONE		
□8	RENTAL CAR		
□9	SAMTRANS (PUBLIC TRANSIT) BUS		
□ <sub>10</sub> \$	SCHEDULED AIRPORT BUS		
	SHARED RIDE VAN SERVING MORE THAN ONE PARTY		
□ <sub>12</sub> -	TAXI/CAB		
□ 13 \$	SOMETHING ELSE		
□ <sub>100</sub> I	Don't know		
□ <sub>101</sub> Refused			
Deat O	unation Soriat		

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```
if (Q023SF=11)
goto Q023SFse
endif
if (Q023SF=6)
goto Q024
endif
if (Q023SF=1)
Uprivate=1
goto Q028
endif
if (Q023SF=8)
goto Q027
endif
if (Q023SF=2)
goto Q031
endif
if (Q023SF=3)
goto Q033
endif
if (Q023SF=10)
goto Q023SFbs
endif
if (Q023SF=9)
goto Q037
endif
if (Q023SF>99)
message "Thank and Terminate"
goto End
endif
Pre-Question Script
if (Q023SF<>10)
goto Q023SFse
endif
Q023SFbs
Please enter the name of the SCHEDULED AIRPORT BUS:
□₁ Evans Airport Service
☐<sub>2</sub> Marin Airporter

☐ 3 Monterey/Salinas Airbus

☐ 4 Santa Cruz Airporter

☐ 5 Sonoma Airporter

☐<sub>6</sub> Sonoma County Airport Express
☐<sub>7</sub> Don't know
☐<sub>8</sub> Refused
□ 9 Other
Post-Question Script
if (Q023SFbs<>9)
goto Q035
endif
```

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Q023SbO Please enter the name of the SCHEDULED AIRPORT BUS:
Post-Question Script goto Q035  Pre-Question Script if (Q023SF<>13) goto Q038 endif
Q023SFse What is the OTHER METHOD that you used to get here?
Post-Question Script goto Q038
Q024 Did you stay overnight at that hotel, or did you visit the hotel only for the purpose of getting to the airport?
<ul> <li>□ STAYED OVERNIGHT</li> <li>□ ONLY VISITED TO GET TO AIRPORT</li> <li>□ Don't know</li> <li>□ Refused</li> </ul>
Post-Question Script  if (Q024<>2) goto Q038 endif

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Q025 Did you park at the hotel, or did you get there some other way?
□ 1 PARKED   □ 2 OTHER WAY   □ 3 VOLUNTEERED PARKED NEAR HOTEL   □ 4 Don't know   □ 5 Refused
Post-Question Script
if (Q025=2) goto Q038 endif
Q026 Were any passengers dropped off at the curb in front of the terminal before the car was parked?
□ <sub>1</sub> Yes
□ <sub>2</sub> No
☐ <sub>3</sub> Don't Know ☐ <sub>4</sub> Refused
Post-Question Script
goto Q038
Q027 Were any passengers dropped off at the curb in front of the terminal before returning the rental car?
□ <sub>1</sub> Yes
□ <sub>2</sub> No
☐ <sub>3</sub> Don't Know ☐ <sub>4</sub> Refused
Post-Question Script
if (Q027=2) goto Q038
endif if (Q0230ak=9) (Q023SF=8)
goto Q038
endif

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		s was the vehicle driven away without being parked, parked for a while and then driven away, or parked ne duration of your trip?
	1 2 3 4 5	DRIVEN AWAY PARKED AND THEN DRIVEN AWAY PARKED FOR DURATION OF TRIP Don't know Refused
	if ( goto endi if ( Park endi	Q028=2) =2 f Q028=3) =1
- 14		uestion Script
		Location=1) Q029SF F
	Q029	Oak
	At wl	hat location was the vehicle parked?
	<b>□</b> 1	HOURLY/SHORT-TERM LOT AT THE AIRPORT
	□ <sub>2</sub>	DAILY/LONG-TERM LOT (A OR B) AT THE AIRPORT
	Пз	ECONOMY LOT AT THE AIRPORT
	□	VALET PARKING AT THE AIRPORT
١	<b>□</b> 5	OFF-AIRPORT LOT
-	□   6	HOTEL/MOTEL PARKING LOT
	<b>□</b> 7	AIRPORT EMPLOYEE LOT
	<b>□</b> 8	OTHER
	9	Don't know
-	□ 10	Refused

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	000pt00 V11		
if ( goto	### Pre-Question Script  if (Q0290ak<>8)&(Q0290ak<>5) goto Q030 endif		
Q029	90oth		
At w	hat location was the vehicle parked?		
Doot	Overable in Covint		
	Question Script  Q030		
goto	0 0000		
Q029	PSF		
At w	hat location was the vehicle parked?		
_			
□1	DOMESTIC TERMINAL GARAGE AT THE AIRPORT		
$\square_2$	INTERNATIONAL TERMINAL GARAGE AT		
	THE AIRPORT		
Пз	LONG-TERM GARAGE AT THE AIRPORT		
$\square_4$	VALET PARKING AT THE AIRPORT		
$\square_5$	OFF-AIRPORT LOT OR GARAGE		
$\Box_6$	HOTEL/MOTEL PARKING LOT OR		
	GARAGE		
$\square_7$	AIRPORT EMPLOYEE LOT		
□8	OTHER		
$\square_9$	Don't know		
□ 10	Refused		
	Question Script		
	Q029SF<>8)&(Q029SF<>5)		
endi			
Q029	9Soth		
	hat location was the vehicle parked?		
D			
	Question Script		
goto	Q030		

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$\sim$	_	_	_

And how long [@Park] parked there?	
(Please enter "98" for "Don't know" and "99" for "R	tefused")
•	,
LESS THAN A DAY (enter number of hours):	
LLOS ITIAN A DAT (enter number of nours).	
or DAYS (round to nearest number of days):	

### Post-Question Script

if (Q030.AnsweredItems=2)
message "Please enter EITHER number of days OR number of hours that the vehicle
was/will be parked there."
goto Q030
endif
if (Uprivate=1)
goto Q026
endif
goto Q038

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At what station did you	ı begin your trip on BAR`	Τ?
-------------------------	---------------------------	----

	, , , ,	
□ 1	12TH STREET	☐ <sub>35</sub> ROCKRIDGE
$\square_2$	16TH STREET & MISSION	☐ <sub>36</sub> SAN BRUNO
$\square_3$	19TH STREET	☐ <sub>37</sub> SAN LEANDRO
$\square_4$	24TH STREET & MISSION	☐38 SFO INTERNATIONAL AIRPORT
$\square_5$	ASHBY	☐ <sub>39</sub> SOUTH HAYWARD
$\Box_6$	BALBOA PARK	☐ <sub>40</sub> SOUTH SAN FRANCISCO
$\square_7$	BAYFAIR	☐41 UNION CITY
□8	BERKELEY	☐ <sub>42</sub> WALNUT CREEK
9	CASTRO VALLEY	☐ <sub>43</sub> WEST OAKLAND
□ 10	CIVIC CENTER	□ <sub>46</sub> Other
□ 11	COLISEUM	☐ <sub>44</sub> Don't know
□ 12	COLMA	☐ <sub>45</sub> Refused
□ 13	CONCORD	
□ 14	DALY CITY	
□ 47	DUBLIN/PLEASANTON	
□ 15	EAST DUBLIN/PLEASANTON	
□ 16	EL CERRITO DEL NORTE	
□ 17	EL CERRITO PLAZA	
□ 18	EMBARCADERO	
<b>1</b> 9	FREMONT	
$\square_{20}$	FRUITVALE	
$\square_{21}$	GLEN PARK	
$\square_{22}$	HAYWARD	
$\square_{23}$	LAFAYETTE	
□ 24	LAKE MERRITT	
□ 25	MACARTHUR	
□ 26	MILLBRAE	
$\square_{27}$	MONTGOMERY	
$\square_{28}$	NORTH BERKELEY	
$\square_{29}$	NORTH CONCORD/MARTINEZ	
□ 48	OAKLAND AIRPORT/COLISEUM	
□ 30	ORINDA	
□ 31	PITTSBURG/BAY POINT	
$\square_{32}$	PLEASANT HILL	
$\square_{33}$	POWELL	
□ 34	RICHMOND	

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- coopies
Pre-Question Script if (Q031<>46)
goto Q032
endif
Q031oth At what station did you begin your trip on BART?
The what station and you begin your trip on Britti.
Q032
And how did you get to that station? ACCEPT MULTIPLE RESPONSES.
☐ 10 Don't know ☐ 11 Refused
□ 1 WALKED
□2 DROVE AND PARKED
□3 DROPPED OFF
□3 DROPPED OFF □4 TAXI/CAB
□ <sub>7</sub> BART
□ <sub>8</sub> CALTRAIN
☐ <sub>5</sub> OTHER PUBLIC TRANSIT
OTHER
Post-Question Script
if (Q032.BART=1)
message "What I am looking for is the very first station where you got on BART for your trip to the airport today."
goto Q031
goto Q033
endif
<pre>trip to the airport today." goto Q031 endif if ((Q032.AMTRAK=1) (Q032.CALTRAIN=1)) goto Q033</pre>

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At what station did y	ou begin your trip on	(Amtrak) (Caltrain)?
-----------------------	-----------------------	----------------------

3   4   5   6   7   8   9   10   11   12   14   15   16   17   13   18   19   20   21   22   23   24   25   26   26	ANTIOCH-PITTSBURG ATHERTON STATION AUBURN BAYSHORE STATION BELMONT STATION BERKELEY BLOSSOM HILL STATION BROADWAY STATION BURLINGAME STATION CALIFORNIA AVENUE STATION CAPITOL STATION COLLEGE PARK STATION DAVIS EMERYVILLE FAIRFIELD/SUISUN CITY FREMONT (CENTERVILLE) GILROY STATION GREAT AMERICA (SANTA CLARA) HAYWARD HAYWARD PARK STATION HILLSDALE STATION LODI MARTINEZ MENLO PARK STATION MILLBRAE STATION	40	ROSEVILLE SACRAMENTO SAN ANTONIO STATION SAN BRUNO STATION SAN CARLOS STATION SAN FRANCISCO - 4TH AND KING SAN FRANCISCO - 22ND STREET SAN FRANCISCO CALTRAIN SAN JOSE SAN JOSE STATION SAN MARTIN STATION SAN MATEO STATION SANTA CLARA STATION SOUTH SAN FRANCISCO STANFORD STADIUM STOCKTON-DOWNTOWN/ACE STATION SUISUN/FAIRFIELD SUNNYVALE STATION Other Don't know Refused
_			
25	MARTINEZ		
□ 26	MENLO PARK STATION		
□ 27	MILLBRAE STATION		
<u>28</u>	MODESTO		
	MORGAN HILL STATION		
	MOUNTAIN VIEW STATION		
	OAKLAND COLISEUM		
	OAKLAND JACK LONDON SQUARE		
	PALO ALTO STATION PAUL AVENUE STATION		
	REDWOOD CITY STATION		
_ ~	RICHMOND		
	ROCKLIN		
<b>□</b> 37	NUCNLIN		

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0 0000pt00 V11
Pre-Question Script if (Q033<>57) goto Q034 endif
Q033oth
At what station did you begin your trip on (Amtrak) (Caltrain)?
Q034
And how did you get to that station? ACCEPT MULTIPLE RESPONSES.
□10 Don't know   □11 Refused   □1 WALKED   □2 DROVE AND PARKED   □3 DROPPED OFF   □4 TAXI/CAB   □6 AMTRAK   □7 BART   □8 CALTRAIN   □5 OTHER PUBLIC TRANSIT   □9 OTHER
Post-Question Script  if (Q034.AMTRAK=1) message "What I am looking for is the very first station where you got on AMTRAK for your trip to the airport today." goto Q033 endif if (Q034.CALTRAIN=1) message "What I am looking for is the very first station where you got on CALTRAIN for your trip to the airport today." goto Q033 endif if (Q034.OTHER1<>1)
goto Q038

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Q034oth What OTHER method did you use to get to that sta	ation?
Post-Question Script	
goto Q038	
Q035 Where did you begin your trip on the airport bus?  □₁ Agua Caliente	□ <sub>29</sub> Vallejo
□ <sub>2</sub> Aptos	□ <sub>30</sub> Watsonville
☐ <sub>3</sub> Boyes Hot Springs	□ <sub>31</sub> Other
□ <sub>4</sub> El Verano	☐ <sub>32</sub> Don't Know
☐ <sub>5</sub> Glen Ellen	□ <sub>33</sub> Refused
☐ <sub>6</sub> Hamilton (Ignacio)	
□ <sub>7</sub> Kenwood	
☐8 Larkspur	
☐ <sub>9</sub> Manzanita (Mill Valley) ☐ <sub>10</sub> Mill Valley	
11 Monterey	
□ <sub>12</sub> Napa	
□ <sub>13</sub> Novato	
□ <sub>14</sub> Oakmont	
□ <sub>15</sub> Petaluma	
□ <sub>16</sub> Rohnert Park	
□ <sub>17</sub> Salinas	
☐ <sub>18</sub> San Jose Airport	
□ <sub>19</sub> San Rafael	
☐ <sub>20</sub> Santa Cruz	
☐ <sub>21</sub> Santa Rosa	
☐ 22 Sausalito (Spencer Ave.)	
□ <sub>23</sub> Scotts Valley	
☐ <sub>24</sub> Seminary Ave. (Mill Valley)	
□ <sub>25</sub> Sonoma	
☐ <sub>26</sub> Sonoma County Airport ☐ <sub>27</sub> Soquel	
☐ <sub>28</sub> Spencer Ave. (Sausalito)	
20 Sperioei Ave. (Sausanto)	

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0 000ept00 V14
Pre-Question Script  if (Q035<>31) goto Q036 endif
At what OTHER location did you begin your trip on the airport bus?
Q036 And how did you get to that location?
<ul> <li>□ WALKED</li> <li>□ DROVE AND PARKED</li> <li>□ DROPPED OFF</li> <li>□ TAXI/CAB</li> <li>□ OTHER PUBLIC TRANSIT</li> <li>□ OTHER</li> <li>□ Don't know</li> </ul>
Post-Question Script  if (Q036.OTHER1<>1) goto Q038 endif
Q036oth What OTHER method did you use to get to that location?
Post-Question Script goto Q038

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Q037 How did you get to the stop where you first got on the (AC Transit) (SamTrans) bus?
□ 1 WALKED   □ 2 DROVE AND PARKED   □ 3 DROPPED OFF   □ 4 TAXI/CAB   □ 5 BART   □ 10 CALTRAIN   □ 6 OTHER PUBLIC TRANSIT   □ 7 OTHER   □ 8 Don't know   □ 9 Refused
Post-Question Script  if (Q037.OTHER1<>1) goto Q038 endif
Q037oth What OTHER method did you use to get to the stop where you first got on (AC Transit) (SamTrans)?

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Q038
What were the *most important* sources of information you used to decide how to get to the airport today? SHOW CARD. CODE UP TO FIRST THREE SOURCES.
13 NONE/ALREADY FAMILIAR WITH
<sub>14</sub> Don't know
□ 15 Refused
☐ <sub>1</sub> AIRPORT WEB SITE
☐ <sub>2</sub> OTHER WEB SITE
☐ <sub>3</sub> AIRPORT INFORMATION BROCHURE, DISPLAY, OR PHONE NUMBER
☐ <sub>4</sub> TRAVEL AGENT
□ <sub>5</sub> TRAVEL GUIDE
☐ <sub>6</sub> HOTEL STAFF
☐ <sub>7</sub> 511 TRANSIT INFORMATION (PHONE 511, 817-1717, OR 511.ORG)
8 511 HIGHWAY TRAFFIC INFORMATION (PHONE 511, 817-1717, OR 511.ORG)
OTHER HIGHWAY TRAFFIC INFORMATION (RADIO, TELEVISION, NEWSPAPER)
D <sub>10</sub> PUBLIC OR PRIVATE TRANSPORTATION OPERATOR BROCHURE, DISPLAY, OR PHONE NUMBER
11 FAMILY/FRIENDS/BUSINESS ASSOCIATES
□ <sub>12</sub> OTHER
Pre-Question Script
if (Q038.OTHER_WEB_SITE<>1)
goto Q038TG endif
Q038web And what was that Web site?

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Pre-Question Script
if (Q038.TRAVEL_GUIDE<>1)
goto Q038oth endif
Q038TG
And what was that travel guide?
That was that have galas.
Pre-Question Script
if (Q038.OTHER1<>1) goto Q039
endif
Q038oth
What OTHER SOURCE of information was important in your decision about how to get to the airport
today?
Q039
And what are the *main reasons* you decided to get to the airport the way you did? CODE UP TO FIRST
THREE REASONS.
□ <sub>14</sub> Don't know
□ <sub>15</sub> Refused
□1 COMFORT
☐ 16 CONVENIENCE (PROBE FOR REASON)
D DEPENDABILITY
□3 LUGGAGE (AMOUNT)
□4 NO PRIVATE VEHICLE AVAILABLE
□ <sub>5</sub> NO PUBLIC TRANSIT AVAILABLE
☐ <sub>6</sub> NUMBER OF PEOPLE IN TRAVEL PARTY
PARKING CONSIDERATIONS
□8 PRICE/COST
☐9 RETURN RENTAL CAR
□ 10 SAFETY OR SECURITY CONCERNS
□ <sub>11</sub> SOMEONE ELSE DECIDED
□ <sub>12</sub> TRAVEL TIME / TIME
□ <sub>13</sub> OTHER

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### Pre-Question Script

if (Q039.OTHER1<>1)
goto Q040
endif

#### Q039oth

And what was that reason?

#### Pre-Question Script

ttempq40=1 if (Q003<2) goto Q041 endif

#### Q040

Including yourself, how many people in your travel party came to the airport in the same vehicle as you? (IF NEEDED: By travel party, I mean all of the people who are traveling together with you on the same flight today.)

(Please enter "998" for "Don't know" and "999" for "Refused")

Answer:

#### Post-Question Script

if (Q040<1)

MESSAGE "Please enter a number of 1 or higher (including yourself)." goto Q040 endif if (Q040 > Q003)&(Q040 < 998)

message "You have indicated that more people came with you in your vehicle than total people coming with you. Please confirm your responses." goto Q003 endif

#### Pre-Question Script

if ((Q003>1)&(Q040>1))
goto Q042
endif

### Q041

How many pieces of luggage did you check today?

(Please enter "98" for "Don't know" and "99" for "Refused")

Answer:

### Post-Question Script

Tlugtemp = (Q003\*3)

if ((Q041>Tlugtemp)&(Q041<>98)&(Q041<>99))

message "You have indicated that the respondent has [#Q041] pieces of luggage. Please back-up if necessary to make corrections."

endif

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### Pre-Question Script if ((Q040=1) | (Q040.AnsweredItems=0)) goto Q043 endif Q042 How many total pieces of luggage did these people check - that is, the people who arrived here in the same vehicle? (Please enter "98" for "Don't know" and "99" for "Refused") Answer: Post-Question Script Tlugtemp =(Q003\*3)if (Q042>Tlugtemp)&(Q042<98) message "You have indicated that the respondent has [#Q042] pieces of luggage. back-up if necessary to make corrections." endif Pre-Question Script if ((Q009>2)&(Q009<>8)) goto Q044 endif Q043 Will any of the cost of your trip to the airport, (including parking), be reimbursed by your employer, by a client, or by some other organization? (BEING REIMBURSED BY FAMILY, FRIENDS, OR COLLEAGUES DOES NOT COUNT.) ☐ 1 YES $\square_2$ NO □<sub>3</sub> NOT SURE ☐<sub>4</sub> Don't know ☐<sub>5</sub> Refused

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Q044 Are you a resident of this area who is *starting* an air trip here today, or are you a visitor from another area who is taking an air trip to *get home or travel to some other destination*?
☐ 1 RESIDENT ☐ 2 VISITOR ☐ 3 Don't know ☐ 4 Refused
Post-Question Script  if (Q044=2) goto Q049 endif if (Q044>2) message "Thank and Terminate" goto End endif
Q045 How many nights will you be away from home on this trip?
(Please enter "98" for "Don't know" and "99" for "Refused")
Answer:
Q046 And what airport will you fly back into?
□ <sub>1</sub> OAKLAND
□ <sub>2</sub> SACRAMENTO
□3 SAN FRANCISCO □4 SAN JOSE
□4 SAN JOSE □5 OTHER
☐ <sub>6</sub> NOT SURE YET
7 NOT RETURNING BY AIR
□ <sub>8</sub> Don't know
☐ <sub>9</sub> Refused
Post-Question Script
if (Q046>5) goto Q053 endif

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### Pre-Question Script

if (Q046<>5) goto Q047 endif

### Q046oth

At what OTHER airport will you fly back into?

### Q047

About what time will your return flight arrive? (LOOK AT TICKET IF UNSURE)

(Please enter "98" for "Don't know" and "99" for "Refused")

Time

Enter"1" for AM or "2" for PM

### Post-Question Script

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Q048
How are you planning to get to your local destination when you get back? ACCEPT MULTIPLE RESPONSES.
<ul> <li>□ 1 Don't know</li> <li>□ 2 Refused</li> <li>□ 3 Picked up by someone in a private vehicle</li> <li>□ 4 Private vehicle parked at airport or nearby</li> <li>□ 5 Rental car</li> <li>□ 6 AirBART shuttle bus</li> <li>□ 7 BART</li> <li>□ 8 Chartered bus or van</li> <li>□ 9 Hotel/motel courtesy shuttle</li> <li>□ 10 Limousine</li> </ul>
□ 11 Public transit bus (AC Transit, Muni, SamTrans, VTA, etc.) □ 12 Public transit light rail (Muni, VTA) □ 13 Scheduled airport bus □ 14 Shared-ride van □ 15 Taxi/cab □ 16 Train (Caltrain, Amtrak) □ 17 Other □ 18 Not sure  Pre-Question Script □ 1f (Q048.0ther1<>1)
Q048oth What OTHER method are you planning to use to get to your local destination when you get back?
goto Q053
Q049 What day did you arrive in the Bay Area?

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Q050 And what airport did you fly into?
□1 OAKLAND   □2 SACRAMENTO   □3 SAN FRANCISCO   □4 SAN JOSE   □5 DON'T RECALL   □6 OTHER   □7 DID NOT ARRIVE BY AIR   □8 Don't know   □9 Refused
Post-Question Script
Q050oth What OTHER airport did you fly into?

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### Q051 About what time did your flight arrive? (LOOK AT TICKET) (Please enter "98" for "Don't know" and "99" for "Refused") Time Enter"1" for AM or "2" for PM Post-Question Script if ((Q051.Time1=98) (Q051.Time1=99)) goto Q052 endif if ((Q051.Time1>2400)|(Q051.Time1<0000)) message "You have entered an invalid time. Please review your response." goto Q051 endif (((Q051.Enter1\_for\_AM\_or\_2\_f<1)|(Q051.Enter1\_for\_AM\_or\_2\_f>2))|((Q051.AnsweredItems<>2) &(Q051.Time1<1300))) message "Please enter 1 for AM or 2 for PM on the second line" goto Q051 endif Q052 And how did you get from the airport to your local destination? ACCEPT MULTIPLE RESPONSES. □₁ Don't know ☐<sub>15</sub> Taxi/cab ☐<sub>2</sub> Refused □<sub>16</sub> Train (Caltrain, Amtrak) $\square_3$ Picked up by someone in a private vehicle ☐<sub>17</sub> Other ☐<sub>4</sub> Private vehicle parked at airport or nearby ☐<sub>18</sub> Not sure ☐<sub>5</sub> Rental car ☐<sub>6</sub> AirBART shuttle bus □<sub>7</sub> BART □<sub>8</sub> Chartered bus or van ☐<sub>9</sub> Hotel/motel courtesy shuttle $\square_{10}$ Limousine □<sub>11</sub> Public transit bus (AC Transit, Muni, SamTrans, VTA, etc.) □<sub>12</sub> Public transit light rail (Muni, VTA)

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☐ 13 Scheduled airport bus ☐ 14 Shared-ride van

### Pre-Question Script if (Q052.Other1<>1) goto Q053 endif Q052oth What OTHER method did you use to get from the airport to your local destination? Q053 In the past twelve months, including this trip, how many times have you flown out of \_\_\_\_\_ Airport? How about Airport? (Please enter "998" for "Don't know" and "999" for "Refused") Oakland Sacramento San Francisco San Jose Post-Question Script if ((Location=1)&(Q053.San\_Francisco<1))</pre> message "The number of flights from San Francisco airport should include the respondent's flight today and should be 1 or greater." goto Q053 endif if ((Location=2)&(Q053.Oakland<1))</pre> message "The number of flights from Oakland airport should include the respondent's flight today and should be 1 or greater." goto Q053 endif message "Now just a couple of questions about you for classification purposes ..."

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•
Pre-Question Script
if (Q044<>2)
goto Q058 endif
Q054
First, do you live in the United States?
□ <sub>1</sub> Yes
$\square_2$ No
□ <sub>3</sub> Don't Know
4 Refused
4 Neluseu
Post-Question Script
if (Q0541=2)
goto Q057 endif
endii
Q055
And what is the Zip Code where you live? (If "unknown", enter "99998"; enter "99999" for refused)
Answer:
Dest Overting Option
Post-Question Script if (Q055>99999)
message "You have entered an invalid ZIP code. Please check your response."
goto Q055
endif
Q056
What city or town do you live in?

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Dro Ovaction Covint	
Pre-Question Script if (Q055<>99999)	
goto Q060	
endif	
Q056b	
What state do you live in?	
∐₁ Alabama	☐ 41 South Carolina
□ <sub>2</sub> Alaska	☐ <sub>42</sub> South Dakota
☐ <sub>3</sub> Arizona	☐ 43 Tennessee
☐ 4 Arkansas	☐ 44 Texas
☐ <sub>5</sub> California	□ <sub>45</sub> Utah
☐ <sub>6</sub> Colorado	☐ 46 Vermont
□ <sub>7</sub> Connecticut	☐ 47 Virginia
□ <sub>8</sub> Delaware	☐ 48 Washington
☐ 9 District of Columbia	☐ 49 West Virginia
□ <sub>10</sub> Florida	□ <sub>50</sub> Wisconsin
□ <sub>11</sub> Georgia	□ <sub>51</sub> Wyoming
□ <sub>12</sub> Hawaii	□ <sub>55</sub> Other
□ <sub>13</sub> Idaho	☐ <sub>53</sub> Don't know
☐ <sub>14</sub> Illinois	☐ <sub>54</sub> Refused
□ <sub>15</sub> Indiana	
□ <sub>16</sub> lowa	
□ <sub>17</sub> Kansas	
□ <sub>18</sub> Kentucky	
☐ <sub>19</sub> Louisiana	
□ <sub>20</sub> Maine	
☐ <sub>21</sub> Maryland	
☐ <sub>22</sub> Massachusetts	
☐ <sub>23</sub> Michigan	
☐ <sub>24</sub> Minnesota	
☐ <sub>25</sub> Mississippi	
☐ <sub>26</sub> Missouri	
□ <sub>27</sub> Montana	
☐ <sub>28</sub> Nebraska	
☐ <sub>29</sub> Nevada	
☐ <sub>30</sub> New Hampshire	
☐ <sub>31</sub> New Jersey	
☐ <sub>32</sub> New Mexico	
☐ <sub>33</sub> New York	
☐ <sub>34</sub> North Carolina	
North Dakota	

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Post-C	uestion	Script
031-9	ucsuon	SCHIPL

if (Q056b<>55) goto Q060 endif

#### Q056both

What state do you live in?

### Post-Question Script

goto Q060

### Q057

What country do you live in?

### Post-Question Script

goto Q060

### Pre-Question Script

if

 $\label{eq:continuous} $$(Q011=1)\&(Q012.\mbox{AnsweredItems}<>0)\&((Q018a.\mbox{AnsweredItems}<>0))|(Q018rev.\mbox{AnsweredItems}<>0))|(Q018rev.\mbox{AnsweredItems}<>0))|(Q018rev.\mbox{AnsweredItems}<>0))|(Q018rev.\mbox{AnsweredItems}<>0))|(Q018rev.\mbox{AnsweredItems}<>0))|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItems}<>0)|(Q018rev.\mbox{AnsweredItem}<>0)|(Q018rev.\mbox{AnsweredItem}<>0)|(Q018$ 

goto Q060 endif

#### Q058

First, what is the Zip Code where you live?

(Please enter "99998" for "Don't know" and "99999" for "Refused")

Answer:

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#### Q059 And what city or town do you live in? ☐<sub>49</sub> .OAKLAND ☐<sub>34</sub> LOS GATOS ☐<sub>67</sub> .SAN FRANCISCO ☐<sub>35</sub> MARIPOSA ☐<sub>68</sub> .SAN JOSE ☐<sub>36</sub> MENLO PARK □₁ ALAMEDA □<sub>37</sub> MIDDLETOWN □<sub>2</sub> ANTIOCH ☐<sub>38</sub> MILL VALLEY □<sub>3</sub> BAKERSFIELD ☐<sub>39</sub> MILLBRAE ☐<sub>4</sub> BELMONT ☐<sub>40</sub> MILPITAS ☐<sub>5</sub> BENICIA ☐<sub>41</sub> MODESTO ☐<sub>6</sub> BERKELEY ☐<sub>42</sub> MONTEREY □<sub>7</sub> BIG SUR ☐<sub>43</sub> MORRO BAY ☐<sub>8</sub> BODEGA BAY ☐44 MOUNTAIN VIEW □9 BURLINGAME □<sub>45</sub> NAPA ☐<sub>10</sub> CALISTOGA ☐<sub>46</sub> NEWARK ☐<sub>11</sub> CAMPBELL ☐<sub>47</sub> NOVATO ☐<sub>12</sub> CARMEL ☐<sub>48</sub> OAKDALE ☐<sub>13</sub> CASTRO VALLEY ☐<sub>89</sub> OAKLAND ☐<sub>14</sub> CONCORD ☐<sub>50</sub> OCCIDENTAL ☐<sub>15</sub> CORTE MADERA ☐<sub>51</sub> PACIFIC GROVE ☐<sub>16</sub> CUPERTINO ☐<sub>52</sub> PALO ALTO ☐<sub>17</sub> DUBLIN ☐<sub>53</sub> PASO ROBLES ☐<sub>18</sub> EMERYVILLE ☐<sub>54</sub> PEBBLE BEACH ☐<sub>19</sub> FAIRFIELD ☐<sub>55</sub> PETALUMA ☐ 20 FISH CAMP ☐<sub>56</sub> PLEASANT HILL ☐21 FOSTER CITY ☐<sub>57</sub> PLEASANTON ☐<sub>22</sub> FREMONT ☐<sub>58</sub> RANCHO CORDOVA □23 GILROY ☐<sub>59</sub> REDWOOD CITY ☐24 GLEN ELLEN ☐<sub>60</sub> RICHMOND ☐<sub>25</sub> HALF MOON BAY ☐<sub>61</sub> ROHNERT PARK ☐<sub>26</sub> HAYWARD ☐<sub>62</sub> RUTHERFORD ☐<sub>27</sub> HEALDSBURG ☐<sub>63</sub> SACRAMENTO ☐<sub>28</sub> LAFAYETTE ☐<sub>64</sub> SALINAS ☐29 LAGUNITAS ☐<sub>65</sub> SAN BRUNO ☐<sub>30</sub> LARKSPUR ☐66 SAN CARLOS ☐<sub>31</sub> LEMOORE ☐<sub>90</sub> SAN FRANCISCO ☐<sub>32</sub> LIVERMORE ☐91 SAN JOSE □<sub>33</sub> LODI ☐<sub>69</sub> SAN LEANDRO

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·
□ <sub>70</sub> SAN MATEO
□ <sub>71</sub> SAN RAFAEL
□ <sub>72</sub> SAN RAMON
□ <sub>73</sub> SANTA CLARA
□ <sub>74</sub> SANTA CRUZ
□ <sub>75</sub> SANTA ROSA
□ <sub>76</sub> SAUSALITO
□ <sub>77</sub> SONOMA
□ <sub>78</sub> SOUTH LAKE TAHOE
□ <sub>79</sub> SOUTH SAN FRANCISCO
□ <sub>80</sub> ST. HELENA
□81 STOCKTON
□ <sub>82</sub> SUNNYVALE
□ <sub>83</sub> UKIAH
□ <sub>84</sub> VALLEJO
□ <sub>85</sub> WALNUT CREEK
□ <sub>86</sub> Other
□ <sub>87</sub> Don't know
□ <sub>88</sub> Refused
□ <sub>92</sub> ALAMO
□ <sub>93</sub> ALBANY
□ <sub>94</sub> ALVISO
Q060
Including yourself, how many people live in your household?
(Please enter "98" for "Don't know" and "99" for "Refused")
Answer:
Post-Question Script
if (Q060=0)
message "Please include yourself - your response should be ONE or greater."  goto Q060
endif
if ((Q060>9)&(Q060<>98)&(Q060<>99))
message "You have entered [#Q060]. If this is incorrect, tap the BACK button to make corrections"
endif

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### Pre-Question Script if (Q060=1) goto Q062 endif Q061 And how many of these are children under the age of 18? (Please enter "98" for "Don't know" and "99" for "Refused") Answer: Post-Question Script if ((Q061>60)&(Q061<>98)&(Q061<>99)) message "You have entered a response that seems too high. Please review and correct your response if needed." endif if (Q061>Q060) message "You have indicated that there are more \*children\* than total people living in your household. Please review and correct response if necessary." goto Q060 endif if (Q061=Q060) message "You have indicated that there are the same number of \*children\* as total people living in your household. Please review your responses." goto Q060

#### Q062

endif

Which letter on this card corresponds to the total annual income before taxes of your entire household last year? SHOW CARD. ASK FOREIGNERS TO ESTIMATE INCOME IN U.S. DOLLARS.

$\square_1$	Α	under \$25,000
$\square_2$	В	\$25,000 - \$49,999
$\square_3$	С	\$50,000 - \$74,999
$\square_4$	D	\$75,000 - \$99,999
$\square_5$	Ε	\$100,000 - \$149,999
$\Box_6$	F	\$150,000 - \$199,999
$\square_7$	G	\$200,000 - \$299,999
□ 8	Н	\$300,000 and over
9	I	DON'T KNOW
□ 10	J	REFUSED
□ 11	An	swer given in another currency

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if (Q062<>11) goto DecMsg endif  Q062b  Please select the denomination in which the respondent would like to report his/her income:
if (Q062<>11) goto DecMsg endif  Q062b
goto DecMsg endif Q062b
endif Q062b
Please select the denomination in which the respondent would like to report his/her income:
Q062c
Please enter the respondent's income:  (Please enter "00000" for "Pont know" and "00000" for "Pofused")
(Please enter "99998" for "Don't know" and "99999" for "Refused")
Answer:
Pre-Question Script
goto Decline
Dealler
DecMsg
Now just in case my supervisor needs to verify something from this interview, could I please have your
name or initials and phone number or email address?
Decline
Now just in case my supervisor needs to verify something from this interview, could I please have your
name or initials and phone number or email address?
and the same process are an entered as a second control of the same and the same an
□. Agreed to respend
☐ 1 Agreed to respond
☐ <sub>2</sub> Declined to respond
Post-Question Script
if (Decline=2)
goto Q063
endif
Name
Full Name or name and initial:
i uii ivaine oi nane anu iinuai.

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Pre-Question Script	
if (Q0541=2)	
goto Email	
endif	
Dhana	
Phone	
Phone:	
(Please enter "998" for "Don't know" and "999" for	"Refused")
Area code	
Phone	
Extension	
Post-Question Script	
if	7
	11)   (Phone.Phone>9999999)   (Phone.Phone<1111111
))	, , , , , , , , , , , , , , , , , , , ,
	ered a three-digit area code and seven-digit
phone number."	
goto Phone	
endif	
if ((Phone.Area_code>1)&(Phone.Phone>1))	
goto Q063	
endif	
Email	
Email address:	
Email address.	
Q063	
RECORD GENDER	
NEGOND GENDEN	
□ <sub>1</sub> Male	
☐ <sub>2</sub> Female	
Post-Question Script	
if (DTemp2=1)	
DRefTemp=(DComp+1)	
DComp=DRefTemp	
endif	
DTemp2=0	
210	

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

Print Date: Sep 8 2006 at 08:34:26 AM

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·
Pre-Question Script
Uend=System.ElapsedTime UDurate=(Uend-UStart)
End
This is the end of the survey.
THANK RESPONDENT
Please tap the "Next" button to save your responses and start a new survey.
* Please note that once you have tapped "Next" and passed this screen, you will not be able to back-up
and make changes / corrections.
Post-Question Script
ULoc=Dloc USLoc=DSloc
quit save restart
Park
Text to fill in on Q030
□ <sub>1</sub> will it be
$\square_2$ was it

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

Print Date: Sep 8 2006 at 08:34:26 AM

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#### Gate Please select the gate number: □₁ Gate A1, International/A □<sub>37</sub> Gate 45, Terminal 1/C □<sub>2</sub> Gate A2, International/A □<sub>38</sub> Gate 46, Terminal 1/C □<sub>3</sub> Gate A3, International/A ☐<sub>39</sub> Gate 47, Terminal 1/C □<sub>4</sub> Gate A4, International/A □<sub>40</sub> Gate 48, Terminal 1/C ☐<sub>5</sub> Gate A5, International/A □<sub>41</sub> Gate 60, Terminal 3/E ☐<sub>6</sub> Gate A6, International/A ☐ 42 Gate 60A, Terminal 3/E □<sub>7</sub> Gate A7, International/A □<sub>43</sub> Gate 61, Terminal 3/E □<sub>8</sub> Gate A8, International/A ☐ 44 Gate 62A, Terminal 3/E □<sub>9</sub> Gate A9, International/A □<sub>45</sub> Gate 62B, Terminal 3/E $\square_{10}$ Gate A10, International/A ☐ 46 Gate 63, Terminal 3/E □<sub>11</sub> Gate A11, International/A □<sub>47</sub> Gate 64, Terminal 3/E □<sub>12</sub> Gate A11A, International/A □<sub>48</sub> Gate 64A, Terminal 3/E □<sub>13</sub> Gate A12, International/A □<sub>49</sub> Gate 65, Terminal 3/E □<sub>14</sub> Gate 20, Terminal 1/B $\square_{50}$ Gate 65A, Terminal 3/E □<sub>15</sub> Gate 21, Terminal 1/B □<sub>51</sub> Gate 66, Terminal 3/E □<sub>16</sub> Gate 22, Terminal 1/B □<sub>52</sub> Gate 66A, Terminal 3/E □<sub>17</sub> Gate 23, Terminal 1/B $\square_{53}$ Gate 67, Terminal 3/E □<sub>18</sub> Gate 24, Terminal 1/B □<sub>54</sub> Gate 68, Terminal 3/E □<sub>19</sub> Gate 25, Terminal 1/B ☐<sub>55</sub> Gate 69, Terminal 3/E □<sub>20</sub> Gate 26, Terminal 1/B ☐<sub>56</sub> Gate 70, Terminal 3/F $\square_{21}$ Gate 27, Terminal 1/B □<sub>57</sub> Gate 71, Terminal 3/F □<sub>22</sub> Gate 28, Terminal 1/B □<sub>58</sub> Gate 72, Terminal 3/F $\square_{23}$ Gate 29, Terminal 1/B □<sub>59</sub> Gate 73, Terminal 3/F $\square_{24}$ Gate 30, Terminal 1/B ☐ 60 Gate 73A, Terminal 3/F □<sub>25</sub> Gate 31, Terminal 1/B ☐<sub>61</sub> Gate 74, Terminal 3/F ☐<sub>26</sub> Gate 32, Terminal 1/B ☐<sub>62</sub> Gate 75, Terminal 3/F □<sub>27</sub> Gate 32A, Terminal 1/B ☐ 63 Gate 76A, Terminal 3/F $\square_{28}$ Gate 33, Terminal 1/B ☐<sub>64</sub> Gate 76B, Terminal 3/F □<sub>29</sub> Gate 34, Terminal 1/B ☐<sub>65</sub> Gate 77A, Terminal 3/F □<sub>30</sub> Gate 35, Terminal 1/B ☐ 66 Gate 77B, Terminal 3/F □<sub>31</sub> Gate 36, Terminal 1/B ☐<sub>67</sub> Gate 78A, Terminal 3/F □<sub>32</sub> Gate 40, Terminal 1/C ☐<sub>68</sub> Gate 78B, Terminal 3/F □<sub>33</sub> Gate 41, Terminal 1/C ☐ 69 Gate 79, Terminal 3/F □<sub>34</sub> Gate 42, Terminal 1/C □<sub>70</sub> Gate 80, Terminal 3/F

Project Manager: Jennifer Franz Language: English - United States

 $\square_{71}$  Gate 81, Terminal 3/F

 $\square_{72}$  Gate 82, Terminal 3/F

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□<sub>35</sub> Gate 43, Terminal 1/C

□<sub>36</sub> Gate 44, Terminal 1/C

# MTC 06Sept06 v14

·
□ <sub>73</sub> Gate 83, Terminal 3/F
☐ <sub>74</sub> Gate 84, Terminal 3/F
□ <sub>75</sub> Gate 85, Terminal 3/F
☐ <sub>76</sub> Gate 86, Terminal 3/F
□ <sub>77</sub> Gate 87, Terminal 3/F
□ <sub>78</sub> Gate 87A, Terminal 3/F
☐ <sub>79</sub> Gate 88, Terminal 3/F
□ <sub>80</sub> Gate 89, Terminal 3/F
☐ <sub>81</sub> Gate 90, Terminal 3/F
☐ <sub>82</sub> Gate G91, International/G
☐ <sub>83</sub> Gate G92, International/G
☐ <sub>84</sub> Gate G92A, International/G
☐ <sub>85</sub> Gate G93, International/G
☐ <sub>86</sub> Gate G94, International/G
☐ <sub>87</sub> Gate G95, International/G
☐ <sub>88</sub> Gate G96, International/G
☐ <sub>89</sub> Gate G97, International/G
□ <sub>90</sub> Gate G98, International/G
□ <sub>91</sub> Gate G99, International/G
□ <sub>92</sub> Gate G99A, International/G
93 Gate G100, International/G
94 Gate G101, International/G
☐ 95 Gate G101A, International/G
☐ <sub>96</sub> Gate G102, International/G
Q012hotel
And what was the name of that?:
Post-Question Script
goto 0018a

Project Manager: Jennifer Franz Language: English - United States

Transaction ID: 4583 Project Mode: Live

Print Date: Sep 8 2006 at 08:34:26 AM

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# **APPENDIX E** Technical Memorandum on Sample Design

### Aviation System Consulting, LLC

805 Colusa Avenue Berkeley, CA 94707-1838

#### TECHNICAL MEMORANDUM

# MTC Airline Passenger Survey Sampling Plan Design and Implementation

June 5, 2007

In April 2006 Aviation System Consulting, LLC (ASC) was retained by the Metropolitan Transportation Commission (MTC) to advise MTC on the development and implementation of the 2006 MTC Airline Passenger Survey, to be undertaken at San Francisco International Airport (SFO) and Oakland International Airport (OAK). This Technical Memorandum documents the design and implementation of the sampling plan for the survey, undertaken as part of the consulting assignment.

Although it was originally envisaged that a detailed sampling plan for each day of the survey would be prepared by the survey Consultant retained by MTC to perform the survey, shortly before the start of the survey data collection, the survey Consultant selected by MTC, JD Franz Research, Inc. (JDFR), requested the assistance of ASC in preparing the daily sampling plans, and this task was added to the ASC scope of work by MTC.

## **Survey Methodology**

The planned survey methodology generally followed the design and content of previously conducted MTC airline passenger surveys, in particular the 1995 Airline Passenger Survey and the 2001/2002 Airline Passenger Survey. However, the survey methodology differed from those surveys in three respects:

- Unlike the 2001/2002 survey, which used self-completed questionnaires that were distributed in the airport boarding areas (airline gate lounges) and collected as passengers boarded the flights, the 2006 survey used in-person interviews, as had the 1995 survey.
- 2. Interviews were conducted using a questionnaire programmed into a handheld Personal Digital Assistant (PDA), rather than the pre-printed forms that were used in previous surveys. It was anticipated that this would allow for some level of real-time data checking during the course of each interview and would

eliminate the need for (and cost of) data entry following the survey.

- 3. It was decided that the survey interviews would be performed in one of two ways:
  - In the boarding area for selected flights
  - By intercepting randomly selected passengers as they left the security screening area.

Both approaches were tested during a pilot test of the survey methodology that was performed on August 16 and 17, 2006 and no particular problems were encountered with either approach. It was decided to attempt to perform about half the interviews by each method so that the results of the two approaches could be compared after the survey.

The survey protocol for boarding area interviews was based on selecting target flights to be surveyed as discussed under sampling strategy below. The interview teams were assigned a specified time before scheduled flight departure to start to interview passengers and instructed to end the interviewing when passengers start to board the flight. Passengers waiting in the boarding area were to be selected randomly to avoid biasing the sample by defining a predetermined starting point, such as "the person to the immediate right of the podium" and then approaching every other passenger to interview, moving in a consistent direction through the boarding area. If a selected passenger declined to be interviewed, was talking on a cell phone, or was part of the same air travel party, the interviewer approached the next passenger in order. If the interview team comprised more than one interviewer, the starting points and directions were coordinated so that interviewers did not approach the same passengers. The survey Consultant was responsible for defining the starting points and survey directions for each gate and communicating this information to the interviewers.

A detailed survey protocol for the security screening interviews was developed by the project steering committee and provided to the survey Consultant. This responded to concerns expressed by airline station managers at San Francisco International Airport that interviewing passengers as they left the security screening areas should not delay boarding the flights.

#### Sampling Strategy

The proposed sampling strategy for the survey was developed by Geoffrey Gosling on the basis of discussions with the members of the project steering committee and documented in a short description that was incorporated in Appendix F of the RFP. This description was intended to allow bidders to anticipate the level of effort required to perform the survey and consider the logistical issues involved. Appendix F also provided a short description of the survey weighting procedures to be developed by MTC and provided to the selected survey Consultant.

Following the selection of the survey Consultant, the contract required the Consultant to review the proposed sampling design plan provided by MTC, agree with MTC on any changes that were felt to be necessary or desirable, and document the final sample design in a Technical Memorandum. This Technical Memorandum provides additional detail on the design and implementation of the sampling plan.

Based on discussions between JDFR, ASC and the project steering committee, a survey plan was developed that identified the days and times during which the survey would be performed at each airport. This plan attempted to address several objectives:

- 1. Ensure an appropriate division of survey days between the two airports to result in the required number of completed surveys at each airport, while minimizing the need for the survey teams to switch between the two airports. In order to reduce field supervision requirements, the survey Consultant requested that surveys be performed at only one airport on a given day to the extent possible.
- 2. Provide a fairly balanced coverage of days of the week and times of day for each airport.
- 3. Be based on a daily 8.5-hour shift that includes an unpaid 30-minute lunch period, with adequate time for interviewers to sign in at the start of the shift, move between survey locations, and return the data collection devices at the end of the shift and sign out. It was assumed that interviewers would require 25 minutes to sign in and move to their first assigned location at SFO and 20 minutes at OAK. At both airports interviewers would be allowed 15 minutes after completing their last interview of the shift to return the data collection devices and sign out. In addition, each interviewer would be provided two paid 15-minute breaks during each shift.

The initial survey plan is shown in Attachment A. The expected number of completed interviews during each shift was based on the following assumptions:

- Interviewers could complete 5 interviews in each boarding area in a 40-minute survey period (8 minutes per interview)
- Interview teams would require 10 minutes to move between gates
- Security screening interviews would take 10 minutes on average, including any time accompanying passengers to their gate and returning to the security screening location.

Thus it was anticipated that the survey teams could complete 6 interviews per hour per interviewer for both boarding area and security screening interview locations.

By Labor Day it was apparent that the number of completed interviews being achieved on each shift was falling short of the target. This was due to two factors: fewer interviewers were available for each shift than planned and the interviewers were not completing as many interviews per hour as anticipated. In addition it was apparent from the analysis of the initial survey responses and field observations by members of the project steering committee that some interviewers needed additional training in using the hand-held PDAs, recording the required information, and survey protocol. A number of problems had also become apparent with the programming of the question response options on the PDAs, requiring more text entry than expected. It was decided to suspend the survey until Monday, September 18 and extend the period of the survey to October 8 to allow time for more interviewer training, recruitment of additional interviewers and modifications to the PDA program. A revised survey plan was prepared, taking account of the actual survey responses already obtained, as shown in Attachment B.

### **Daily Sampling Plans**

A detailed survey sampling plan for each day was prepared that identified the specific flights and security screening locations to be surveyed, the times that interviewers should move between locations and take breaks, the number of interviewers to be assigned to each team, and the expected number of interviews to be completed at each location. These daily sampling plans were designed to meet the following additional objectives:

- Provide a balanced coverage of flight destinations and airlines for boarding area interviews and of the different security screening channels for the security screening area interviews, taking into account the number of flights that are scheduled to depart from the boarding areas served by each security screening location.
- Select flights to be surveyed to minimize the need for interviewers to change terminals or boarding areas between flights, particularly at SFO where changing terminals and some boarding areas requires interviewers to pass through security screening.
- 3. Provide a "shadow flight" for each flight in the sample plan with similar characteristics that can be surveyed in the event that the original flight is substantially delayed or cancelled.
- 4. Provide target start and end times for boarding area interviews for each selected flight that maintains interviewer productivity by allowing them to move to the next flight when the current flight commences boarding.
- Schedule breaks to maximize interviewer productivity by fitting them into the sequence of flights at times when interviewers need to change locations or there is a lull in flight departure activity.

A typical daily sampling plan is shown in Attachment C.

### **Selecting Flights to Survey**

The selection of flights to be sampled was based on a "quota ratio" approach, in which the flights selected on a given day depended on the ratio of the proportion of completed interviews prior to that date of passengers on flights to a given destination to the proportion of total weekly seats on flights to that destination. Thus if a flight had a quota ratio of 1.0, it meant that the number of completed interviews prior to that date of passengers on flights to the flight destination was exactly proportional to the number of weekly seats to that destination. A quota ratio of less than 1.0 meant that the destination had been under-sampled in the survey thus far, while a quota ratio over 1.0 meant that the destination had been over-sampled. In preparing the sample plan for each day, flights with a low quota ratio were favored in the selection over flights with

a higher quota ratio, to the extent that the other constraints could be satisfied.

This process did not explicitly ensure that the completed interviews reflected the proportion of passengers on each airline. However, by ensuring that surveys were conducted in each boarding area and terminal in approximate proportion to the number of flight departures from those areas, it was expected that the resulting interviews would be distributed across the airlines in reasonable proportion to the number of weekly seats on flights of each airline.

Ideally, the quota ratio would be based on the number of air passengers traveling to each flight destination. However, this information was not available in advance of the survey. Thus the number of weekly seats was used as a surrogate for passenger counts. Following the survey, an analysis can be performed as part of the survey results weighting to determine the extent to which the quota ratio approach resulted in a reasonably balanced sample of air passengers by flight destination and airline.

An Excel spreadsheet was created for each day listing all the flights in order of scheduled departure time, together with the terminal and boarding area, the cumulative number of seats departed that day, and the quota ratio for each flight. Flights were then selected for each survey team, starting with the start time of the shift, taking into account the quota ratio for each flight, the boarding area for each flight, the time required to move between gates, and the time before scheduled flight departure that boarding was assumed to commence. Where possible the flight with the lowest quota ratio was selected, although other constraints often meant that this was not possible. Selection of flights also attempted to schedule breaks during periods when there were few suitable flights to choose between or when it was necessary to move between boarding areas. Although there was a target timed before scheduled flight departure at which interviewing would ideally commence, in practice it was often necessary to start interviewing earlier or later than this, either to avoid unproductive time waiting to start interviewing or moving between boarding areas, or because interviewing at the previous flight had not yet finished. This resulted in a varying target number of interviews (quota) for each flight.

The quota ratio was updated before starting the flight selection for each day, based on the number of completed interviews on flights to each destination. Since there was a lag in obtaining the survey results, the

target number of interviews scheduled for flights on previous days for which response data was not yet available was used in lieu of the actual responses. As the actual data became available, the target values were replaced by the actual values in calculating the quota ratio.

The Excel spreadsheet was designed to allow the daily sample plan to be created directly from the schedule data and interview start times for the selected flights.

#### **Selecting Security Screening Locations to Survey**

Screening locations to be surveyed were selected in order to provide a balance between the different terminals or boarding area (concourses) served by each screening location and the number of seats departing in each hour on flights from gates in each boarding area. In the case of SFO, the boarding areas can be determined from the airline. In the case of OAK, some Southwest Airlines flights use gates in Terminal 1 and some use gates in Terminal 2. All other airlines use Terminal 1. However, Southwest Airlines check-in and baggage claim is located in Terminal 2, and passengers can reach Terminal 1 after passing through security in Terminal 2. It was therefore assumed that all Southwest passengers would clear security in Terminal 2, irrespective of which terminal their flight left from.

An Excel spreadsheet was created for each day showing the number of scheduled departing seats on flights from gates in each boarding area in half-hourly intervals throughout the day. This was used to select security screening locations to survey so as to ensure that there was a reasonable number of passengers on flights scheduled to depart from gates served by the selected security screening location in the following two hours.

Technical Memorandum: Sampling Plan Design and Implementation Attachment A **Initial Survey Plan** 

# **Proposed Survey Schedule**

	_	Surve	Survey Shift		wers	Intervi	ews
Date	Day	OAK	SFO	OAK	SFO	OAK	SFO
Aug	16 Wednesday		1pm - 7pm		7		200
- 3	17 Thursday	9am - 3pm	rr	7		200	
	23 Wednesday		1pm - 10pm		5		240
	24 Thursday		6am - 3pm		5		240
	25 Friday	1pm - 10pm	1pm - 10pm	3	4	144	192
	26 <mark>Saturday</mark>	10am - 7pm	10am - 7pm	3	4	144	192
	27 Sunday	• •	1pm - 10pm		4	144	192
	28 Monday	6am - 3pm	6am - 3pm	3	4	144	192
	29 Tuesday		1pm - 10pm		4	144	192
	30 Wednesday	6am - 3pm		4		192	
Con	31 Thursday	1pm - 10pm	1nm 10nm	4	1	192 144	192
Sep	1 Friday 2 <mark>Saturday</mark>	1pm - 10pm 10am - 7pm	1pm - 10pm 10am - 7pm	3 2	4 4	96	192
	3 Sunday	10am - 7pm	10am - 7pm	2	4	96	192
	4 Monday	1pm - 10pm	1pm - 10pm		3	96	144
	5 Tuesday	6am - 3pm	6am - 3pm	2	3	96	144
	6 Wednesday	2pm - 11pm	ou op	3	Ū	144	
	7 Thursday	5am - 2pm		3		144	
	8 Friday	1pm - 10pm		3		144	
	9 Saturday	6am - 3pm		3		144	
	10 Sunday	•	1pm - 10pm		4		192
	11 Monday		5am - 2pm		4		192
	12 Tuesday		1pm - 10pm		3		144
	13 Wednesday		10am - 7pm		3		144
	14 Thursday		6am - 3pm		3		144
	15 Friday		1pm - 10pm		3		144
	16 Saturday	0 44	10am - 7pm	•	3	444	144
	17 Sunday	2pm - 11pm		3		144	
	18 Monday	5am - 2pm		3		144	
	19 Tuesday 20 Wednesday	2pm - 11pm		3 2		144 96	
	21 Thursday	6am - 3pm 1pm - 10pm		3		144	
	22 Friday	2pm - 11pm		3		144	
	23 Saturday	1pm - 10pm		2		96	
	24 Sunday	ipiii iopiii	10am - 7pm	_	4	00	192
	25 Monday		2pm - 11pm		4		192
	26 Tuesday		6am - 3pm		3		144
	27 Wednesday		2pm - 11pm		3		144
	28 Thursday		5am - 2pm		3		144
	Before Labor	· Day			_	1640	2216
	Total					3320	4424

Attachment B

**Revised Survey Plan** 

# **Proposed Survey Schedule**

Version	on 9/15/06							
		· ·	y Shift	Intervie		Interviews		
Date	Day	OAK	SFO	OAK S	SFO	OAK	SFO	
Aug	16 Wednesday		1pm - 7pm		7		32	
•	17 Thursday	9am - 3pm	· p	7	•	62	0_	
	,	•						
	23 Wednesday		1pm - 9:30pm	_			88	
	24 Thursday		6am - 2:30pm				160	
	25 Friday		1pm - 9:30pm		4		93	
	26 Saturday	1nm 0:20nm	10am - 6:30pm		5 5	07	100 105	
	27 <mark>Sunday</mark> 28 Monday	1pm - 9:30pm 6am - 2:30pm	1pm - 9:30pm 6am - 2:30pm	- 3 2	5 4	87 29	149	
	29 Tuesday	6am - 2:30 pm	0am - 2.30pm	5	3	137	71	
	30 Wednesday	•		6	J	171	, ,	
	31 Thursday	1pm - 9:30pm		4	5	145	139	
Sep	1 Friday	1pm - 9:30pm		4	2	156	46	
	2 Saturday	10am - 6:30pm		3	3	81	88	
	3 <mark>Sunday</mark>	•	10am - 6:30pm		7	135	229	
	4 Monday	10am - 6:30pm	8am - 4:30pm	6	7_	191	269	
						1194	1569	
	18 Monday		1pm - 5pm		8		140	
	19 Tuesday		5am - 1:30pm		8		280	
	20 Wednesday		6am - 2:30pm		8		280	
	21 Thursday		2pm - 10:30pm		8		280	
	22 Friday		3pm - 11:30pm		8		280	
	23 Saturday		10am - 6:30pm		8		280	
	24 <mark>Sunday</mark>		8am - 4:30pm		8		280	
	25 Monday	5am - 1:30pm		8		280		
	26 Tuesday	6am - 2:30pm		8		280		
	•	3pm - 11:30pm		8		280		
	28 Thursday	1pm - 9:30pm		8		280		
	29 Friday 30 <mark>Saturday</mark>	2pm - 10:30pm 1pm - 9:30pm		8 8		280 280		
Oct	1 Sunday	2pm - 10:30pm		8		280		
Oct	2 Monday	2piii - 10.30piii	5am - 1:30pm	O	4	200	140	
	3 Tuesday		6am - 2:30pm		4		140	
	4 Wednesday		3pm - 11:30pm		4		140	
	5 Thursday		10am - 6:30pm		4		140	
	6 Friday		9am - 5:30pm		4		140	
	7 Saturday		8am - 4:30pm		4		140	
	8 <mark>Sunday</mark>		10am - 6:30pm		4		140	
	Th 0 4				_	4404	4500	
	Thru Sep 4					1194 3154	1569	
	Total					3154	4369	

Technical Memorandum: Sampling Plan Design and Implementation Attachment C Typical Daily Sampling Plan

#### SAN FRANCISCO INTERNATIONAL AIRPORT Monday, September 18

Team A (two interviewers)

								Quota		
Time at the			Airline		Flight			No. of		
gate	Dep time	Terminal	Code	Airline	No.	D/Int	Destination	Inter	Gate	Notes
				UNITED						
1:10 p.m.	2:17 p.m.	T3F	UA	EXPRESS	6216	D	Monterey	6		Shadow UA 1173 (LAX)
				UNITED						
1:45 p.m.	2:49 p.m.	T3F	UA	EXPRESS	6386	D	Boise	6		Shadow UA 6226 (RDD)
							Dallas/Fort			
2:20 p.m.	3:35 p.m.	T3E	AA	AMERICAN	312	D	Worth	8		Shadow AA 20 (JFK)
3:00 p.m.										break
3:20 p.m.	4:30 p.m.	T3E	AA	AMERICAN	1901	D	Los Angeles	8		Shadow AA 3167 (SNA)
				UNITED			7520			
4:05 p.m.	5:07 p.m.	T3F	UA	EXPRESS	6420	D	Reno	8		Shadow UA 1176 (SEA)
4:45 p.m.										end

D 36
Int 0

# SAN FRANCISCO INTERNATIONAL AIRPORT Monday, September 18

Team A (two interviewers) Shadow Flights

				reunt 11 (two ii		6.		Quota		
Time at th	e		Airline		Flight			No. of		
gate	Dep time	Terminal	Code	Airline	No.	D/Int	Destination	Inter	Gate	Notes
1:10 p.m.	2:30 p.m.	T3F	UA	UNITED	1173	D	Los Angeles	6		
1:45 p.m.	2:49 p.m.	T3F	UA	UNITED EXPRESS	6226	D	Redding	6		
2:20 p.m.	3:35 p.m.	ТЗЕ	AA	AMERICAN	20		New York Kennedy	8		
3:00 p.m.	7									break
3:20 p.m.	4:30 p.m.	ТЗЕ	AA	AMERICAN EAGLE	3167		Orange Co John Wayne	8		
4:05 p.m.	5:20 p.m.	T3F	UA	UNITED	1176	100.0	Seattle- Tacoma	8		
4:45 p.m.										end

D 36
Int 0

# SAN FRANCISCO INTERNATIONAL AIRPORT Monday, September 18

Team B (two interviewers)

								Quota		
Time at th	e		Airline		Flight			No. of		
gate	Dep time	Terminal	Code	Airline	No.	D/Int	Destination	Inter	Gate	Notes
1:10 p.m.	2:35 p.m.	T1C	F9	FRONTIER	1914	D	Los Angeles	8		Shadow F9 108 (DEN)
37/4	201			DELTA			Salt Lake			Shadow Northwest 221
1:55 p.m.	3:00 p.m.	T1C	DL	CONNECTION	3785	D	City	6		(HNL)
3/4	2									Shadow America West 493
2:30 p.m.	3:43 p.m.	T1C	NW	NORTHWEST	354	D	Minneapolis	8		(PHX) Terminal 1B
3:10 p.m.										break
		10000000	27.50.04,05.0			0000	Agrico de Carlos			Shadow Alaska 505 (SEA)
3:35 p.m.	4:35 p.m.	T1B	QX	HORIZON AIR	2524	D	Portland	6		Chg terminal at 4:05 p.m.
						5	Chicago			
4:15 p.m.	5:20 p.m.	T3E	AA	AMERICAN	554	D	O'Hare	6		Shadow AA 566 (DFW)
4:45 p.m.										end

D 34
Int 0 34

# SAN FRANCISCO INTERNATIONAL AIRPORT Monday, September 18

Team B (two interviewers) Shadow Flights

								Quota		
Time at the	2		Airline		Flight			No. of		
gate	Dep time	Terminal	Code	Airline	No.	D/Int	Destination	Inter	Gate	Notes
1:10 p.m.	2:45 p.m.	T1C	F9	FRONTIER	108	D	Denver	8		
1:55 p.m.	3:15 p.m.	T1C	NW	NORTHWEST	221	D	Honolulu	6		
2:30 p.m.	3:37 p.m.	T1B	HP	AMERICA WEST	493	D	Phoenix	8		
3:10 p.m.	82									break
3:35 p.m.	4:46 p.m.	T1B	AS	ALASKA	505	D	Seattle- Tacoma Dallas/Fort	6		Chg terminal at 4:05 p.m.
4:15 p.m. 4:45 p.m.	5:45 p.m.	ТЗЕ	AA	AMERICAN	566	D	Worth	6		end

D 34 Int 0 34

# SAN FRANCISCO INTERNATIONAL AIRPORT Monday, September 18 Security Intercept Surveys

				Quota	*		
Start Time	Team	Terminal Location		No. of Inter	Notes		
1:10 p.m.	Team C	T1B	D	16			
1:10 p.m.	Team D	T3F	D	16			
2:40 p.m.					break		
3:05 p.m.	Team C	Int A	Int	8	To terminal 3E at 3:50 p.m.		
3:00 p.m.	Team D	T3F	D	18			
4:00 p.m.	Team C	T3E	D	8			
4:45 p.m.					end		

Notes: Team C has two interviewers

Team D has two interviewers